Technical Advisory Committee
TAC Meeting
August 21, 2025

REMOTE via TEAMS (for presenters)

Public comment for this meeting may be submitted in writing via email to the Clerk of the Technical Advisory Committee at TAC@cuyahogacounty.us no later than 7:00 a.m. on Thursday before the meeting. Members of the public will also be afforded the opportunity to make public comment via the conference call at designated times during the meeting, as indicated by the Clerk or Chairperson.

I.   CALL TO ORDER

II. ROLL CALL

Members	Appointed Representation	Proxy (if needed)	Present	Absent
Jeremy Mio	ISO		☐	☐
Jason Snowbrick	HHS Ops		☐	☐
Jeremy Williams	Applications		☐	☐
Connie Geddis	Project Management		☐	☐
Alan Kilgore	Operations/Engineering		☐	☐
Robin Roy	Board of Elections		☐	☐
Ken Smeallie	Common Pleas Courts		☐	☐
Josh Brower	Prosecutors Office		☐	☐
Bob Noll	Enterprise Applications		☐	☐

III.   REVIEW MINUTES

IV.   PUBLIC COMMMENT

Held Item:

01	2025-TAC-078	**Department: Fiscal Office**		**Presenter:**
RFI/RFP/RFQ ☐ **Emergency Item ☐** **Grant Funded ☐**		Requesting the approval to enter into a contract to begin modernizing the MVP Real Property and CAMA systems, which will include business process review, API creation, core functionality updates and enhancements, as well as the creation of a data warehouse, which will be included as a core component of the modernized software.		
		**Amount not to exceed $6,300,000.00		
		Maintenance/Support included* ☐ *Cloud Hosted* ☐ *Hybrid* ☐ *Internal Web Application* ☐ *Public Facing Application* ☐ *Consulting* ☐		
Notes/Discussion				
APPROVAL		YES ☐ NO ☐ HELD ☐		

Approval Tracking	**Moved:**	
	Seconded:	
	Unanimous Approval ☐	Non-Unanimous Approval ☐
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

02	2025-TAC-083	Department: Juvenile Justice Court		Presenter:

RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐	Requesting approval to purchase and deploy Zoho ServiceDesk Plus and associated Manage Engine tools.
	Amount not to exceed $13,941.00
	Maintenance/Support included ☐ *Cloud Hosted* ☐ *Hybrid* ☐ *Internal Web Application* ☐ *Public Facing Application* ☐ *Consulting* ☐
Notes/Discussion	

APPROVAL	YES ☐ NO ☐ HELD ☐

	Moved:	
	Seconded:	

Approval Tracking	Unanimous Approval ☐	Non-Unanimous Approval ☐
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

03	2025-TAC-085	Department: Solid Waste		Presenter:

RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐	Requesting approval to connect the newly acquired Hanwha Vision Network Video Recorder (NVR) system using a network connection and managed by the Solid Waste District. This connection will enable remote monitoring, data transmission, etc. and ensure the system is fully operational.
	Amount not to exceed $ 30,000.00
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*
Notes/Discussion	
APPROVAL	YES ☐ NO ☐ HELD ☐

Approval Tracking	**Moved:**	
	Seconded:	
	Unanimous Approval ☐	Non-Unanimous Approval ☐
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

04	2025-TAC-087	Department: Public Safety & Justice Services		Presenter:
RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐	Requesting the approval to enter into a contract with Mission Critical Partners, LLC.			
	Amount not to exceed $ 172,682.70			
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*			
Notes/Discussion				

APPROVAL	YES ☐ NO ☐ HELD ☐

Approval Tracking	**Moved:**	
	Seconded:	
	Unanimous Approval ☐	Non-Unanimous Approval ☐
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

New Items:

01	2025-TAC-091	Department: Fiscal Office		Presenter:
RFI/RFP/RFQ☐ **Emergency Item** ☐ **Grant Funded** ☐	Requesting the approval to enter into a contract amendment with GovOS, Inc. to design, develop and integrate a fraud-prevention and fraud-protection technology (the "Fraud Tool") for use with the GovOS solution(s).			
	Amount not to exceed $ 120,000.00			
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ Internal Web Application ☐ Public Facing Application ☐ Consulting ☐			
Notes/Discussion				
APPROVAL	YES ☐ NO ☐ HELD ☐			
Approval Tracking	**Moved:**			
	Seconded:			
	Unanimous Approval ☐		Non-Unanimous Approval ☐	
	Approved (Aye's)		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Not Approved (Nay's)		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Abstained		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	

02	2025-TAC-092	Department: Division of Senior and Adult Services and Family and Children First Council	Presenter:
RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐		Requesting the approval to enter into a seconded amendment with Caseworthy to add funds and expand scope of services.	
		Amount not to exceed $ 30,450.00	
		Maintenance/Support included ☐ *Cloud Hosted* ☐ *Hybrid* ☐ *Internal Web Application* ☐ *Public Facing Application* ☐ *Consulting* ☐	
Notes/Discussion		Total Contract not to exceed amount: $270,650.00	
APPROVAL		YES ☐ NO ☐ HELD ☐	
Approval Tracking		**Moved:**	
		Seconded:	
		Unanimous Approval ☐	Non-Unanimous Approval ☐
		Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
		Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
		Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

03	2025-TAC-093	Department: HHS		Presenter:

RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐	Requesting the approval to enter into a contract with Qminder LTD for a queueing system for customers entering and awaiting services with Cuyahoga County Job & Family Services.
	Amount not to exceed $38,500.00
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*
Notes/Discussion	Proposal of addition to IT Standards list

APPROVAL	YES ☐ NO ☐ HELD ☐

Approval Tracking		**Moved:**	
		Seconded:	
	Unanimous Approval ☐		Non-Unanimous Approval ☐
	Approved (Aye's)		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Not Approved (Nay's)		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Abstained		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

04	2025-TAC-094	**Department: Public Safety & Justices Services**	**Presenter:**
RFI/RFP/RFQ ☐ **Emergency Item ☐** **Grant Funded ☐**	Requesting the approval to release an RFI for Artificial Intelligence Communications-CECOMS.		
	Amount not to exceed $TBD		
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*		
Notes/Discussion			
APPROVAL	YES ☐ NO ☐ HELD ☐		
Approval Tracking	**Moved:**		
	Seconded:		
	Unanimous Approval ☐	Non-Unanimous Approval ☐	
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	

05	2025-TAC-096	Department: HHS		Presenter:

RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐	Requesting the approval to purchase AWS Data extract from TEC to create a data repository for data.
	Amount not to exceed $ 3,700.00
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*
Notes/Discussion	$3,400 setup + $300 yearly (year over year) maintenance, added to the renewal.

APPROVAL	YES ☐ NO ☐ HELD ☐

Approval Tracking	**Moved:**	
	Seconded:	
	Unanimous Approval ☐	Non-Unanimous Approval ☐
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

06	2025-TAC-097	**Department: PSJS**		**Presenter:**
RFI/RFP/RFQ ☐ **Emergency Item** ☐ **Grant Funded** ☐		Requesting the approval to enter into a contract with Western Reserve Systems Group to enhance and perform life cycle updates to the on-premise hosted AIS Witness Victim custom .NET Framework/SQL Server/web based application used by Family Justice Center Operations a division of Public Safety and Justice Services.		
	Amount not to exceed $40,000			
	Maintenance/Support included ☐ *Cloud Hosted* ☐ *Hybrid* ☐ *Internal Web Application* ☐ *Public Facing Application* ☐ *Consulting* ☐			
Notes/Discussion				
APPROVAL	YES ☐ NO ☐ HELD ☐			
Approval Tracking	**Moved:**			
	Seconded:			
	Unanimous Approval ☐		Non-Unanimous Approval ☐	
	Approved (Aye's)		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Not Approved (Nay's)		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Abstained		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	

Walk Ons:

07	2025-TAC-098	Department: HHS FCFC	Presenter:
RFI/RFP/RFQ☐ **Emergency Item** ☐ **Grant Funded** ☐	Requesting the approval to enter into a contract amendment with Wellsky Human and Social Services Corp. for software support and cloud services of the SAMS software.		
	Amount not to exceed $3,150.00		
	Maintenance/Support included ☐ *Cloud Hosted* ☐ *Hybrid* ☐ *Internal Web Application* ☐ *Public Facing Application* ☐ *Consulting* ☐		
Notes/Discussion			
APPROVAL	YES ☐ NO ☐ HELD ☐		
Approval Tracking		**Moved:**	
		Seconded:	
	Unanimous Approval ☐		Non-Unanimous Approval ☐
	Approved (Aye's)		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Not Approved (Nay's)		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Abstained		Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

A. Consent Items (approved via IT Standards or TAC Policy)

PO #	Item Description	Department / Agency	Vendor	Total	IT Standard
	Google Incident Response	IT	SHI	$114,922.10	
	AWS Call Center	HHS	TEC	$174,300.00	
	Jail Cameras	Sheriff	IPS	$65,495.44	
	Mini stations & 10 San Disk Solid Drives	Prosecutors Office	MHC	$22,500.00	
	Conference Room Upgrades (250812-A)	Solid Waste District	Root	$70,000.00	
	Clear renewal	PSJS	Clear	$51,230.52	
	Kaseware	PSJS		$16,650.00	

V.   PUBLIC COMMENT
VI.   OTHER BUSINESS
VII.   ADJORNMENT