CUYAHOGA COUNTY COUNCIL

COUNCIL OPERATIONS, INFORMATION TECHNOLOGY & PUBLIC TRANSPORTATION COMMITTEE

CUYAHOGA COUNTY ADMINISTRATIVE HEADQUARTERS
4th FLOOR

MEETING AGENDA
TUESDAY, DECEMBER 1, 2026 — 3:00 P.M.

Committee Members
Robert E. Schleper, Jr., Chair | Dist. 6
Sunny M. Simon, Vice Chair | Dist. 11
Mark Casselberry | Dist. 4
Michael J. Gallagher | Dist. 5
Martin J. Sweeney | Dist. 3

1. **CALL TO ORDER**

2. **ROLL CALL**

3. **PUBLIC COMMENT**

4. **APPROVAL OF MINUTES FROM THE NOVEMBER 17, 2026 MEETING**

5. **MATTERS REFERRED TO COMMITTEE**

   a) R2026-0368: A Resolution authorizing an amendment to Contract No. 2315 with AT&T Enterprises, LLC (formerly AT&T Corporation) for cellular/mobility devices and services for various County departments for the period 8/10/2022 - 8/9/2027 to extend the time period to 8/11/2029 and for additional funds in the amount not-to-exceed $4,000,000.00, effective upon signatures of all parties; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

6. **MISCELLANEOUS BUSINESS**

7. **ADJOURNMENT**

** Complimentary parking for the public is available in the attached garage at 900 Prospect. A skywalk extends from the garage to provide additional entry to the Council Chambers from the 5th floor parking level of the garage. Download the Metropolis smartphone app and create an account to have parking validated at meetings. Please scan the QR code posted in Council Chambers to input your license plate information for parking to be validated by Metropolis, a non-County entity. You will be responsible for the cost of parking if you are unable to utilize this online parking service.*

***Council Chambers is equipped with a hearing assistance system. If needed, please see the Clerk to obtain a receiver.*

1. CALL TO ORDER

Chairman Schleper called the meeting to order at 3:07 p.m.

2. ROLL CALL

Mr. Schleper asked Deputy Clerk Carter to call the roll. Committee members Schleper, Casselberry and Sweeney were in attendance and a quorum was determined. Committee members Simon and Gallagher were absent. Council President Miller was also in attendance.

3. PUBLIC COMMENT

There were no public comments given.

4. APPROVAL OF MINUTES FROM THE SEPTEMBER 15, 2026 MEETING

A motion was made by Mr. Schleper, seconded by Mr. Casselberry and approved by unanimous vote to approve the minutes from the September 15, 2026 meeting.

5. MATTERS REFERRED TO COMMITTEE

[Clerk's Note: The agenda was taken out of order and Ordinance No. O2026-0015 was considered prior to Resolution No. R2026-0312.]

a) R2026-0312: A Resolution authorizing an amendment to Contract No. 5957 (fka Contract No. 3609) with Integrated Precision Systems, Inc. for security monitoring and maintenance services on alarm systems in various County buildings for the period 1/1/2024 - 12/31/2026 to extend the time period to 12/31/2029, to change terms, and for additional funds in the amount not-to-exceed $3,995,607.00, effective upon signatures of all parties; authorizing the County Executive to execute the Contract and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

Ms. Brianna Witt, Business Services Manager, addressed the Committee regarding Resolution No. R2026-0312. Discussion ensued.

Committee members and Councilmembers asked questions of Ms. Witt pertaining to the item, which she answered accordingly.

On a motion by Mr. Schleper with a second by Mr. Casselberry, Resolution No. R2026-0312 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.

b) R2026-0313: A Resolution authorizing an Agreement with Ohio Department of Administrative Services/Office of Information Technology in the amount not-to-exceed $697,116.00 for Data Center Co-location services for the period 1/1/2027 – 12/31/2031; authorizing the County Executive to execute Agreement No. 6475 and all other documents consistent with said award and this Resolution; and declaring the necessity that this Resolution become immediately effective.

Ms. Witt; Mr. Jeremy Mio, Information Security Officer; and Mr. Alan Kilgore, Administrator of Infrastructure and Operations, addressed the Committee regarding Resolution No. R2026-0313. Discussion ensued.

Committee members and Councilmembers asked questions of Ms. Witt, Mr. Mio and Mr. Kilgore pertaining to the item, which they answered accordingly.

On a motion by Mr. Casselberry with a second by Mr. Schleper, Resolution No. R2026-0313 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.

c) O2026-0015: An Ordinance amending Section 205.01(N) of the Cuyahoga County Code to permit the Clerk of the Board of Control to exclude from a published notice or agenda only information that federal or state law requires to be kept confidential or that constitutes a cybersecurity, security, or infrastructure record under Ohio Revised Code Sections 9.64(F) and 149.433; and declaring the necessity that this Ordinance become immediately effective.

Mr. Paul Porter, Director of the Department of Purchasing, addressed the Committee regarding Ordinance No. O2026-0015. Discussion ensued.

Committee members and Councilmembers asked questions of Mr. Porter pertaining to the item, which he answered accordingly.

On a motion by Mr. Schleper with a second by Mr. Sweeney, Ordinance No. O2026-0015 was considered and approved by unanimous vote to be referred to the full Council agenda for second reading.

6. PRESENTATION

a) Artificial Intelligence - Opportunity, Innovation and Responsible Use

Mr. Andy Johnson, Chief Information Officer, provided the Committee with an overview of Artificiial Intelligence (A.I.), uses, framework for adoption, data protection and governance. Discussion ensued.

Committee members and Councilmembers asked questions of Mr. Johnson pertaining to the item, which he answered accordingly.

7. MISCELLANEOUS BUSINESS

There was no miscellaneous business.

8. ADJOURNMENT

With no further business to discuss, Chairman Schleper adjourned the meeting at 4:07 p.m., without objection.

County Council of Cuyahoga County, Ohio

Resolution No. R2026-0368

Sponsored by: **County Executive Ronayne/Department of Information Technology**	**A Resolution** authorizing an amendment to Contract No. 2315 with AT&T Enterprises, LLC (formerly AT&T Corporation) for cellular/mobility devices and services for various County departments for the period 8/10/2022 - 8/9/2027 to extend the time period to 8/11/2029 and for additional funds in the amount not-to-exceed $4,000,000.00, effective upon signatures of all parties; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

WHEREAS, the County Executive/Information Technology recommends an amendment to Contract No. 2315 with AT&T Enterprises, LLC (formerly AT&T Corporation) for cellular/mobility devices and services for various County departments for the period 8/10/2022 - 8/9/2027 to extend the time period to 8/11/2029 and for additional funds in the amount not-to-exceed $4,000,000.00, effective upon signatures of all parties; and

WHEREAS, the primary goal of this project is to continue to provide cellular services, including voice, text messaging and data; cellular equipment and devices; web-based portal for resource management, including streamlined reporting and account payable processes; dedicated account management and support staff; and

WHEREAS, the project is funded 100% General Fund; and

WHEREAS, it is necessary that this Resolution become immediately effective in order that critical services provided by Cuyahoga County can continue.

NOW, THEREFORE, **BE IT RESOLVED BY THE COUNTY COUNCIL OF CUYAHOGA COUNTY, OHIO:**

SECTION 1. That the Cuyahoga County Council hereby authorizes an amendment to Contract No. 2315 with AT&T Enterprises, LLC (formerly AT&T Corporation) for cellular/mobility devices and services for various County departments for the period 8/10/2022 - 8/9/2027 to extend the time period to

8/11/2029 and for additional funds in the amount not-to-exceed $4,000,000.00, effective upon signatures of all parties.

SECTION 2. That the County Executive is authorized to execute the amendment and all other documents consistent with this Resolution. To the extent that any exemptions are necessary under the County Code and contracting procedures, they shall be deemed approved by the adoption of this Resolution.

SECTION 3. It is necessary that this Resolution become immediately effective for the usual daily operation of the County; the preservation of public peace, health or safety in the County; and any additional reasons set forth in the preamble. Provided that this Resolution receives the affirmative vote of at least eight members of Council, it shall take effect and be in force immediately upon the earliest occurrence of any of the following: (1) its approval by the County Executive through signature, (2) the expiration of the time during which it may be disapproved by the County Executive under Section 3.10(6) of the Cuyahoga County Charter, or (3) its passage by at least eight members of Council after disapproval pursuant to Section 3.10(7) of the Cuyahoga County Charter. Otherwise, it shall take effect and be in force from and after the earliest period allowed by law.

SECTION 4. It is found and determined that all formal actions of this Council relating to the adoption of this Resolution were adopted in an open meeting of the Council, and that all deliberations of this Council and of any of its committees that resulted in such formal action were in meetings open to the public, in compliance with all legal requirements, including Section 121.22 of the Ohio Revised Code.

On a motion by _____, seconded by _____, the foregoing Resolution was duly adopted.

Yeas:

Nays:

_____ _____
County Council President Date

_____ _____
County Executive Date

_____ _____
Clerk of Council Date

First Reading/Referred to Committee: November 24, 2026
Committee(s) Assigned: Council Operations, Information Technology & Public Transportation

Journal_____
_____, 20___

PURCHASE-RELATED TRANSACTIONS

Title	Cellular Mobility Services
Department or Agency Name	Department of Information Technology
Requested Action	☐ Contract ☐ Agreement ☐ Lease ☒ Amendment ☐ Revenue Generating ☐ Purchase Order ☐ Other (please specify):

Original (O)/ Amendment (A-#)	Contract No. (If PO, list PO#)	Vendor Name	Time Period	Amount	Date BOC/Council Approved	Approval No.
Original	CM2315	AT&T Corp	08/10/2022 – 08/09/2027	$7,500,000.00	08/02/2022	R2022-0249
1st Amendment	CM2315	AT&T Enterprises, LLC	Upon Approval – 08/11/2029	$4,000,000.00	PENDING	PENDING

Service/Item Description (include quantity if applicable). When submitting an amendment, address any changes to the time period of the agreement, reduction or addition of funds, changes to the existing scope of services, changes to service rates/costs, and retroactive applicability of the changes, if any.

The Department of Information Technology plans to amend Contract No. CM2315 with AT&T Enterprises, LLC., to change extend the contract time period to August 11, 2029 for Cellular Mobility Services in the amount of $4,000,000.00.

Indicate whether: ☐ New service/purchase ☒ Existing service/purchase ☐ Replacement for an existing service/purchase (provide details in Service/Item Description section above)

For purchases of furniture, computers, vehicles: ☐ Additional ☐ Replacement
Age of items being replaced: How will replaced items be disposed of

Project Goals, Outcomes or Purpose (list 3):

The mobility services provided by the County support a wide range of essential operations, and any interruption or delay could have a significant impact on day-to-day activities. These services are particularly important to critical areas such as Law Enforcement, Emergency Management, Public Works, and Health and Human Services, where reliable mobile communications are essential to supporting staff, field operations, and the delivery of essential services. This amendment will ensure that the County's mobile voice, data, and related wireless services remain aligned and continue providing continued access to AT&T's mobility services.

In the boxes below, list Vendor/Contractor, etc. Name, Street Address, City, State and Zip Code. Beside each vendor/contractor, etc. provide owner, executive director, other (specify). If there are multiple vendors copy this table and complete for each vendor.	
Vendor Name and address:	Owner, executive director, other (specify):
AT&T Enterprises, LLC 8372 E. Broad Street Reynoldsburg, OH 43068	Ronnie Hudson Client Solution Execution
Vendor Council District:	Project Council District:
If applicable provide the full address or list the municipality(ies) impacted by the project.	

COMPETITIVE PROCUREMENT	**NON-COMPETITIVE PROCUREMENT**
RQ# _____ ☐ RFB ☐ RFP ☐ RFQ ☐ Informal ☐ Formal Closing Date:	Provide a short summary for not using competitive bid process. This request is for a 1st contract amendment for an already approved and in-use contract. AT&T continues to be a leader in mobility services and has provided the County with reliable and consistent service. They have been responsive to our needs, maintained strong cellular service availability, and provided the support and hardware needed to keep our mobile services running effectively. This has made AT&T a dependable partner and a good fit for our continued cellular service requirements. Additionally, AT&T is able to provide the County with joint cooperative contract pricing under NASPO. *See Justification for additional information.
The total value of the solicitation:	☐ Exemption
Number of Solicitations (sent/received) /	☐ State Contract, list STS number and expiration date ☐ Government Coop (Joint Purchasing Program/GSA), list number and expiration date
Participation/Goals (%): ( ) DBE ( ) SBE ( ) MBE ( ) WBE. Were goals met by awarded vendor per DEI tab sheet review? ☐ Yes ☐ No, please explain. If no, has this gone to the Administrative Reconsideration Panel? If so, what was the outcome?	☐ Sole Source ☐ Public Notice posted by Department of Purchasing. Enter # of additional responses received from posting ( ).
	☐ Government Purchase

Recommended Vendor was low bidder: ☐ Yes ☐ No, please explain:	
	☐ Alternative Procurement Process
How did pricing compare among bids received?	☒ Contract Amendment - (list original procurement) RFP
	☐ Other Procurement Method, please describe:

Is Purchase/Services technology related ☐ No ☒ Yes If yes, list date of TAC approval and answer the questions below.
List date of TAC approval | Date: 09/17/2026 ☒ Check if item on IT Standard List of approved purchase and provide date of TAC approval. ☐ Check if item is ERP related? ☒ No ☐ Yes.
Are the purchases compatible with the new ERP system? ☐ Yes ☐ No, please explain.

FUNDING SOURCE: Please provide the complete, proper name of each funding source (No acronyms). Include % for each funding source listed. 100% General Fund
Is funding for this included in the approved budget? ☐ Yes ☐ No (if "no" please explain):
List all Accounting Unit(s) upon which funds will be drawn and amounts if more than one accounting unit. IT100150
Payment Schedule: ☒ Invoiced ☐ Monthly ☐ Quarterly ☐ One-time ☐ Other (please explain):

Provide status of project.	
Is contract/purchase late ☒ No ☐ Yes, In the fields below provide reason for late and timeline of late submission	
Reason:	
Timeline	
Project/Procurement Start Date (date your team started working on this item):	
Date documents were requested from vendor:	
Date of insurance approval from risk manager:	
Date Department of Law approved Contract:	
Detail any issues that arose during processing in Infor, such as the item being disapproved and requiring correction:	
If late, have services begun? ☐ No ☐ Yes (if yes, please explain)	
Have payments been made? ☐ No ☐ Yes (if yes, please explain)	

HISTORY (see instructions):

Prior Original (O) and subsequent Amendments (A-#)	Contract No. (If PO, list PO#)	Vendor Name	Time Period	Amount	Date BOC/Council Approved	Approval No.

Department of Purchasing – Required Documents Checklist

Upload as "word" document in OnBase Document Management

RQ# (if applicable)	7813
PO Code	RFP
CM Contract #	2315

Late Submittal Required:	Yes ☐	No ☒
Why is the contract being submitted late?		
What is being done to prevent this from reoccurring?		

TAC Approval/Request Item?	Yes ☒	No ☐

Contract Amendments Reviewed by Purchasing				
			Department Initials	**Purchasing**
Briefing Memo			KK	Revised attached
Justification Form			KK	OK (revised attached 10/30/2026)
IG#	25-0389-REG 12/31/2029		KK	OK
Annual Non-Competitive Bid Contract Statement *(See Contracts Checklist Glossary on the intranet for form requirements).*	Date:		n/a	N/A
Debarment/Suspension Verified	Date:	09/09/2026	KK	OK (revised attached 10/30/2026)
Auditor's Findings	Date:	09/09/2026	KK	SEE NOTE
Independent Contractor (I.C.) Form	Date:	04/28/2026	KK	OK
Cover - *Master contracts only*			n/a	OK
Contract Evaluation – *if required provide most recent CM history on contract history table (see pg 2)*			KK	OK
TAC/CTO Approval or TAC Request Communication *(if required attach and identify relevant page # or meeting approval number)*			KK	OK
Checklist Verification			KK	OK

Other documentation may be required depending upon your specific item
Glossary of Terms at: https://intranet.cuyahoga.cc/policies-procedures/procurement-information

Reviewed by Law	
	Department Initials
Agreement/Contract and Exhibits	KK
Matrix Law Screen shot	KK
COI	KK
Workers' Compensation Insurance	KK
Original Executed Contract (containing insurance terms) & all executed amendments	KK

CONTRACT SPENDING PLAN

Time Period	Accounting Unit	Budget Edit Group	Activity Code	Amount
Upon Approval – 12/31/2026	IT100150	Other Expenditures		$600,000.00
01/01/2027 – 12/31/2027	IT100150	Other Expenditures		$1,320,000.00
01/01/2028 – 12/31/2028	IT100150	Other Expenditures		$1,320,000.00
01/01/2029 – 08/11/2029	IT100150	Other Expenditures		$760,000.00
			TOTAL	$4,000,000.00

CONTRACT HISTORY (see Contract Evaluation, if applicable/ to be completed by Department)

CE/AG# (if applicable)					
RQ# (if applicable)		7813			
CM Contract #		2315			
	Original Amount	**Amendment Amount (if applicable)**	**Original Time Period/Amended End Date**	**BOC/ Resolution Approval Date**	**BOC/ Resolution Approval #**
Original Amount	**$7,500,000.00**		**08/10/2022 – 08/09/2027**	**08/02/2022**	**R2022-0249**
Prior Amendment Amounts (list separately) (A-#)		**$**			
		$			
		$			
Pending Amendment		**$4,000,000.00**	**Upon approval – 08/11/2029**	**PENDING**	**PENDING**
Total Amendments		**$4,000,000.00**			
Total Contract Amount		**$11,500,000.00**			

PURCHASING USE ONLY

Prior Resolutions:	R2022-0249
Current CM#:	2315
Vendor Name: *(if applicable include any fka, dba, or aka's)*	AT&T Enterprises, LLC.
Time Period:	8/10/2022-8/9/2027 EXT 8/11/2029, effective as of the effective date
Amount:	Add'l $4,000,000.00mm
History/Contract Evaluation:	OK
Electronic Language:	☐ Yes If No, ☒ select box to indicate "WET" signature required

Purchasing Notes:	10/30/2026: It is the responsibility of the department to attach the Auditor Findings for Recovery into the PO once the Ohio Auditor website is back online. Original contract vendor name was AT&T Corp., approved as AT& Corporation, this amendment vendor name is AT&T Enterprises, LLC. Original contract signed by County Executive electronic signature; however, there was/is not EL language in contract or amendment. 10/29/2026: Debarment, auditor, briefing memo, justification need to match vendor's name on the amendment or attach revised amendment.
Purchasing Agents Initials and date of approval	OK, ssp 10/30/2026

JUSTIFICATION FOR USE OF NON-COMPETITIVE PROCESS

The County requires submitting departments to provide a business case which includes specific details supporting the contract/purchase being made.

As a consequence, departments need to provide detailed information justifying any purchases to be made non-competitively. The County has developed a justification packet for completion. If submitting a request for a non-competitive purchase, the department must complete this form, and attach it (along with supporting documentation) in the procurement software system.

A review of the contract/purchase request will not be completed without a signed completed justification packet uploaded as an attachment when submitting the contract/purchase request in the procurement software system. It is critically important, and incumbent upon the department to fully and accurately complete the form in order to avoid any lengthy and unnecessary delays in processing the contract/purchase request.

Requestor	Kristen Kaspar
Requestor Phone Number	216.443.5546
Date	09/09/2026
Contract Number	CM2315

OPERATING DEPARTMENT & ACTIVITY: (Choose 1)

The **Department of Information Technology** plans to amend Contract No. CM 2315 with **AT&T Enterprises, LLC,** to change **extend the contract time period to August 11, 2029** for **Cellular Mobility Services** in the amount of
$4,000,000.00.

Check the appropriate box:

☐ **Governmental Purchase - County Code 501.12 (B)(2)(vi)**

☐ **State Contract Purchase – County Code 501.12(B)(2)(x)**

☐ **Lower than State Contract Purchase - County Code 501.12(B)(2)(ix)**

☐ **Cooperative Purchasing - County Code 501.12(B)(2)(ix)**
- ☐ Federal Contracts
- ☐ Joint Purchasing Programs (includes GSA)

X **Contract Amendment**

Contract # 2315 **RQ#** 7813

☐ **RFP Exemption – County Code 501.12(B)(2)(xi)**

☐ **Community Rehabilitation Program (CRP) - O.R.C. 125.60 - O.R.C. 125.607**

☐ **Public Utility (911 System) - O.R.C. 128.03(F)**

☐ **Exemption from Aggregation of Contracts -County Code 501.05(C)(2)**

☐ **Alternative Procurement Process – County Code 501.12(B)(2)(vii)**

☐ **Federal, State, or Other Grant Application Program (County Code 501.12(B)(2)(viii)**

1. Description of Supplies or Services, amount of purchase; if a contract or an amendment list start date and end date, and/or scope change if an amendment.

The Department of Information Technology plans to amend Contract No. CM 2315 with AT&T Enterprises, LLC, to change extend the contract time period to August 11, 2029 for Cellular Mobility Services in the amount of $4,000,000.00.

If contract or contract amendment term has begun, please respond to questions 1a. and 1b below:

1a. Why is the contract/amendment being submitted late? n/a
1b. What is being done to prevent this from reoccurring? n/a

2. Funding Source(s) including percentage breakdown and the actual fund name(s).

100% General Fund

3. Was the specific project funding included in OBM-approved budget for the current year? If not, please explain.

Yes.

4. Rationale Supporting the Use of the Selected Procurement Method (include state contract # or cooperative purchasing contract # and expiration date)

This request is for a 1st contract amendment for an already approved and in-use contract. Additionally, AT&T is able to provide the County with joint cooperative contract pricing under NASPO.

5. What other available options and/or vendors were evaluated? If none, include the reasons why (*Attach supporting documentation such as other vendor quotes/pricing*).

No other vendors or services were evaluated as this request is for a 1st contract amendment.

6. What ultimately led you to this product or service? Why was the recommended vendor selected? How was it determined that the anticipated cost is fair and reasonable? (*Attach supporting documentation).*

AT&T continues to be a leader in mobility services and has provided the County with reliable and consistent service. They have been responsive to our needs, maintained strong cellular service availability, and provided the support and hardware needed to keep our mobile services running effectively. This has made AT&T a dependable partner and a good fit for our continued cellular service requirements.

7. Provide an explanation of unacceptable delays in fulfilling the County's need that would be incurred if award was made through a competitive process. (*Attach supporting documentation).*

The mobility services provided by the County support a wide range of essential operations, and any interruption or delay could have a significant impact on day-to-day activities. These services are particularly important to critical areas such as Law Enforcement, Emergency Management, Public Works, and Health and Human Services, where reliable mobile communications are essential to supporting staff, field operations, and the delivery of essential services.

8. Describe what future plans, if any, your department can take to permit competition before any subsequent purchases of the required supplies or services. In none, please explain why.

The Department of Information Technology will continue to utilize open and transparent, formal and informal, bidding procedures as a first-choice process when appropriate. This request is for a 1st contract amendment.

CERTIFICATION REQUIREMENTS

I certify that the information contained in and attached to this Justification is accurate and complete to support the recommendation.

I further certify that the attached narrative justification verifies Cuyahoga County's minimum need or schedule requirements and any rationale used to justify the non-competitive request.

Signature of Director: 

Date: 09/22/2026

CM# 2315

Procurement software system title: **Cellular Mobility Services**

CONTRACT EVALUATION FORM

Contractor	AT&T Corp				
Current Contract History: CE/AG# (if applicable) Infor/Lawson PO#:	CM2315				
RQ#	RQ7813				
Time Period of Original Contract	08/10/2022 – 08/09/2027				
Background Statement	The County's cellular services support a wide range of day-to-day operations, including voice, text messaging, data, mobile devices, and services used by critical departments and field staff. Reliable cellular service is important to maintain communication and productivity across the County.				
Service Description	Cuyahoga County cellular/mobility services and devices.				
Performance Indicators	Account Management and Service Coordination Support Response and Resolution Cellular Service Availability and Reliability Hardware Availability and Fulfillment				
Actual Performance versus performance indicators (include statistics):	Overall, performance in these areas has been superb. Account management has been responsive and helpful, and support requests have generally received timely attention. Cellular service has remained reliable with minimal downtime, and hardware has been available when needed to support County operations. These areas have helped provide consistent and dependable mobility services.				
Rating of Overall Performance of Contractor	**Superior**	**Above Average**	**Average**	**Below Average**	**Poor**
Select One (X)	X				
Justification of Rating	This rating reflects the consistent and reliable service we have received. The cellular network has been dependable, devices have been available when needed, and the account team has been responsive and helpful when questions or issues come up. Overall, the service has supported the County's needs well and has been a reliable part of our day-to-day operations.				
Department Contact	Ricky Bouyer				

User Department	Information Technology
Date	09/15/26