

# Technical Advisory Committee

## TAC Meeting

**November 6, 2025**

REMOTE via TEAMS (for presenters)

*Public comment for this meeting may be submitted in writing via email to the Clerk of the Technical Advisory Committee at TAC@cuyahogacounty.us no later than 7:00 a.m. on Thursday before the meeting. Members of the public will also be afforded the opportunity to make public comment via the conference call at designated times during the meeting, as indicated by the Clerk or Chairperson.*

- I. CALL TO ORDER
- II. ROLL CALL

| Members         | Appointed Representation | Proxy (if needed) | Present                  | Absent                   |
|-----------------|--------------------------|-------------------|--------------------------|--------------------------|
| Jeremy Mio      | ISO                      |                   | <input type="checkbox"/> | <input type="checkbox"/> |
| Jason Snowbrick | HHS Ops                  |                   | <input type="checkbox"/> | <input type="checkbox"/> |
| Jeremy Williams | Applications             |                   | <input type="checkbox"/> | <input type="checkbox"/> |
| Connie Geddis   | Project Management       |                   | <input type="checkbox"/> | <input type="checkbox"/> |
| Alan Kilgore    | Operations/Engineering   |                   | <input type="checkbox"/> | <input type="checkbox"/> |
| Robin Roy       | Board of Elections       |                   | <input type="checkbox"/> | <input type="checkbox"/> |
| Ken Smeallie    | Common Pleas Courts      |                   | <input type="checkbox"/> | <input type="checkbox"/> |
| Josh Brower     | Prosecutors Office       |                   | <input type="checkbox"/> | <input type="checkbox"/> |
| Bob Noll        | Enterprise Applications  |                   | <input type="checkbox"/> | <input type="checkbox"/> |

III. REVIEW MINUTES - October 16, 2025 & October 30, 2025

IV. PUBLIC COMMENT

Held items:

|   |   |   |                   |
|---|---|---|-------------------|
| <b>01</b>   | <b>2025-TAC-083</b>   | <b>Department: Juvenile Court</b>   | <b>Presenter:</b> |
| <b>RFI/RFP/RFQ</b> <input type="checkbox"/><br><b>Emergency Item</b> <input type="checkbox"/><br><b>Grant Funded</b> <input type="checkbox"/> | Requesting approval to purchase and deploy Zoho ServiceDesk Plus and associated Manage Engine tools.  |   |                   |
|   | <b>Amount not to exceed \$13,941.00</b>   |   |                   |
|   | <i>Maintenance/Support included</i> <input type="checkbox"/> <i>Cloud Hosted</i> <input type="checkbox"/> <i>Hybrid</i> <input type="checkbox"/><br><i>Internal Web Application</i> <input type="checkbox"/> <i>Public Facing Application</i> <input type="checkbox"/> <i>Consulting</i> <input type="checkbox"/> |   |                   |
| <b>Notes/Discussion</b>   |   |   |                   |
| <b>APPROVAL</b>   | YES <input type="checkbox"/> NO <input type="checkbox"/> HELD <input type="checkbox"/>  |   |                   |
| <b>Approval Tracking</b>  | <b>Moved:</b>   |   |                   |
|   | <b>Seconded:</b>  |   |                   |
|   | Unanimous Approval <input type="checkbox"/>   | Non-Unanimous Approval <input type="checkbox"/>   |                   |
|   | Approved (Aye's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/><br>Eng <input type="checkbox"/> BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |
|   | Not Approved (Nay's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/><br>Eng <input type="checkbox"/> BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |
|   | Abstained   | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/><br>Eng <input type="checkbox"/> BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |

New Items:

|  |   |   |                   |
|--|---|---|-------------------|
| <b>01</b>  | <b>2025-TAC-111</b>   | <b>Department: Public Works</b>   | <b>Presenter:</b> |
| RFI/RFP/RFQ <input type="checkbox"/><br>Emergency Item <input type="checkbox"/><br>Grant Funded <input type="checkbox"/> | Requesting the approval to purchase Quickbooks Online Plus for managing billing and dog licenses resellers (i.e. Drug Mart, Pet Supplies Plus).   |   |                   |
|  | <b>Amount not to exceed \$ 1,242.00</b>   |   |                   |
|  | <i>Maintenance/Support included</i> <input type="checkbox"/> <i>Cloud Hosted</i> <input type="checkbox"/> <i>Hybrid</i> <input type="checkbox"/><br><i>Internal Web Application</i> <input type="checkbox"/> <i>Public Facing Application</i> <input type="checkbox"/> <i>Consulting</i> <input type="checkbox"/> |   |                   |
| <b>Notes/Discussion</b>  |   |   |                   |
| <b>APPROVAL</b>  | YES <input type="checkbox"/> NO <input type="checkbox"/> HELD <input type="checkbox"/>  |   |                   |
| <b>Approval Tracking</b>   | <b>Moved:</b>   |   |                   |
|  | <b>Seconded:</b>  |   |                   |
|  | Unanimous Approval <input type="checkbox"/>   | Non-Unanimous Approval <input type="checkbox"/>   |                   |
|  | Approved (Aye's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |
|  | Not Approved (Nay's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |
|  | Abstained   | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |

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| 02   | 2025-TAC-112  | Department: Prosecutor's Office   | Presenter: |
| RFI/RFP/RFQ <input type="checkbox"/><br>Emergency Item <input type="checkbox"/><br>Grant Funded <input type="checkbox"/> | Requesting the approval to renew with Pointe Solutions for Matrix Prosector case management system.   |   |            |
|  | Amount not to exceed \$ 3,462,212.00  |   |            |
|  | Maintenance/Support included <input type="checkbox"/> Cloud Hosted <input type="checkbox"/> Hybrid <input type="checkbox"/><br>Internal Web Application <input type="checkbox"/> Public Facing Application <input type="checkbox"/> Consulting <input type="checkbox"/> |   |            |
| Notes/Discussion   |   |   |            |
| APPROVAL   | YES <input type="checkbox"/> NO <input type="checkbox"/> HELD <input type="checkbox"/>  |   |            |
| Approval Tracking  | Moved:  |   |            |
|  | Seconded:   |   |            |
|  | Unanimous Approval <input type="checkbox"/>   | Non-Unanimous Approval <input type="checkbox"/>   |            |
|  | Approved (Aye's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |            |
|  | Not Approved (Nay's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |            |
|  | Abstained   | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |            |

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| 03   | 2025-TAC-113  | Department: Public Works  | Presenter: |
| RFI/RFP/RFQ <input type="checkbox"/><br>Emergency Item <input type="checkbox"/><br>Grant Funded <input type="checkbox"/> | Requesting the approval to purchase PlanGrid and BIM 360 Autodesk.  |   |            |
|  | Amount not to exceed \$ 1,680.00/yr/user  |   |            |
|  | Maintenance/Support included <input type="checkbox"/> Cloud Hosted <input type="checkbox"/> Hybrid <input type="checkbox"/><br>Internal Web Application <input type="checkbox"/> Public Facing Application <input type="checkbox"/> Consulting <input type="checkbox"/> |   |            |
| Notes/Discussion   |   |   |            |
| APPROVAL   | YES <input type="checkbox"/> NO <input type="checkbox"/> HELD <input type="checkbox"/>  |   |            |
| Approval Tracking  | Moved:  |   |            |
|  | Seconded:   |   |            |
|  | Unanimous Approval <input type="checkbox"/>   | Non-Unanimous Approval <input type="checkbox"/>   |            |
|  | Approved (Aye's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |            |
|  | Not Approved (Nay's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |            |
|  | Abstained   | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |            |

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| <b>04</b>  | <b>2025-TAC-114</b>   | <b>Department: Medical Examiners</b>  | <b>Presenter:</b> |
| RFI/RFP/RFQ <input type="checkbox"/><br>Emergency Item <input type="checkbox"/><br>Grant Funded <input type="checkbox"/> | Requesting the approval to purchase Nuance Power Mic for Dragon Medical One.  |   |                   |
|  | <b>Amount not to exceed \$ 4,290.00</b>   |   |                   |
|  | Maintenance/Support included <input type="checkbox"/> Cloud Hosted <input type="checkbox"/> Hybrid <input type="checkbox"/><br>Internal Web Application <input type="checkbox"/> Public Facing Application <input type="checkbox"/> Consulting <input type="checkbox"/> |   |                   |
| <b>Notes/Discussion</b>  |   |   |                   |
| <b>APPROVAL</b>  | YES <input type="checkbox"/> NO <input type="checkbox"/> HELD <input type="checkbox"/>  |   |                   |
| <b>Approval Tracking</b>   | <b>Moved:</b>   |   |                   |
|  | <b>Seconded:</b>  |   |                   |
|  | Unanimous Approval <input type="checkbox"/>   | Non-Unanimous Approval <input type="checkbox"/>   |                   |
|  | Approved (Aye's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |
|  | Not Approved (Nay's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |
|  | Abstained   | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |                   |

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| 05   | 2025-TAC-115  | Department: Veterans Service Commission   | Presenter: |
| RFI/RFP/RFQ <input type="checkbox"/><br>Emergency Item <input type="checkbox"/><br>Grant Funded <input type="checkbox"/> | Requesting the approval to release an RFP for a new case management system that will replace the current on-premise software platform: eVetAssist.  |   |            |
|  | Amount not to exceed: TBD   |   |            |
|  | Maintenance/Support included <input type="checkbox"/> Cloud Hosted <input type="checkbox"/> Hybrid <input type="checkbox"/><br>Internal Web Application <input type="checkbox"/> Public Facing Application <input type="checkbox"/> Consulting <input type="checkbox"/> |   |            |
| Notes/Discussion   |   |   |            |
| APPROVAL   | YES <input type="checkbox"/> NO <input type="checkbox"/> HELD <input type="checkbox"/>  |   |            |
| Approval Tracking  | Moved:  |   |            |
|  | Seconded:   |   |            |
|  | Unanimous Approval <input type="checkbox"/>   | Non-Unanimous Approval <input type="checkbox"/>   |            |
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|  | Not Approved (Nay's)  | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |            |
|  | Abstained   | Deputy CIO <input type="checkbox"/> Deputy CTO <input type="checkbox"/> ISO <input type="checkbox"/><br>HHS Ops <input type="checkbox"/> HHS Apps <input type="checkbox"/> Apps <input type="checkbox"/> Ops <input type="checkbox"/> Eng <input type="checkbox"/><br>BOE IT <input type="checkbox"/> Courts IT <input type="checkbox"/> Prosecutor IT <input type="checkbox"/> |            |

A. Consent Items (approved via IT Standards or TAC Policy)

| PO # | Item Description   | Department / Agency | Vendor   | Total        | IT Standard |
|------|--------------------|---------------------|----------|--------------|-------------|
|      | Security Awareness | IT                  | Bugcrowd | \$28,000.00  | x           |
|      | Palo Alto Firewall | IT                  | Nexum    | \$236,106.19 | X           |
|      | Carasoft           | Public Works        | Bentley  | \$13,930.00  | x           |
|      | CradlePoint        | Prosecutor's Office | MNJ      | \$2,948.00   | x           |
|      |                    |                     |          |              |             |
|      |                    |                     |          |              |             |

- V. PUBLIC COMMENT
- VI. OTHER BUSINESS
- VII. ADJORNMENT