



DCFS Advisory Board Dashboard Q3 2024

- Continuous Quality Improvement (CQI) Qualitative Case Reviews:** All Ohio Counties participate in a Child Protection Oversight and Evaluation (CPOE) process. The state reviews a sample of cases and discusses findings with leadership through frontline staff. The state Technical Assistance Specialists assigned to Cuyahoga report back on the areas of the Federal Child and Family Services Review (CFSR) where CCDCFs is performing above or below national benchmarks, based on case reviews, interviews, and statewide system data.

A **Plan for Practice Advancement (PPA)** is developed through a collaborative process, prioritizing areas needing improvement and outlining strategies for the prioritized items. Once approved, the state evaluates progress on a quarterly basis and when we've achieved a goal, we work to maintain it and move to the next priority or modify strategies if more work is needed to meet the benchmark. During each review period, Cuyahoga and the State discuss progress with identified strategies, updated data, and ideas to modify strategies as needed. The chart below summarizes each federal standard, current goal, baseline data for the current CPOE process, and quarterly data:

Child Protection Oversight & Evaluation: Short Form Standards & Metrics											
Item/Standard Rate	Federal/State Benchmark/Avg.	Goal: % Improvement & Timeframe	Starting Point (7/1/21 - 12/31/21)	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024	Q3 2024
Average rate calls are screened in statewide	41.3% (State Avg.)	10% decrease in 12 Mos.	65.00%	56.40%	55.50%	50.10%	47.90%	47.60%	45.10%	44.40%	47.10%
Initiate Assessment & Investigations Timely	≥95% (Federal benchmark)	≥95%	81.20%	88.30%	85.50%	84.50%	88.50%	92.30%	95.50%	94.80%	95.50%
Complete Assessment & Investigations Timely	68.10% (State Avg.)	10% Increase in 12 Mos.	59.90%	54.10%	55.80%	59.30%	61.60%	60.00%	68.50%	69.60%	61.50%
Face to Face Contact with Children	≥95% (Federal benchmark)	≥95%	87.34%	73.11%	76.66%	73.76%	79.35%	78.18%	82.68%	84.47%	86.25%
Face to Face Contact with Adults	≥95% (Federal benchmark)	10% Increase in 12 Mos.	56.19%	52.98%	56.71%	53.45%	57.76%	58.20%	59.49%	60.54%	72.94%
Child Maltreatment in Out-of-Home Setting	≤9.07% (Federal benchmark)	≤9.6%	13.50%	18.40%	11.51%	9.40%	7.25%	9.33%	7.68%	9.60%	10.02%
Permanency within 12 Mos. of Entering Care	≥35.2% (Federal benchmark)	≥35.2%	31.70%	37.20%	34.90%	35.10%	36.10%	36.00%	38.90%	38.90%	32.40%
Permanency in 12 Mos. for Children in Care 12 - 23 Mos.	≥43.8% (Fed Benchmark)	Achieved - Maintain	53.10%	48.2% (6 Mo.)	50.8% (15 Mo.)	46.30%	43.76%	42.17%	38.20%	40.80%	41.50%
Permanency within 12 Mos. for Children Already in Foster Care 24 Mos. +	≥37.3% Federal benchmark)	10% Increase in 12 M	24.70%	25.67%	25.57%	25.20%	24.43%	23.56%	25.00%	23.70%	26.00%
Placement Moves Per 1,000 Days in Foster Care	≤4.48% (Federal benchmark)	Achieved - Maintain	2.66%	2.53%	2.41%	2.51%	2.54%	2.50%	1.52%	2.67%	1.59%
Foster Care Reentry within 12 Mos.	≤5.60% (Federal benchmark)	≤5.60%	9.83%	15.83%	12.60%	12.10%	11.53%	12.27%	12.90%	13.80%	9.90%
Initial Kinship Placements	29.5% (State Avg. - not benchmark)	Achieved - Maintain	36.90%	37.50%	32.70%	34.80%	35.10%	33.30%	26.70%	22.00%	27.60%

Green = Met Goal/Benchmark; Yellow = Within 10% of Goal/Benchmark; Red = Over 10% Above/Below Goal/Benchmark

Note: Q3: State Screening avg. = 34.9%; State Investigations Timely = 79.3%; State Initial Kinship Placements = 28.5%.

2. DCFS Hiring and Retention

- 390 Full Time DCFS Caseworker Employee Positions Available
- Starting Salary: \$26.78/hr. As of July 1, 2024, it will be \$27.32 with a step increase in January and general wage increase in July.

Number of Caseworkers Left Their Position YTD								
2019	2020	2021	2022	2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
91	79	103	121	120	22	14	18	

Number of Caseworkers Hired YTD								
2019	2020	2021	2022	2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
108	64	88	95	124	38	21	22	

Years of Service	# Staff Exits 2023	# Staff Exits Q1 2024	# Staff Exits Q2 2024	# Staff Exits Q3 2024	# Staff Exits Q4 2024
Less than 6 Months	36	3	2	8	
6 to 12 Months	16	10	5	3	
1 to 2 Years	10	6	3	4	
More than 2 Years	29	3	4	3	

Staff who left their position comparison 2023 to 2024 YTD					
	Total 2023 (120)	Q1 2024 (22)	Q2 2024	Q3 2024	Q4 2024
Voluntary separation no reason.	44	12	8	8	
Voluntary separation other employment.	4	0	0	3	
Voluntary separation personal/family.	6	0	2	3	
Voluntary separation retirement.	4	2	1	0	
Involuntary separation attendance.	0	1	0	0	
Involuntary separation probation failure.	9	3	1	1	
Involuntary separation no call/no show.	21	1	2	1	
Involuntary separation deceased.	2	0	0	0	
Other	2	3	0	0	
Promotion	28	0	0	2	

Hiring Open Houses
2/8/23
3/8/23
5/3/23
9/6/23
11/8/23
2/7/24
3/13/24
5/8/24
6/12/24
8/7/2024
11/19/2024

Training Cohort Start Date	# Employees Trained
1/17/23	23
2/27/23	17
4/10/23	31
6/20/23	12
8/14/23	19
9/25/23	5
10/23/23	2
12/4/23	4
1/29/24	14
3/11/24	16
4/22/24	8
6/3/24	11
8/12/204	22
10/7/2024	15

3. Foster Parent Recruitment

DCFS – Licensed Foster Parents				
Year	Total # of FC Applications	# Applications from Non-relative Potential FPS	# Applications from Kinship Caregivers	% Applications from Kinship Caregivers
2020	105	58	47	45%
2021	132	62	70	53%
2022	114	72	42	37%
2023	101	42	59	58%
Q1 2024	22	8	14	66%
Q2 2024	25	9	16	64%
Q3 2024	17	4	13	76%

4. DCFS & Law Enforcement Partnership *The revised 2022 DCFS & Law Enforcement MOU was approved by County Council on 1/24/23.

MOU Date	Number MOUs signed	Number MOUs Not Signed
2018	52	41
2022*	103	0

5. Engaging Fathers

Fathers Identified	2019 Avg.	2020 Avg.	2021 Avg.	2022 Avg.	2023 Avg.	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Custody cases with fathers identified.	92%	90%	88%	89%	88%	88%	88%	88.4%	
COPS case with fathers identified.	90%	92%	91%	93%	89%	89%	86.3%	84.9%	

Identified Fathers Participating in Initial Team Decision Making Meetings by Year								
2019	2020	2021	2022	2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
44%	45%	48%	54%	41.5%	40%	46.0%	41%	

6. Child Protection Teams (CPT) Data

CPT Data	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Number of Cases Referred	49	47	70	
Number of Children Referred	77	69	113	

7. T-Suites Data

T-Suites Data	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Number Placed	10	22	26	
Avg. Length of Stay (days)	39.9	17.5	20.27	

Note: No placements occurred in Jan 2024 due to facility renovations.