



Cuyahoga County Diversion Center Board Meeting
4:00 p.m. – 5:30 p.m., Thursday, August 11, 2022
Administrative Headquarters
Conference Room 5-006

A recording of this meeting can be accessed at the following link: <https://www.youtube.com/watch?v=29V3WkXGeC8>

1. CALL TO ORDER

Dr. Akram Boutros (**AB**), Chair for the Cuyahoga County Diversion Center (CCDC) Board, called the meeting to order.

2. ROLL CALL

AB went through roll call for all board members. The following board members were in attendance – Vice-Chair Crystal Bryant (**CB**), William Mason (**WM**), Donna Weinberger (**DW**), Joan Englund (**JE**), Chris Julian (**CJ**), and Chief Dornat Drummond (**DD**).

The following board members were not in attendance – Brandy Carney (**BC**) and Dr. Ted Parran (**TP**).

A. Updates on Board Member Appointments

AB announced that **DD** was officially appointed as a board member.

3. PUBLIC COMMENT

None.

4. VOTING ITEMS

A. Approval of Minutes – 5/5/22 CCDC Board Meeting

A motion was made by **WM** to approve the minutes, and seconded by **DW**. All board members in attendance voted to approve.

5. METRICS OVERVIEW & DISCUSSION

A. Metrics Update (ADAMHS Board)

Clare Rosser (**CR**), Chief of Strategic Initiatives for the ADAMHS Board of Cuyahoga County, gave a presentation on various metrics related to FrontLine Service's call center, Oriana House's operations, CCDC's client demographics, law enforcement usage and training – spanning from the time the CCDC opened (May 3rd, 2021) through end of Q2-2022 (June 30, 2022). Metrics included number of calls and types of referrals (police versus others), number of clients served (including SMI and SUD breakdown), average length of stay, types of services administered, connections to after care, list of partnering providers, client demographics (race/ethnicity/gender/age), CIT training (personnel served and session types), law enforcement agencies utilizing services, and readmissions. Discussion ensued throughout.

AB asked for the metric involving average length of stay for all clients to be broken down quarterly moving forward.

AB suggested to consider the opportunity to tap into nontraditional sources of potential referrals from healthcare providers (e.g. urgent cares or emergency rooms) as a way to increase use of the CCDC. **AB** stated he's specifically thinking in terms of when clients are discharged from these facilities. **WM**, Scott Osiecki (**SO**) – Chief Executive Officer for ADAMHS Board of Cuyahoga County, David Matia (**DM**) – Judge for Cuyahoga County Common Pleas Court, and **JE** all provided comments regarding this and potential outreach plans. Further discussion ensued.

CR presented data specific to law enforcement regarding training and client referrals. Further discussion ensued regarding why law enforcement referrals remain low. Topics raised included level of engagement with departments, individual officer awareness of CCDC and the knowledge on how to use it, types of hesitations that may exist, potential reasons behind the overall reticence, challenges and barriers of a culture change, and adding to the program's current model (e.g. having other staff accompany responding officers). **AB**, **WM**, **DD**, **CJ**, **SO**, **DW**, **CB**, and **JE** all offered input and provided comments.

AB asked **SO/ADAMHS** to work more closely with Oriana House and law enforcement agencies' command staff to discuss options on how to increase CCDC utilization amongst law enforcement agencies.

6. OLD / NEW ITEMS FOR DISCUSSION

CR announced that Maggie Tolbert, RN, ADAMHS Board Assistant Chief Clinical Officer and Diversion Center Project Manager, will receive the Nurse Innovator Award for cleveland.com's Top Nurses recognition.

A. Law Enforcement Survey Update (ADAMHS)

CR presented results of survey. It went out to all the different police departments in the county and responses were self-reported by law enforcement officers. During the approximate 2-week period the survey was open, they received 245 responses from 17 different departments.

Survey questions addressed respondents' years of experience, primary role in their department, whether they completed CIT training, suggestions to improve training, level of involvement (including arrests) with individuals with SMIs and/or SUDs, behavior health concerns of individuals in their district, knowledge of the CCDC, how they became aware of the CCDC, level of support and encouragement from their agency's leadership, perception of how many encounters they've had with eligible clients, primary action taken during these encounters, who they trust to help these individuals, whether the CCDC should be a priority for all law enforcement in the county, which features are most important to a diversion facility, challenges and obstacles of the current CCDC, and suggestions to improve overall utilization of the CCDC. Further discussion ensued. **JE, AB, DD, CJ** all provided comments.

B. Specialty Courts Policy (Common Pleas)

Andrea Kinast (**AK**), Deputy Court Administrator, and Meghan Patton (**MP**), Specialty Court Administrator, were present to discuss the updated policy from Cuyahoga County Court of Common Pleas.

MP presented the Court's new CCDC referral process they implemented within their Drug Court programs and Mental Health and Developmentally Disabled Courts. Individuals who are in these programs/treatment courts (including those supervised through the probation department) and are in crisis can now be referred directly to the CCDC, rather than the alternative of sending them to jail for treatment. **MP** stated the policy was rolled out about a month ago and mentioned a few initial data points.

AB praised the new policy and stated that it would be helpful if they could provide routine updates on their program. **WM** proposed idea of looking at probation data to possibly come up with a plan to connect those individuals who violate to the CCDC as a way to leverage its use.

C. "988" Hotline Update (FrontLine – Rick Oliver)

Rick Oliver (**RO**), Director of Crisis Services for FrontLine Service, gave an update on how the newly-implemented 988 hotline intersects with the CCDC and discussed some of the very early things they are noticing as the hotline was just rolled out a couple of weeks ago. **RO** stated they are still advocating to use the CCDC hotline (i.e. 216-623-6888) because the 988 hotline is currently not setup for geolocation.

D. Community Input Committee Report

Rosie Palfy (**RP**) provided a synopsis on the Committee's latest recommendations and highlights from their online survey that was open to the public from July 25th to August 7th, 2022, and received 53 responses. **RP** also discussed other potential outreach ideas.

7. ADJOURNMENT