

ADVISORY BOARD AGENDA – July 29, 2021

1. Welcome & Open Remarks
 - a) Reinstating of in-person OHS Advisory Board Meetings

- A) DECISION ISSUES
 - a) Approval of Advisory Board Minutes 5.20.21
 - b) Approval of CoC priorities for HUD Bonus Projects

- B) PIT Update

- C) Seasonal Shelter Planning

- D) COVID Recovery Update
 - a) Shelter Recovery Efforts
 - b) Testing/Vaccination Schedule
 - c) Eviction Diversion Efforts
 - d) Right to Counsel
 - e) GCCRF Update

- E) CMHA Mobility & Housing Vouchers

- F) Emergency Rental Assistance Update (CHN)

- G) ARP Update

- H) Dedicated Case Management/Workforce Development

- I) Race Equity
 - a) A Place 4 Me Race Equity Strategy Session

- J) Initiative Reports (See handouts)
 - a) Ending Youth Homelessness (EYH)
 - b) Ending Veteran Homelessness (EVH)
 - c) RRH
 - d) Unsheltered Report

PLEASE NOTE THE OHS ADVISORY BOARD 2021 MEETING DATES:

Calendar for 2021

**OHS Advisory Board Meetings: January 21st; March 18th; May 20th; July 29th;
September 16th; November 18th**

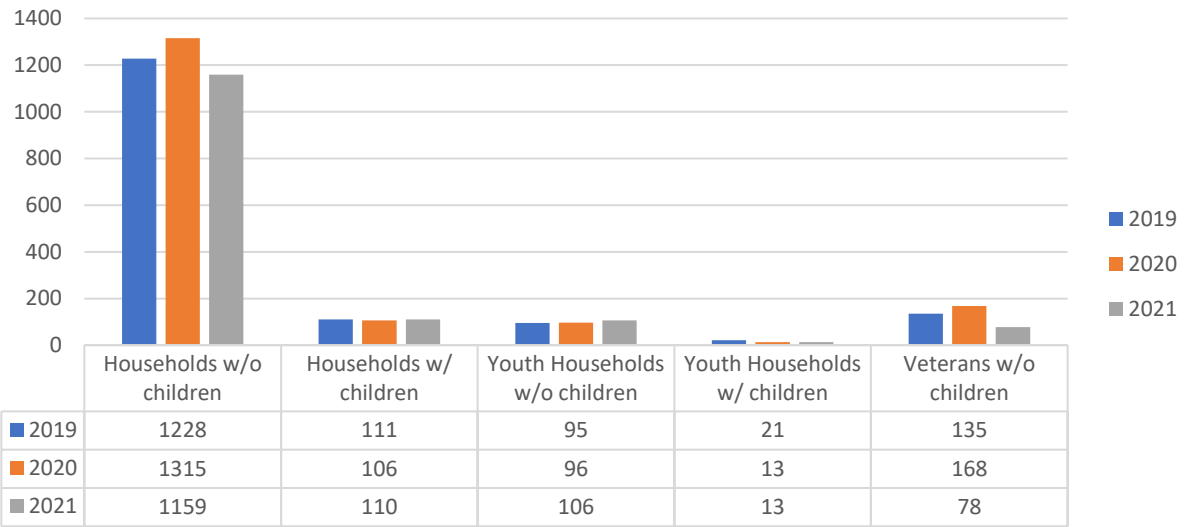
**Executive Committee Meetings: January 19th; Special February Board Meeting TBD,
March 9th; May 11th; July 20th; September 14th; November 9th**

2019, 2020, & 2021 Point-In-Time Counts For Cuyahoga County

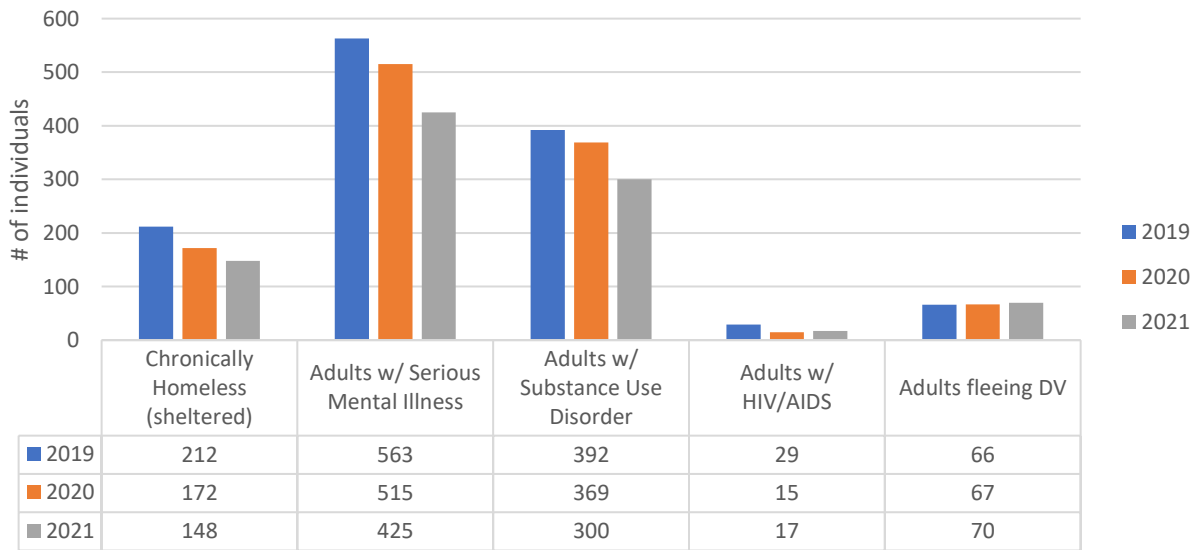
	Shelter	TH	Safe Haven	Unsheltered	Total
2021 w/o Children	1080	50	29	0	1159
2020 w/o Children	1114	60	32	109	1315
2019 w/o Children	1019	63	40	106	1228
	Shelter	TH	Safe Haven	Unsheltered	Total
2021 HH w/ Children	108	2	0	0	110
2020 HH w/ Children	105	1	0	0	106
2019 HH w/ Children	111	0	0	0	111
	Shelter	TH	Safe Haven	Unsheltered	Total
2021 HH w/ only Children	2	9	0	0	11
	Shelter	TH	Safe Haven	Unsheltered	Total
2021 Youth w/o Children	80	25	1	0	106
2020 Youth w/o Children	74	17	0	5	96
2019 Youth w/o Children	76	1	0	18	95
	Shelter	TH	Safe Haven	Unsheltered	Total
2021 Youth HH w/ Children	11	2	0	0	13
2020 Youth HH w/ Children	12	1	0	0	13
2019 Youth HH w/ Children	21	0	0	0	21
	Shelter	TH	Safe Haven	Unsheltered	Total
2021 Veterans w/o Children	31	34	13	0	78
2020 Veterans w/o Children	104	51	13	0	168
2019 Veterans w/o Children	52	61	22	0	135

Subpopulations	2019	2020	2021
Chronically Homeless (sheltered)	212	172	148
Adults w/ Serious Mental Illness	563	515	425
Adults w/ Substance Use Disorder	392	369	300
Adults w/ HIV/AIDS	29	15	17
Adults fleeing DV	66	67	70

PIT Count Summary 2019, 2020, 2021



PIT Count Subpopulation Data 2019, 2020, 2021



Income & Stability for People Experiencing Homelessness



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FORMATIVE RESEARCH

Why income & employment?

“When parents of families experiencing homelessness are asked to name one thing that would most help get their family back on its feet, their most common answer is “employment,” more than even housing or financial assistance.” (Coordinating Employment & Housing Services; Building Changes, July 2016):

A 2015 evaluation of Housing First families found:

- Housing First is effective overall
- 21% of families returned to shelter
- 53% of families moved at least once
- Majority of families had little or no income, which correlated with housing instability
- Misc. expenses (home repairs, childcare, moving costs) lead to housing instability

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EMPLOYMENT LENS

“Vocationalizing” Case Mgmt

- Intentional connection between housing services and employment assistance
- Housing staff stay within their housing lane but broaden their lane to address the essential need for income and employment
- Requires new skills, knowledge, and referral partners to equip service staff to identify, encourage and support client employment goals

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TARGETED INTERVENTION

Key Activities & Outcomes

- **Staff training & TA from Heartland Alliance** – help staff integrate an employment and income focus into their work with households participating in FLS RRH & PSH
- **Connection to workforce programs** to accept referrals & coordinate employment services
 - El Barrio, Catholic Charities, Ohio Guidestone, others
- **Track key data elements** - conversations initiated by staff, referrals, # engaged in local employment programs & transitions to employment
- **FrontLine client outcomes**
 - 316 clients discussed employment with CM
 - 151 referred to workforce programs
 - 88 attended orientation
 - 67 started program

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SYSTEMS CHANGE

Looking Forward

- **Cross-system steering committee** convened to create and implement plans to bridge siloed systems with input from those directly impacted
- **Heartland Alliance** consulting with Enterprise, identify best practices from peer cities like Detroit & Pittsburgh to utilize in Cuyahoga
- **Benefits to CoC:** Stronger connections to workforce system will improve client outcomes at exit and increase NoFA scoring

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TARGETED INTERVENTION

Dedicated Case Management

- **Goals:** prevent loss of benefits & ensure families to receive all the benefits for which they are eligible by creating streamlined access to JFS for family service providers
- **Process:**
 - Service providers obtain release of information & additional information from clients
 - Submit to Benefits Liaison at FrontLine, who communicates with JFS Dedicated Case Mgr
 - JFS audits family benefits, identifies current benefits, reapplications necessary, sanctions, next steps, and additional problem solving as needed
 - FrontLine Benefits Liaison communications with provider agencies
- **Access & Eligibility:** All homeless family service providers (shelter, RRH & PSH) able to access this resource for families engaged with a housing case manager

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PARTNERS AND OUTCOMES

Dedicated Case Management

- **Client outcomes:**
 - 458 benefits audits conducted for families experiencing/exiting homelessness
 - 374 imminent redeterminations subsequently escalated to case management staff; >38 current sanctions; & >169 re-applications for benefits needed
 - Frequent issue resolution & request for information (data not tracked)
- **Partnership:** OHS, JFS & FLS have a 3-year MOU to continue the partnership
 - Enterprise, JFS, & FLS meet monthly to monitor progress problem-solve and identify areas for improvement.
 - JFS and homeless service providers have indicated this makes it easier to serve clients

Race Outcomes Equity and Distribution

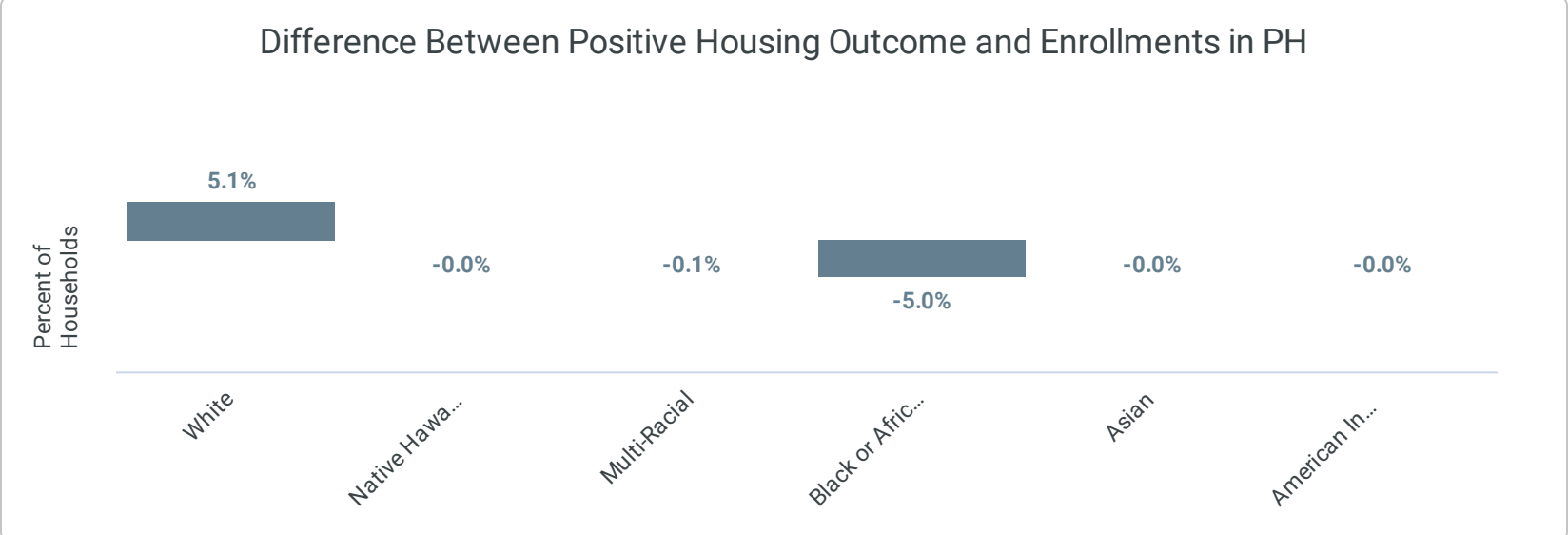
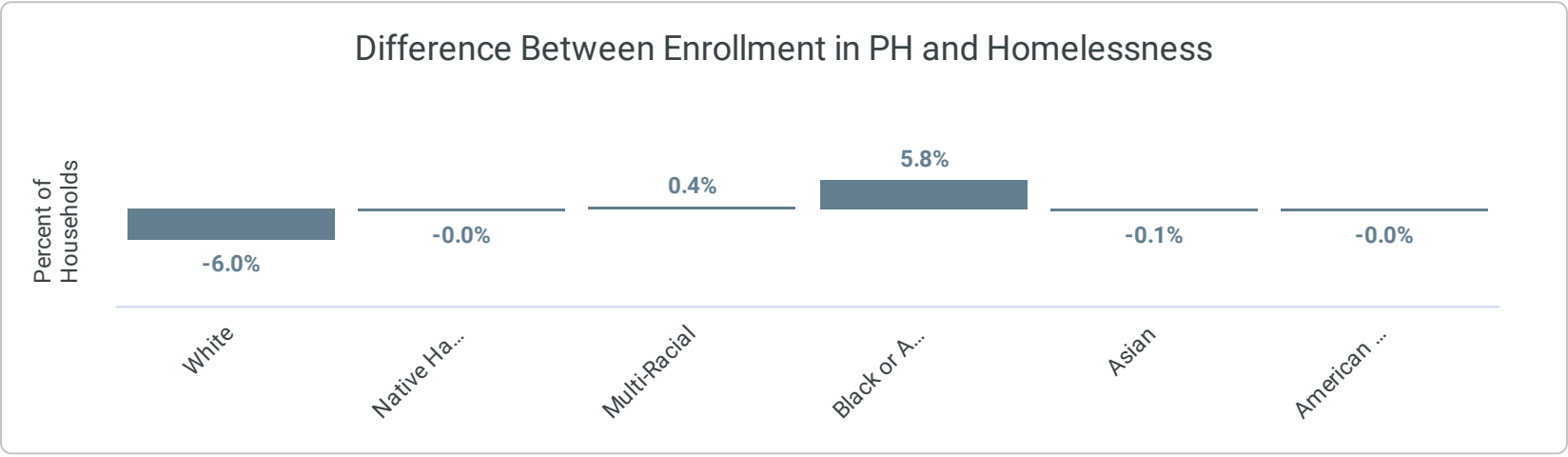
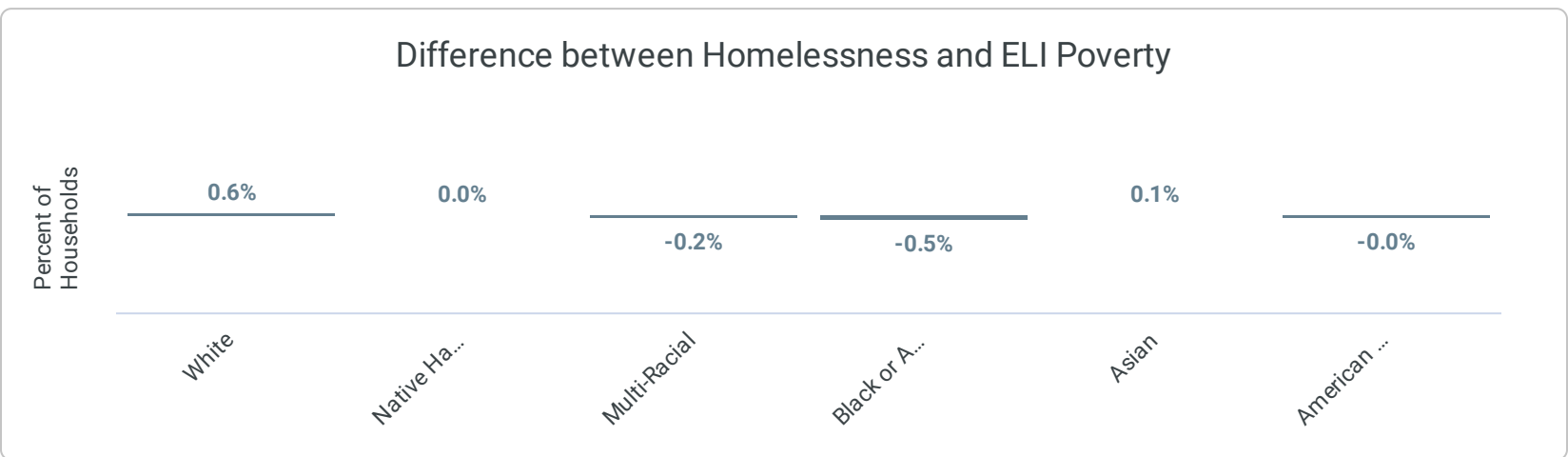
Reporting Period is in the last 12 complete months

Racial Equity?

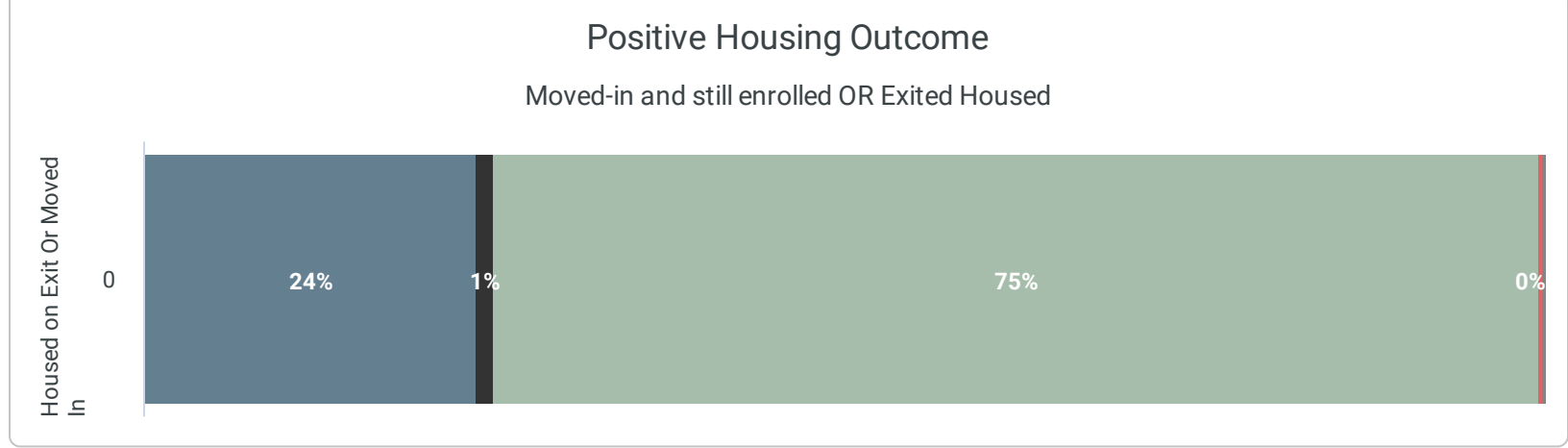
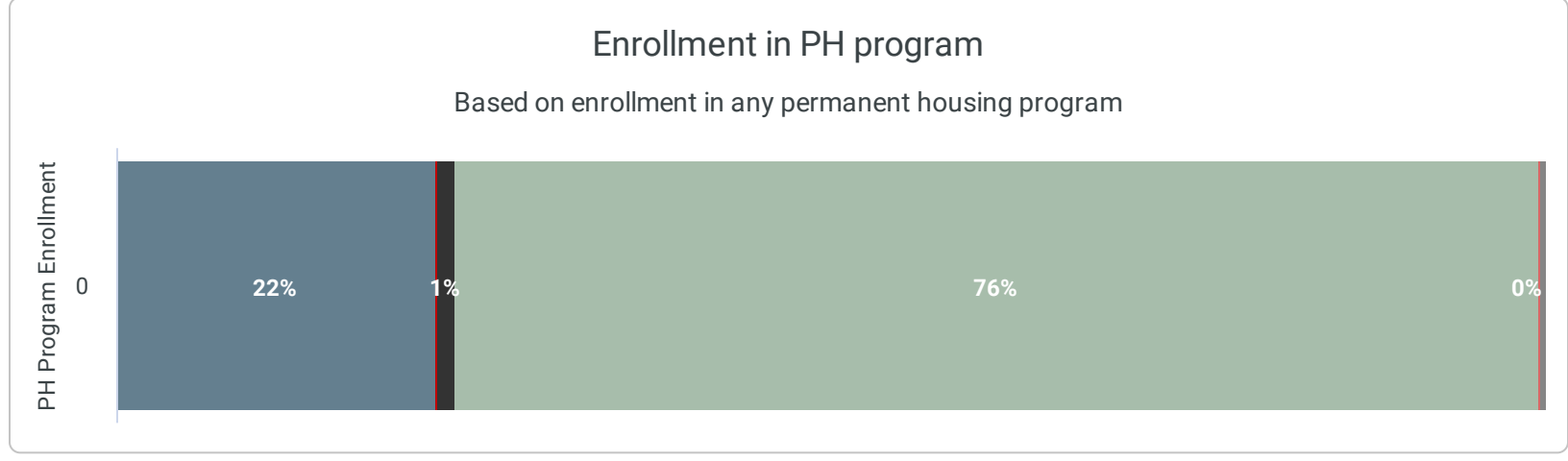
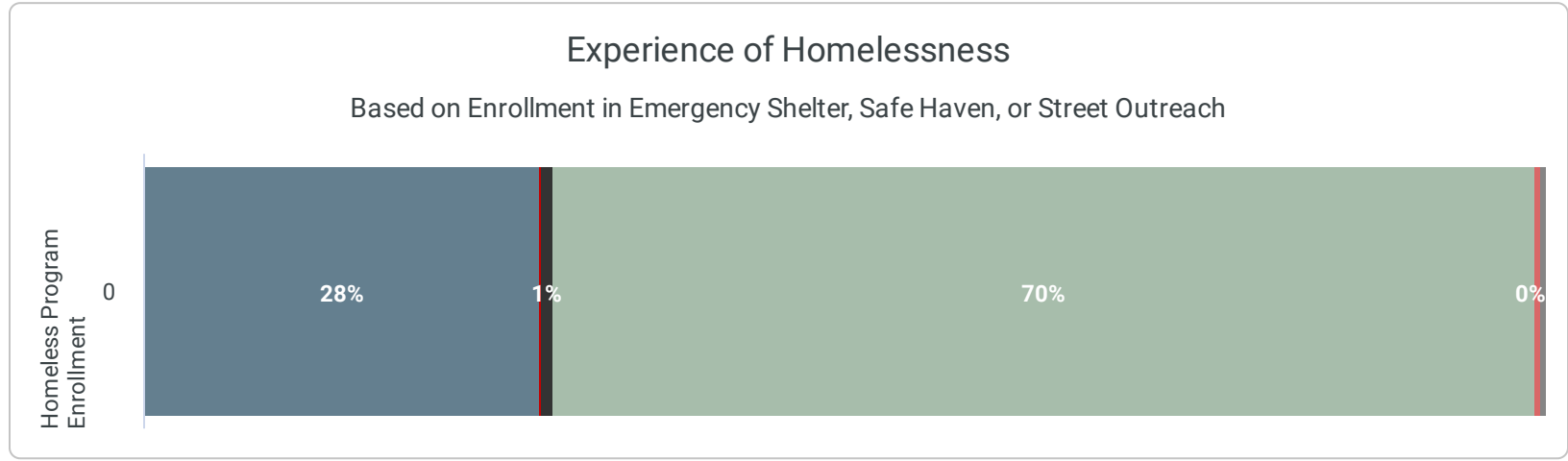
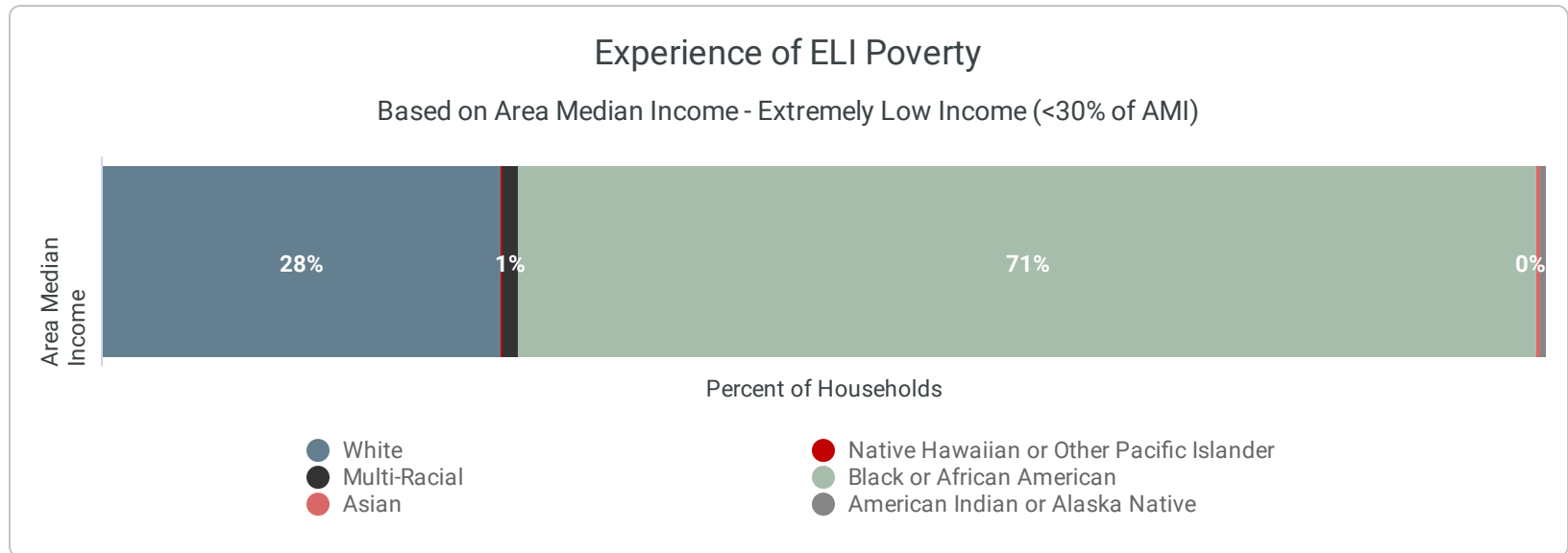
Equity Tables Overview

Each of these tiles explore the difference, by race, between an outcome compared with the general population. For example:

$$(\% \text{ Enrollments in PH projects}) - (\% \text{ All Homeless Persons})$$



Racial Distribution



Federal Benchmarks Generation Tool Ver. 2.2 11/01/2018

Number of Veterans experiencing homelessness as of end date of report: 83	To Use: Enter an "End Date" and click "Calculate Benchmarks" for results. See Instructions tab for further guidance.	90 day look-back period:	Start Date: 4/3/2021	End Date: 7/2/2021	<input style="background-color: #00FF00; color: black; border: 1px solid black;" type="button" value="Calculate Benchmarks"/>
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A. Have you ended chronic and long-term homelessness among Veterans in your community?
 Target: Zero chronic and long-term homeless Veterans as of date of review, with exceptions indicated below.

			Data Point
Total number of chronic and long-term homeless Veterans who are not in permanent housing as of end date above:		13	A1
Exempted Group One	Total number of chronic and long-term homeless Veterans who have been offered, but not yet accepted a PH intervention offer and where the last PH intervention offer was within 14 days of the end of the 90 day look-back period:	8	A2
Exempted Group Two	Total number of chronic and long-term homeless Veterans who have been offered a PH intervention, but have chosen to enter service-intensive transitional housing in order to appropriately address a clinical need, prior to entering a permanent housing destination:	6	A3
Exempted Group Three	Total number of chronic and long-term homeless Veterans who have accepted a PH intervention offer, but not yet entered permanent housing and where the first acceptance of a PH intervention offer occurred during the 90 day look-back period:	2	A4
Total Chronic and Long-Term Homeless Veterans - Total Number of Veterans in Exempted Groups 1, 2 and 3 =		2	

Benchmark A achieved?

B. Do Veterans have quick access to permanent housing?
 Target: For homeless Veterans placed in PH in last 90 days, excluding exceptions indicated below, the average time from date of identification to date of PH move-in is less than or equal to 90 days.

Total number of <u>Veterans</u> who moved into permanent housing	30	B1
- Exemption Group 2: Do NOT include people who were offered a permanent housing intervention but chose to enter a service-intensive transitional housing project prior to entering a permanent housing destination. Number of Veterans offered PH intervention, but declined the offer and chose TH prior to PH destination:	13	B2
Total <u>net</u> number of Veterans who moved into permanent housing (B1 - B2):	17	B3
Total number of <u>days</u> it takes for all Veterans who become homeless to enter permanent housing	1822	B4
- Days between date of identification to PH move-in for all Vet PH exiters. <u>Exemption Group 1:</u> For any Veteran who was identified and offered a permanent housing intervention, but did not initially accept the offer, include only the time from when they accepted the intervention until they moved into housing. Total days:	107	
Total Number of Days ÷ by Total Net Number of Veterans =		

Benchmark B achieved?

C. Does the community have sufficient permanent housing capacity?
 Target: In the last 90 days, the total number of homeless Veterans moving in to permanent housing is greater than or equal to the total number of newly identified homeless Veterans.

The total number of Veterans exiting homelessness to permanent housing:	30	C1
The total number of newly Identified homeless Veterans:	52	C2

Benchmark C achieved?

D. Is the community committed to Housing First and provides service-intensive transitional housing to Veterans experiencing homelessness only in limited instances?
 Target: In the last 90 days, the total number of homeless Veterans entering service-intensive transitional housing is less than the total number of newly identified homeless Veterans.

The total number of Veterans entering service-intensive transitional housing:	19	D1
The total number of newly Identified homeless Veterans:	52	D2

Benchmark D achieved?