



Cuyahoga County
9-1-1 Planning Committee
Meeting Minutes
March 8th, 2023
Via Teams

1. Meeting called to order/Roll Call

VOTING MEMBERS	ASSOCIATION	PRESENT	ALTERNATE	PRESENT
Executive Chris Ronayne	Cuyahoga County		Director Brandy Carney	X
Mayor Justin Bibb	City of Cleveland		Director Karrie Howard	
Mayor Tim DeGeeter	City of Parma	X	Director Robert Coury	
Mayor Jerry Hruby	Mayors & Managers	X		
Trustee Lisa Zver	Townships &	X		

OTHERS ATTENDING	ASSOCIATION
Deputy Director Jill Smialek	Cuyahoga County
Lisa Raffurty	Cuyahoga County
Nancy Kolcan	Cuyahoga County
Walter Samijlenko	Parma Regional Dispatch
Capt. Brian McEntee	City of Cleveland Communications
Dan Grein	Chagrin Valley Dispatch

(Minutes corrected to reflect titles "Trustee" and "Director")

2. No public comment
3. Approval of Minutes June 9, 2022. Minutes were motioned by Mayor DeGeeter, seconded by Mayor Hruby.
4. Motorola Vesta Updates: Director Carney provided an overview of the Vesta project and its current status and an update on the MCP report.

Nick Gornick: Summarized current Motorola CallWorks system that includes 2 Geo-diverse host sites in Cleveland and Columbus. There are currently 24 PSAPs/Agencies and approximately 135 positions. Most PSAPs had their workstations refreshed in 2021. CallWorks back office hardware refresh was halted and the decision to move to VESTA was made in July 2021.

Migrating to Motorola's VESTA Call Handling System will include utilizing existing network between hosts and PSAPs, adding new IP Flex for Admin Call Delivery at

the host sites, adding new CAMA circuits to facilitate seamless transition. New Layer 2 circuits to support the VESTA host to host WAN will also be added. All workstations will be updated with VESTA software and additional RAM.

Training is currently in progress at the Cleveland PD Dispatch training room and utilizing a train-the-trainer methodology.

Site walks and Call Flow meetings have been completed.

Network Design and transition Planning required all existing CallWorks traffic to be moved to the new Cisco routers provided by VESTA. This was completed in late January.

Hardware supply chain issues have been an issue but all necessary items for the project have now been delivered.

Go-Live activities are scheduled for Westcom (3/8), CECOMS (3/22), and CPD/CFD/CEMS (4/5). Targeting bi-weekly and weekly deployments thereafter.

5. Mission Critical Partners – Brian Melcer

Emergency Communications Assessment:

Project priorities focused around the current state of the county PSAPs. This included stakeholder (PSAP) insights on 9-1-1 call handling, optimization of network delivery architecture, optimization of wireless call routing, MSAG maintenance, back-up/failover options, legislative compliance, radio interoperability and emerging technologies.

MCP stresses the importance of the county/CECOMS to continue to move forward with the significant progress they have made since the last assessment. Ensuring a common level of service countywide with the County/CECOMS serving as a standard setter, mentor and fallback for those that cannot meet standards. A need exists to balance the minimization of call transfers with current technological limitations through thoughtful process. Additionally, the exploration of call diversion and alternative response initiatives.

6. 9-1-1 Plan Updates – Nancy Kolcan

Two Action Items were approved:

- ✓ Village of Oakwood Police/Fire/EMS to Bedford Heights PSAP
- ✓ Removal of Armond Budish as County Executive, add County Executive Chris Ronayne.

Director Carney recommended a postponement of Section 7.2: Future Consolidation and Cost Structure of the Plan.

Director Carney provided update on the current 10-year contract with Motorola. The current contract expires in 2025. Advised RFP process will begin with a target

date for proposal deadline late this year. An opportunity to investigate the network portion of our system exists with this opportunity. Nancy Kolcan will resume meetings with TAC committee to begin the process of creating the RFP.

7. Proposed meeting dates for 2023:

June 14th

September 13th

December 13th

8. Other Business

Trustee Zver requested clarification of the MCP report, page 41, with a timeline for the County to begin the process of planning the rerouting of wireless calls to PSAPs.

Director Carney advised, the current goal is to complete the Vesta project. More data is needed, standards need to be investigated, and impacts on call routing. A timeline will be created as data is collected and researched.

8. Meeting Adjourned: 4:04 p.m.

