MetroHealth

2026 Budget Presentation
Cuyahoga County Council

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President and Chief Executive Officer

November 10, 2025

MetroHealth

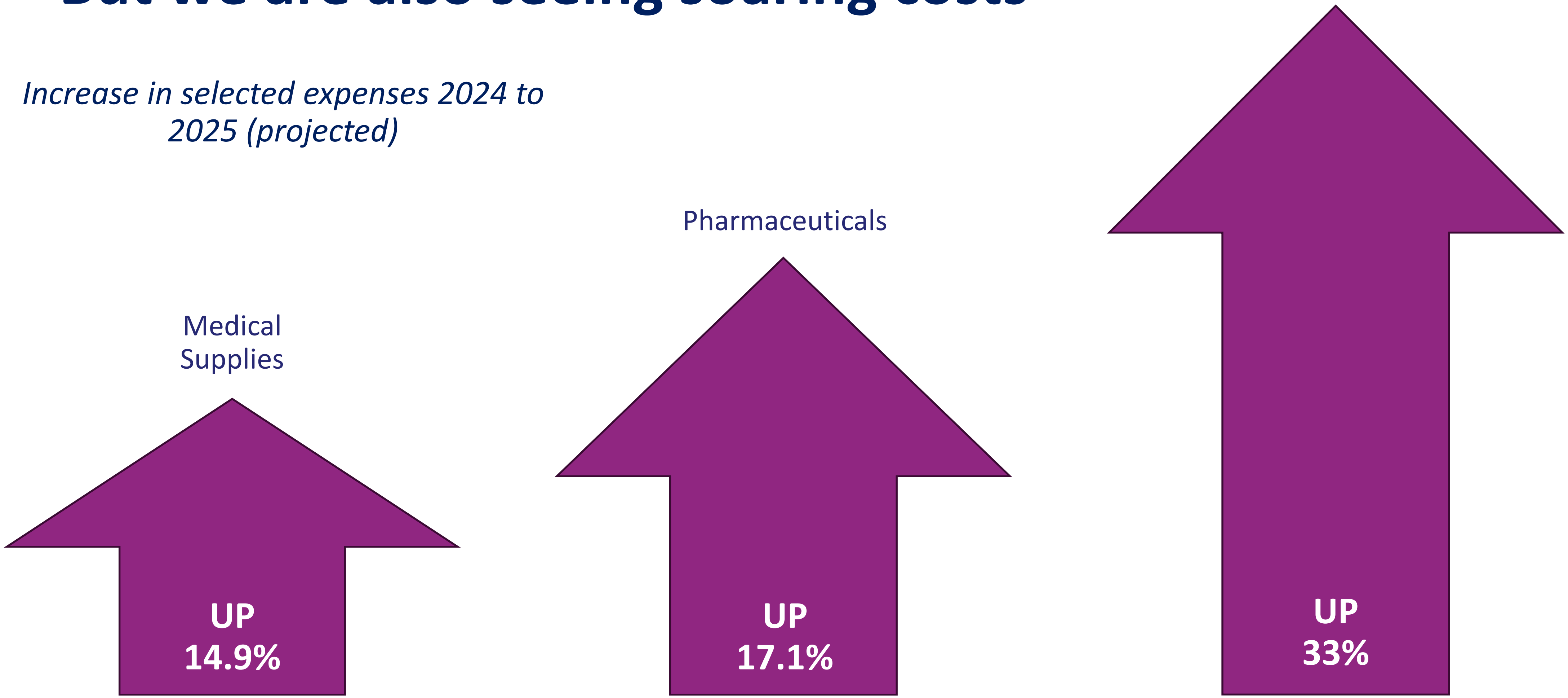
We continue to see healthy growth

- Prescriptions filled: **up 14.1%**
- Emergency Department visits: **up 5.0%**
- Total outpatient visits: **up 5.3%**
- Total surgical cases: **up 1.8%**
- Total discharges & observations **up 4.3%**
- Total operating revenue: **up 6.4%**

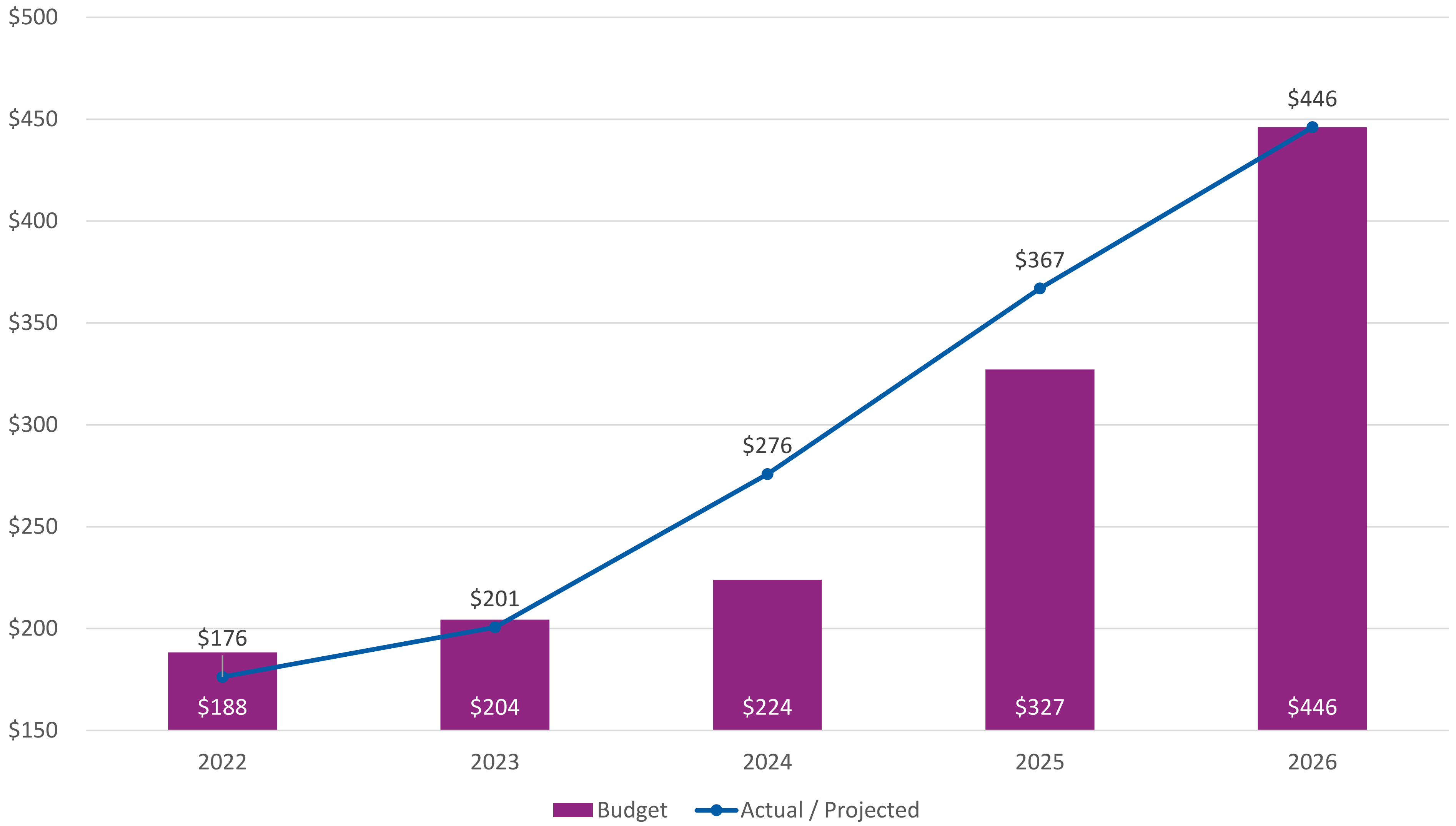
- First three quarters 2024 vs. first three quarters 2025

But we are also seeing soaring costs

Increase in selected expenses 2024 to 2025 (projected)



Charity Care (in millions)



"There simply is no such thing as an unpaid hospital bill; the goods and services which the bill represents must be paid by someone or they cannot be extended to the next patient."

- Sister Mary Ignacia, founder, Rosary Hall

MetroHealth served over 117,000 underinsured and uninsured patients in the 9 months ending September 30, 2025

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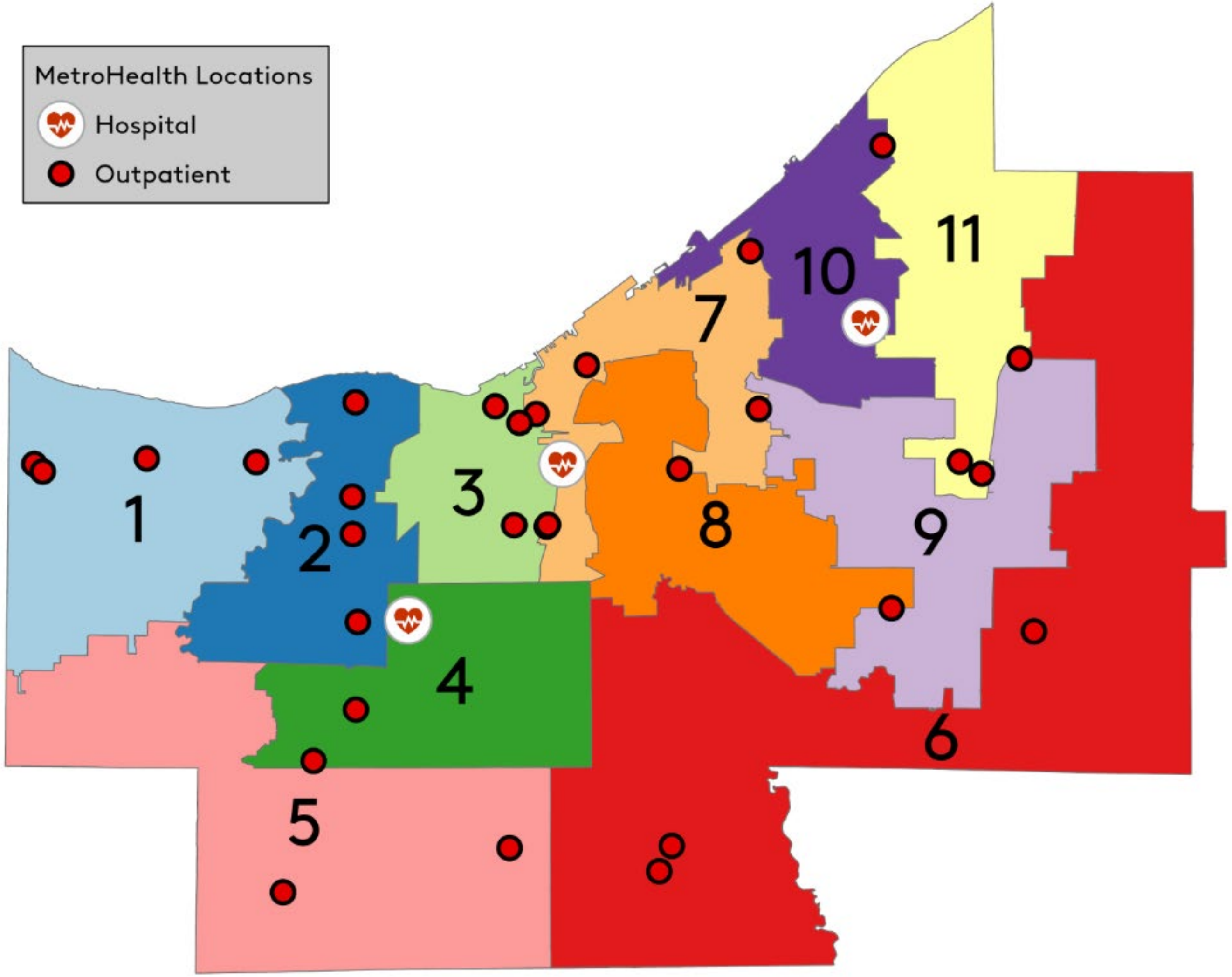
September YTD 2025 Patient Origin



Council District	Patients Served*	Uncompensated Care
1	3,106	$ 4,363,375
2	9,803	$ 12,226,132
3	25,254	$ 36,200,626
4	11,911	$ 19,012,190
5	5,267	$ 7,955,583
6	3,480	$ 4,993,177
7	18,969	$ 26,796,922
8	17,854	$ 19,066,012
9	8,819	$ 9,749,602
10	10,409	$ 15,003,207
11	5,836	$ 7,701,244
Total	117,101	$ 163,068,070

*Note: Total Patients Served represents the total unique patient count. Some patients may have moved throughout the timeframe that services were provided and therefore are represented in multiple council districts

We are taking action to put our financial house in order

MetroHealth

- Hiring freeze
- Travel restrictions
- Executive pay cuts
- Reduction in force
- Site closures
- Expansion of evening hours
- Adjusted financial-assistance policy
- A system-wide approach, with everything on the table, to improve efficiency, quality and access
- A community-wide effort to connect residents with healthcare coverage

Getting our community covered

- Community-wide effort
- Three MetroHealth Total Care Connection events
- A single phone number for help: **216-MY-METRO, Option 5**

MetroHealth

2026 Annual Budget

2026 Operating Budget Summary

MetroHealth

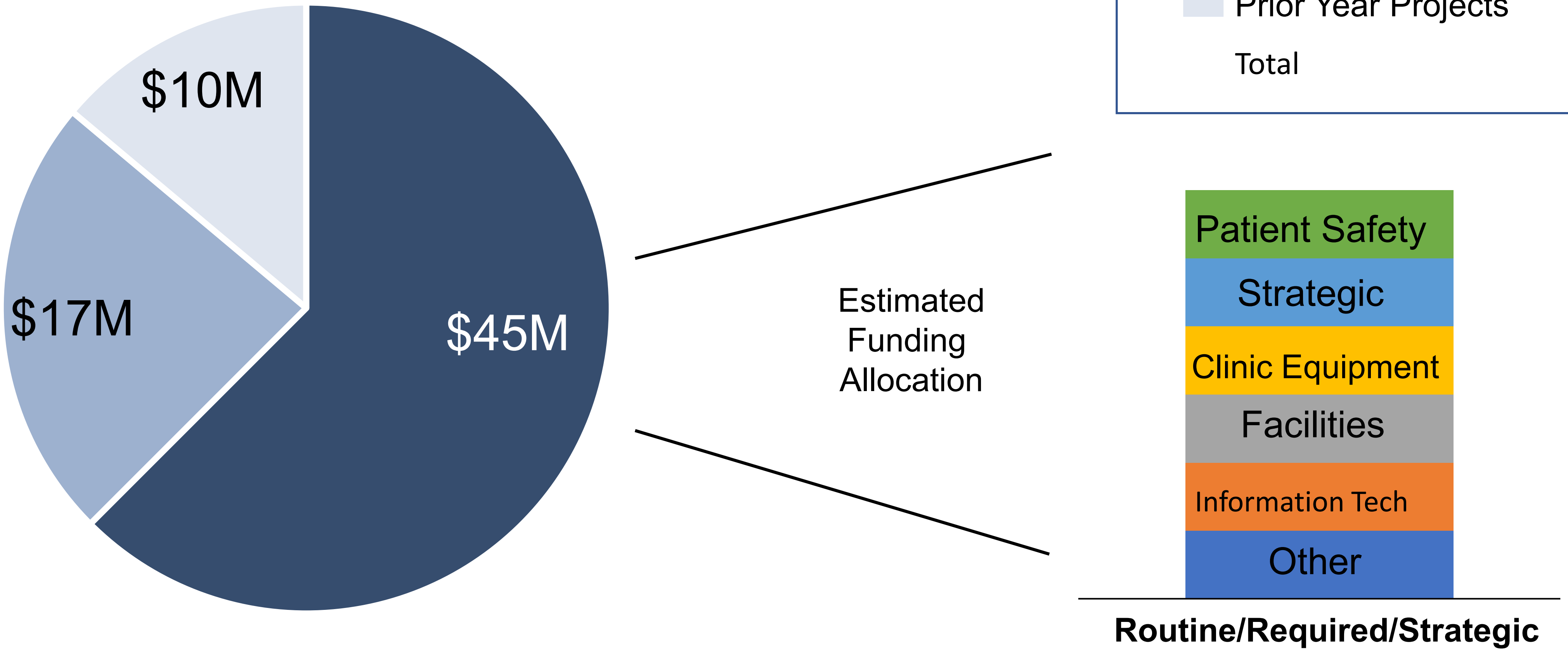
Description (in $000s)	2022A	2023A	2024A	2025P	2026B
Total Operating Revenue	**$ 1,613,858**	**$ 1,819,570**	**$ 1,965,705**	**$ 2,092,191**	**$ 2,272,223**
Operating Expenses:					
Salaries, Wages, & Benefits	948,719	1,071,080	1,151,465	1,170,296	1,182,630
Department Expenses	527,596	611,747	710,656	807,315	941,149
Depreciation, Amortization, and Interest	119,450	158,490	153,959	162,923	179,624
Total Operating Expenses	**1,595,765**	**1,841,317**	**2,016,080**	**2,140,535**	**2,303,402**
Operating Income (Loss)	**$ 18,093**	**$ (21,747)**	**$ (50,375)**	**$ (48,344)**	**$ (31,179)**
Operating Income (Loss) Margin %	**1.1%**	**-1.2%**	**-2.6%**	**-2.3%**	**-1.4%**
EBIDA	**$ 137,543**	**$ 136,743**	**$ 103,584**	**$ 114,579**	**$ 148,445**
EBIDA Margin %	**8.5%**	**7.5%**	**5.3%**	**5.5%**	**6.5%**
FTEs	**7,336**	**7,862**	**8,174**	**8,297**	**8,192**

2026 Capital Budget

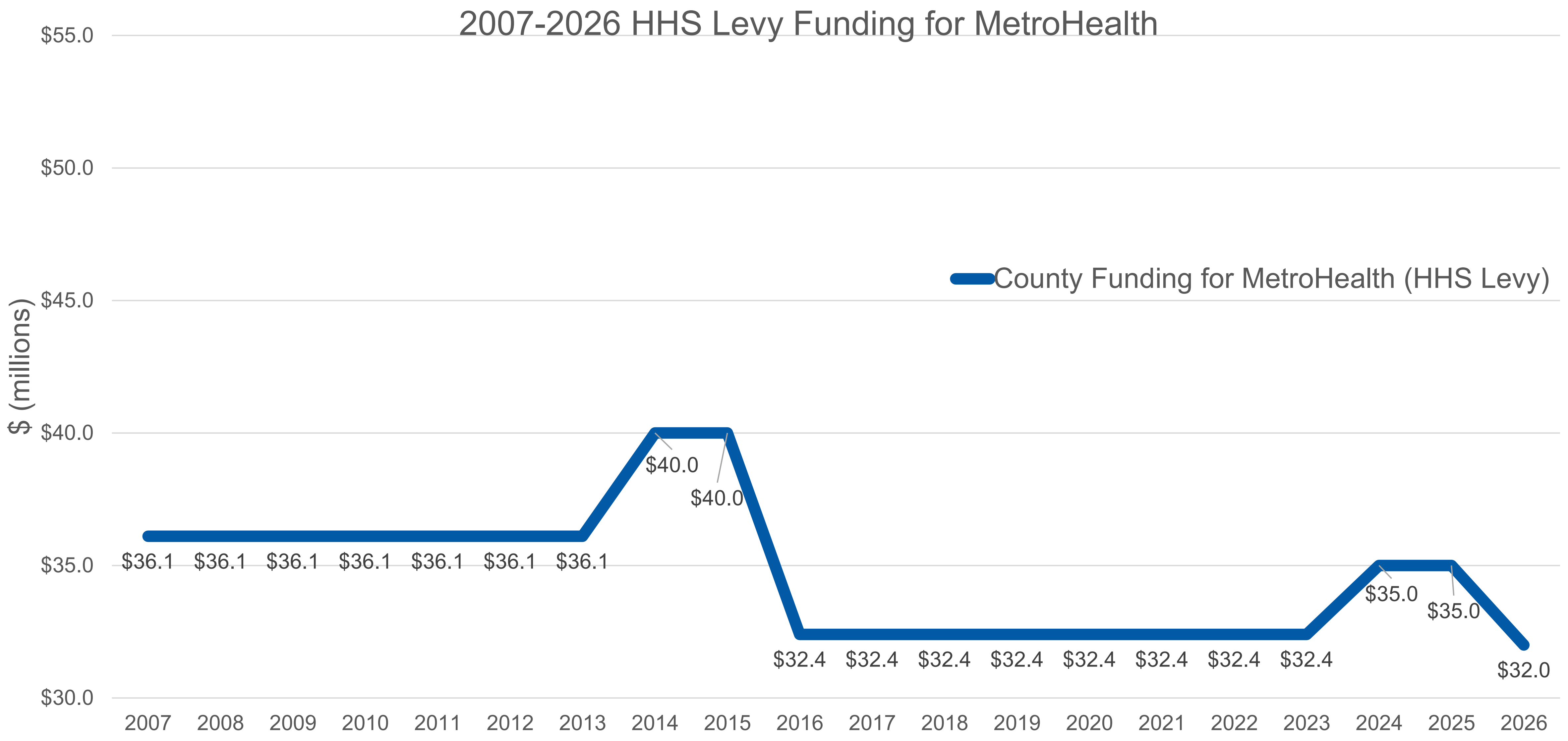
MetroHealth

$ in Thousands

Routine/Required/Strategic	$	45M
Outpatient Health Center	$	17M
Prior Year Projects	$	10M
Total	$	72M



A gradual reduction in support from the HHS levy



A gradual reduction in support from the HHS levy

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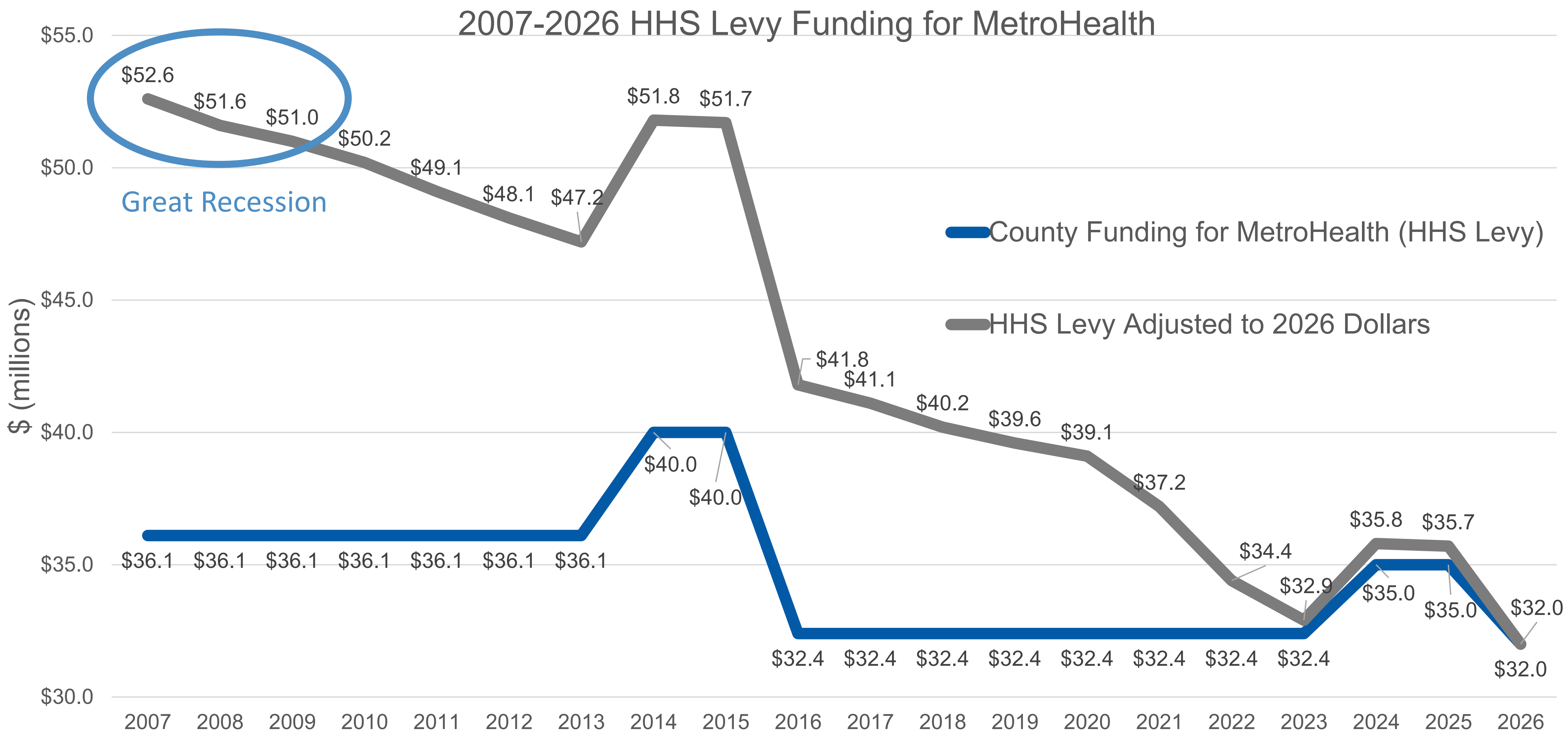

A dwindling share of support from HHS levy

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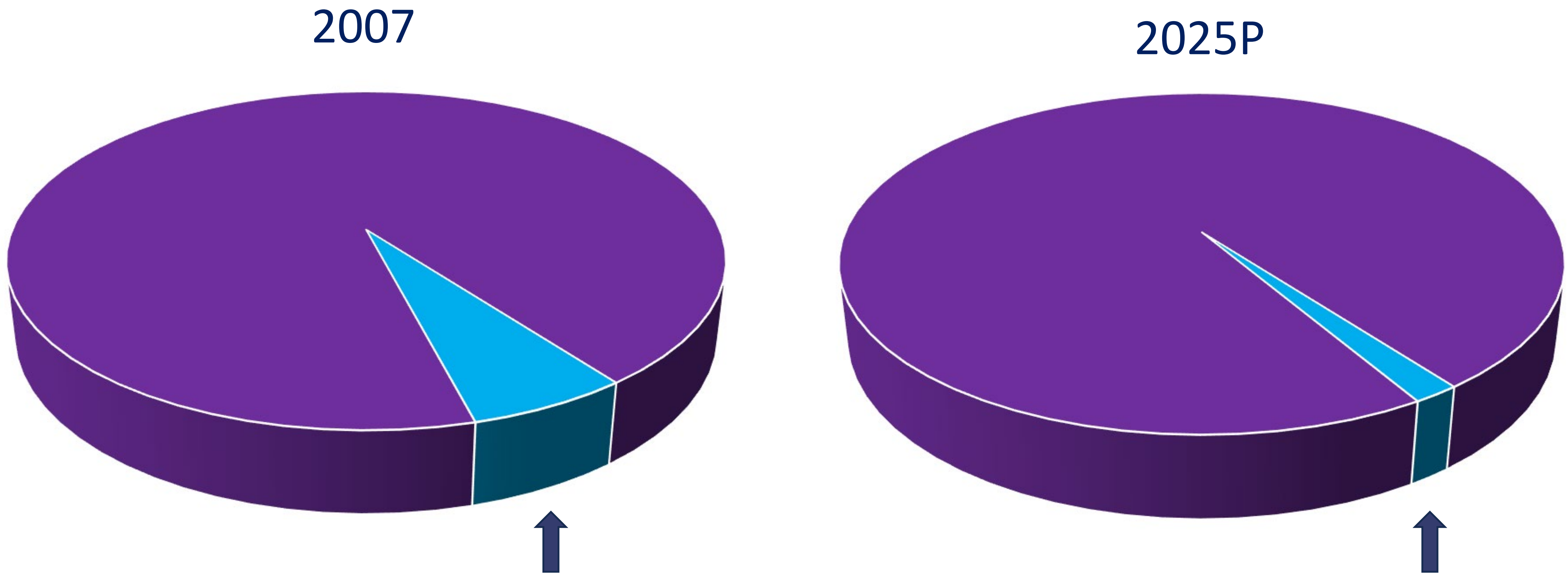

6.2% of MH
total operating revenue
from HHS levy support

1.7% of MH
total operating revenue
from HHS levy support

Our asks

MetroHealth

We request …

- **No reduction** to our HHS levy support
- **Your help spreading the word** about our health/enrollment events
- **Your time** attending and/or volunteering at one of these events

New Main Campus Outpatient Health Center

MetroHealth

Opening April 2026

- 300,000-square-foot facility
- $10 million in new medical equipment
- A space where patients heal and caregivers thrive.
- Will house dozens of specialties, including:
  - A Breast Center with full imaging and clinical care
  - An Infusion Pharmacy supporting Cancer Center patients
  - A 24/7 drive-thru pharmacy for the entire the community, addressing recent pharmacy closures nearby.


Thank you
GaitKeeper