

## ADVISORY BOARD AGENDA – ~~March 17, 2022~~ May 19, 2022

1. Welcome & Open Remarks
  - A) DECISION ISSUES
    - a) Approval of Advisory Board Minutes 3.17.22
    - b) OHS By-Law Update – OHS Advisory Board Addition of 3<sup>rd</sup> Chair
    - c) 2022 YHDP Application
    - d) OHS By-Law Update – Youth Advisory Board
    - e) 2022 NOFO Performance Standards
  - B) 2021 NOFO Debriefing
  - C) Cuyahoga County CoC Strategic Plan
  - D) Cuyahoga County & City of Cleveland ARPA Update
  - E) 2022 PIT/HIC
  - F) Transitioned Aged Youth Presentation (TAY)– Supportive Housing Development
  - G) Workforce, Income & Stability
  - H) Race Equity Lab Training Report
  - I) Advocacy Efforts
    - a) Pay to Stay
    - b) Source of Income Protection
  - J) COVID Response Update
    - a) Housing Incentive Report
    - b) Continuum COVID Recovery Space

PLEASE NOTE THE OHS ADVISORY BOARD 2022 MEETING DATES:

### **Calendar for 2022**

**OHS Advisory Board Meetings: January 20<sup>th</sup>; March 17<sup>th</sup>; May 19<sup>th</sup>; July 21<sup>st</sup>;  
September 15<sup>th</sup>; November 17<sup>th</sup>**

**Executive Committee Meetings: January 11<sup>th</sup>; March 8<sup>th</sup>; May 10<sup>th</sup>; July 19<sup>th</sup>;  
September 6<sup>th</sup>; November 8<sup>th</sup>**

## Cleveland-Cuyahoga County CoC Renewal Performance Evaluation 2022 Standards

Evaluation Criteria		Points	Scale	Points	Scale	Points	Scale
		PSH-SH		RRH-ES		RRH-PH	
1	<b>Occupancy</b> - Annual <sup>1</sup> - average of four quarterly reports	10	100%=10, 95-99%=8, 90-94%=5, ≤ 89.99%=0	10	100%=10, 95-99%=8, 90-94%=5, ≤ 89.99%=0	10	100%=10, 95-99%=8, 90-94%=5, ≤ 89.99%=0
2	<b>Earned Income:</b> RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more) .	12.5	≥ 10%=12.5, 5 - 9.99%=6, 4.99%=0	10	≥ 20%=10, 15-19.99%= 5, ≤ 14.99%=0	10	≥ 40%=10, 30-39.99%=5, ≤29.99%=0
3	<b>Other Income:</b> RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more).	12.5	≥ 60%=12.50, 50 59.99%=6, ≤ 49.99%=0	10	≥ 30%=10, 20-29.99%=5, ≤ 19.99%=0	10	≥ 30%=10, 20-29.99%=5, ≤ 19.99%=0
4	<b>Non-Cash Benefits:</b> RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12months or more).	12.5	≥ 60%=12.5, 55-59%=8, 50-54.99%=5, ≤ 49.99%=0	10	≥ 60%=10, 55-59%=8, 50-54.99%=5, ≤ 49.99%=0	10	≥ 60%=10, 55-59%=8, 50-54.99%=5, ≤ 49.99%=0
5	<b>Health Insurance:</b> RRH participants at exit (leavers). PSH participants at annual assessment (stayers - 12 months or more).	12.5	≥70% = 12.5 50-69.99% = 6 ≤49.99 = 0	5	≥70% = 5 50% 69.99% = 5 ≤49.99 = 0	10	≥75% = 10 55%-74.99% = 5 ≤54.99 = 0
6	<b>Remained in PSH or exit to PH</b> <sup>2</sup>	10	100%=10, 95- 99%=8, 90-94%=5, <90%=0	0		0	
7	<b>Exits to PH</b> <sup>2</sup>	0		5	85 - 100%=5, 70-84%=2, ≤ 69.99%=0	10	85 - 100%=5, 70-84%=2, ≤ 69.99%=0
8	<b>Average Number of Days in Shelter</b>	0		10	≤ 60=10, 61-75=7, 76-81=3, 82=0	0	
9	<b>Consumer Surveys</b> - Response Rate	10	≥ 8%=10, 4-7.99%=5, 3.99 ≥=0	10	≥ 8%=10, 7.99%=5, 3.99 ≥=0	10	≥ 8%=10, 4-7.99%=5, 3.99 ≥=0
10	<b>Length of time from RRH program entry date until date housed</b>	0		10	≤ 30=10, 31-60=5, >59.99=0	10	≤ 30=10, 31-60=5, >59.99=0
11	<b>Return to Homelessness within 0-6 months</b>	10	≤ 4%=10, 4.1-10%=5, > 9.99%=0	10	≤ 4%=10, 4.1-10%=5, 9.99%=0	10	≤ 4%=10, 4.1-10%=5, >9.99%=0
12	<b>Return to Homelessness within 7-12 months</b>	10	≤ 8%=10, 8-13%=5, >12.99%=0	10	≤ 8%=10, 8-13%=5, >12.99%=0	10	≤ 8%=10, 8-13%=5, >12.99%=0
<b>Total Score</b>		<b>100</b>		<b>100</b>		<b>100</b>	

<sup>1</sup> Excludes new projects.

<sup>2</sup> Excludes deceased participants

OHS Advisory Board Meeting: Rapid Re-Housing Program Data  
May 19, 2022

**Passed Inspections/Housed 2021 & 2022 Quarterly Comparisons**

2021	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
Jan 2021 – Mar 2021	34	10	23	3	70
Apr 2021 – Jun 2021	32	3	27	7	69
July 2021 – Sept 2021	32	3	21	3	59
Oct 2021 – Dec 2021	41	5	21	11	78
				<b>2021 1<sup>st</sup>, 2<sup>nd</sup> 3<sup>rd</sup> &amp; 4<sup>th</sup> Quarter Total:</b>	<b>276</b>
2022	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
Jan 2022 – Mar 2022	43	15	49	10	117

**3/7/22 – 5/13/22**

**# of new referrals processed/clients' enrolled in RRH:**

	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
3/7/22 – 3/11/22	6	2	6	2	16
3/14/22 – 3/18/22	3	3	13	4	22
3/21/22 – 3/25/22	2	1	7	1	11
3/28/22 – 4/1/22	8	6	5	6	25
4/4/22 – 4/8/22	2	0	2	0	4
4/11/22 – 4/15/22	7	1	7	1	16
4/18/22 – 4/22/22	2	5	9	5	21
4/25/22 – 4/29/22	8	2	4	2	16
5/2/22 – 5/6/22	2	0	8	1	11

**# of new referrals processed/clients' enrolled in DV-HT RRH:**

	DV/HT Adult-Families	DV/HT Youth-Families	DV/HT Adult-Singles	DV/HT Youth-Singles	TOTAL
3/7/22 – 3/11/22	0	0	0	0	0
3/14/22 – 3/18/22	1	0	2	1	4
3/21/22 – 3/25/22	0	0	0	0	0
3/28/22 – 4/1/22	2	0	3	0	5
4/4/22 – 4/8/22	0	0	0	0	0
4/11/22 – 4/15/22	4	0	2	0	6
4/18/22 – 4/22/22	2	0	3	0	5
4/25/22 – 4/29/22	0	0	0	0	0
5/2/22 – 5/6/22	3	1	0	1	5

**# currently in housing search RRH:**

	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
3/7/22 – 3/11/22	46	8	38	20	112
3/14/22 – 3/18/22	44	9	37	22	112
3/21/22 – 3/25/22	45	10	41	24	120
3/28/22 – 4/1/22	43	9	45	28	125
4/4/22 – 4/8/22	41	14	46	30	131
4/11/22 – 4/15/22	40	11	48	26	125
4/18/22 – 4/22/22	42	13	49	29	133
4/25/22 – 4/29/22	41	11	52	26	130
5/2/22 – 5/6/22	40	12	49	27	128

OHS Advisory Board Meeting: Rapid Re-Housing Program Data  
May 19, 2022

**# currently in housing search DV-HT RRH:**

	DV/HT Adult-Families	DV/HT Youth-Families	DV/HT Adult-Singles	DV/HT Youth-Singles	TOTAL
3/7/22 – 3/11/22	21	3	4	0	28
3/14/22 – 3/18/22	20	2	6	1	29
3/21/22 – 3/25/22	20	1	5	1	27
3/28/22 – 4/1/22	24	0	8	1	33
4/4/22 – 4/8/22	23	0	5	1	29
4/11/22 – 4/15/22	20	0	6	1	27
4/18/22 – 4/22/22	20	0	5	2	27
4/25/22 – 4/29/22	18	0	7	2	27
5/2/22 – 5/6/22	17	1	6	2	26

**# RFLAs Received/Processed RRH**

	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
3/7/22 – 3/11/22	5	1	3	0	9
3/14/22 – 3/18/22	1	2	6	1	10
3/21/22 – 3/25/22	3	0	4	2	9
3/28/22 – 4/1/22	8	0	2	3	13
4/4/22 – 4/8/22	5	2	1	0	8
4/11/22 – 4/15/22	2	0	9	1	12
4/18/22 – 4/22/22	9	1	6	3	19
4/25/22 – 4/29/22	2	0	10	3	15
5/2/22 – 5/6/22	6	4	12	2	24

**# of RFLA Received/Processed DV-HT RRH:**

	DV/HT Adult-Families	DV/HT Youth-Families	DV/HT Adult-Singles	DV/HT Youth-Singles	TOTAL
3/7/22 – 3/11/22	2	2	0	0	4
3/14/22 – 3/18/22	3	0	1	0	4
3/21/22 – 3/25/22	1	0	0	0	1
3/28/22 – 4/1/22	1	0	0	0	1
4/4/22 – 4/8/22	0	0	0	0	0
4/11/22 – 4/15/22	2	0	3	0	5
4/18/22 – 4/22/22	4	0	0	0	4
4/25/22 – 4/29/22	3	0	1	0	4
5/2/22 – 5/6/22	3	0	1	0	4

OHS Advisory Board Meeting: Rapid Re-Housing Program Data  
May 19, 2022

**# of Passed Inspections RRH:**

	Adult-Families	Youth-Families	Adult-Singles	Youth-Singles	TOTAL
3/7/22 – 3/11/22	0	1	3	0	4
3/14/22 – 3/18/22	2	1	2	3	8
3/21/22 – 3/25/22	3	0	4	0	7
3/28/22 – 4/1/22	0	0	3	2	5
4/4/22 – 4/8/22	2	0	0	1	3
4/11/22 – 4/15/22	3	1	0	1	5
4/18/22 – 4/22/22	2	0	2	1	5
4/25/22 – 4/29/22	1	0	4	1	6
5/2/22 – 5/6/22	3	1	4	0	8

**# of Passed Inspections DV-HT RRH:**

	DV/HT Adult-Families	DV/HT Youth-Families	DV/HT Adult-Singles	DV/HT Youth-Singles	TOTAL
3/7/22 – 3/11/22	1	0	1	0	2
3/14/22 – 3/18/22	2	1	0	0	3
3/21/22 – 3/25/22	1	1	0	0	2
3/28/22 – 4/1/22	3	1	0	0	4
4/4/22 – 4/8/22	0	0	0	0	0
4/11/22 – 4/15/22	0	0	1	0	1
4/18/22 – 4/22/22	0	0	0	0	0
4/25/22 – 4/29/22	1	0	0	0	1
5/2/22 – 5/6/22	1	0	1	0	2

OHS Advisory Board Meeting: Rapid Re-Housing Program Data  
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**# Receiving RRH Rental Assistance by Month as of 5/6/22:**

**226 Households**

	# Families	# Youth Singles	# Adult Singles
Month 1	4	0	4
Month 2	10	5	8
Month 3	7	4	14
Month 4	10	1	15
Month 5	17	4	9
Month 6	4	3	2
Month 7	6	3	8
Month 8	8	2	6
Month 9	7	2	9
Month 10	6	0	3
Month 11	3	1	2
Month 12	3	0	0
Month 13	5	1	3
Month 14	9	1	0
Month 15	0	1	0
Month 16	5	0	1
Month 17	2	1	0
Month 18	1	0	0
Month 19	2	0	1
Month 20	1	0	0
Month 21	2	0	0
<b>TOTAL</b>	<b>112</b>	<b>29</b>	<b>85</b>

**# Receiving DV-HT RRH Rental Assistance by Month as of 5/6/22:**

**98 Households**

	# DV-HT Families	# DV-HT Youth Singles	# DV-HT Adult Singles
Month 1	1	0	1
Month 2	3	0	2
Month 3	8	0	0
Month 4	5	0	1
Month 5	7	0	3
Month 6	7	0	2
Month 7	12	1	1
Month 8	3	1	2
Month 9	3	0	3
Month 10	7	0	0
Month 11	3	0	0
Month 12	6	0	1
Month 13	4	0	0
Month 14	1	0	0
Month 15	3	0	1
Month 16	2	1	0
Month 17	0	0	2
Month 18	0	0	1
<b>Total</b>	<b>75</b>	<b>3</b>	<b>20</b>

**BYLAWS OF THE CLEVELAND/CUYAHOGA COUNTY  
OFFICE OF HOMELESS SERVICES  
ADVISORY BOARD**

**ARTICLE I  
LEGAL STATUS AND PURPOSE**

The creation of the Cleveland/Cuyahoga County Office of Homeless Services (OHS) Advisory Board was provided by an agreement between the City of Cleveland and the Board of County Commissioners on May 26, 1992 pursuant to the Ohio Revised Code Section 307.15. The OHS Advisory Board shall be the governing body of the Cuyahoga County Continuum of Care (CoC) in accordance with these Bylaws and the Governance Charter of the CoC which is attached as Appendix I.

**ARTICLE II  
MISSION AND GOALS**

The goals of the Advisory Board as stated in the Board's Mission and Goals Statement are consistent with the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act and the priorities of the U.S. Interagency Council on Homelessness (USICH) as follows:

1. To assist the Office of Homeless Services (OHS) to reduce and end homelessness through advocacy, policy review, priority setting, coordination, and the alignment of community resources.
2. Facilitate interagency and intergovernmental cooperation, and promote private sector collaboration and participation.
3. Clarify and prioritize the goals of the Cleveland/Cuyahoga County Continuum of Care.
4. Identify and review local, state, and federal public policy issues impacting individuals and families experiencing homelessness.
5. Develop financial priorities for the distribution of public funds, and seek to influence the distribution of private funds.
6. Establish criteria to monitor and evaluate delivery of services.
7. Develop avenues to communicate concerns regarding policy issues.
8. Review systems performance data and recommend policy, practices and programs to improve outcomes.

See the Cleveland/Cuyahoga CoC Governance charter attached as Appendix I for a fuller description of the roles and responsibilities of the CoC and the OHS Advisory Board.

### **ARTICLE III MEMBERSHIP**

**Section I: Representation.** The Advisory Board shall be broadly based with representation from all sectors of the community, in compliance with the HEARTH Act, 24 CFR Subpart B, 578.5 -7. The HEARTH Act requires that the governing body of the CoC be comprised of “relevant” organizations and provides examples of what is considered “relevant organizations”. This list includes, but is not limited to, the following: nonprofit homeless assistance providers, victim service providers, faith-based organizations, governments, businesses, advocates, public housing agencies, school districts, social service providers, mental health agencies, hospitals, universities, affordable housing developers, law enforcement, and organizations that serve veterans. The only required category of representation is a homeless or formerly homeless person.

**Section II: Board Composition.** The Advisory Board shall be composed of up to 30 members. The Advisory Board membership shall consist of up to 25 standing seats and 5 at-large seats. The CoC is committed to diverse, equitable and inclusive (DEI) membership on the Advisory Board. Using CoC system data, the Advisory Board will take affirmative and definitive steps to ensure members reflect the diverse demographics and experiences of individuals and people experiencing homelessness in Cuyahoga County.

**Standing/Designated Seats:**

The standing/designated seats will be:

- a. Two Cuyahoga County representatives to be recommended by the County Executive from the following County Departments and Offices: Children and Family Services, Employment and Family Services, Development, Health, Office of Re-entry, Senior and Adult Services, and Law Enforcement.
- b. One representative of Cuyahoga County Council who is either a Council member or staff person.
- c. Two City of Cleveland representatives to be recommended by the Mayor from the following City Departments: Community Development, Health, Office on Aging, Public Safety/Law Enforcement, and Minority Affairs.
- d. One representative of Cleveland City Council who is either a City Council member or a staff person.
- e. One representative from Cuyahoga Metropolitan Housing Authority.
- f. One representative from the Department of Veterans Affairs
- g. One representative from the Alcohol Drug Addiction and Mental Health Services Board
- h. One representative from the Cleveland Metropolitan School District Basic Education for Homeless Children and Youth Act activities.
- i. One representative from the Health Care Sector
- j. One representative from the Northeast Ohio Coalition for the Homeless.
- k. One representative from the Cuyahoga County Office of Re-entry
- l. One representative from the Workforce Development Board
- m. Community Representatives - Up to four persons who are presently homeless or have previously experienced homelessness including at least one youth aged 18-24. The Advisory Board will attempt to ensure that at least two representatives will be BIPOC and/or LGBTQIA+.
- n. One representative from the Youth Advisory Board
- o. Six Provider Representatives selected by the Homeless Service Providers Alliance (HSPA).



**AT-LARGE SEATS**

Five at-large seats will be filled by persons who have skills, expertise or influence that can help achieve the goals of the CoC. Representation may include people from the following types of organizations:

- a. Housing Agency
- b. Behavioral Health Care
- c. Non-profit Housing Developer
- d. Community Development Corporation
- e. Health Care Provider
- f. Faith Based Group
- g. Advocacy Group
- h. Philanthropy
- i. Intermediary
- j. Youth Serving Agency
- k. Employment Agency
- l. HIV/AIDS Provider
- m. Senior Services
- n. Development/Cognitive Disability Agency
- o. Regional Transit Authority
- p. Victim Service Provider
- q. Legal
- r. Local Governmental Units
- s. Higher Education
- t. Law Enforcement
- u. Reentry
- v. LGBTQIA+ Agency

**Section III: Terms of Service.** All Advisory Board members shall be elected for a board term of three (3) years. Advisory Board members may be elected to any number of additional three (3) year terms. Terms will be based on the calendar year and staggered so that approximately 1/3 of seats turnover every year to promote new participation while ensuring continuity and institutional memory. Standing/designated members shall be recommended by the designating authority in consultation with the Governance Committee for election to the board. All At-large members and Community Representatives shall be recommended by the Governance Committee for election to the board.

**Section IV: Proxies.** A member of the Advisory Board may designate one person as a proxy from within their organization to represent the seat and to attend and vote at Advisory Board meetings. Proxies shall designate the member they are serving for during roll call at Advisory Board Meetings and this will be noted in the minutes.<sup>1</sup>

**Section V: Vacancies.** Vacancies will be filled as follows:

- Designated members:
  - The Designating Authority will be responsible for designating another representative to be elected to fill a vacant seat, whether at the end of a term or during a term;

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<sup>1</sup> An outstanding issue is the process for proxies for Advisory Board members who are Community Representatives. The Governance Committee will meet and provide a recommendation on this at a future Advisory Board meeting.

- Elected members:
  - Any elected member unable to fulfill a term may recommend to the Governance Committee (GC) another person from their own membership category to be elected to fill the remainder of the term. The GC will review this recommendation and put forward a recommendation to the OHS Advisory Board for an individual to fulfill the term. If the GC does not support the recommendation of the departing member, a member would be identified to fulfill the remainder of the term using the nomination process described in Article IV, Section II. At the end of the term, a member would be identified through the nomination/election process described in Article IV, Section II.

#### **ARTICLE IV SELECTION AND REMOVAL OF MEMBERS**

**Section I: Designation Process.** In September of each year, designating authorities will be contacted in writing by the Governance Committee to meet and determine the designees' recommendation(s) for membership on the Advisory Board for any terms expiring at the end of the calendar year. Designating authorities in consultation with the Governance Committee may either recommend the current designee or recommend another designee. Appointees will be contacted to determine their willingness and ability to serve. If willing and able, the appointment will be ratified at the beginning of the term of office. If not willing or able, the appointing authority will be contacted and asked to select a new appointee.

**Section II: Nomination and Election Process for At-Large and Community Representative Seats.** In September of each year, the Governance Committee will circulate a "Call for Nominations" to organizations and parties for At-large and Community Representative seats (for persons who have experienced homelessness). The "Call for Nominations" will:

- Set forth the criteria for nomination to the Advisory Board
- Set a deadline for the receipt of said nominations

The above "Call for Nominations" process may also be used to replace elected Board members who vacate their seats before the end of their terms per Article III, Section V.

The Governance committee will:

- meet annually in July to review the list of expiring terms and plan for the solicitation of members for vacant seats; review and adopt a screening and scoring process and tools; and otherwise plan for the call for nominations in September;
- issue a call for nominations at the September Advisory Board meeting;
- meet in October to review applications and score applications and select a slate of candidates for recommendations to the Advisory Board; and
- recommend a slate of candidates to the Board for election at the November meeting.

The Governance Committee will provide in writing the full list of names of those who applied for Advisory Board membership, as well as a slate of recommended candidates prior to the next regularly scheduled meeting at which the membership vote will be conducted.

**Section III: Removal.** Failure to attend three (3) consecutive Advisory Board meetings without designating a proxy may be grounds for removal. See Article III, Section IV for the proxy policy. The Executive Committee (or its designee) shall reach out to Advisory Board members with repeated absences to see if there are obstacles to attending that can be addressed. Based on this outreach, the Executive Committee may recommend a course of action to the Advisory Board. The Advisory Board may take action that could include voting to remove the member. If removed, the member, and appointing authority if applicable, will be notified. If either an at-large or designated member must be replaced, the process will follow the appropriate procedures described in Article III Section V above.

## **ARTICLE V OFFICERS, MEMBERS AND COMMITTEES**

**Section I: Officers.** The Advisory Board shall elect three co-chairpersons from among its members; with one co-chairperson representing a non-CoC funded organization. The Advisory Board will annually elect one of the co-chairpersons for a two year term. The Governance Committee will solicit candidates for the expiring Co-Chair seat in September of each year. At the November meeting, the Governance Committee will recommend nominees for the expiring Co-Chair term for a vote by the full Advisory Board. .

**Section II: Responsibilities of Officers.** The Co-Chairs will serve as leaders of the Office of Homeless Services Advisory Board and at least one Co-Chair will represent the Board in all public venues. The Co-Chairs will convene Advisory Board meetings for the purpose of fulfilling the Board Responsibilities stated in the Cuyahoga County Continuum of Care Charter. Co-Chairs will facilitate Advisory Board meetings, encourage and support participation by members and manage the agenda and time at meetings.

**Section III. Responsibilities of Advisory Board Members.** Members of the Advisory Board are expected to regularly attend Advisory Board meetings and participate in Standing and Ad Hoc Committee work.

### **Section IV: Committees.**

The Advisory Board shall have standing committees and additional ad hoc committees and work groups as deemed necessary by vote of the Advisory Board. The standing committees with respective roles are as follows:

- A. Executive
  - B. Governance
  - C. NOFA Review
  - D. NOFA Strategy
  - E. Program Policy
  - F. Youth Action Board (YAB)
- A. The Executive Committee will be comprised of:
    - The two co-chairs of the Advisory Board (2)
    - One representative from the Governance Committee (1)
    - One representative from the NOFA Review Committee (1)
    - One representative from the NOFA Strategy Committee (1)
    - One representative from the Program Policy Committee (1)
    - The Executive Committee is committed to the principles of RE/DEI (racial equity and diversity, equity and inclusion) and will seek to include a variety of perspectives and experiences

through inclusion of community representatives, providers, and designated and at large representatives who are participating in standing committees.

A member of an Ad Hoc Committee may be invited to participate in the Executive Committee meeting at the discretion of the Executive Committee.

The role of the Executive Committee is to:

- Serve in an advisory capacity to the Office of Homeless Services staff between Advisory Board meetings
- Identify issues for the Board to consider and upon which to vote
- Vote on matters that require immediate resolution between regularly scheduled Advisory Board meetings
- Determine bi-monthly meeting and special meeting agendas
- Support the CoC in processes to strategically plan for and allocate resources

- B. The Governance Committee will be comprised of Advisory Board members and other interested parties.

The role of the Governance Committee is to:

- Meet at least annually to review the OHS Governance Charter, Bylaws and Expiring Terms, in order to assure Advisory Board compliance with Charter and Bylaw provisions.
- Identify needed amendments and/or additions to the Bylaws/Governance charter.
- Meet in July to plan for a September solicitation of members with terms expiring at the end of the calendar year.
- Oversee the nomination and selection processes for expiring/vacant Board member seats and Co-Chair positions.
- Meet in October to review applications for Advisory Board membership and Co-chair positions.
- Recommend new Board members for expiring terms at the November meeting.
- Recommend Co-Chairs for election by the full Advisory Board.

- C. The NOFA Review Committee will be comprised of at least three Advisory Board members and at least one other community stakeholder who are free of conflicts of interest related to the work of the Committee. The NOFA Review Committee will be guided by Advisory Board.

The role of the NOFA Review Committee is to:

- Assure a transparent, objective and fair project review process in accordance with HUD NOFA process;
- Annually approve Renewal Project Evaluation criteria, scoring and standards
- Review renewal project evaluation scores and performance annually
- Oversee an annual competition process for new and bonus project applications for the annual HUD CoC NOFA;
- Develop and submit recommendations to the Advisory Board for a vote concerning project acceptance, rejection, or reallocation for the Consolidated Application submitted by the OHS

- D. The NOFA Strategy Committee will be comprised of at least three Advisory Board members who are free of conflicts of interest related to the work of the Committee.

The role of the NOFA Strategy Committee is to:

- Review and approve the proposed ranking strategy for the annual CoC competition as drafted by the Cuyahoga County Office of Homeless Services and
- Advise the Advisory Board of the recommended ranking policy in advance of the annual HUD CoC Application submission.

- E. The Program Policy Committee (PPC) will be composed of members of the Advisory Board as well as other interested parties. The PPC will seek to include involvement of a diversity of experiences and perspectives including (but not limited to) executive/managerial staff, direct service staff/supervisors, community representatives, youth/young adults, BIPOC and LGBTQIA+ members.

The role of the Program Policy Committee is to:

- Provide guidance and leadership on standards, policies and procedures for housing and services programs funded by the CoC including the Coordinated Entry System (CES)
- Develop, revise, amend and recommend standards for the administration and operation of emergency shelter (ES), permanent supportive housing (PSH), rapid rehousing (RRH) and additional program models as funded by the CoC
- Develop, revise, amend and recommend standards for the administration and operation of the CoC's CES
- Create a forum and systems for feedback, evaluation and continuous improvement of housing and service programs and the CES
- Review data on the operations and outcomes of CoC programs and the CES and make data-driven decisions about revisions to policies and practices
- Submit recommend policies and procedures for adoption by the Advisory Board

- F. The Youth Action Board will be composed of members that have lived experience with homelessness, housing instability, and/or child welfare and are representative of young people experiencing homelessness in Cuyahoga County. There will be at least 3 youth or young adults that are 24 years of age or younger.

The role of the Youth Action Board is to:

- Provide leadership on policies and practices related to ending and preventing youth and young adult homelessness
- Provide annual report of priorities and goals to the Advisory Board
- Provide recommendations on funding and policy to the Advisory Board and Program Policy Committee through membership and attendance
- Participate in CoC program evaluation, review, and provide recommendations

Additional Committees: The Board may establish additional committees/work groups for strategic initiatives open to members of the OHS Advisory Board and general CoC membership. The membership, role, and specific tasks of these work groups/committees will be defined by the Advisory Board and included in the Advisory Board Minutes.

**Section V: General Committee Responsibilities.**

All committees are responsible for the following:

- Electing Co-Chairs
- Designating a representative and alternate to the Executive Committee
- Recruiting members
- Acting as a conduit for information sharing between the Advisory Board and CoC members
- Reporting to the Advisory Board at least twice a year
- Establishing procedures as directed by the Advisory Board
- Ensuring transparency of meetings and processes

## ARTICLE VI MEETINGS

**Section I: Frequency of Meetings.** The Advisory Board shall have a minimum of six meetings in a calendar year, with “Special” meetings on an as-needed basis.

**Section II: General CoC Membership Meetings.** The Advisory Board will assure that a minimum of two Advisory Board meetings annually meet the requirements to be considered as a CoC Membership meeting as required by the HEARTH Act.

**Section III: Notice of Meetings.** The staff of the OHS shall provide email notification of all CoC Membership and Advisory Board meetings through distribution via the OHS email list serve. In addition, the CoC Membership Meetings Calendar will be posted on the OHS website, <http://ohs.cuyahogacounty.us> by January 3<sup>rd</sup> of each year. The location and time of the meetings will be included on the OHS website. Notice of any “Special” meetings shall be distributed at least seven (7) days prior to the meeting and in the same manner as provided herein for all meetings.

**Section IV: Quorum.** The presence of a majority of the Advisory Board members shall constitute a quorum. The Board shall vote only if a quorum is present.

**Section V: Open Meetings.** The Advisory Board Meetings are open to the CoC members and non CoC members.

**Section VI: Action without a Meeting.** Any action that may be taken at any meeting of the Advisory Board may be taken without a meeting if that action is approved in writing (e.g. letter, email) by a majority of all Advisory Board members who would be entitled to vote at a meeting held for such a purpose. The outcome of the Vote will be communicated to all Advisory Board and CoC Members through email and web posting.

**Section VII: Conflict of Interest:**

- A conflict of interest occurs when an Advisory Board Committee member, a member of his/her immediate family, or his/her business associate has an interest, financial or otherwise, in any program or agency that receives Continuum of Care funds.
- A representative having a conflict of interest or a conflict of responsibility on any matter shall refrain from voting on such matter and shall disclose to the CoC any conflict or appearance of conflict which may or could be reasonably known to exist.
- Members of the OHS Advisory Board will sign a Conflict of Interest policy statement annually. Each Advisory Board member is required to complete either 1) a written attestation of having no current conflicts of interest that would prevent him/her from making decisions about CoC project funding and ranking; or 2) a written disclosure of any such conflicts of interest.
- No member of the Continuum will participate in the review, ranking, selection, or award of any grant funds in which they have a financial or oversight interest; or in which any member of their immediate family (such as parent, sibling, child, or person with whom they cohabit) has a financial oversight or interest.
- No member shall participate in or influence discussions or resulting decisions concerning the award of a grant or other financial benefits to the organization that the member represents.

- No member shall lobby or seek information from any other member of the Continuum if such action would create a conflict or the appearance of a conflict. Members of the CoC will disclose potential conflicts of interest that they may have regarding matters that come before it in full session at the Advisory Board or in a work group.

#### **ARTICLE VII RULES OF ORDER**

**Section I:** Whenever not in conflict with these Bylaws the deliberations of the Advisory Board shall be governed by Revised Roberts Rule of Order.

#### **ARTICLE VIII AMENDMENTS**

**Section I:** The Bylaws will be reviewed and approved by the CoC at a minimum, every 5 years. The Bylaws may be amended, altered, or repealed by majority vote of the Advisory Board at a meeting of which a quorum is present, provided written notice of the proposed action has been given in the notice of the meeting.

**Section II:** The CoC Governance Charter is attached as Appendix I and will be reviewed and approved annually by the CoC Advisory Board.



## APPENDIX I

### Cuyahoga County CoC Governance Charter

#### ***Governance Charter Purpose***

This Charter sets forth the guiding principles of membership and participation in the Cuyahoga County Continuum of Care (CoC) and the provisions for Continuum governance through the Office of Homeless Services (OHS) Advisory Board, and key policies and procedures as defined in the OHS Advisory Board Bylaws, attached to this Charter

- The governing body for the Cuyahoga County Continuum of Care (CoC) is the OHS Advisory Board. This charter and the Bylaws together detail the roles and responsibilities of the CoC and the OHS Advisory Board, as well as the rules and policies governing meetings, subcommittees, and decision making
- The OHS Advisory Board and the CoC membership will review this Charter annually to ensure it remains consistent with HUD's CoC Program Requirements as well as CoC objectives and responsibilities
- The OHS Advisory Board will have the power to adopt, amend, or repeal provisions of this Governance Charter by a majority vote of the Advisory Board present at any meeting where the proposed action has been described in the notice of the meeting. Such amendments will then be reviewed by the full CoC membership annually

#### ***A. Terms and Definitions***

**CoC Program Grantee (Recipient):** The CoC Program Grantee is the "recipient" as used by HUD and means an applicant that signs a grant agreement with HUD

**Collaborative applicant:** The eligible applicant that has been designated by the OHS Advisory Board to respond to the Notice of Fund Availability (NOFA) and to apply for Continuum of Care planning funds on behalf of the Continuum, Section E. of this Charter designates the Cuyahoga County Office of Homeless Services as the Collaborative Applicant for the Cuyahoga County Continuum of Care.

**Continuum of Care Membership:** The agencies and individuals who are stakeholders in achieving the Continuum of Care goals and objectives to reduce the end homelessness for all populations in the community. CoC Membership includes anyone who is interested in reducing and ending homelessness in the geographic area of CoC, and who attends the most recent General CoC Membership meeting. Members may join at any time but are formally invited at least annually.

**Homelessness Management Information System (HMIS):** The information system designated by the CoC to comply with HMIS requirements prescribed by HUD. The Cuyahoga County CoC has selected Bitfocus Inc., Clarity Human Services HMIS Software for the CoC's HIMS provider. This is noted in Section E. of the Charter.

**HMIS Lead:** The entity designed by the OHS Advisory Board in accordance with this part, to operate the CoC's HMIS on its behalf. Section E. of this Charter designates the Cuyahoga County Office of Homeless Services as the HMIS Lead for the CoC.

**CES Lead:** The entity designated to operate the Coordinated Entry System for the CoC is Frontline Services Inc. Frontline is guided by the OHS and the Advisory Board on CES policies and procedures.

**Office of Homeless Services Advisory Board:** The Office of Homeless Services (OHS) Advisory Board is the governing body of the CoC. It was originally established through legislative action by the City of Cleveland and Cuyahoga County in 1992. It is the group of persons elected according to the Bylaws of the CoC, to carry out the goals and objectives of the HEARTH act on behalf of the Continuum of Care and in accordance with the CoC Charter and Bylaws.

**Office of Homeless Services:** The Office of Homeless Services was established through legislative action by the City of Cleveland and Cuyahoga County in 1992. It is currently a department within the County's Health & Human Services Department. Organizational funding for the OHS is provided 100% by the Health & Human Services Levy of Cuyahoga County. The OHS staff and operational procedures are dictated by the Charter of Cuyahoga County. The OHS has been designated by the OHS Advisory Board as the Collaborative Applicant on behalf of the CoC.

## **B. CoC Purpose/Membership**

### **I. The purpose of the CoC is to:**

- Promote communitywide commitment to the goals of ending all homelessness through strategies aligned with Opening Doors, the Federal Strategic Plan To Prevent and End Homelessness, adopted by the Inter-Agency Council on Homelessness and amended in FY2015. The goals are:
  1. Prevent and end homelessness among Veterans;
  2. Finish the job of ending chronic homelessness;
  3. Prevent and end homelessness for families, youth, and children;
  4. Set a path to end all types of homelessness.

### **II. The membership of the Continuum of Care is defined as anyone who is interested in ending homelessness and who attends and participates in the most recent CoC General Membership Meeting.**

- Information about the General Membership Meeting is made available through email list serve and on the Office of Homeless Services' website.
- There will be two General Membership Meetings annually, the dates to be determined by the OHS Advisory Board.

## **C. The Office of Homeless Services Advisory Board Responsibilities**

1. Hold meetings of the full membership, with published agendas, at least two times a year;
2. Make a public invitation available for new members to join the CoC within the geographic area at least annually;
3. Adopt and follow a written process to select Board members to act on behalf of the CoC. The process must be reviewed, updated, and approved by the larger CoC membership at least once every 5 years;
4. Appoint committees, subcommittees, and/or workgroups;

5. Assure that all Advisory Board members adhere to the Conflict of Interest rules as described in detail in the OHS Advisory Board Bylaws;
6. Designate the Collaborative Applicant, a single HMIS for the geographic area, and the HMIS Lead. The OHS Advisory Board has designated the Office of Homeless Services (OHS) as the Collaborative Applicant and the HIMS Lead.
7. The OHS Advisory Board gives authority to the OHS to conduct the following activities to be developed and presented to the OHS Advisory Board for formal votes as required by law and applicable regulations:
  - a) Consult with recipients and sub-recipients of CoC funding to establish performance targets appropriate for population and program type; monitor recipient and sub-recipient performance, evaluate outcomes, and take action against poor performers;
  - b) Evaluate outcomes of projects funded under the City of Cleveland/Cuyahoga County Emergency Solutions Grants program (hereinafter referred to as "ESG") and the CoC program, and report to HUD and the CoC;
  - c) Establish and evaluate a centralized and coordinated assessment system that provides and initial, comprehensive assessment of the needs of individuals and families for housing and services;
  - d) Develop written standards for providing Emergency Solutions Grant (ESG) and Continuum of Care (CoC) assistance;
  - e) Develop a plan that includes coordinating the implementation of a housing and service system within its geographic area that meets the needs of the homeless individuals (including unaccompanied youth) and families;
  - f) Plan for and conduct, at least biennially, a point-in-time count of homeless persons within the geographic area that meets HUD requirements;
  - g) Conduct an annual gaps analysis; quantify unmet need and make recommendations for the strategic allocation of ESG, CoC and other homeless-dedicated resources
  - h) Prepare recommendations for CoC funding priorities based on the above analysis
  - i) Provide information required to complete the Consolidated Plan(s) within the CoC's geographic area;
  - j) Consult with state and local government ESG program recipients for allocating ESG funds and reporting on and evaluation the performance of ESG recipients and sub-recipients.
  - k) Design, develop, and implement an annual project review and selection process that is fair and transparent;
  - l) Establish and implement an application process for the annual NOFA process.

Additional Detail on the rules and requirements governing the OHS Advisory Board are discussed in the OHS Advisory Board Bylaws that precede this Charter.

***D. Limited Authority***

Neither the CoC membership nor the OHS Advisory Board is a formal organization. As such:

- Neither has, and can have, assets or liabilities;
- Neither can indemnify member or participant actions; and
- No member of the CoC, the OHS Advisory Board, or its committees/workgroups, may contract, incur debt, or otherwise create an enforceable obligation for the Cuyahoga County Office of Homeless Services, the CoC, the OHS Advisory Board, or its committees.
- Only the OHS Advisory Board may designate an individual or entity to speak of the CoC or its components.
- With the exception of removal policies in this Charter, any grievance related to the CoC will follow HUD policies and contracts.

***E. Collaborative Applicant, HMIS, and HMIS Lead***

As required, the Charter identifies the following

- CoC Collaborative Applicant: Cuyahoga County Office of Homeless Services
- HMIS provider and Software: Bitfocus Inc; Clarity Human Services HMIS
- HMIS Lead: Cuyahoga County Office of Homeless Services

### Point-In-Time Counts For Cuyahoga County

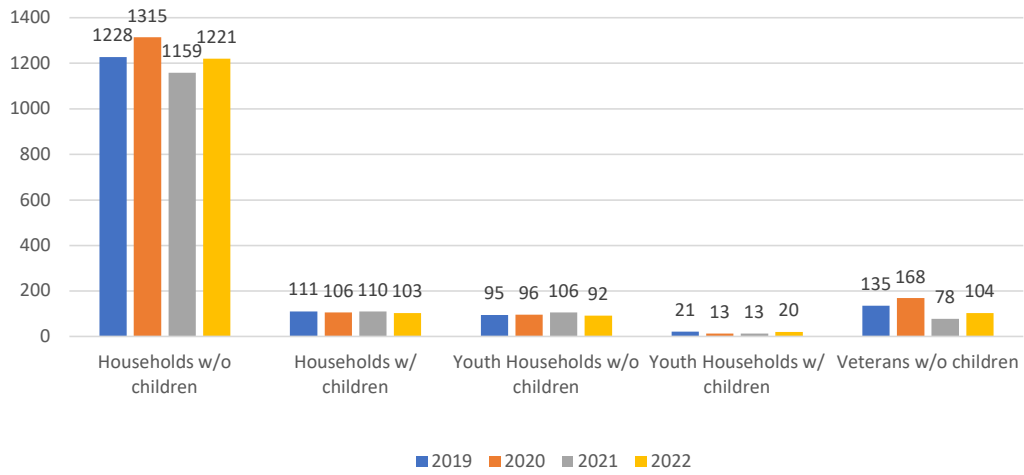
Without Children	Shelter	TH	Safe Haven	Unsheltered	Total
2022	1043	65	29	84	1221
2021	1080	50	29	0	1159
2020	1114	60	32	109	1315
2019	1019	63	40	106	1228
With Children	Shelter	TH	Safe Haven	Unsheltered	Total
2022	98	5	0	0	103
2021	108	2	0	0	110
2020	105	1	0	0	106
2019	111	0	0	0	111
Households With Only Children	Shelter	TH	Safe Haven	Unsheltered	Total
2022	0	7	0	0	7
2021	2	9	0	0	11
Youth Without Children	Shelter	TH	Safe Haven	Unsheltered	Total
2022	71	16	0	5	92
2021	80	25	1	0	106
2020	74	17	0	5	96
2019	76	1	0	18	95
Youth Households With Children	Shelter	TH	Safe Haven	Unsheltered	Total
2022	15	5	0	0	20
2021	11	2	0	0	13
2020	12	1	0	0	13
2019	21	0	0	0	21
Veterans Without Children	Shelter	TH	Safe Haven	Unsheltered	Total
2022	33	56	12	3	104
2021	31	34	13	0	78
2020	104	51	13	0	168
2019	52	61	22	0	135

### 2022 Statistics

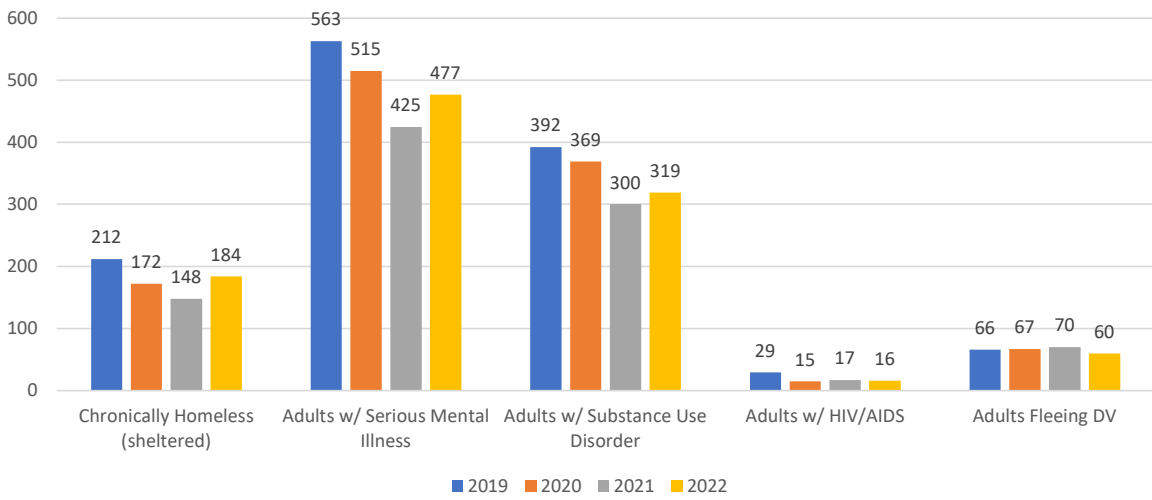
Gender	
Female	36.5%
Male	62.8%
Transgender	0.8%
Race	
American Indian, Alaska Native, or Indigenous	0.1%
Asian or Asian American	0.8%
Black, African American, or Native Hawaiian or Pacific	71.9%
White	25.7%
Multiple Races	1.5%

Subpopulations	2019	2020	2021	2022
Chronically Homeless (sheltered)	212	172	148	184
Adults w/ Serious Mental Illness	563	515	425	477
Adults w/ Substance Use Disorder	392	369	300	319
Adults w/ HIV/AIDS	29	15	17	16
Adults Fleeing DV	66	67	70	60

### PIT Count Summary 2019, 2020, 2021, 2022

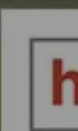


### PIT Count Subpopulation Data 2019, 2020, 2021, 2022



# Transition Age Youth Supportive Housing

Presentation to OHS Advisory Board  
May 2022



# Development partners



Co-owner & lead developer



Co-owner & Property manager



Lead service provider



Youth homelessness coalition convener

**REACH Youth Action Board**

Young adult advocates with lived expertise



Catalytic funder



Convener



# Our core values

**Youth leadership** – We value young people as experts in their own lives. We will collaborate with residents to create an environment of respect that elevates youth voice as key decisions are being made affecting the building.

**Racial and LGBTQ equity** – We believe in and support inclusion and equity regardless of race, ethnicity, gender identity, and sexual orientation.

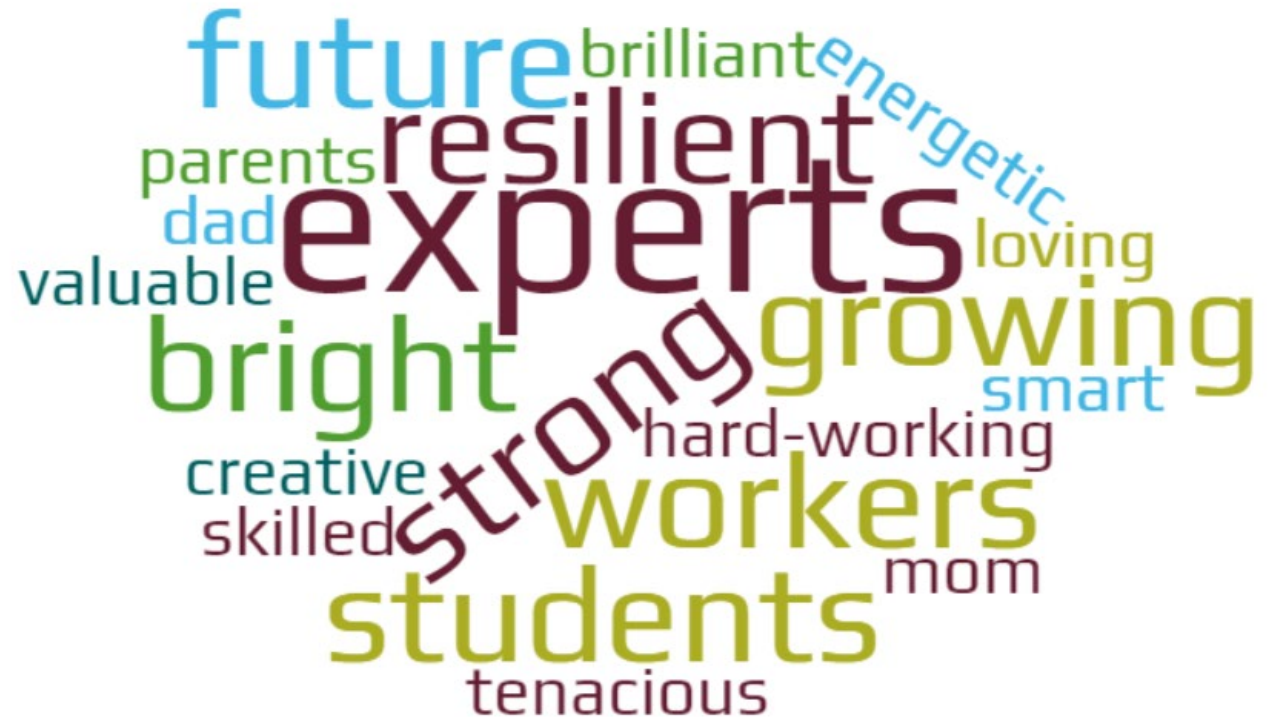
**Hospitality** – We seek to meet the most basic and immediate needs of young people first – including the need for respite from the trauma of homelessness

**Highly-relational** – We prioritize the development of positive relationships with staff and among residents; mistakes and set-backs are expected and seen as opportunities for growth and further relationship building.

**Flexibility** – We offer services that are voluntary, tailored to each individual resident, and easily accessible.

# Young adults experiencing homelessness in Cuyahoga

- 512 young adults experienced homelessness in 2020
- 52% female
- 21% parenting
- 42% diagnosed disability
- Racial and LGBTQ disparity
- Multi-system involvement:
  - 62% child welfare system
  - 38% juvenile justice system
  - 22% adult justice system

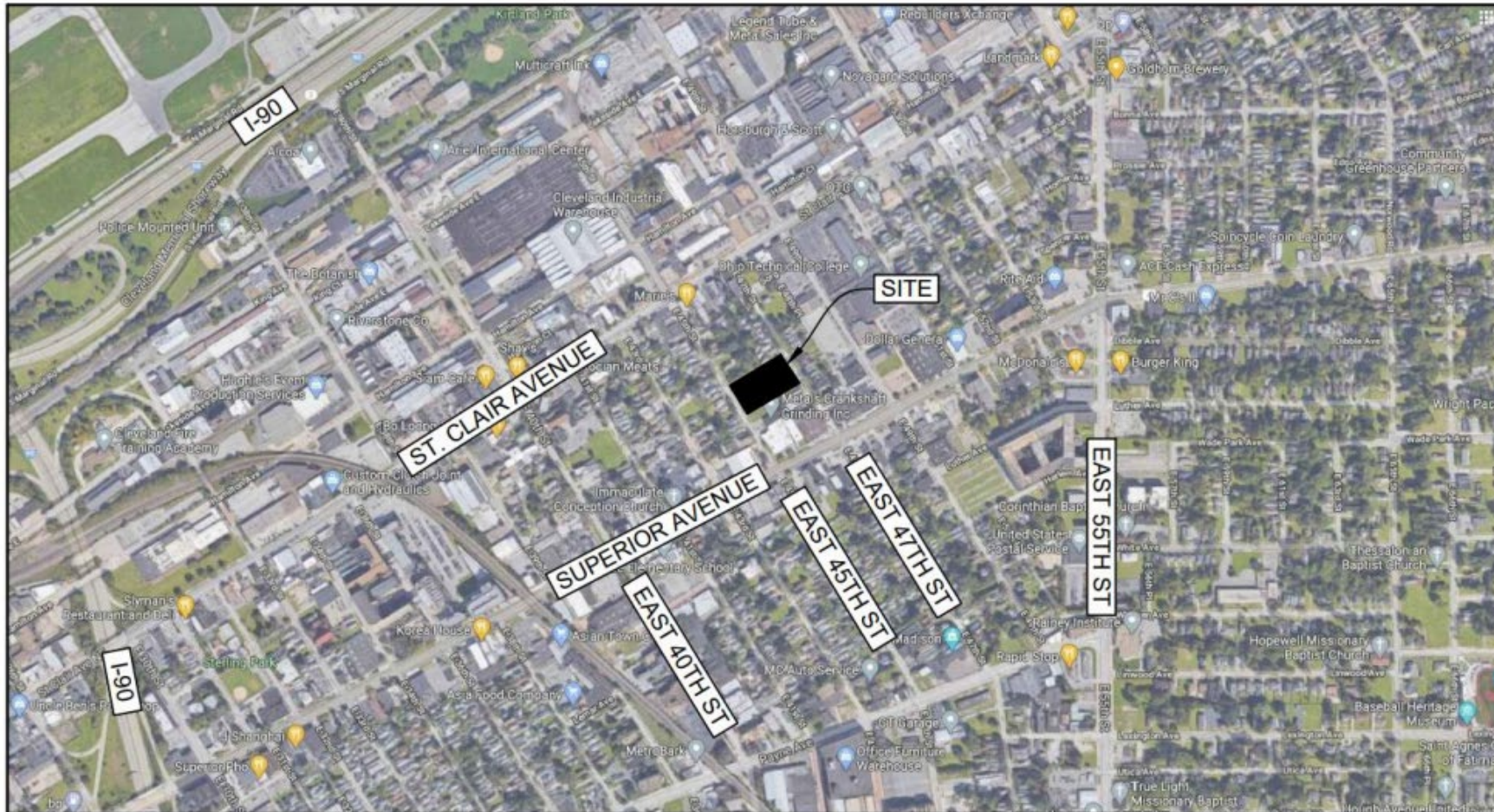




## **Resident selection**

- Partner with Coordinated Intake
  - Outreach teams to identify young people experiencing homelessness
- Prioritization based on:
  - Length of homelessness
  - Disability status
  - Additional challenges

# Development Location



- 1415-1430 East 45th St.,  
Cleveland, OH 44103
- Goodrich-Kirtland  
Park/ St. Clair Superior  
neighborhood



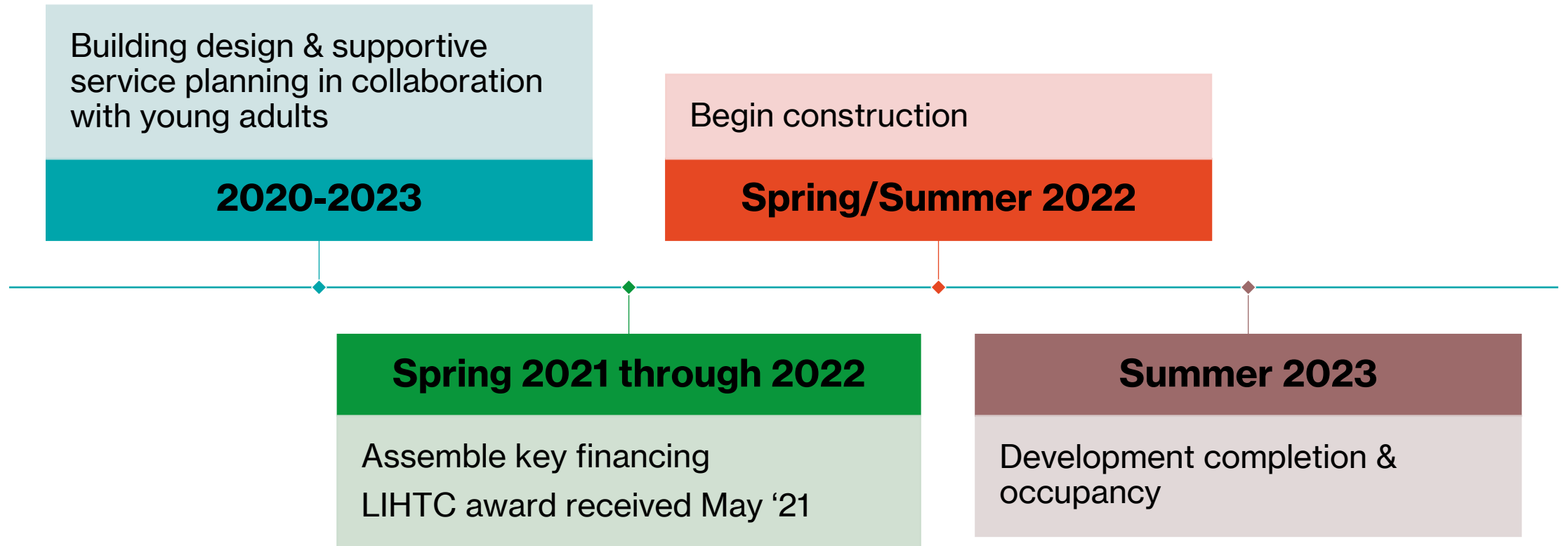


# Funding

Expected & potential  
sources

- Total investment: Approximately \$12 million
- LIHTC Tax Credit (awarded May 2021)
- Federal, state & local gov't funds
- Philanthropy
- CMHA & Continuum of Care rental subsidies

# Timeline





# Young Adult Leadership

Partnering with the REACH Youth Action Board and other young adults continues to strengthen our development process





# Supportive Housing for Transition Age Youth in Cuyahoga County

**Capitalizing on the success of the Housing First initiative to end chronic homelessness in our community through permanent supportive housing, A Place 4 Me, REACH Youth Action Board, Sisters of Charity Foundation of Cleveland, Enterprise Community Partners, CHN Housing Partners, EDEN, Inc., and FrontLine Service are collaborating to develop new supportive housing for Transition Age Youth (TAY) in Cuyahoga County.**

**OUR GOAL:** We aim to help young adults move out of homelessness by developing 50 apartments within a new supportive housing community created with their help and guidance.

Supportive housing offers safe, stable and non-time limited housing along with services designed to support young adults in reaching their goals. Services may include physical and mental health care, employment and education supports, conflict and family mediation, and other services to help residents maintain stable housing and move successfully into the future.

**OUR PHILOSOPHY:** The TAY supportive housing development recognizes that young adults aspire to have a safe place to call home, a necessary foundation for meeting their needs and achieving their dreams. Though they face system failures, an insufficient safety net, and racism, young adults are the experts in what they need to be successful. Young people have shared insight to inform the need for, creation, and design of the development, and will continue to serve as collaborators throughout the building and service design processes.

As a service-rich housing resource, the TAY supportive housing development will provide space for recovery from the trauma of homelessness and the events that may have led to it. Providing a range of skill development opportunities, the TAY supportive housing development is a stepping-stone for the next phase of life that meets young people where they are and provides them with the support and relationships to succeed. Residents will coordinate with property management and service providers to set and achieve their individual goals related to housing stability, education and/or employment, and well-being. Inherent in this partnership is an appreciation that set-backs are both part of the human experience and developmentally appropriate for this unique time in life.

Recognizing that youth of color disproportionately experience homelessness, the TAY supportive housing development will prioritize racial equity in its day-to-day operations, development of policies and procedures, and outcomes. Efforts will be made to ensure that building staff is representative of the resident population, including continued attempts to hire people with lived experience of home-



lessness. Conflict will be managed using current best practices such as restorative justice.

#### **OUR CORE VALUES:**

- 1) **Youth leadership** – We value young people as experts in their own lives. We will collaborate with residents to create an environment of respect that elevates youth voice as key decisions are being made affecting the building.
- 2) **Racial and LGBTQ equity** – We believe in and support inclusion and equity regardless of race, ethnicity, gender identity, and sexual orientation.
- 3) **Hospitality** – We seek to meet the most basic and immediate needs of young people first – including the need for respite from the trauma of homelessness.
- 4) **Highly-relational** – We prioritize the development of positive relationships with staff and among residents; mistakes and set-backs are expected and seen as opportunities for growth and further relationship building.
- 5) **Flexibility** – We offer services that are voluntary, tailored to each individual resident, and easily accessible.

**POPULATION:** We will serve young adults experiencing homelessness ages 18 to 24. We will partner with Coordinated Intake to identify young people experiencing homelessness who have been prioritized for housing based on length of time experiencing homelessness, disability status, and other challenges. We will also develop and employ outreach strategies to reach young people experiencing many barriers to engagement.

HMIS data show that roughly 1 in 4 young adults who sought homeless services in 2019 was parenting and forty-four percent had a disability.<sup>1</sup> As many as 62% of young people who enter homeless shelters having had previous interaction with the child welfare system according to research by Case Western Reserve University.

Young adults experiencing homelessness are disproportionately African American (approximately 73%) and LGBTQ. Sexual orientation is commonly underreported, though national

estimates suggest 40% of youth experiencing homelessness have LGBTQ identities. In response to these disparities, we have identified racial and LGBTQ equity as core values.

#### **THE NEED FOR YOUTH-CENTERED SUPPORTIVE HOUSING:**

In Cuyahoga County, the number of young adults experiencing homelessness and in need of housing far surpasses the resources available to them. In 2019, there were approximately 190 people experiencing homelessness aged 18-24 on the young adult by-name list each month, with approximately 1/6 of those newly identified as experiencing homelessness each month. Roughly 570 young adults sought out homeless services that same year through Coordinated Intake.<sup>2</sup> And yet, only 57 non-time-limited supportive housing slots and approximately 75 short-term rental subsidies are provided to young adults experiencing homelessness young adults in Cuyahoga County.<sup>2</sup>

Though technically eligible, young adults often choose not to access traditional adult services or do not receive services based on prioritization of resources for those with the longest lengths of time experiencing homelessness (generally, older adults).

#### **OUR PARTNERS INCLUDE:**

- **A Place 4 Me** – Coalition convener of youth experiencing homelessness and housing instability
- **REACH Board** – Youth Action Board of A Place 4 Me, comprised of young adults with lived experience of homelessness, housing instability, and/or child welfare
- **Sisters of Charity Foundation of Cleveland** – Catalytic funder
- **Enterprise Community Partners** – Convener
- **CHN Housing Partners** – Co-owner and lead developer
- **EDEN** – Co-owner and property manager
- **FrontLine Service** – Service provider

<sup>1</sup> 2019 HMIS data are accurate as of 8/12/20 reporting date. By-name list data are reported monthly and are considered accurate as of the date of posting to the A Way Home America site. <sup>2</sup> RRH figure based on 74 young adults served in 2020 as of November. Non-time-limited figure includes Independence Place (23), Opportunity House (11), and SHP scattered site subsidies (23; formerly PHYA).



# Workforce/ Homeless Services Steering Committee

Update to OHS Advisory Board

May 20, 2022



# Steering Committee

## Co-chairs:

Paul Bounds, Deputy Administrator – Employment & Career Services, Cuy. Job & Family Services  
Melissa Sirak, Director, Cle/Cuy Office of Homeless Services

## Committee members:

Claire Gauntner, Enterprise, **convener**  
Jenny Eppich, Enterprise, **convener**  
Meghan Atwell, Case Western Reserve University  
Carole Beatty, The Centers for Families & Children  
Sherri Clancy, Foundation Management Services  
Angela D’Orazio, Sisters of Charity Foundation of Cleveland  
Lloyd Fryer, content expert  
Allison Gill, Office of Homeless Services  
Dawn Hagwood, content expert  
Ronnie Leeth, content expert  
Mike Sering, LMM  
Chris Warland, Heartland Alliance

**20% of steering  
committee  
members have lived  
experience of  
homelessness**

# April/May Update:

- Finalize primary goal to “improve and formalize referral pathways between workforce & homeless service providers”
  - key next steps include: diagram who is making employment referrals & how; talk with homeless service providers about what they would like in a formalized referral pathway
- Focus groups:
  - single men in shelter (6); single women in shelter (8); young adults with past experience (5)
  - predominantly Black/African-American by design
  - Initial trends: transportation, basic job readiness, warm hand-off or initial interactions on-site, collateral sanctions/design for criminal background
- Peer learning: Houston/Harris County CoC income referral system

# Ways to Get Involved

- Heartland Alliance provider interviews – June 2022
- Host a focus group
  - Seeking partner to host family/HoH session
  - \$60 stipend to participants for session up to 90 minutes
- Share your feedback:
  - [cgauntner@enterprisecommunity.org](mailto:cgauntner@enterprisecommunity.org); 216-325-6567

# April 2022 Data

## Young Adult By-Name-List

### Total Active Youth – 187

Active on the 1<sup>st</sup> – 128  
 New to Shelter – 44  
 Returned to Shelter – 15

Sheltered Youth – 164  
 Unsheltered Youth – 12  
 Unknown Youth – 11

**Race:**

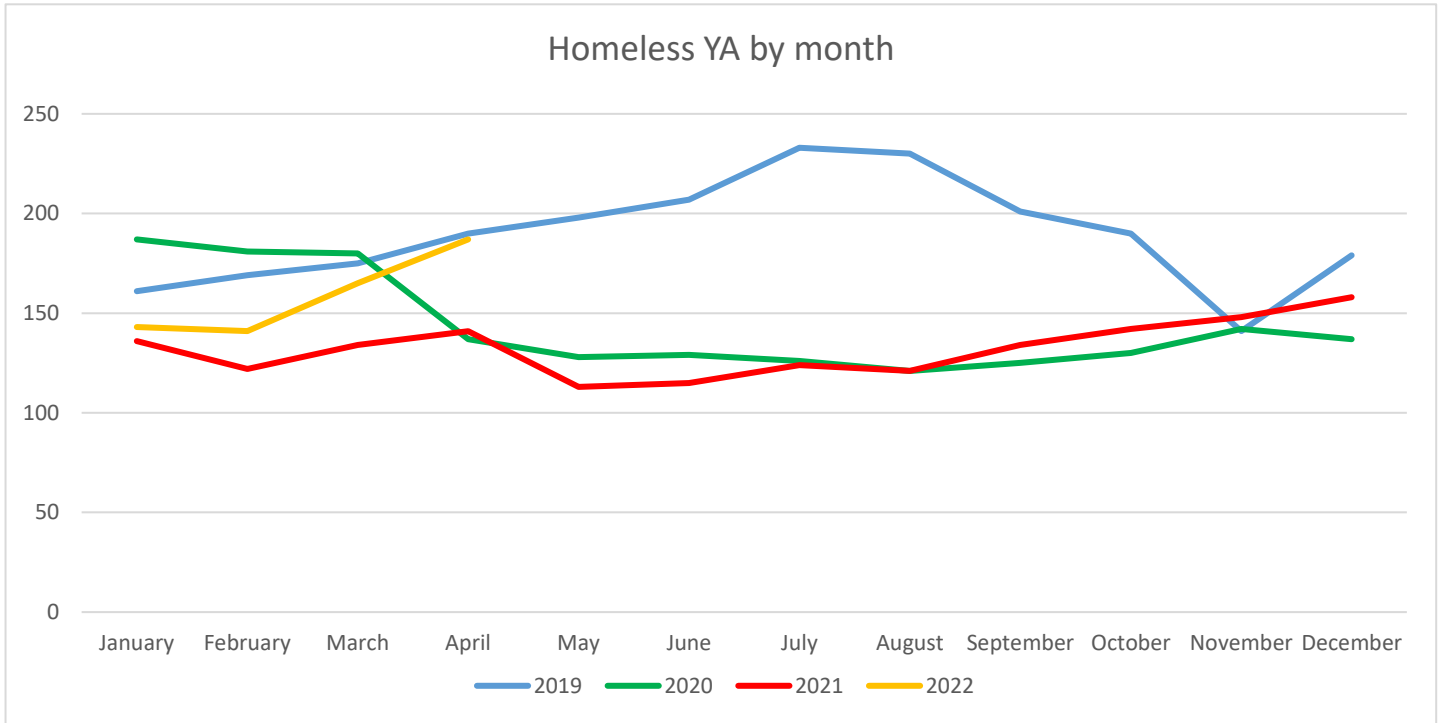
Black – 145  
 White – 20  
 Hispanic – 12  
 Multiracial – 8  
 Unknown - 2

**Gender:**

Male – 51  
 Female – 128  
 Transgender – 8

**Orientation:**

LGBTQ – 18  
 Non- LGBTQ – 100  
 Unknown – 69



### April Shelter Exits – 44

**Total Permanent Exits – 22**

RRH: 8  
 Family/Friends: 8  
 Perm Voucher: 5

**Total Non-Permanent Exits – 22**

WA-Unknown: 22

**No Longer Meets Pop Criteria: 1**

### YA Returning to Shelter in April – 15

**Returned from:**

Family/Friends: 7  
 Perm Voucher: 2  
 Rental: 1

Unknown: 2  
 Hospital/Tx: 1  
 Outside/Streets: 2

