

ADVISORY BOARD AGENDA – July 21, 2022

1. Welcome & Open Remarks
 - A) DECISION ISSUES
 - a) Approval of Advisory Board Minutes 5.19.22
 - b) OHS Advisory Board 3rd Chair Recommendation & Chair Term
 - c) 2022 NOFO Continuum Project Priorities
 - B) NOFO Update
 - a) 2022 Annual Application
 - b) 2022 NOFO Coordinated Approaches to Address Unsheltered Homelessness
 - C) Cuyahoga County CoC Strategic Plan
 - D) Cuyahoga County CoC Youth Strategy Sessions
 - E) Initiative Reports (See handouts)
 - a) Ending Veteran Homelessness (EVH)
 - b) RRH
 - c) Ending Youth Homelessness (EYH)
 - d) Unsheltered Report
 - F) Cuyahoga County & City of Cleveland ARPA Update
 - G) Housing First Dashboard Meeting
 - H) COVID Response Update
 - a) Continuum COVID Recovery Space

PLEASE NOTE THE OHS ADVISORY BOARD 2022 MEETING DATES:

Calendar for 2022

**OHS Advisory Board Meetings: January 20th; March 17th; May 19th; July 21st;
September 15th; November 17th**

**Executive Committee Meetings: January 11th; March 8th; May 10th; July 19th;
September 6th; November 8th**



Income & Stability for People Experiencing Homelessness – Mid-Year Update 2022

Enterprise is pleased to share this update with our public and philanthropic stakeholders to describe activities from the first half of 2022.

Background – Our goal is to increase income for people exiting homelessness in order to prevent returns to homelessness. We are doing this by initiating **cross-sector strategies for systems collaboration** between the workforce and homeless services systems and facilitating **JFS Dedicated Case Management** for families served by the Continuum of Care (CoC). Enterprise’s work is funded by the CoC HUD Planning Grant through Cuyahoga OHS and independently raised philanthropic dollars.

- I. **Systems collaboration** efforts have launched in full force with the kick of a cross-system steering committee co-chaired by Paul Bounds (JFS) and Melissa Sirak (OHS) and convened by Enterprise.
 - **Inclusive leadership** – Our committee includes a range of stakeholders representing workforce services, homeless services, evaluation, philanthropy and lived experience. Full list of committee members is attached.
 - **20% of committee members have experienced homelessness.** – We believe that people are the experts in their own lives and know best what they need to succeed. As we continue to convene partners to solve complex housing problems, we recognize that the most effective solutions will be informed by people who have lived these issues and have valuable expertise to provide. Committee members with lived experience are influencing planning during and outside of committee meetings, and have raised critical issues, including planning supports for people with mental health and/or substance use disorders.
 - **Focus groups** – Enterprise conducted four focus groups with people in shelter or who had previously been homeless. The valuable insights, recommendations, and hard truths shared will inform the efforts of our workforce/homeless services steering committee.
 - o Key trends included: support for better connections & ‘warm handoffs’ between service agencies; on-site employment services at shelters; changes to shelter environments that would be conducive to employment & training needs; planning for employment opportunities for those with conviction history; transportation and childcare. (*full focus group report available on request)
 - o Participants were compensated for their time. Many thanks to service partners who hosted these sessions: LMM/2100 Lakeside, A Place 4 Me, YWCA/Norma Herr and Family Promise
 - **Data-sharing** – Our contracted evaluator, CWRU, has received an initial dataset from Ohio Means Job and is beginning to match data with the Homeless Management Information System (HMIS) and JFS benefits data to better understand patterns of service utilization. We will look at people who entered homeless services across three different years, pre-Covid, and will disaggregate outcomes by race.

- **Peer learning** - Our committee has learned from leaders in workforce-homeless system collaboration in Detroit, MI and Houston, TX whose referral models vary significantly but share common traits of dedicated staff, workforce development board involvement, and strong leadership committees.
- **TA** – We have extended a consulting contract with Heartland Alliance’s National Center on Employment and Homelessness to include an environmental scan of the homeless services and workforce development landscape in Cuyahoga County, three cross-sector trainings for community providers (slated for fall 2022), and additional support for the steering committee.
- **Systems goals** – After a thoughtful and informed consideration process, the steering committee identified three main goals to work towards:
 - 1. Improve and formalize referral pathways between workforce & homeless service providers**
 - 2. Support homeless and workforce service systems in gathering data on employment and benefits, and in using data for program development, evaluation and improvement**
 - 3. Cross-system trainings for leadership and personnel in workforce and homeless service roles, focused on collaboration and best practices**

II. The **JFS Dedicated Case Management** partnership, staffed by FrontLine Service, aims to prevent families from losing benefits as a downstream result of their homelessness and ensure families have efficient access to benefits as they work toward stability with the support of their homeless service providers. January-May 2022:

- FrontLine’s benefits liaison has handled over 104 benefits audits and approximately 43 additional follow-up actions to support benefits access (e.g., income verifications, changes of address, sanction inquiries).
- PRC staff have joined brief monthly check-in calls with FrontLine and Enterprise, leading to a smoother process with faster response times for families experiencing homelessness and apply for PRC.
- SNAP/Medicaid staff at JFS are keeping the benefits liaison up to date on process changes that will directly impact clients as pandemic-era policies begin to wind down.

None of this work would be possible without active support of Cuyahoga County staff. We are thankful, in particular, for the leadership of Melissa Sirak and Allison Gill at the Office of Homeless Services, and Paul Bounds and Paul Mosher at Job & Family Services.

Lastly, Enterprise staff Claire Gauntner will change jobs in July 2022 after six years work on homelessness-related programs with out Ohio office. While Claire will be missed, Enterprise’s commitment to the Income & Stability effort is unwavering. We are proud of the accomplishments over the past five years here and look forward to continuing the progress in the years to come.

For more information about our work, contact Jenny Eppich, senior program director at Enterprise: jeppich@enterprisecommunity.org

Income & Stability (Workforce/Homelessness) Steering Committee

Paul Bounds, Cuyahoga Jobs & Family Services, Jobs, Employment & Training Dept, co-chair

Melissa Sirak, Cuyahoga Office of Homeless Services, co-chair

Claire Gauntner, Enterprise, convener

Jenny Eppich, Enterprise, convener

Meghan Atwell, Case Western Reserve University, data & evaluation

Carole Beatty, The Centers for Families & Children, workforce service provider

Sherry Clancy, Foundation Management Services, funder

Angela D'Orazio, Sisters of Charity Foundation of Cleveland, funder

Lloyd Fryer, content expert

Allison Gill, Office of Homeless Services

Dawn Hagwood, content expert

Ronnie Leeth, content expert

LaTonya Murray, FrontLine Service, homeless services provider

Mike Sering, LMM, homeless & workforce services provider

Chris Warland, Heartland Alliance, advisor/TA provider

Federal Benchmarks Generation Tool Ver. 2.2 11/01/2018

Number of Veterans experiencing homelessness as of end date of report: 98	To Use: Enter an "End Date" and click "Calculate Benchmarks" for results. See <i>Instructions</i> tab for further guidance.	90 day look-back period:	Start Date <input style="width: 100%;" type="text" value="4/2/2022"/>	End Date <input style="width: 100%;" type="text" value="7/1/2022"/>	<input style="width: 100%; background-color: #00FF00; color: white;" type="button" value="Calculate Benchmarks"/>
--	--	---------------------------------	---	---	---

A. Have you ended chronic and long-term homelessness among Veterans in your community?
Target: Zero chronic and long-term homeless Veterans as of date of review, with exceptions indicated below.

			Data Point
Total number of chronic and long-term homeless Veterans who are not in permanent housing as of end date above:		7	A1
Exempted Group One	Total number of chronic and long-term homeless Veterans who have been offered, but not yet accepted a PH intervention offer and where the last PH intervention offer was within 14 days of the end of the 90 day look-back period:	1	A2
Exempted Group Two	Total number of chronic and long-term homeless Veterans who have been offered a PH intervention, but have chosen to enter service-intensive transitional housing in order to appropriately address a clinical need, prior to entering a permanent housing destination:	5	A3
Exempted Group Three	Total number of chronic and long-term homeless Veterans who have accepted a PH intervention offer, but not yet entered permanent housing and where the first acceptance of a PH intervention offer occurred during the 90 day look-back period:	3	A4
Total Chronic and Long-Term Homeless Veterans - Total Number of Veterans in Exempted Groups 1, 2 and 3 =		0	

Benchmark A achieved?

B. Do Veterans have quick access to permanent housing?
Target: For homeless Veterans placed in PH in last 90 days, excluding exceptions indicated below, the average time from date of identification to date of PH move-in is less than or equal to 90 days.

Total number of <u>Veterans</u> who moved into permanent housing	47	B1
- Exemption Group 2: Do NOT include people who were offered a permanent housing intervention but chose to enter a service-intensive transitional housing project prior to entering a permanent housing destination. Number of Veterans offered PH intervention, but declined the offer and chose TH prior to PH destination:	10	B2
Total <u>net</u> number of Veterans who moved into permanent housing (B1 - B2):	37	B3
Total number of <u>days</u> it takes for all Veterans who become homeless to enter permanent housing		
- Days between date of identification to PH move-in for all Vet PH exiters. <u>Exemption Group 1:</u> For any Veteran who was identified and offered a permanent housing intervention, but did not initially accept the offer, include only the time from when they accepted the intervention until they moved into housing. Total days:	3275	B4
Total Number of Days ÷ by Total Net Number of Veterans =	89	

Benchmark B achieved?

C. Does the community have sufficient permanent housing capacity?
Target: In the last 90 days, the total number of homeless Veterans moving in to permanent housing is greater than or equal to the total number of newly identified homeless Veterans.

The total number of Veterans exiting homelessness to permanent housing:	47	C1
The total number of newly identified homeless Veterans:	65	C2

Benchmark C achieved?

D. Is the community committed to Housing First and provides service-intensive transitional housing to Veterans experiencing homelessness only in limited instances?
Target: In the last 90 days, the total number of homeless Veterans entering service-intensive transitional housing is less than the total number of newly identified homeless Veterans.

The total number of Veterans entering service-intensive transitional housing:	27	D1
The total number of newly identified homeless Veterans:	65	D2

Benchmark D achieved?

Priorities for New Projects FY 2022, Cleveland/Cuyahoga County

- **Navigation Support for CoC** -SSO-CE grant to assist individuals and families in securing assistance. This can include transportation assistance, mediation with property owners, support to participants in understanding residential leases and obligations of tenancy, support to participants in completing applications for housing (including application fees) and compiling any required documentation, and support in the initial transition to housing as part of the warm handoff to housing provider.
- **CE expansion** – Current CE lead agency only can apply. This would assist coordinated entry to provide higher levels of support to key sub-populations including LGBTQIA+ young adults to rapidly place in housing.
- **New Permanent Supportive Housing** Permanent Housing – Permanent supportive housing grant. Housing assistance and supportive services to participants meeting the definition of ‘Dedicated PLUS’. All participants enter through coordinated entry and taken from By-Name-Lists. Either single-site or scatter-site projects are encouraged – however, given difficulty of securing units on the market, a single-site project where there is site control, would be prioritized.
- **HMIS** – HMIS grant, only current HMIS lead is eligible to apply. All HMIS funding is currently provided by the County. Additional funding will allow added data analysis and review, and increased training and support for HMIS participants.
- **Permanent Housing Expansion** – existing RRH and PSH providers may apply for an expansion of current permanent housing projects to include additional units of assistance and/or increased services to participants. If increased services, priority is for employment assistance – strategies and support that will result in increased employment income.
- **Domestic Violence Bonus Project Expansion** – current DV bonus providers only. Rapid rehousing projects to increase the number of households served and/or to increase the services available. This could include expanded navigation support to assist households in accessing housing and/or increased services focusing on securing or increasing employment income among participants.
- **Domestic Violence Bonus Projects** - RRH or Joint TH/RRH to serve individuals and families who are survivors of domestic violence. All participants must be referred through coordinated entry and may only serve survivors.
- **PSH Transition Age Youth** PSH only for youth 18-24 years of age. The CoC is seeking support from the Youth Homelessness Demonstration Project (YHDP), which, if approved, will support youth targeted PSH as well as other services. The outcome of the YHDP application is uncertain, therefore the CoC is open to and receptive of applications for PSH to serve this population by increasing the supply of affordable housing with accompanying supportive services.

OHS Advisory Board Meeting: Rapid Re-Housing Program Data
July 21, 2022

Passed Inspections/Housed 2021 & 2022 Quarterly Comparisons

2021	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
Jan 2021 – Mar 2021	34	10	23	3	70
Apr 2021 – Jun 2021	32	3	27	7	69
July 2021 – Sept 2021	32	3	21	3	59
Oct 2021 – Dec 2021	41	5	21	11	78
				2021 1st, 2nd 3rd & 4th Quarter Total:	276
2022	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
Jan 2022 – Mar 2022	43	15	49	10	117
Apr 2022 – Jun 2022	37	12	39	19	107

5/16/22 – 7/8/22

of new referrals processed/clients' enrolled in RRH:

	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
5/16/22 – 5/20/22	8	1	4	1	13
5/23/22 – 5/27/22	5	2	5	0	12
5/30/22 – 6/3/22	1	0	1	1	3
6/6/22 – 6/10/22	4	4	7	3	18
6/13/22 – 6/17/22	4	0	6	4	14
6/20/22 – 6/24/22	5	2	7	0	14
6/27/22 – 7/1/22	5	1	3	3	12
7/4/22 – 7/8/22	3	2	2	3	10

of new referrals processed/clients' enrolled in DV-HT RRH:

	DV/HT Adult-Families	DV/HT Youth-Families	DV/HT Adult-Singles	DV/HT Youth-Singles	TOTAL
5/16/22 – 5/20/22	0	0	0	0	0
5/23/22 – 5/27/22	0	0	0	0	0
5/30/22 – 6/3/22	0	1	0	0	1
6/6/22 – 6/10/22	0	0	0	0	0
6/13/22 – 6/17/22	0	0	0	0	0
6/20/22 – 6/24/22	0	0	0	0	0
6/27/22 – 7/1/22	0	0	0	0	0
7/4/22 – 7/8/22	0	0	0	0	0

currently in housing search RRH:

	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
5/16/22 – 5/20/22	42	12	51	27	132
5/23/22 – 5/27/22	40	10	54	26	130
5/30/22 – 6/3/22	41	10	54	25	130
6/6/22 – 6/10/22	43	10	55	27	135
6/13/22 – 6/17/22	43	9	53	26	131
6/20/22 – 6/24/22	42	9	56	26	133
6/27/22 – 7/1/22	43	8	56	25	131
7/4/22 – 7/8/22	44	8	55	25	132

OHS Advisory Board Meeting: Rapid Re-Housing Program Data
July 21, 2022

currently in housing search DV-HT RRH:

	DV/HT Adult-Families	DV/HT Youth-Families	DV/HT Adult-Singles	DV/HT Youth-Singles	TOTAL
5/16/22 – 5/20/22	15	1	5	2	23
5/23/22 – 5/27/22	14	1	4	2	21
5/30/22 – 6/3/22	12	0	4	1	17
6/6/22 – 6/10/22	11	1	4	1	17
6/13/22 – 6/17/22	11	1	3	1	16
6/20/22 – 6/24/22	10	0	2	1	13
6/27/22 – 7/1/22	9	0	2	1	12
7/4/22 – 7/8/22	8	0	2	1	11

RFLAs Received/Processed RRH

	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
5/16/22 – 5/20/22	5	2	1	4	12
5/23/22 – 5/27/22	3	1	7	1	12
5/30/22 – 6/3/22	1	1	1	2	5
6/6/22 – 6/10/22	8	2	8	1	19
6/13/22 – 6/17/22	4	2	6	2	14
6/20/22 – 6/24/22	5	2	15	2	24
6/27/22 – 7/1/22	8	1	7	0	16
7/4/22 – 7/8/22	4	2	2	1	9

of RFLA Received/Processed DV-HT RRH:

	DV/HT Adult-Families	DV/HT Youth-Families	DV/HT Adult-Singles	DV/HT Youth-Singles	TOTAL
5/16/22 – 5/20/22	1	0	0	0	1
5/23/22 – 5/27/22	0	0	0	0	0
5/30/22 – 6/3/22	1	1	0	0	2
6/6/22 – 6/10/22	0	0	0	0	0
6/13/22 – 6/17/22	0	0	0	1	1
6/20/22 – 6/24/22	0	0	0	0	0
6/27/22 – 7/1/22	0	0	1	0	1
7/4/22 – 7/8/22	0	1	0	0	1

of Passed Inspections RRH:

	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
5/16/22 – 5/20/22	3	2	4	3	12
5/23/22 – 5/27/22	3	1	0	0	4
5/30/22 – 6/3/22	3	1	0	0	4
6/6/22 – 6/10/22	1	0	3	1	5
6/13/22 – 6/17/22	1	2	1	2	6
6/20/22 – 6/24/22	5	0	3	1	9
6/27/22 – 7/1/22	2	2	11	1	16
7/4/22 – 7/8/22	1	1	3	0	5

OHS Advisory Board Meeting: Rapid Re-Housing Program Data
July 21, 2022

of Passed Inspections DV-HT RRH:

	DV/HT Adult-Families	DV/HT Youth-Families	DV/HT Adult-Singles	DV/HT Youth-Singles	TOTAL
5/16/22 – 5/20/22	2	0	0	0	2
5/23/22 – 5/27/22	1	0	1	1	3
5/30/22 – 6/3/22	0	0	0	0	0
6/6/22 – 6/10/22	0	1	0	0	1
6/13/22 – 6/17/22	0	0	0	0	0
6/20/22 – 6/24/22	0	0	0	0	0
6/27/22 – 7/1/22	1	0	0	0	1
7/4/22 – 7/8/22	1	0	0	0	1

Receiving RRH Rental Assistance by Month as of 7/8/22:

256 Households

	# Families	# Youth Singles	# Adult Singles
Month 1	4	0	3
Month 2	10	5	18
Month 3	16	3	13
Month 4	10	5	7
Month 5	7	5	14
Month 6	10	1	15
Month 7	16	4	9
Month 8	4	3	2
Month 9	4	3	6
Month 10	7	2	6
Month 11	7	2	6
Month 12	3	0	1
Month 13	2	1	1
Month 14	1	0	0
Month 15	2	0	1
Month 16	5	1	0
Month 17	0	0	0
Month 18	4	0	1
Month 19	1	1	0
Month 20	1	0	0
Month 21	1	0	1
Month 22	0	0	0
Month 23	1	0	0
TOTAL	116	36	104

OHS Advisory Board Meeting: Rapid Re-Housing Program Data
 July 21, 2022

Receiving DV-HT RRH Rental Assistance by Month as of 7/8/22:

98 Households

	# DV-HT Families	# DV-HT Youth Singles	# DV-HT Adult Singles
Month 1	1	0	0
Month 2	3	0	0
Month 3	7	2	1
Month 4	3	1	0
Month 5	8	1	0
Month 6	5	1	0
Month 7	8	3	0
Month 8	7	2	0
Month 9	11	1	1
Month 10	2	1	1
Month 11	3	3	0
Month 12	7	0	0
Month 13	3	0	0
Month 14	3	0	0
Month 15	3	0	0
Month 16	1	0	0
Month 17	0	0	0
Month 18	2	0	1
Month 19	0	2	0
Month 20	0	1	0
TOTAL	76	18	4

June 2022 Data

Young Adult By-Name-List

Total Active Youth – 167

Active on the 1st – 142
 New to Shelter – 17
 Returned to Shelter – 8

Sheltered Youth – 152
 Unsheltered Youth – 10
 Unknown Youth – 5

Race:

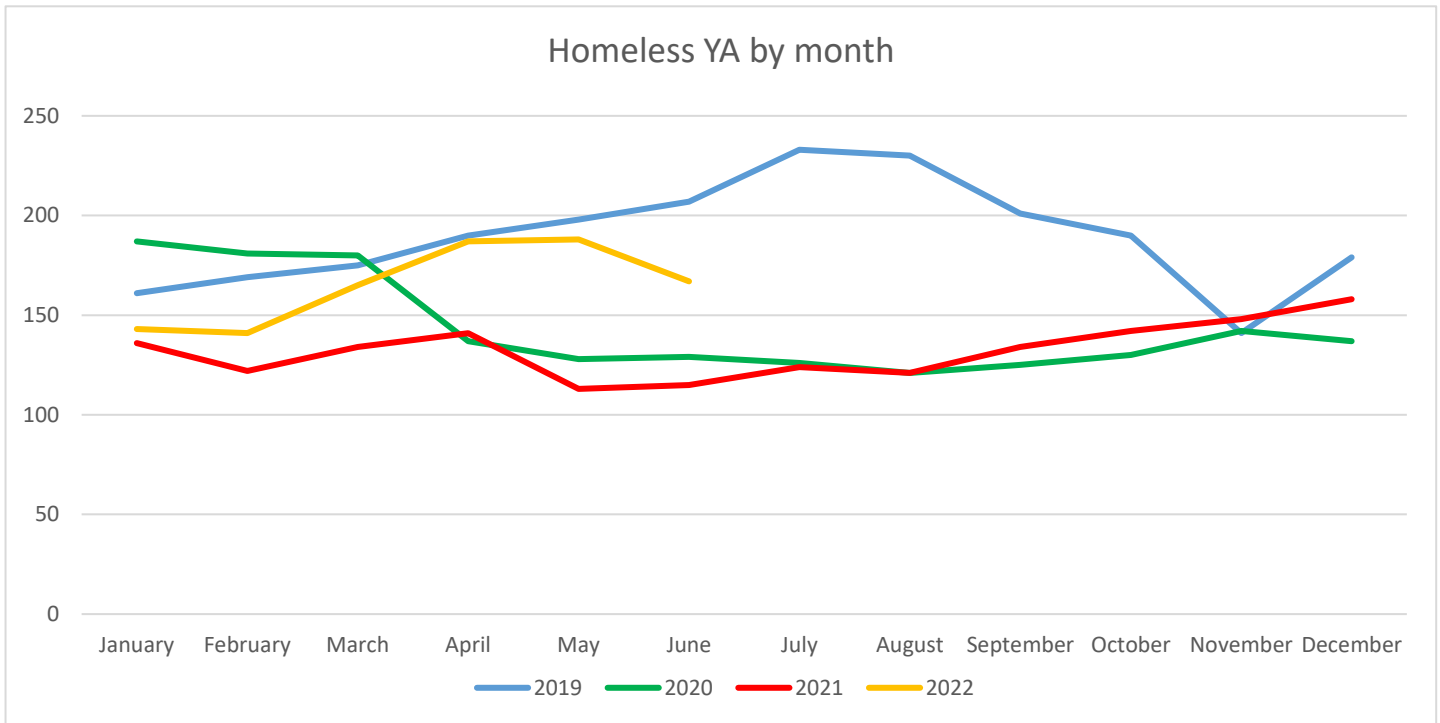
Black – 126
 Hispanic – 13
 Multiracial – 10
 White – 18

Gender:

Male – 63
 Female – 10
 Transgender – 4

Orientation:

LGBTQ – 14
 Non- LGBTQ – 115
 Unknown – 38



May Shelter Exits – 48

Total Permanent Exits – 18

RRH: 8
 Family/Friends: 6
 Perm Voucher: 2
 Rental: 1
 Group Home: 1

Total Non-Permanent Exits – 30

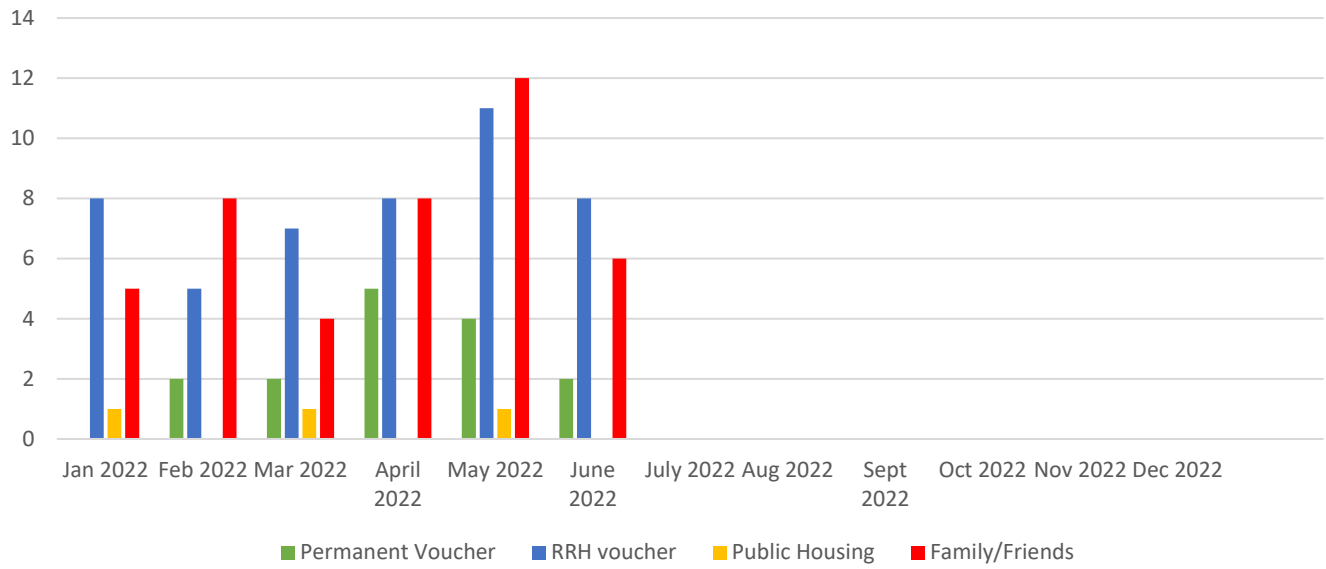
WA-Unknown: 29
 Jail: 1

YA Returning to Shelter in June – 8

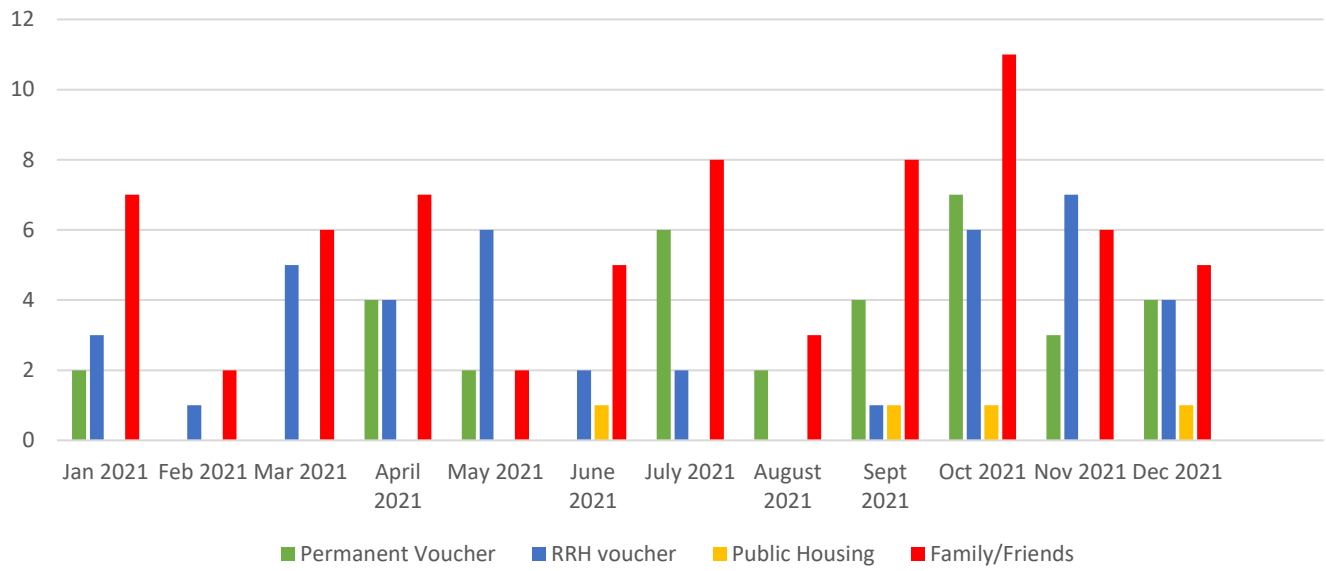
Returned from:

Family/Friends: 1
 Diversion Center: 1
 Halfway house: 1
 Perm Voucher: 1
 Outside/Streets: 4

YA Permanent Exit Destinations, 2022



YA Permanent Exit Destinations, 2021



YA Permanent Exit Destinations, 2020

