



DCFS Advisory Board Dashboard Q3 2023

Note: Data points were identified from the recommendations of the Aniya Day-Garrett child welfare expert panel review and subsequent critical data items. The dashboard tracks (7) general categories of data, as identified below. These are seven discrete areas but there may be cross-cutting issues to address. This is the 13th review, and the dashboard will evolve to include baseline, benchmarks, and goals for each of the data points. This draft will be reviewed and revised with the DCFS Advisory Board at the December 6th, 2023 meeting.

1. Continuous Quality Improvement (CQI) Qualitative Case Reviews

All Ohio Counties participate in a Child Protection Oversight and Evaluation (CPOE) process. The state reviews a sample of cases and discusses findings with leadership all the way down to assigned frontline staff. The state Technical Assistance Specialists assigned to Cuyahoga report back on the areas of the Federal Child and Family Services Review (CFSR) where CCDCFS is performing above or below national benchmarks, based on case reviews, interviews, and statewide system data.

*CCDCFS then creates a **Plan for Practice Advancement (PPA)**, prioritizing areas needing improvement and outlining strategies for the prioritized items. The state approves the PPA. Once we've achieved a goal, we work to maintain it and move to the next priority or modify strategies if more work is needed to meet the benchmark. Cuyahoga and the State participate in 3-month reviews to discuss progress with identified strategies, updated data, and ideas to modify strategies as needed.*

The chart below summarizes each federal standard, current goal, baseline data for the current CPOE process, and quarterly data.

Child Protection Oversight & Evaluation: Short Form Standards & Metrics								
Item/Standard Rate	Federal/State Benchmark/Avg.	Goal: % Improvement & Timeframe	Starting Point (7/1/21 - 12/31/21)	Q4 2022	Q1 2023	Q2 2023	Q3 2023	Q4 2023
Initiate Assessment & Investigations Timely	≥95% (Federal benchmark)	≥95%	81.20%	88.30%	85.50%	84.5%	88.5%	
Complete Assessment & Investigations Timely	68.10% (State Avg.)	10% Increase in 12 Mos.	59.90%	54.10%	55.80%	59.3%	61.6%	
Face to Face Contact with Children	≥95% (Federal benchmark)	≥95%	87.34%	73.11%	76.66%	73.6%	79.4%	
Face to Face Contact with Adults	≥95% (Federal benchmark)	10% Increase in 12 Mos.	56.19%	52.98%	56.71%	53.5%	57.8%	
Child Maltreatment in Out-of-Home Setting	≤9.07% (Federal benchmark)	≤9.6%	13.50%	18.40%	11.5%	9.4%	7.3%	
Permanency within 12 Mos. of Entering Care	≥35.2% (Federal benchmark)	≥35.2%	31.70%	37.20%	34.90%	35.1%	36.1%	
Permanency in 12 Mos. for Children in Care 12 - 23 Mos.	≥43.8% (Fed Benchmark)	Achieved - Maintain	53.10%	48.2% (6 Mo.)	50.8% (15 Mo.)	46.3%	43.8%	
Permanency within 12 Mos. for Children Already in Care 24 Mos. +	≥37.3% Federal benchmark)	10% Increase in 12 M	24.70%	25.67%	25.57%	25.2%	24.4%	
Placement Moves Per 1,000 Days in Foster Care	≤4.48% (Federal benchmark)	Achieved - Maintain	1.66%	1.19%	1.34%	2.5%	1.3%	
Foster Care Reentry within 12 Mos.	≤5.60% (Federal benchmark)	≤5.60%	9.83%	15.83%	12.60%	12.1%	11.5%	
Initial Kinship Placements	29.5% (State Avg. - not benchmark)	Achieved - Maintain	36.90%	37.50%	32.70%	34.8%	35.1%	

Green = Met Goal/Benchmark; Yellow = Within 10% of Goal/Benchmark; Red = Over 10% Above/Below Goal/Benchmark

2. Progress in hiring and retaining DCFS staff

- 509 401 Full Time DCFS Caseworker Employee Positions Available
- Starting Salary: \$26.00/hr.
- Current # of total Caseworker Vacancies: Q2: 152; Q3: 36 (144 difference with newly budgeted FTE #)

# Caseworkers Left Their Position YTD							
2018	2019	2020	2021	2022	2023 Q1	2023 Q2	2023 Q3
70	91	79	103	121	32 (4/17/23)	51 (7/7/23)	80

# Caseworkers Hired YTD							
2018	2019	2020	2021	2022	2023 Q1	2023 Q2	2023 Q3
					(4/17/23)	(7/7/23)	
93	108	64	88	95	71	82	107

Years of Service	# Caseworkers who Left Their Positions in 2023
Less than 6 months	34
6 to 12 months	12
1 to 2 years	9
More than 2 years	25

80 Caseworkers who left their positions in 2023	
Reason	#
voluntary separation no reason	38
voluntary separation other employment	4
voluntary separation personal family	4
Voluntary separation retirement	4
Involuntary separation (Attendance)	0
involuntary separation probationary failure	8
involuntary separation No Call/No Show	20
Deceased	2
Other	0

Hiring Open Houses	Training Cohort Start Date	# Employees Trained
2/8/23	1/17/23	23
3/8/23	2/27/23	17
5/3/23	4/10/23	31
9/6/23	6/20/23	12
11/8/23	8/14/23	19
	9/25/23	5
	10/23/23	2
	12/4/23	

3. Foster Parent Recruitment

DCFS-licensed foster parents				
Year	Total # foster care applications	# Applications from non-relative potential fps	# Applications from kinship caregivers	% Applications from kinship caregivers
2020	105	58	47	45%
2021	132	62	70	53%
2022	114	72	42	37%
Q1 2023 (as of 5/9/23)	39	13	26	66%
Q2 2023 (as of 7/10/23)	16	7	9	56%
Q3 2023 (as of 11/8/23)	22	9	13	59%

4. **DCFS & Law Enforcement Partnership** *The revised 2022 DCFS & Law Enforcement MOU was approved by County Council on 1/24/23.

MOU Date	# MOUs signed	# MOUs not signed
2018	52	41
*2022	103	0

5. Engaging Fathers

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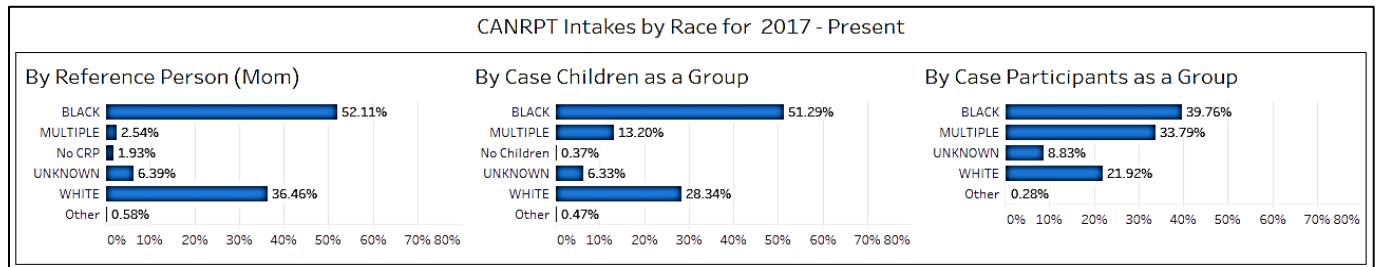
Fathers identified	2019 Avg.	2020 Avg.	2021 Avg.	2022 Avg.	Q1 2023	Q2 2023	Q3 2023
% Custody cases with fathers identified	92	90	88	89	89	88	87
% Protective supervision cases with fathers identified	90	92	91	93	90	90	90

Identified Fathers participating in Initial Team Decision Making Meetings		
Year	Quarter	Percentage
2018	Total	39%
2019	Total	44%
2020	Total	45%
2021	Total	48%
2022	Total	54%
2023	1	43%
2023	2	43%
2023	3	43%

6. Disproportionality Data

Preliminary Chart below and discussion demonstrates the work being done to accurately characterize the self-identified race of the parents and children.

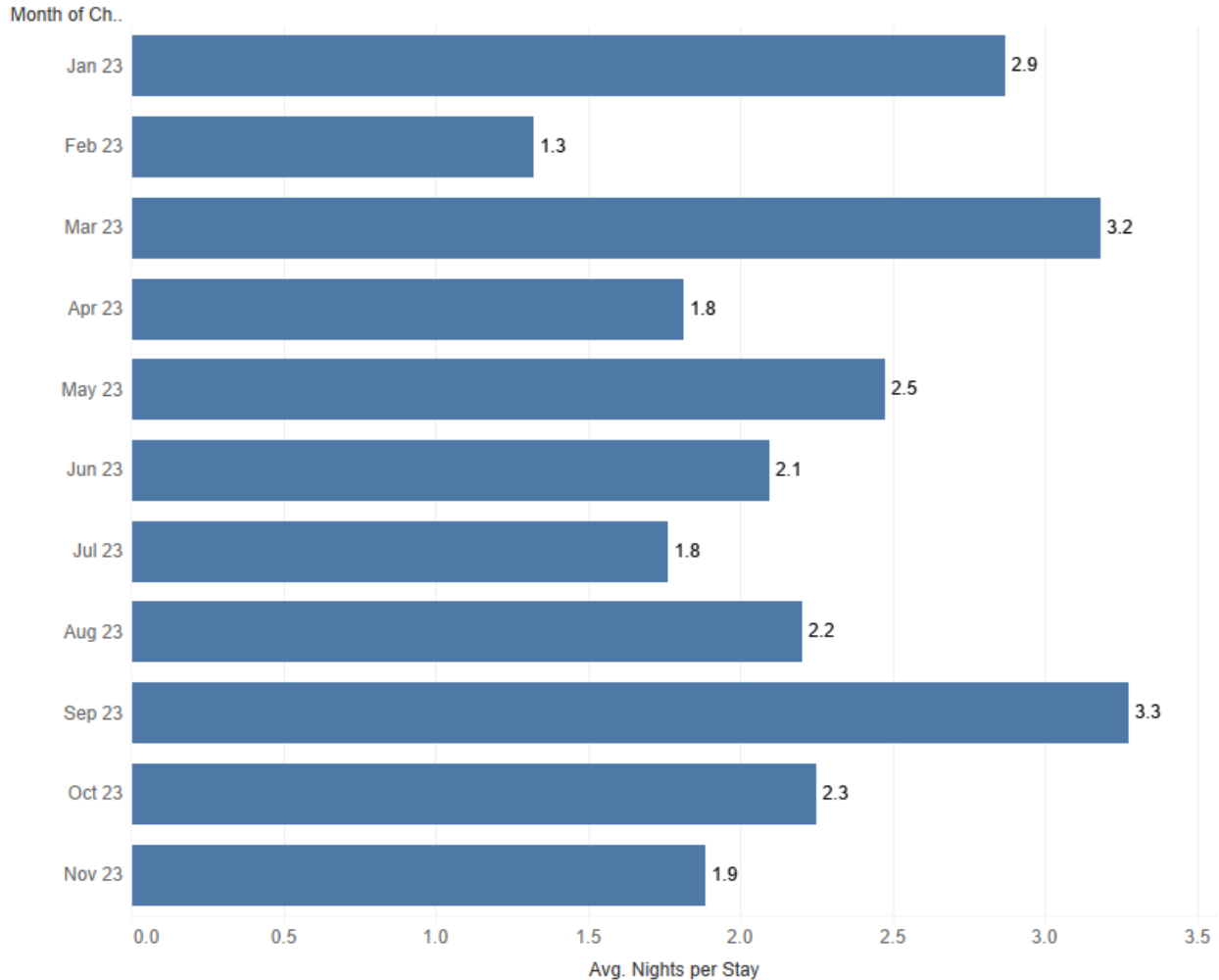
Child Abuse/Neglect Intakes categorized by the race of the 1) Case Reference Person [mother] 2) the children as a group and 3) the case participants as a group (roughly comparable to the household members). Multiple children or case participants of different races would cause the intake to be categorized as ‘Multiple’ races.



7. Kids in the Building Awaiting Placement Data

- A. **Average Nights Per Stay by Month April 2022 – Nov 20, 2023** (A child stayed overnight if they were present at the Jane Edna Hunter building at 3:00 AM and stayed for 5 + hours total.)

Average Nights per Stay by Month of Arrival



B. Repeated Overnight Stays

- During 2023 to date, 68% of overnight stays occurred after that child had previously stayed overnight within the prior 12 months.

C. Specific Barriers to Placement – Data Request in Progress

- We are examining a few different ways to pull this data accurately from the statewide system and a spreadsheet roll-up report that meets the Director’s needs. **Update: Testing ability & capacity to pull information from the Child Care Room data cross checked with the Level of Care Interview. Also exploring capacity to add to this report a single barrier to securing placement that would come from the person calling providers and assigned staff.**

D. Nightly Census # of Children Staying Overnight April 1, 2022 through Q2 2023
 (A child stayed overnight if they were present at the Jane Edna Hunter building at 3:00 AM and stayed for 5 + hours total.)

Nightly Census of Kids January 1, 2023 to November 20, 2023

