



EDWARD FITZGERALD
Cuyahoga County Executive

Public Safety & Justice Services

Cuyahoga County
Office of Emergency Management/CECOMS
Quarterly PSAP Meeting
Middleburg Heights Community Center
July 25, 2012 10:00 a.m.

Minutes

1. Amber Alert Presentation – Jackie Costa

- Northeast Ohio Amber Alert (Ashtabula, Cuyahoga, Erie, Geauga, Huron, Lake, Lorain, Medina and Summit Counties.
- CECOMS Amber Alert Procedures
- 4-Page “Urgent Fax” explanation of each page
- Who is notified and how:
 - EAS Machine, Media Alerts, Fax, NOAA Weather radio, Text crawl on lottery machines, ODOT Highway info. billboards, Clear Channel Highway billboards
- CECOMS is the First step in activating an Amber Alert. CECOMS will contact the Highway Patrol to request victim/suspect information be displayed on Highway Message Boards
- ClearChannel Amber Alert signs. Signs can display pictures if emailed to CECOMS
- CECOMS double checks all information with requesting agency before broadcasting Alert
- Amber Alert can only be “toned” out once. Additional information can be broadcast through the media following Amber Activation.
- Amber Alert Cancellation Procedures
-

2. 9-1-1 Technical Advisory Committee Update – Chief Steve Szeregy

- A recommendation from the Committee went to Norberto Colon on June 26.
- Recommendations include 4-5 controllers and 100 work stations
- Meeting scheduled for August 3rd to review RFP’s, surveys and identify qualifying agencies
- Release of RFP scheduled for on or about August 6th, 2012
- County will make the award
- Target for the end of fall for equipment to be put in place
- Looking into REDSS compatibility

PSAP Quarterly Meeting



EDWARD FITZGERALD
Cuyahoga County Executive

Public Safety & Justice Services

July 26, 2012

Page Two of Two

3. EMD Committee Update – Chief Ed Egut

- Committee formed in May to identify current uses of EMD county-wide and examine opportunities for training and standardization of protocol
- Completed survey which revealed that currently 38% of the county does not have any EMD protocol in place
- Discussed current and pending legislation at both State and Federal level
- Committee has observed presentations by representatives of Priority Dispatch and a presentation from an EMD certified trainer from APCO who is on staff at WestCom.
- Identify current interest in county backed program by discussions during PSAP visits.
- Committee scheduled to meet again on August 13th where they will observe presentation by Powerphone.

4. Old/New Business – Nancy Kolcan

- APCO Membership
Currently only 14 PSAP's have responded. Deadline is Friday, July 27th to participate
- CECOMS Open Houses
Currently working out details for public open houses beginning this fall
Tours and visits are available now for police/fire/EMS/Dispatch staff.
Can be incorporated into new staff training or refresher training
All shifts available. Contact 911 Coordinator to arrange a time
- PSAP Visits
Visits were well received
Received very good feedback and ideas on ways to provide support to PSAP staff. Some of these include creating a blog or website for dispatchers to access information and training information.

5. Next Meeting

- Next meeting is scheduled for October 17th. Location to be determined.