



**9-1-1 Technical Advisory Committee**  
**Meeting Minutes**  
**January 28, 2021**  
**(Meeting via Zoom)**

1. Meeting Called to Order at 3:00 p.m.
2. Introduction of new Members:
  - a. Nick DiCicco – Police Chiefs
  - b. Pat Johnson – Fire Chiefs
  - c. Sgt. Devlin – Sheriff’s Office
  - d. Lt. Gable - Ohio State Patrol
  - e. Chief Vanyo – Township Trustees
  - f. Scott Mauer – Telephone Co.
  - g. Lisa Raffurty – Emergency Management
  - h. Nancy Kolcan – CECOMS
3. Nominations for Chair  
Lisa Raffurty nominates Nancy Kolcan. No other nominations  
Nancy Kolcan named Chair.
4. Overview of 9-1-1 Plan Revisions and Recommendation to Planning Committee – Alex Pellom
  - a. Overall Format and Numbering and changes include added language for 9-1-1 Coordinator Responsibilities, current system text-to-911, ESINet, Operational requirements, system requirements, special call handling, PSAP redundancies and future Operations. Also included are funding scenarios for relocation/consolidations.
  - b. Overview of changes to County 9-1-1 Plan includes removal of language specific to funding and the City of Cleveland funding for wireless call handling.
  - c. State Minimum Call answering Standards (OAC 5507-1-18: Ninety percent of 9-1-1 Calls/requests received will be answered within 10 seconds; with ninety-five percent of 9-1-1 calls/requests received being answered within twenty seconds.
  - d. Since 2018 when audits began, City of Cleveland has been unable to maintain call answering standards.
  - e. Failure to maintain compliance will cause the county to lose \$2.98 million in funding annually.

## TIMELINE:

- *9-1-1 Committee Meeting (Today)*
- *Present Plan For Compliance to State 9-1-1 (February 2021)*
- *Finalize ECW Hardware Refresh (Q2 2021)*
- *Transfer Cleveland wireless call taking operation to CECOMS (June 2021)*
- *Develop RFP for Consolidated Dispatch/Call Taking Study (Q1 2022)*
- *Completed Study Presented To County and 9-1-1 Committee (Q1 2023)*
- *Develop RFP for enhanced 9-1-1 call taking solution (Q2 2023)*
- *Issue RFP for enhanced 9-1-1 call taking solution (Q4 2023)*
- *Current Motorola ECW Contract Ends (January 31, 2025)*
- *Begin new contract period for countywide enhanced 9-1-1 call handling solution (February 1, 2025)*

Consolidated dispatch study is important as we move toward the end of our contract with ECW. Ideally RFP would go out in 2023.

5. Next Meeting: TBD. Nancy will send out proposed dates for the upcoming year.
6. Meeting Adjourned.

DRAFT