



**EDWARD FITZGERALD**  
Cuyahoga County Executive

Public Safety & Justice Services

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**CUYAHOGA COUNTY  
OFFICE OF EMERGENCY MANAGEMENT/CECOMS  
QUARTERLY PSAP MEETING  
ROCKY RIVER CIVIC CENTER  
APRIL 16, 2014 – 10:00 A.M.**

**MINUTES**

1. Public Comments
  - There are no public comments
2. Introduction of Ken Mills, Cuyahoga County Public Safety Director
3. 9-1-1 Hardware Update – Eric Caddy, L.R. Kimball
  - Major Steps Completed
    - PSAP Surveys
    - Results distributed
    - Data has been reviewed
    - Host installation and connectivity
    - Network Contract has been finalized
  - Major Steps Pending
    - Circuits have been ordered
    - Equipment installation process has been determined
    - ECW will be contacting each individual PSAP to schedule CPE installations
    - Testing will confirm connectivity with the MPLS network and host sites. System configuration will validate collected data from PSAP's. System Acceptance will involve training followed by complete system testing to confirm all functionality.
    - Training will use a train the trainer model. ECW will conduct training on new system for participants.
    - Cutover/Go Live
  - Current Status
    - Initial group of PSAP's identified and contacted (15)
    - Circuits have been ordered for Group 1
    - PSAP Readiness and remediation
    - August through October will see increased activity at PSAP's
    - PSAP Installation in backroom, training, circuit turn up and call taking equipment install, configuration testing.



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4. Cuyahoga County Mass Notification System – ReadyNotify – Jeff Harraman
  - Mass notification system used by Cuyahoga County and participating municipalities
  - Sends notifications to residents of your community
  - Sends notifications to groups/lists of employees, specialized teams, etc.
  - The public began registering on March 3<sup>rd</sup>.
  - Available to municipalities beginning April, 2014.
  - Free and unlimited for communities
  - Call Jeff Harraman at 216-698-6478 for more information or to schedule a demo.
5. EMD Update – Nancy Kolcan
  - CECOMS staff completed CPR and will complete PST by end of month
  - Identified our Medical Instructor as David Yarmesch from MetroHealth Medical Center
  - Participating dispatchers must be CPR certified and have PST certification or equivalent.
  - Next steps
    - Confirm departments who wish to participate in the program
    - Identify departments who would like to host a training session
    - Advise each department’s medical director of intent to participate in county program and utilize APCO guidecards approved by Dr. Collins.
  - Email questionnaire will be sent by Nancy next week. Please look for it.
6. OnStar Presentation – Sherry LeVeque
  - Ohio has over 24,000 subscribers and is listed in the top 10 of subscriber states nationwide
  - How OnStar Works
    - Customers must have active subscription, cellular connectivity and battery power.
    - OnStar works with GPS satellite signals
    - OnStar advisors receive first contact through call button or emergency activation.
    - OnStar advisors receive GPS coordinates. They will vet calls and determine if Emergency response is needed.
    - ANI/ALI information on your positron will show up as “OnStar” with callback number and latitude/longitude coordinates of vehicle.
    - OnStar advisors are certified in EMD through Priority Dispatch.
    - Call takers will three-way calls with 9-1-1 dispatchers and assist as needed until first responders arrive on scene.
    - Ability to locate stolen vehicles and initiate “slow down” of vehicle.



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- Stolen vehicle/missing person reports must be filed with NCIC before OnStar will initiate vehicle locator or slow down.
- OnStar has a Public Safety website: [www.onstar.com/publicsafety](http://www.onstar.com/publicsafety). Gives information on their services and valuable information on GM vehicle extrication.
- Contact number for OnStar is: 1-866-866-5006.

7. Next Meeting

- July 16<sup>th</sup> at 10:00 a.m. in Strongsville. More details to follow.