



**Cuyahoga County
9-1-1 Planning Committee
Meeting Minutes
September 13, 2023**

VOTING MEMBERS	ASSOCIATION	PRESENT
Executive Chris Ronayne Director Brandy Carney	Cuyahoga County	X
Mayor Justin Bibb Director Karrie Howard	City of Cleveland	X
Mayor Tim DeGeeter Director Robert Coury	City of Parma	X
Mayor Jerry Hruby Trustee Lisa Zver	Mayors and Managers Townships and Trustees	X X

Others Attending	Association
Phil DaVila	Cleveland Communications
Katie Gallagher	Cuyahoga County
Sam Gmetro	Northern Ohio Firefighters Association
Dan Grein	Chagrin Valley Dispatch
Nancy Kolcan	Cuyahoga County
Commander Brian McEntee	Cleveland Communications
Lisa Raffurty	Cuyahoga County
Walter Samijlenko	Parma Regional Dispatch Center
David Sems	Southwest Emergency Dispatch
Chris Sinagra	CMS Consulting
Jill Smialek	Cuyahoga County

1. Call to Order; a quorum was established
2. Public Comment
Sam Gmetro – President, Northern Ohio Firefighters Association, Local 1144
3. Approval of Minutes
Minutes for March 8, 2023: Minutes approved as corrected.
Motion – Director Coury, Second – Director Howard
Minutes for June 9, 2023: Minutes approved as corrected.
Motion – Mayor Hruby, Second – Director Howard

4. Motorola Vesta Update – Lisa Raffurty
18 PSAPs successfully transitioned to Vesta. There are 5 primary PSAPs remaining, plus 2 non-primary PSAPs.

Captain McEntee requested discussion on analytics. He expressed concern that some reports are not accurate and he is unable to create a report outlining “not busy” status by call taker. More training and additional assistance from Motorola are needed to work out these issues.

5. PSAP Audit Update – Nancy Kolcan
Audits of PSAPs are being performed currently. PSAP visits are being scheduled for approximately 1 month after the PSAP cuts over to Vesta. Audits completed to date: Westcom, Parma Regional, Lakewood, Lyndhurst, Mayfield Heights, Bedford Heights, Cleveland PD/FD/EMS, Walton Hills and Bay Village. CVD 1, 2 and 3 are being scheduled along with Mayfield Village, Southwest Emergency Communications and Warrensville Heights. October visits will include East Cleveland, Garfield Heights and North Olmsted. Audits will be completed in November with visits to Westlake, Highland Heights and Rocky River. Director Coury asked for the PSAP Guide/Workbook be sent to all members.

6. Data Review – Director Carney
Director Carney reviewed the data contained in the Comprehensive 9-1-1 Data Review, focusing first on the triage data and number of calls not transferred from CECOMS. Examples of these calls include multiple calls for one incident, major storms and holidays.

Director Carney also reviewed the PSAP Tower Sector Data Analysis and emphasized the challenges this county faces in correctly routing calls directly to the PSAP due to the large number of cell towers, sectors and jurisdictional boundaries.

Discussion ensued regarding 5G towers and their ability to pinpoint location information on a smaller geographical scale than older towers. Trustee Zver and Dan Grein requested more data on “cradle to grave” time when CECOMS transfers calls to PSAPs.

CECOMS staff will continue to gather additional data to be presented at the next meeting.

7. Adjournment: 11:22 a.m.
Next Meeting: December 13, 2023 @ 10:00 a.m.
Location: TBD