



DCFS Advisory Board Dashboard Q1 2023

Note: Data points were identified from the recommendations of the Aniya Day-Garrett child welfare expert panel review and subsequent critical data items. The dashboard tracks (7) general categories of data, as identified below. These are seven discrete areas but there may be cross-cutting issues to address. This is the 11th review, and the dashboard will evolve to include baseline, benchmarks, and goals for each of the data points. This draft will be reviewed and revised with the DCFS Advisory Board at the June 7, 2023 meeting.

1. Continuous Quality Improvement (CQI) Qualitative Case Reviews

All Counties in Ohio undergo a Child Protection Oversight and Evaluation (CPOE) process. The state reviews a sample of cases and discusses findings with leadership all the way down to assigned frontline staff. The state Technical Assistance Specialists for Cuyahoga report back on the areas of the Federal Child and Family Services Review (CFSR) where CCDCFS is performing above or below national benchmarks, based on case reviews, interviews, and statewide system data.

*CCDCFS then creates a **Plan for Practice Advancement (PPA)**, prioritizing areas needing improvement and outlining strategies for the prioritized items. The state approves the PPA. Once we've achieved a goal, we move to the next priority or modify strategies if more work is needed to meet the benchmark. Cuyahoga and the State participate in 3-month reviews to discuss progress with identified strategies, updated data, and ideas to modify strategies as needed.*

The chart below summarizes each federal standard, current goal, baseline data for the current CPOE process, and quarterly data.

| Item/Standard Rate | Federal/State Avg./Benchmark | Goal: % Improvement & Timeframe | Starting Point (7/1/21 – 12/31/21) | Q4 2022 | Q1 2023 |
|---|------------------------------------|---------------------------------|------------------------------------|---------|---------|
| Initiate Assessment & Investigations Timely | 95% (Federal benchmark) | 10% Increase in 12 Mos. | 81.20% | 88.30% | 85.50% |
| Face to Face Contact with Children | 95% (Federal benchmark) | 95% | 87.34% | 73.11% | 76.66% |
| Face to Face Contact with Adults | 95% (Federal benchmark) | 10% Increase in 12 Mos. | 56.19% | 52.98% | 56.71% |
| Child Maltreatment in Foster Care Setting | <9.6% (Federal Benchmark) | <9.6% | 13.50% | 18.40% | 8.20%* |
| Permanency within 12 Mos. of Entering Care | >35.2% (Federal Benchmark) | >35.2% | 31.70% | 37.20% | 34.90% |
| Permanency within 12 Mos. for Children Already in Foster Care 24 Mos. + | >37.3% Federal Benchmark) | 10% Increase in 12 M | 25.40% | 25.67% | 25.57% |
| Placement Moves Per 1,000 Days in Foster Care | <4.44% (Federal Benchmark) | <4.44% | 1.61% | 1.19% | 1.34% |
| Foster Care Reentry within 12 M | <5.60% (Federal Benchmark) | <5.60% | 9.83% | 15.83% | 12.60% |
| Initial Kinship Placements | 29.5% (State Avg. - not benchmark) | Achieved - Maintain | 36.90% | 37.50% | 32.70% |

* pending reports 11.8%

2. Progress in hiring and retaining DCFS staff

- 509 Full Time DCFS Caseworker Employee Positions Available
- Starting Salary: \$26.00/hr.
- Current # of total Caseworker Vacancies: **140**

| # Caseworkers Left Their Position | | | | | | | | |
|--|------|------|------|-----------------|-----------------|------------------|-------------------|-----------------|
| 2018 | 2019 | 2020 | 2021 | 2022 Q1 | 2022 Q2 | 2022 Q3 | 2022 Q4 | 2023 Q1 |
| 70 | 91 | 79 | 103 | 43 (5/10/22) | 70 (7/19/22) | 103 (11/2/22) | 121 (12/21/22) | 32 (4/17/23) |

| # Caseworkers Hired | | | | | | | | |
|----------------------------|------|------|------|--------------|--------------|-----------|------------|-----------|
| 2018 | 2019 | 2020 | 2021 | 2022 Q1 | 2022 Q2 | 2022 Q3 | 2022 Q4 | 2023 Q1 |
| | | | | (as of 5/10) | (as of 7/19) | (11/2/22) | (12/21/22) | (4/17/23) |
| 93 | 108 | 64 | 88 | 25 | 31 | 68 | 95 | 71 |

| Years of Service | # Caseworkers who Left Their Positions in 2023 |
|-------------------------|---|
| Less than 6 months | 18 |
| 6 to 12 months | 5 |
| 1 to 2 years | 0 |
| More than 2 years | 9 |

| 32 Caseworkers who left their positions in 2023 | |
|--|----|
| Reason | # |
| voluntary separation no reason | 15 |
| voluntary separation other employment | 0 |
| voluntary separation personal family | 1 |
| Voluntary separation retirement | 1 |
| Involuntary separation (Attendance) | 0 |
| involuntary separation probationary failure | 2 |
| involuntary separation No Call/No Show | 12 |
| Deceased | 0 |
| Other | 1 |

| Hiring Open Houses | Training Cohort Start Date | # Employees Trained |
|---------------------------|-----------------------------------|----------------------------|
| 2/8/23 | 1/17/23 | 23 |
| 3/8/23 | 2/27/23 | 17 |
| 5/3/23 | 4/10/23 | 31 |

3. Foster Parent Recruitment

| DCFS-licensed foster parents | | | | |
|-------------------------------------|---|---|---|---|
| Year | Total # foster care applications | # Applications from non-relative potential fps | # Applications from kinship caregivers | % Applications from kinship caregivers |
| 2020 | 105 | 58 | 47 | 45% |
| 2021 | 132 | 62 | 70 | 53% |
| 2022 | 114 | 72 | 42 | 37% |
| 2023 (as of 5/9/23) | 39 | 13 | 26 | 66% |

4. DCFS & Law Enforcement Partnership

| MOU Date | # MOUs signed | # MOUs not signed |
|-----------------|----------------------|--------------------------|
| 2018 | 52 | 41 |
| 2022 | 59 | 44 |

*The revised 2022 DCFS & Law Enforcement MOU was approved by County Council on 1/24/23.

5. Engaging Fathers

Identified Fathers

| Fathers identified | 2019 Avg. | 2020 Avg. | 2021 Avg. | 2022 Avg. | Q1 2023 |
|--|------------------|------------------|------------------|------------------|----------------|
| % Custody cases with fathers identified | 92 | 90 | 88 | 89 | 89 |
| % Protective supervision cases with fathers identified | 90 | 92 | 91 | 93 | 90 |

| % Identified Fathers participating in Initial Team Decision Making Meetings | | |
|--|----------------|-------------------|
| Year | Quarter | Percentage |
| 2018 | Total | 39% |
| 2019 | Total | 44% |
| 2020 | Total | 45% |
| 2021 | Total | 48% |
| 2022 | Total | 54% |
| 2023 | 1 | 43% |

6. Disproportionality Data

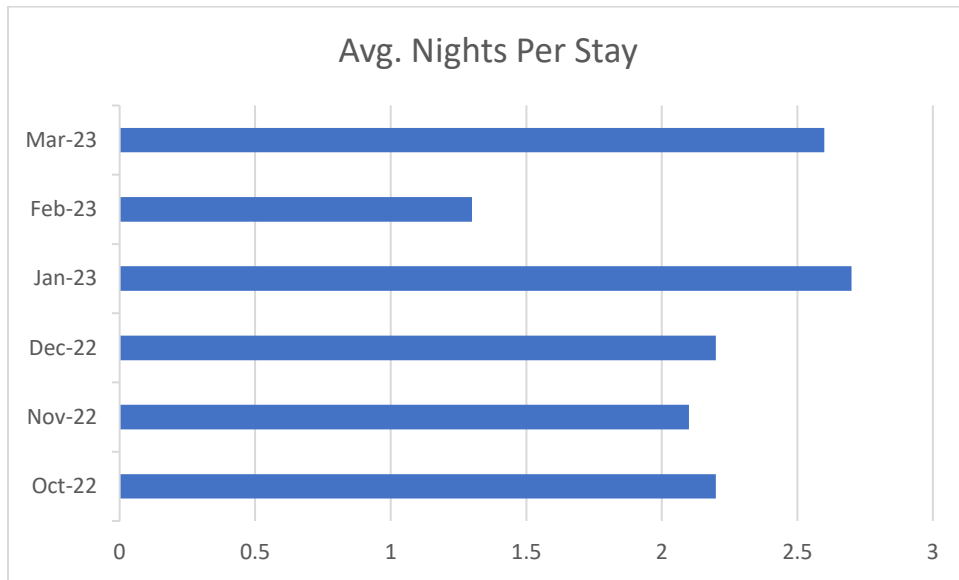
Full data set requested 2021 and 2022 in progress

7. Kids in the Building Awaiting Placement Data

A. Daily Census # of Children Staying Overnight Q4 2022 and Q1 2023

(A child stayed overnight if they were present at the Jane Edna Hunter building at 3:00 AM and stayed for 5 + hours total.) *SEE CHART ON PAGE 5*

B. Average Nights Per Stay by Month Q4 2022 & Q1 2023



C. Repeated Overnight Stays

- From 2022 – 04/05/2023, 37% of overnight stays occurred after that child had previously stayed overnight within the prior 12 months.
- Of all different children staying overnight since 2022, 28% did so after 1+ prior overnight stays.

D. Specific Barriers to Placement – Data Request in Progress

- We are examining a few different ways to pull this data accurately from the statewide system and a spreadsheet roll-up report that meets the Director’s needs.

Daily Census - # children present at 3:00 AM & awaiting placement at the JEH Building for 5 + hours Q4 2022 & Q1 2023 includes only days when at least 1 child qualified

