



Cuyahoga County  
9-1-1 Program Review Committee  
Meeting Minutes  
September 2, 2025

VOTING MEMBERS	ASSOCIATION	PRESENT
Executive Chris Ronayne Director Brandy Carney	Cuyahoga County	X
Mayor Justin Bibb Director Wayne Drummond	City of Cleveland	X
Mayor Tim DeGeeter Director Robert Coury	City of Parma	X
Mayor Kirsten Holzheimer-Gail Mayor Edward Krauss	Mayors and Managers	X
Trustee Lisa Zver	Townships and Trustees	X

OTHERS IN ATTENDANCE	ASSOCIATION
Jordan Edmonds	Cuyahoga County GIS
Tom Fisher	Cuyahoga County GIS
Nick DiCicco	Chagrin Valley Dispatch
Charles Neidbalson	Cleveland Police
Commander McEntee	Cleveland Police
Trustee Cole	Olmsted Twp.
David Sems	Strongsville
Kevin Bednarski	Northern Ohio Firefighters Assoc.
T.J. Martin	Parma Regional Dispatch
Jeremy Mio	Cuyahoga County I.T. Dept.
Victor Manolache	Cuyahoga County Law Dept.
Mayor Thomas Perciak	City of Strongsville

Mayor Eddy Kraus	City of Solon
Andy Johnson	Cuyahoga County I.T. Dept.
Michael Herb	Cleveland Public Safety
Mayor Nicole Dailey-Jones	City of North Olmsted
Chris Sinagra	North Olmsted Firefighters Assoc.
Chris Alvarado	Cuyahoga County
Kaitlin Durbin	Cleveland.com

## MINUTES:

### 1) CALL TO ORDER

- Meeting called to order at 10:12 a.m.
- A quorum was determined

### 2) PUBLIC COMMENT

- None

### 3) APPROVAL OF MINUTES

- June 3, 2025 Minutes: Motion – Mayor Holzheimer-Gail; Second; Director Drummond

### 4) CALL HANDLING UPDATE

- Director Carney provided a brief history of the process of call handling in Cuyahoga County and how it has evolved since the introduction of wireless call handling.
- Lisa Raffurty and Jacque Costa provided an update on the CVD-Brecksville and CVD-Bedford call routing project.
- Director Carney explained the process for requesting wireless calls and how additional call volume can affect call answer times.
- Lisa Raffurty provided updates to the draft Wireless 9-1-1 Transition Plan.
- There was discussion regarding how calls would be routed once the county migrates to NG9-1-1. There is no state legislation that requires all PSAPs to take their wireless calls. CECOMS will remain as primary for PSAPs that do not wish to or cannot take wireless calls directly.

## 5) COUNTY NG911 PROJECT UPDATE

- Tom Fisher provided an update on the Addressing project and how GIS is an integral part of NG9-1-1. Addressing, boundaries and road center-lines provide essential data for the success of NG9-1-1. Addressing inconsistencies within the 59 jurisdictions creates a challenge in validating addressing and maintaining consistency county-wide.
- Jordan Edmonds gave a brief demonstration of the applications he has created to assist Police, Fire and EMS agencies to identify their service boundaries. He identified over 1,000 boundary discrepancies that either split a parcel or a building/residence between jurisdictions.
- Chris Alvarado discussed possible legislative efforts to more efficiently manage the addressing inconsistencies county-wide.
- Nancy Kolcan provided an update on the MSAG project and her efforts to identify inaccurate address ranges, street spellings and street suffixes.

## 6) 9-1-1 GOVERNMENT ASSISTANCE FUND

- Nancy provided updates on disbursements and monthly costs for the Vesta system and network costs.
- Director Carney gave an overview of Vesta costs and projected increases.
- Jill Smialek provided information on the 9-1-1 Government Assistance Fund projections. She advised the law department has done a review of ORC128 and how it directs how the fund is to be used. Ms. Smialek outlined that Government Assistance funds are used by CECOMS to pay for PSAP training, position costs and network costs. Cuyahoga County General Fund pays for administrative costs, uniform costs radio costs, tower costs. She provided an overview of the current spending plan and projections for the next 5 years.
- Director Carney explained the need to maintain funds in reserve in anticipation of a new system once the Motorola contract ends.
- Mayor Holzheimer-Gail questioned why projections show an increase in expenses for CECOMS when PSAPs will be taking their own calls in

the future. Director Carney and Ms. Smialek explained union negotiations and projected wage and benefits increases must be factored in. Additionally, smaller PSAPs will continue to utilize CECOMS to answer wireless calls due to fewer staff on duty to handle the increased call volume. Call answering standards must be maintained to protect distribution of funds from the state. Some natural attrition will occur over time and the CECOMS staff may be reduced based on decreased call volume, but projections are unknown presently. Funds must be protected to ensure monies are available when the Vesta contract ends. Necessary circuits and hardware needed for the county-wide system exist everywhere in the county and funds must be available to pay for them. The county must protect equal service and a reliable system for everyone in the county.

- Mayor Holzheimer-Gail made a motion to modify the 9-1-1 Plan to allocate and disburse funds to regional PSAPs. Director Coury states he would not want to vote on that at this time as he requests time to discuss with his mayor and representatives from Parma Heights. The law director for CVD suggests a motion has been introduced and if seconded, should be voted on today.
- David Sems suggests the county finance the cost of a new system.
- Mayor Holzheimer-Gail reintroduced the motion and requests a vote on intent to modify the 9-1-1 plan to allocate additional disbursements (\$.20) based on a formula to be determined at the next meeting, to support regional dispatch (5 or more cities) or PSAPs taking 25,000 calls or more. Trustee Zver seconds the motion. Director Coury reiterates his concern that putting the "intent" on the table without a clear understanding of the implications is significant.
- Director Carney requests a role call on the motion. Director Carney – no; Director Drummond-yes; Director Coury-no; Mayor Holzheimer-Gail-yes; Trustee Zver-yes. Motion passed. A special meeting to discuss this matter will be convened.

#### 7) AI RFI UPDATE

- Nancy Kolcan provided an update on the AI RFI. The RFI has been

approved and was released on August 27<sup>th</sup> with a closing date of September 10<sup>th</sup>.

8) EXECUTIVE SESSION

- None

9) OLD BUSINESS

- Mayors and Managers has elected Mayor Eddy Kraus as their alternate.

10)NEXT MEETING

- Director Carney will reach out via email to determine a date for a Special Meeting within the next month.
- Next regular meeting will be held on December 2, 2025

11)MEETING ADJOURNED – 11:57 a.m.