Technical Advisory Committee

TAC Meeting Minutes

October 16, 2025

REMOTE via TEAMS (for presenters)

Public comment for this meeting may be submitted in writing via email to the Clerk of the Technical Advisory Committee at TAC@cuyahogacounty.us no later than 7:00 a.m. on Thursday before the meeting. Members of the public will also be afforded the opportunity to make public comment via the conference call at designated times during the meeting, as indicated by the Clerk or Chairperson.

I. CALL TO ORDER

II. ROLL CALL

Members	Appointed Representation	Proxy (if needed)	Present	Absent
Jeremy Mio	ISO		☒	☐
Jason Snowbrick	HHS Ops		☒	☐
Jeremy Williams	Applications		☒	☐
Connie Geddis	Project Management		☒	☐
Alan Kilgore	Operations/Engineering		☒	☐
Robin Roy	Board of Elections		☒	☐
Ken Smeallie	Common Pleas Courts		☐	☒
Josh Brower	Prosecutors Office		☒	☐
Bob Noll	Enterprise Applications		☒	☐

III. REVIEW MINUTES –Emergency Meeting minutes from October 9, 2025. Alan Kilgore motion to approve. Josh Brower seconded. All agreed. Minutes approved.

IV. PUBLIC COMMMENT- None

Held items:

01	2025-TAC-109	Department: Human Resources	Presenter: Pat Smock
RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐	Requesting the approval to enter into a new contract with MetLife to provide employees with the fully insured vision benefits plan. This new agreement is the result of an RFP conducted this year. As a healthcare insurance company, MetLife collects and stores HIPAA protected information. This agreement will be for 1/1/2026-12/31/2029 .		
	Amount not to exceed $ 1,924,746.28		
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*		
Notes/Discussion			
APPROVAL	YES ☒ NO ☐ HELD ☐		
Approval Tracking	**Moved:**	Bob Noll	
	Seconded:	Robin Roy	
	Unanimous Approval ☒	Non-Unanimous Approval ☐	
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	

02	2025-TAC-083	Department: Juvenile Court	Presenter: Vince Carlozzi
RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐	Requesting approval to purchase and deploy Zoho ServiceDesk Plus and associated Manage Engine tools.		
	Amount not to exceed $13,941.00		
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*		
Notes/Discussion			
APPROVAL	YES ☐ NO ☐ HELD ☒		

Approval Tracking		
	Moved:	Alan Kilgore
	Seconded:	Connie Geddis
	Unanimous Approval ☒	Non-Unanimous Approval ☐
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐

03	2025-TAC-091	Department: Fiscal Office	Presenter: Jeremy Williams
RFI/RFP/RFQ☐ Emergency Item ☐ Grant Funded ☐	Requesting the approval to enter into a contract amendment with GovOS, Inc. to design, develop and integrate a fraud-prevention and fraud-protection technology (the "Fraud Tool") for use with the GovOS solution(s).		
	Amount not to exceed $ 120,000.00		
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*		
Notes/Discussion			
APPROVAL	YES ☐ NO ☐ HELD ☒		
Approval Tracking	**Moved:**	Bob Noll	
	Seconded:	Robin Roy	
	Unanimous Approval ☒	Non-Unanimous Approval ☐	
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	

04	2025-TAC-108	Department: Information Technology	Presenter: Alan Kilgore
RFI/RFP/RFQ☐ Emergency Item ☐ Grant Funded ☐	Requesting the approval to purchase Calabrio Call Recording software.		
	Amount not to exceed $ 33,545.83		
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*		
Notes/Discussion			
APPROVAL	YES ☒ NO ☐ HELD ☐		
Approval Tracking	**Moved:**	Connie Geddis	
	Seconded:	Robin Roy	
	Unanimous Approval ☒	Non-Unanimous Approval ☐	
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	

New Items:

01	2025-TAC-109	Department: Information Technology	Presenter: Bob Noll
RFI/RFP/RFQ ☐ Emergency Item ☐ Grant Funded ☐	Requesting the approval to enter into a contract amendment for Infor Licensing. 10-year $21,996,512 starting in January 2026.		
	Amount not to exceed $ 21,996,512.00		
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*		
Notes/Discussion			
APPROVAL	YES ☒ NO ☐ HELD ☐		
Approval Tracking	**Moved:**	Alan Kilgore	
	Seconded:	Josh Brower	
	Unanimous Approval ☒	Non-Unanimous Approval ☐	
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Not Approved (Nay's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	

02	**2025-TAC-110**	**Department: Information Technology**	**Presenter: Bob Noll**
RFI/RFP/RFQ☐ **Emergency Item ☐** **Grant Funded ☐**	Requesting the approval to enter into an RFP for INFOR CloudSuite FSM Upgrade Implementation Consultant RQ#14693		
	Amount not to exceed $ 12M		
	Maintenance/Support included ☐ Cloud Hosted ☐ Hybrid ☐ *Internal Web Application ☐ Public Facing Application ☐ Consulting ☐*		
Notes/Discussion			
APPROVAL	YES ☒ NO ☐ HELD ☐		
Approval Tracking	**Moved:**	Connie Geddis	
	Seconded:	Robin Roy	
	Unanimous Approval ☒	Non-Unanimous Approval ☐	
	Approved (Aye's)	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	
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	Abstained	Deputy CIO ☐ Deputy CTO ☐ ISO ☐ HHS Ops ☐ HHS Apps ☐ Apps ☐ Ops ☐ Eng ☐ BOE IT ☐ Courts IT ☐ Prosecutor IT ☐	

A. Consent Items (approved via IT Standards or TAC Policy)

PO #	Item Description	Department / Agency	Vendor	Total	IT Standard
	2- year contract with Solix/Data Lake	IT	Solix	$429,244.00	x

V. PUBLIC COMMENT
VI. OTHER BUSINESS
VII. - BOE Data Center move successful
VIII. ADJORNMENT - Bob Noll motion to adjourn. Robin Roy seconded. All agreed. Meeting adjourned.