

## **Technical Advisory Committee**

# TAC Meeting Minutes October 2, 2025

REMOTE via TEAMS (for presenters)

Public comment for this meeting may be submitted in writing via email to the Clerk of the Technical Advisory Committee at TAC@cuyahogacounty.us no later than 7:00 a.m. on Thursday before the meeting. Members of the public will also be afforded the opportunity to make public comment via the conference call at designated times during the meeting, as indicated by the Clerk or Chairperson.

- I. CALL TO ORDER
- II. ROLL CALL

Members	Appointed Representation	Proxy (if needed)	Present	Absent
Jeremy Mio	ISO		$\boxtimes$	
Jason Snowbrick	HHS Ops	Larry Patterson	$\boxtimes$	
Jeremy Williams	Applications		$\boxtimes$	
Connie Geddis	Project Management		$\boxtimes$	
Alan Kilgore	Operations/Engineering	Chris Sauer	$\boxtimes$	
			Remote* non- voting member	
Robin Roy	Board of Elections			
Ken Smeallie	Common Pleas Courts			$\boxtimes$
Josh Brower	Prosecutors Office		$\boxtimes$	
Bob Noll	Enterprise Applications			

- III. REVIEW MINUTES September 18, 2025 Connie Geddis motioned to approve the minutes. Bob Noll seconded. All agreed. Minutes approved.
- IV. PUBLIC COMMMENT- None

Held Items:

01	2025- TAC- 083	Department: Juvenile Co	urt	Presenter:	Vince Carlo	zzi		
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □	•	Requesting approval to purchase and deploy Zoho ServiceDesk Plus and associated Manage Engine tools.						
	Amoun	t not to exceed \$13,941.	.00					
		nance/Support included $ $		Hosted $\Box$ Hybricing Application $\Box$	rid □ Consultin	g 🗆		
Notes/Discussion	No upd	No update, still meeting weekly to trouble shoot.						
APPROVAL		YES	× NO [	☐ HELD ⊠				
		Moved:	Bob Noll					
		Seconded:	Robin Roy					
	Unanin	nous Approval 🛛	Non-Una	nimous Approval				
Approval		Approved (Aye's)	HHS Ops □	☐ Deputy CTO ☐  HHS Apps ☐ Apps ☐  Courts IT ☐ Prosecut	•	Eng □		
Tracking	No	ot Approved (Nay's)	HHS Ops □	☐ Deputy CTO ☐  HHS Apps ☐ Apps ☐  Courts IT ☐ Prosecut		Eng □		
		Abstained		☐ Deputy CTO ☐  HHS Apps ☐ Apps ☐  Courts IT ☐ Prosecut		Eng □		

02	2025- TAC-091	Department: Fiscal Offic	ce	Presenter: Jere Williams	emy	
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □	design, de	Requesting the approval to enter into a contract amendment with GovOS, Inc. to design, develop and integrate a fraud-prevention and fraud-protection echnology (the "Fraud Tool") for use with the GovOS solution(s).				
	Amount r	Amount not to exceed \$ 120,000.00				
	Internal W	faintenance/Support included $\square$ Cloud Hosted $\square$ Hybrid $\square$ ternal Web Application $\square$ Public Facing Application $\square$ Consulting $\square$				
Notes/Discussion	Contract i	ontract is with the legal Department				
APPROVAL		YES □ NO □ HELD ⊠				
Approval		Moved:	Jeremy Williams			
Tracking						
		Seconded:	Connie Geddi s			
	Unanimo	ous Approval 🛛	Non-Unanimous App	proval $\square$		
	Al	pproved (Aye's)	Deputy CIO Deputy CT HHS Ops HHS Apps BOE IT Courts IT	l Apps □ Ops □	Eng 🗆	
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy CT HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps □ Ops □	Eng □	
		Abstained	Deputy CIO Deputy CT HHS Ops HHS Apps BOE IT Courts IT		Eng □	

03	2025- TAC-101	Department: Information	on Technology	Presenter: Jeremy Williams		
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □	Cloud and migration Progress ( environm	Requesting the approval to begin contract creation with Progress for Sitefinity Cloud and related professional services. This engagement will support the migration of the current on-premise Sitefinity website environment to the Progress Cloud. This migration will provide a modern, secure, and scalable environment while reducing the maintenance overhead associated with managing on-premise infrastructure.				
	Amount r	not to exceed \$ 711,000	0.00			
Notes/Discussion	Internal V	Maintenance/Support included $\Box$ Cloud Hosted $\Box$ Hybrid $\Box$ Internal Web Application $\Box$ Public Facing Application $\Box$ Consulting $\Box$ This item is not a voting item. This is considered other business.				
APPROVAL		YES ⊠ NO □ HELD □				
Approval Tracking		Moved:	Robin Roy			
Hacking		Seconded:	Josh Brower			
	Unanimo	ous Approval 🛛	Non-Unanimous Ap	proval $\square$		
	A	pproved (Aye's)	Deputy CIO  Deputy C HHS Ops  HHS Apps  BOE IT  Courts IT	☐ Apps ☐ Ops ☐ Eng ☐		
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	] Apps □ Ops □ Eng □		
		Abstained	Deputy CIO  Deputy C HHS Ops  HHS Apps  BOE IT  Courts IT			

### New Items:

01	2025- TAC-105	Department: Sheriff's D	Department	Presenter:	Sharon	Faenza	
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □	Requestir	sequesting the approval to enter into a contract with EIS for the JMS system.					
	Amount r	ot to exceed \$ \$3,999,	756.96				
		aintenance/Support included $\square$ Cloud Hosted $\square$ Hybrid $\square$ ternal Web Application $\square$ Public Facing Application $\square$ Consulting $\square$					
Notes/Discussion							
APPROVAL		YES ⊠ NO □ HELD □					
Approval Tracking		Moved:	Bob Noll				
		Seconded:	Connie Geddis				
	Unanimo	ous Approval 🗵	Non-Unanimous Ap	proval $\square$			
	A	pproved (Aye's)	Deputy CIO  Deputy CTO  ISO  HHS Ops  HHS Apps  Apps  Ops  Eng  BOE IT  Courts IT  Prosecutor IT				
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 O	ps 🗆	Eng □	
		Abstained	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐		ps 🗆	Eng □	

02	2025- TAC-106	Department: Sheriff's D	epartment	Presenter:		
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □		Requesting the approval to enter into a contract amendment with Versaterm Public Safety US, Inc.				
	Amount r	not to exceed \$ 29,911.	50			
		Maintenance/Support included $\square$ Cloud Hosted $\square$ Hybrid $\square$ Internal Web Application $\square$ Public Facing Application $\square$ Consulting $\square$				
Notes/Discussion						
APPROVAL	YES ⋈ NO ☐ HELD ☐					
Approval		Moved: Josh Brower				
Tracking						
		Seconded:	Bob Noll			
	Unanimo	ous Approval 🛛	Non-Unanimous Ap	proval $\square$		
	A	oproved (Aye's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐		]	
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps □ Ops □ Eng □	]	
		Abstained	Deputy CIO Deputy C HHS Ops HHS Apps BOE IT Courts IT		]	

03	2025- TAC-107	Department: Sheriff's D	epartment	Presenter:	Chris Costin	
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □	•	g the approval to enter It lanyards for use in the	r into a contract with Ax e Jail.	on POV Cam	eras and	
	Amount r	ot to exceed \$ 39,526.	60			
		Maintenance/Support included $\square$ Cloud Hosted $\square$ Hybrid $\square$ nternal Web Application $\square$ Public Facing Application $\square$ Consulting $\square$				
Notes/Discussion						
APPROVAL		YES ⋈ NO ☐ HELD ☐				
Approval		Moved:	Bob Noll			
Tracking						
		Seconded:	Josh Brower			
	Unanimo	us Approval 🛛	Non-Unanimous App	proval $\square$		
	Al	pproved (Aye's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐		os 🗆 Eng 🗆	
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 Op	os 🗆 Eng 🗆	
		Abstained	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐		os 🗆 Eng 🗆	

04	2025- TAC-108	Department: Information	on Technology	Presenter:			
	Requestir	g the approval to purch	nase Calabrio Call Recor	ding software.			
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □							
	Amount r	ot to exceed \$ 33,545.	83				
		nce/Support included $\ arDelta$ /eb Application $\ arDelta$	☐ Cloud Hosted ☐ Public Facing Applicati	Hybrid $\square$ on $\square$ Consulting			
Notes/Discussion							
APPROVAL		YES □ NO □ HELD ⊠					
Approval		Moved: Larry Patterson					
Tracking							
		Seconded:	Connie Geddis				
	Unanimo	us Approval 🛛	Non-Unanimous App	proval 🗆			
	A	pproved (Aye's)	Deputy CIO Deputy C HHS Ops HHS Apps BOE IT Courts IT	l Apps □ Ops □ En	g 🗆		
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	l Apps □ Ops □ En	g 🗆		
		Abstained	Deputy CIO Deputy C HHS Ops HHS Apps BOE IT Courts IT		g 🗆		

### Walk-ons:

01	2025- TAC-109	Department: Human Re	esources	Presenter:	Stephen Witt		
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □	employee result of a collects a	Requesting the approval to enter into a new contract with MetLife to provide employees with the fully insured vision benefits plan. This new agreement is the result of an RFP conducted this year. As a healthcare insurance company, MetLife collects and stores HIPAA protected information.  This agreement will be for 1/1/2026-12/31/2029.					
	Amount r	nount not to exceed \$ 1,924,746.28					
		Maintenance/Support included $\square$ Cloud Hosted $\square$ Hybrid $\square$ nternal Web Application $\square$ Public Facing Application $\square$ Consulting $\square$					
Notes/Discussion							
APPROVAL		YES □	NO  HELD	$ \boxtimes $			
Approval Tracking		Moved:	Connie Geddis				
		Seconded:	Robin Roy				
	Unanimo	ous Approval 🗆	Non-Unanimous App	proval $\square$			
	A	pproved (Aye's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 O	ps 🗆 Eng 🗆		
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 O	ps 🗆 Eng 🗆		
		Abstained	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐		ps 🗆 Eng 🗆		

02	2025- TAC-110	Department: Human Re	sources	Presenter:	Steph	en Witt	
	conduct of Program. them as a on-site and MyChart a	Requesting the approval to enter into an annual contract with MetroHealth to conduct on-site biometric screenings for employees participating in the Wellness Program. These are voluntary screenings for employees provided at no cost to them as an alternative to screening on their own. MetroHealth conducts these on-site and gathers some HIPAA protected information that they then upload into MyChart and share with their Wellness-side of MetroHealth, our current Wellness Platform Provider.					
RFI/RFP/RFQ□							
Emergency Item ☐ Grant Funded ☐							
	Amount r	ot to exceed \$ \$65,000	0.00.				
		Maintenance/Support included $\Box$ Cloud Hosted $\Box$ Hybrid $\Box$					
Notes/Discussion		Internal Web Application ☐ Public Facing Application ☐ Consulting ☐ Approval is pending Security Review.					
Notes, Discussion	Αρριοναι	is pending security hevi	CVV.				
APPROVAL		YES ⊠	NO  HELD				
Approval		Moved:	Bob Noll				
Tracking							
		Seconded:	Robin Roy				
	Unanimo	ous Approval 🗵	Non-Unanimous Ap	proval $\square$			
	Aį	pproved (Aye's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 O	ps 🗆	Eng □	
	Not	Not Approved (Nay's)  Deputy CIO  Deputy CTO  ISO  HHS Ops  HHS Apps  Apps  Ops  Eng  BOE IT  Courts IT  Prosecutor IT					
		Abstained	Deputy CIO Deputy C HHS Ops HHS Apps BOE IT Courts IT		ps 🗆	Eng □	

03	2025- TAC-111	Department: Human Re	esources	Presenter:	Stephen Witt		
	site flu sh that comp	ting the approval to enter into contract with MetroHealth to conduct onshot clinics for employees. MetroHealth conducts these on-site may share impletion with their Wellness-side of MetroHealth, our current Wellness in Provider.					
RFI/RFP/RFQ□ Emergency Item □ Grant Funded □							
	Amount r	ot to exceed \$40,000.0	00				
		nce/Support included $ \it \Box$ /eb Application $ \it \Box$		Hybrid ☐ on ☐ Con	sulting $\Box$		
Notes/Discussion	Approval	s pending Security Revi	ew.				
APPROVAL		YES ⊠	NO  HELD				
Approval		Moved:	Bob Noll				
Tracking							
		Seconded:	Connie Geddis				
	Unanimo	us Approval 🛛	Non-Unanimous App	proval $\square$			
	Aı	pproved (Aye's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 Op	os 🗆 Eng 🗆		
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy C' HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 Op	os 🗆 Eng 🗆		
		Abstained	Deputy CIO Deputy Ci HHS Ops HHS Apps BOE IT Courts IT		os 🗆 Eng 🗆		

04	2025- TAC-112	Department: Human Re	esources	Presenter:	Stephen Witt		
	employee incumben year. As a protected	Requesting the approval to enter into a new contract with Delta Dental to provide employees with the fully insured dental benefits plan. Delta Dental is the incumbent, and this new agreement is the result of an RFP conducted this year. As a healthcare insurance company, Delta Dental collects and stores HIPAA protected information.  This agreement will be for 1/1/2026-12/31/2028.					
RFI/RFP/RFQ□							
Emergency Item ☐ Grant Funded ☐							
Grant Funded	Amount r	not to exceed \$11,875,0	028.40.				
	Maintenar	nce/Support included /	7 Cloud Hosted /7	Hybrid □	7		
		Maintenance/Support included $\square$ Cloud Hosted $\square$ Hybrid $\square$ Internal Web Application $\square$ Public Facing Application $\square$ Consulting $\square$					
Notes/Discussion							
APPROVAL		YES ⊠	NO 🗆 HELD				
Approval		Moved:	Josh Brower				
Tracking							
		Seconded:	Larry Patterson				
	Unanimo	us Approval 🛛	Non-Unanimous Ap	proval $\square$			
	Ap	pproved (Aye's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 O	ps 🗆 Eng 🗆		
	Not	Approved (Nay's)	Deputy CIO ☐ Deputy C HHS Ops ☐ HHS Apps ☐ BOE IT ☐ Courts IT ☐	Apps 🗆 O	ps 🗆 Eng 🗆		
		Abstained	Deputy CIO		ps 🗆 Eng 🗆		

#### A. Consent Items (approved via IT Standards or TAC Policy)

PO#	Item Description	Department / Agency	Vendor	Total	IT Standard
	(35) ZBook Firefly Mobile Workstations, (15) HP Elite Mini Desktop Computers, (6) HP 27" LCD Monitors, (7) HP 34" LCD Monitors, (5) Epson Scanners (13) Logitech Keyboard combos	Prosecutors	MNJ	\$70,423.00	x
	(6) Mobile Data Terminals	Sheriffs	MNJ	\$24,804.00	х
	Renew DocuSign	ВОЕ	Numeriksoft	\$7,000.00	х
	Flash Drives	IT / Sheriff	MNJ	\$1341.00	Х
	Multi-Media Equipment	Communications	в&н	\$3,739.71	Х
	Splashtop	IT / MEO	MNJ	\$4,520.00	Х
	Kioware Kiosk Software	IT	MNJ	\$4,360.00	Х
	ERP Contractor	IT	Tim Wauhop	\$98,800	Х
	Root (amendment)	IT / PW / MEO	Root	\$545,000.00	Х
	Verizon (renewal)	IT	Verizon	\$42,000.00	Х
	AT&T MBL (renewal)	IT	AT&T	\$450,000.00	Х
	AT&T Centrex (renewal)	IT	AT&T	\$400,000.00	Х

- V. PUBLIC COMMENT
- VI. OTHER BUSINESS
  - A. BOE Data Center Move
  - B. Legal Risk Management ERM Project
- VII. ADJORNMENT Bob Noll motion to adjourn. Connie Geddis seconded. Meeting adjourned.