



Cuyahoga County  
9-1-1 Program Review Committee  
Meeting Minutes  
March 4, 2025

| VOTING MEMBERS                                    | ASSOCIATION            | PRESENT |
|---|------------------------|---------|
| Executive Chris Ronayne<br>Director Brandy Carney | Cuyahoga County        | X       |
| Mayor Justin Bibb<br>Director Wayne Drummond      | City of Cleveland      | X       |
| Mayor Tim DeGeeter<br>Director Robert Coury       | City of Parma          | X       |
| Mayor Kirsten Holzheimer-Gail                     | Mayors and Managers    | X       |
| Trustee Lisa Zver                                 | Townships and Trustees | X       |

| OTHERS IN ATTENDANCE | ASSOCIATION                  |
|----------------------|------------------------------|
| Jill Smialek         | Cuyahoga County PSJS         |
| Nancy Kolcan         | Cuyahoga County CECOMS       |
| Lisa Raffurty        | Cuyahoga County CECOMS       |
| Jacque Costa         | Cuyahoga County CECOMS       |
| Nick DiCicco         | Chagrin Valley Dispatch      |
| Lisa Rapisis         | Chagrin Valley Dispatch      |
| Jennifer Scofield    | City of North Olmsted        |
| John O'Donnell       | Cuyahoga County PSJS         |
| TJ Martin            | Parma Regional Dispatch      |
| Jeff Branic          | Southwest Emergency Dispatch |
| Tony Zacharyasz      | Strongsville PD              |
| David Sems           | City of Strongsville         |

## MINUTES

### 1) CALL TO ORDER

- Meeting called to Order at 10:03 a.m.
- A Quorum was determined

### 2) PUBLIC COMMENT

- None

### 3) APPROVAL OF MINUTES

- September 4, 2024 Minutes: Motion – Mayor Holzheimer-Gail; Second; Director Drummond. Minutes Approved
- December 4, 2024 Minutes: Motion – Mayor Holzheimer-Gail; Second; Director Drummond. Minutes Approved

### 4) PLAN UPDATES

- Nancy Kolcan presented slides to indicate Olmsted Falls and Olmsted Township moving their dispatch operations from SouthWest Emergency Dispatch to North Olmsted Dispatch.
- Nancy Kolcan introduced proposed language for 9-1-1 Program Review Committee member alternates. Trustee Zver asked for clarification on who an alternate can be. Mayor Holzheimer-Gail asked if a Proxy can be added to the language as well. Deputy Director Smialek advised the state has agreed that an alternate can be named for the Mayors & Managers and Trustee members but there has been no discussion with the state regarding whether a Proxy can be named as well. Deputy Director Smialek will reach out to the Attorney General's office to inquire. Mayor Holzheimer-Gail requested a vote on the Alternate language for now. The committee voted: Motion – Mayor Holzheimer-Gail; Second – Directory Coury. Motion Passed.
- Updates will be made to the Cuyahoga County 9-1-1 Plan and submitted to the state 9-1-1 office.

### 5) STATE ESINET AND FUNDING UPDATES

- Nancy Kolcan presented slides explaining the ongoing GIS project and working with communities to update their GIS layers to bring them to

the required NENA standards. The county GIS department is currently working with several communities. CECOMS will be working along with GIS to assist PSAPs and the communities they dispatch for.

- Director Carney discussed the funding status at the state level and advised that the budget only has approximately \$1Million in the GAF fund to further support PSAPs. Currently, the monies received from the state pays for the Vesta system, circuits and connections to the Network. CECOMS staff is also supported by the fund. The current \$.70 monthly per device fee is scheduled to sunset in October, 2025 and return to \$.25.

#### 6) CVD PILOT UPDATE

- Director DiCicco provided an update on the HHCC pilot project. He states their call volume has gone up 40%. Abandoned phone calls has increased significantly. He is working to put an automated non-emergency line AI answering solution. He has been in conversation with a vendor called "Prepared." David Sems provided printed material from "Prepared" for the committee to review.

#### 7) EXECUTIVE SESSION

- No Executive Session was held

#### 8) OLD BUSINESS – 9-1-1 CONSULTANT RFP

- Director Carney advised the RFP has been completed to define the position as a link to work between PSJS and I.T. There are currently delays in the county council level on this RFP but she feels they will work through it.

#### 9) NEXT MEETING

- Next Meeting: June 3, 2025 at 10:00 a.m. Admin building, room 5-006.

#### 10) MEETING ADJOURN

- Meeting adjourned at 11:07 a.m.