



CUYAHOGA COUNTY COUNCIL

PUBLIC SAFETY & JUSTICE AFFAIRS COMMITTEE

CUYAHOGA COUNTY ADMINISTRATIVE HEADQUARTERS

4th FLOOR

MEETING AGENDA

TUESDAY, NOVEMBER 18, 2025 — 1:00 P.M.

Committee Members

Michael J. Gallagher, Chair | Dist. 5

Patrick Kelly, Vice Chair | Dist. 1

Yvonne M. Conwell | Dist. 7

Sunny M. Simon | Dist. 11

Meredith M. Turner | Dist. 9

1. CALL TO ORDER

2. ROLL CALL

3. PUBLIC COMMENT

4. APPROVAL OF MINUTES FROM THE NOVEMBER 4, 2025 MEETING

5. MATTERS REFERRED TO COMMITTEE

- a) R2025-0322: A Resolution making an award on RQ13840 to Executive Information Services, Inc., (EIS, Inc.) in the amount not-to-exceed \$3,999,756.96 for replacement of the jail management system located at the Cuyahoga County Corrections Center effective upon signatures of all parties for a period of (5) years; authorizing the County Executive to execute Contract No. 5702 and all other documents consistent with said award and this Resolution; and declaring the necessity that this Resolution become immediately effective.

6. MISCELLANEOUS BUSINESS

7. ADJOURNMENT

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MEETING MINUTES

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Committee Members

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Patrick Kelly, Vice Chair | Dist. 1
Yvonne M. Conwell | Dist. 7
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Meredith M. Turner | Dist. 9

1. CALL TO ORDER

Chairman Gallagher called the meeting to order at 1:06 p.m.

2. ROLL CALL

Mr. Gallagher asked Deputy Clerk Carter to call the roll. Committee members Gallagher, Kelly and Turner were in attendance and a quorum was determined. Committee member Simon was in attendance after the roll call was taken. Committee member Conwell was absent.

3. PUBLIC COMMENT

There were no public comments given.

4. APPROVAL OF MINUTES FROM THE OCTOBER 21, 2025 MEETING

A motion was made by Ms. Turner, seconded by Mr. Kelly and approved by unanimous vote to approve the minutes from the October 21, 2025 meeting.

5. MATTERS REFERRED TO COMMITTEE

- a) R2025-0299: A Resolution authorizing an amendment to Contract No. 3970 (fka Contract No. 288) with The MetroHealth System for Correctional Health Care Services for the Cuyahoga County Jail System for the period 5/9/2019 – 10/31/2025 to extend the time period to 3/31/2026, for additional funds in the amount of \$12,656,572.00, for a total amount not-to-exceed \$140,821,683.00; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

Mr. Chris Costin, Business Services Manager; Mr. Greg Huth, Senior Counsel; Ms. Donna Kaleal, Finance Manager; Mr. Walter Parfejewiec, Director of the Office of Budget and Management; and Mr. Trevor McAleer, Legislative Budget Advisor, addressed the Committee regarding Resolution No. R2025-0299. Discussion ensued.

Committee members asked questions of Mr. Costin, Mr. Huth, Ms. Kaleal, Mr. Parfejewiec and Mr. McAleer pertaining to the item, which they answered accordingly.

There was no further legislative action taken on Resolution No. R2025-0299.

- b) R2025-0305: A Resolution authorizing an amendment to revenue generating Agreement No. 50 with the City of Cleveland to lease space located at 1300 Ontario Street, Cleveland for the period 10/2/2018 – 10/1/2025 to extend the time period to 10/1/2026 and for additional revenue in the anticipated amount not-to-exceed \$2,685,075.50, effective upon signatures of all parties; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution, and declaring the necessity that this Resolution become immediately effective.

Mr. John Myers, Property Management Administrator, addressed the Committee regarding Resolution No. R2025-0305. Discussion ensued.

Committee members asked questions of Mr. Myers pertaining to the item, which he answered accordingly.

A motion was made by Ms. Turner, seconded by Mr. Kelly and approved by unanimous vote to refer Resolution No. R2025-0305 to the full Council agenda with a recommendation for passage under second reading suspension of the rules.

6. MISCELLANEOUS BUSINESS

Mr. Harold Pretel, Sheriff, responded to questions from the Committee regarding transporting prisoners to court hearings, staffing and the budget for the department. Discussion ensued.

Ms. Turner requested that Sheriff Pretel attend the Committee of the Whole meeting on Monday, November 17th at 1:00 p.m. to further discuss the department's budget.

7. ADJOURNMENT

With no further business to discuss, Chairman Gallagher adjourned the meeting at 1:49 p.m., without objection.

County Council of Cuyahoga County, Ohio

Resolution No. R2025-0322

Sponsored by: County Executive Ronayne/Sheriff's Department	A Resolution making an award on RQ13840 with Executive Information Services, Inc., (EIS, Inc.) in the amount not-to-exceed \$3,999,756.96 for replacement of the jail management system located at the Cuyahoga County Corrections Center effective upon signatures of all parties for a period of 5 years; authorizing the County Executive to execute Contract No. 5702 and all other documents consistent with said award and this Resolution; and declaring the necessity that this Resolution become immediately effective.
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WHEREAS, the County Executive/Sheriff Department recommends an award on RQ13840 with Executive Information Services, Inc. in the amount not-to-exceed \$3,999,756.96 for replacement of the jail management system located at the Cuyahoga County Corrections Center effective upon signatures of all parties for a period of 5 years; and

WHEREAS, the primary goals of this project are to bring the JMS to modern standards, improving operational efficiency, data management; information sharing between stakeholders, data analysis capabilities and data integrity and security; and

WHEREAS, this project is funded 100% General Fund; and

WHEREAS, it is necessary that this Resolution become immediately effective in order that critical services provided by Cuyahoga County can continue.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNTY COUNCIL OF CUYAHOGA COUNTY, OHIO:

SECTION 1. That the Cuyahoga County Council hereby makes an award on RQ13840 with Executive Information Services, Inc. in the amount not-to-exceed \$3,999,756.96 for replacement of the jail management system located at the Cuyahoga County Corrections Center effective upon signatures of all parties for a period of 5 years.

SECTION 2. That the County Executive is authorized to execute Contract No. 5702 and all other documents consistent with said award and this Resolution.

SECTION 3. It is necessary that this Resolution become immediately effective for the usual daily operation of the County; the preservation of public peace, health or safety in the County; and any additional reasons set forth in the preamble. Provided that this Resolution receives the affirmative vote of at least eight members of Council, it shall take effect and be in force immediately upon the earliest occurrence of any of the following: (1) its approval by the County Executive through signature, (2) the expiration of the time during which it may be disapproved by the County Executive under Section 3.10(6) of the Cuyahoga County Charter, or (3) its passage by at least eight members of Council after disapproval pursuant to Section 3.10(7) of the Cuyahoga County Charter. Otherwise, it shall take effect and be in force from and after the earliest period allowed by law.

SECTION 4. It is found and determined that all formal actions of this Council relating to the adoption of this Resolution were adopted in an open meeting of the Council, and that all deliberations of this Council and of any of its committees that resulted in such formal action were in meetings open to the public, in compliance with all legal requirements, including Section 121.22 of the Ohio Revised Code.

On a motion by _____, seconded by _____, the foregoing Resolution was duly adopted.

Yeas:

Nays:

County Council President

Date

County Executive

Date

Clerk of Council

Date

First Reading/Referred to Committee: November 12, 2025
Committee(s) Assigned: Public Safety & Justice Affairs

Journal _____
_____, 20__

PURCHASE-RELATED TRANSACTIONS

Title	Jail Management System					
Department or Agency Name		SHERIFF'S				
Requested Action		<input checked="" type="checkbox"/> Contract <input type="checkbox"/> Agreement <input type="checkbox"/> Lease <input type="checkbox"/> Amendment <input type="checkbox"/> Revenue Generating <input type="checkbox"/> Purchase Order <input type="checkbox"/> Other (please specify):				
Original (O)/ Amendment (A-#)	Contract No. (If PO, list PO#)	Vendor Name	Time Period	Amount	Date BOC/Council Approved	Approval No.
O	5702	Executive Information Services	5-Years upon execution	\$3,999,756.96	Current Item	

Service/Item Description (include quantity if applicable). The Cuyahoga County Sheriff's Department seeks to replace/upgrade its Jail Management System for the Cuyahoga County Corrections Center (CCCC), which is beyond the end of its service life.	
Indicate whether: <input type="checkbox"/> New service/purchase <input type="checkbox"/> Existing service/purchase <input checked="" type="checkbox"/> Replacement for an existing service/purchase (provide details in Service/Item Description section above)	
For purchases of furniture, computers, vehicles: <input type="checkbox"/> Additional <input type="checkbox"/> Replacement Age of items being replaced: How will replaced items be disposed of?	
Project Goals, Outcomes or Purpose (list 3): Bringing the JMS to modern standards, this project intends to improve operational efficiency; data management; information sharing between stakeholders; data analysis capabilities; and data integrity and security.	

In the boxes below, list Vendor/Contractor, etc. Name, Street Address, City, State and Zip Code. Beside each vendor/contractor, etc. provide owner, executive director, other (specify)	
Vendor Name and address:	Owner, executive director, other (specify):
Executive Information Services, Inc. 1396 NE 20th Ave, Building 100, Ocala, FL 34470	Adam Missler, VP Sales
Vendor Council District:	Project Council District:
If applicable provide the full address or list the municipality(ies) impacted by the project.	

COMPETITIVE PROCUREMENT	NON-COMPETITIVE PROCUREMENT
RQ# ____13840__ (Insert RQ# for formal/informal items, as applicable)	Provide a short summary for not using competitive bid process.

<input type="checkbox"/> RFB <input checked="" type="checkbox"/> RFP <input type="checkbox"/> RFQ <input type="checkbox"/> Informal <input type="checkbox"/> Formal Closing Date:	*See Justification for additional information.
The total value of the solicitation: 2,261,650.00	<input type="checkbox"/> Exemption
Number of Solicitations (sent/received) 16 / 6	<input type="checkbox"/> State Contract, list STS number and expiration date <input type="checkbox"/> Government Coop (Joint Purchasing Program/GSA), list number and expiration date
Participation/Goals (%): () DBE () SBE (1) MBE (3) WBE. Were goals met by awarded vendor per DEI tab sheet review? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No, please explain. Please see Bid Tab Sheet If no, has this gone to the Administrative Reconsideration Panel? If so, what was the outcome?	<input type="checkbox"/> Sole Source <input type="checkbox"/> Public Notice posted by Department of Purchasing. Enter # of additional responses received from posting ().
Recommended Vendor was low bidder: <input type="checkbox"/> Yes <input type="checkbox"/> No, please explain: RFP	<input type="checkbox"/> Government Purchase <input type="checkbox"/> Alternative Procurement Process
How did pricing compare among bids received? N/A	<input type="checkbox"/> Contract Amendment - (list original procurement) <input type="checkbox"/> Other Procurement Method, please describe:

Is Purchase/Services technology related <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No. If yes, complete section below:	
<input type="checkbox"/> Check if item on IT Standard List of approved purchase.	If item is not on IT Standard List state date of TAC approval:
Is the item ERP related? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes, answer the below questions.	
Are the purchases compatible with the new ERP system? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No, please explain.	

FUNDING SOURCE: Please provide the complete, proper name of each funding source (No acronyms). Include % for each funding source listed. 100% GENERAL FUNDS
Is funding for this included in the approved budget? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No (if "no" please explain):
List all Accounting Unit(s) upon which funds will be drawn and amounts if more than one accounting unit. SH100140 52600
Payment Schedule: <input checked="" type="checkbox"/> Invoiced <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> One-time <input type="checkbox"/> Other (please explain):

Provide status of project.

Is contract/purchase late <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes, In the fields below provide reason for late and timeline of late submission	
Reason:	
Timeline	
Project/Procurement Start Date (date your team started working on this item):	10/2023
Date documents were requested from vendor:	9/2025
Date of insurance approval from risk manager:	11/2023
Date Department of Law approved Contract:	9/2025
Detail any issues that arose during processing in Infor, such as the item being disapproved and requiring correction:	
If late, have services begun? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (if yes, please explain)	
Have payments been made? <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes (if yes, please explain)	

HISTORY (see instructions): N/A						
Prior Original (O) and subsequent Amendments (A-#)	Contract No. (If PO, list PO#)	Vendor Name	Time Period	Amount	Date BOC/Council Approved	Approval No.



EXECUTIVE BRIEFING MEMO

TO: Cuyahoga County Council

FROM: Cuyahoga County Sheriff's Department and Department of Information Technology

DATE: October 8, 2025

RE: Briefing Memo – EIS Hosting and Software Agreements

Introduction

The Cuyahoga County Sheriff's Office is undertaking a replacement and modernization of its Jail Management System (JMS) to improve operational efficiency, data security, and system integration. To support this initiative, the County has entered into a suite of agreements with Executive Information Services, Inc. (EIS), a provider of public safety software solutions.

The contractual framework includes:

1. **Sales, Service, and License Agreement (SSLA)**– Governs software licensing, implementation, and training.
2. **Support Services Agreement (Schedule "C" of the SSLA)**– Defines ongoing maintenance, updates, and technical support.
3. **Hosting Services Agreement**– Covers cloud-based hosting via Microsoft Azure Government Cloud.

These agreements collectively ensure a secure, scalable, and fully supported solution that includes the following technology and services:

1. Jail Management Software w / Pre-Booking Module
2. Wireless / Mobile Jail Management
3. Warrant Management Software
4. NCIC/LEADS Integration
5. Implementation Services
6. Data Integration and data Conversion Services
7. Software Support Services
8. Hosting Services (Microsoft Azure) Subscription
9. Hosting Professional Services



Pricing

Jail Management Software Replacement Economic Details		
Software and Services		
Software and Implementation		
Software	\$	1,257,468
Training		42,240
Services		482,600
Data Migration		48,000
Travel and Per-Diem		52,200
Total Software and Implementation	\$	1,882,508
Software Maintenance and Support		
Year 1 Warranty		275,123
Year 2		294,382
Year 3		314,989
Year 4 (optional)		337,038
Year5 (optional)		360,631
Total Software Maintenance and Support	\$	1,582,163
Total Software and Services (Agreement 1)	\$	3,464,671
Hosting Subscription and Professional Services		
Hosting Set-up	\$	47,460
Hosting Annual Costs		
Year 1		84,794
Year 2		90,729
Year 3		97,080
Year 4 (optional)		103,876
Year 5 (optional)		111,147
Total Hosting Subscription and Fees (Agreement 2)	\$	535,086
Total Contract	\$	3,999,757



Milestone Payment Schedule and Annual Costs

Project Milestone	% of Total	Month (estimated)	Amount
Due on Contract Execution (Software)	30%	0	\$ 564,752.40
Due on Installation	20%	3	376,501.60
Due on Workshop Completion	20%	6	376,501.60
Due on Training Completion	20%	10	376,501.60
Due on Software Acceptance	10%	12	188,250.80
Total Implementation			\$ 1,882,508.00
Hosting and Warranty			
Due on Contract Execution (Hosting)		0	\$ 132,253.58
Due on Go-Live (Year 1 Warranty)		12	275,123.46
Total Project Costs			\$ 2,289,885.04

Total Average Annual Costs (yrs 2-5)

Software Support and Maintenance	\$ 326,760
Hosting Subscription and Professional Services	\$ 100,708

**Annual subscription increase is capped at 7%*

Proposed Solution and Features

1. Enterprise Jail Management Software

- a. Tracks intake, alerts, charges, sentencing, property, housing, incidents, classifications, scheduling, and transportation
- b. Integrated Workflow and Validation Engine
- c. Jail Dashboards
- d. Wireless Housing Management ("PocketJMS")
 - i. Mobile inmate management via handheld devices (Android / iOS)
 - ii. Support for barcode, RFID/ NFC, and fingerprint tracking, for headcounts, logs, and lookups
- e. Pre-Booking System: Web-based application for field officers to enter arrest data before arrival
- f. Advanced Imaging and Mugshot Module
- g. Self-Service Web Viewers



- i. **Private Web Viewer:** Provides secure access by authorized external law enforcement and justice system stakeholders (e.g., prosecutors, courts, probation officers) to detailed inmate information
 - ii. **Public Web Viewer:** Provides public-facing access to select inmate information, typically for transparency and public inquiry
- h. **Notification Services:** Automated alerts via email/SMS based on system events or workflows.
- 2. **Warrants Management and Records Software**
 - a. Tracks warrant details, service attempts, and integrates with LEADS/NCIC.
 - b. Supports direct entry into state/federal databases.
- 3. **Reporting & Analytics Built on SQL Server Reporting Services (SSRS)**
- 4. **Security & Access Control**
 - a. Role-based access with support for SSO (Active Directory, SAML)
 - b. CJIS-compliant architecture
 - c. Full audit logging of user actions and data changes
 - d. Configurable permissions at user, group, and field levels
- 5. **Data Management**
 - a. Data conversion from legacy IMACS JMS, mugshots, and media
 - b. Supports multiple jail facilities in a single instance
- 6. **Training & Support**
 - a. On-site training for ~400 users
 - b. Dedicated project team and go-live support

Interfaces and Integrations

#	Interface	Description	Data Flow Direction
1	JMS to ProWare CMS	Replicates jail booking data to court system	JMS → CMS
2	Proware CMS to JMS	Imports inmate court schedules from CMS	CMS → JMS
3	JMS to Matrix	Replicates jail data to Prosecutor's system	JMS → Matrix
4	JMS to Cleveland Municipal Court	Sends active inmate roster to court	JMS → Court



#	Interface	Description	Data Flow Direction
5	Cleveland Municipal Court Schedule Import	Imports municipal court schedule	Court → JMS
6	JMS to EPIC	Sends inmate demographics and housing info to the MetroHealth EPIC system	JMS → EPIC
7	EPIC/MetroHealth Alerts Import	Imports medical alerts and dietary flags from the MetroHealth EPIC system	EPIC → JMS
8	JMS to Keefe	Sends inmate data for commissary services	JMS → Keefe
9	JMS to Livescan	Sends arrest and charge data to the booking station for fingerprinting	JMS → Livescan
10	Livescan to JMS Import	Imports FBI/SID identifiers from Livescan	Livescan → JMS
11	RapidID to JMS	Imports demographic data from RapidID two-finger fingerprint scan	RapidID → JMS
12	JMS to Securus	Sends inmate data for phone/visitation systems	JMS → Securus
13	JMS SSA Export	Generates SSA/SCAAP reports for SSA	JMS → SSA
14	JMS to APPRISS (VINE)	Sends inmate data for victim notification	JMS → VINE
15	JMS to IAPro	Sends incident and classification data to CCSD Internal Affairs system	JMS → IAPro
16	CPD RMS to JMS Pre-Booking	Imports arrest data from Cleveland PD RMS	CPD RMS → JMS
17	JMS to Axon Standards	Sends use-of-force incident data to CCSD Internal Affairs system	JMS → Axon
18	JMS to Fusion Center	Sends inmate data and mugshots to Ohio Fusion Center	JMS → Fusion
19	LEADS/NCIC via M2 Switch	Enables real-time queries and entries to LEADS	JMS/RMS ↔ LEADS



Key Terms and Conditions

Software Licensing (SSLA Section 9 – License; Pages 12–14)

1. Perpetual, non-transferable site license for the Cuyahoga County Sheriff's Department
 - a. Internal users: Full Access
 - b. External (e.g. law enforcement) and public users: Limited access via designated application and / or web portals
2. Restrictions: No reverse engineering, modification or derivative works, sublicensing, or open-source conversion, competitive use, or disclosure of technical details to unauthorized parties
3. Responsibility for misuse
 - a. The County is responsible for any misuse of the software by its Internal users.
 - b. EIS disclaims all liability for acts or omissions of Agencies (external users) and public users

Warranty Provisions (SSLA Section 15 – Warranty; Pages 20-22)

1. The product will:
 - a. Operate in conformity with the Documentation
 - b. Be free from errors
 - c. Not contain any viruses, malware, ransomware, or other malicious, disruptive, or harmful code stemming from an act or omission of EIS.
 - d. Maintain functionality and performance after Upgrades or Updates
2. Services will be:
 - a. Performed by qualified personnel meeting or exceeding industry standards
 - b. Delivered in a timely, professional manner
 - c. Compliant with applicable laws and industry standards
3. Warranty Period
 - a. The warranty period follows the signing of the license agreement and continues for the entirety of the period the Support Agreement is in effect
 - b. If an error is reported during the Warranty Period, the warranty continues to apply until the issue is resolved.
4. Remedies for Breach of Warranty

If EIS fails to correct an error within 30 days of written notice (or other mutually agreed upon timeframe), the County may:

 - a. Terminate the license and related agreements
 - b. Recover any license and/or unused support fees



5. Exclusions from Warranty

EIS is not liable for warranty breaches caused by:

- a. Improper installation, integration, or modification not performed by EIS
- b. Use of the software with unauthorized third-party software or hardware
- c. Use of systems that do not meet EIS minimum requirements
- d. Use in violation of the license agreement
- e. Failure to install required updates within 45 days of release
- f. Lack of access to the facility for EIS personnel for remediation
- g. Hardware failures unrelated to EIS
- h. Force Majeure events (e.g., power failure, natural disasters)

6. Third-party Software Warranty: Where permissible, EIS will flow down all warranties provided by third-party suppliers

7. Disclaimer of additional warranties:

- a. All products and services are provided “as is” except for the express warranties and Title and Non-Infringement
- b. EIS disclaims implied warranties including
 - i. Merchantable Quality
 - ii. Merchantability Durability
 - iii. Fitness for a particular purpose

Indemnification (SSLA Section 18 – Indemnification; Pages 26-28)

1. EIS agrees to indemnify and defend the County against claims arising from:

- a. Intellectual Property Infringement: Any claim that the Software or Services infringe or misappropriate a third party’s intellectual property rights
- b. Gross Negligence or Willful Misconduct: Any grossly negligent, reckless, or willful act or omission by EIS
- c. Negligence Leading to Security Breach: Any negligent act or omission by EIS that leads to a Security Breach or other harm to County systems or data
- d. Legal Violations: Any violation by EIS of applicable federal, state, county, or municipal laws or regulations

2. To obtain third-party indemnification and defense the County must:

- a. Provide prompt written notice of the claim
- b. Not make any admissions or settlements without EIS’s consent
- c. Allow EIS sole control of the defense and settlement
- d. Provide reasonable assistance at EIS’s expense



3. If EIS fails to assume the County's defense within 15 days, the County may proceed independently, and EIS must reimburse all associated costs, including legal fees.
4. If the Software infringes third-party rights, EIS must promptly secure continued use, provide a non-infringing alternative, or terminate the agreement and refund unused fees.
5. EIS is not liable for claims caused by unauthorized modifications, unapproved third-party integrations, or continued use after notice of potential infringement
6. The indemnification provisions do not apply to any third-party software. Indemnification obligations survive termination or expiration of the Agreement.

Limitation of Liability (SSLA Section 19 – Indemnification; Page 29)

1. Except for EIS's indemnification and defense obligations and Confidentiality obligations, neither party shall be liable for consequential, special, incidental, indirect or punitive damages. "Consequential", "Special" and "Indirect" damages are jointly defined as those that are reasonably unforeseeable. That "that the County will use the Product provided to manage its Jail, including input and/or custody of data regarding inmates, and EIS will be responsible for its negligent acts or omissions with respect to the provision of Software or negligent acts or omissions leading to a Security Breach or other harm to County systems or Data" is expressly agreed to be reasonably foreseeable.
2. Liability caps:
 - a. Per claim: \$2,000,000, except for the following which are capped at 2x contract value (\$7,999,514):
 - i. EIS's negligence with respect to the provision of software
 - ii. EIS's negligence leading to a security breach or other harm to County systems
 - iii. EIS's breach of its confidentiality obligations
 - b. Aggregate Cap: 2x contract Value (\$7,999,514)

Security & Compliance (SSLA Section 20 – Security and Compliance; Pages 30-33)

1. General Obligations
 - a. EIS must implement and maintain appropriate technical and organizational measures to protect County data from unauthorized access, loss, or damage.
 - b. Data must be stored in the contiguous United States
 - c. At least two geographically separate data centers are required
 - d. EIS must ensure secure access and download capabilities for the County at all times
2. Information Security Program



- a. EIS is required to maintain a documented Information Security Program, which must include:
 - i. Physical security at all EIS facilities
 - ii. Technical security for data in EIS's possession
 - iii. Organizational security (e.g., staff vetting, training)
 - iv. Disaster recovery and business continuity planning
 - v. Vulnerability testing and security audits
 - vi. Security breach response procedures
 - b. This program must be reviewed and updated at least annually
3. Security Breach Response
- a. EIS must maintain an Incident Response Plan that sufficiently defines procedures for how EIS will detect, evaluate, and respond to adverse events that may indicate a breach or attempt to attack or access Data or associated infrastructure
 - b. In the event of a security breach, EIS must:
 - i. Notify the County within 48 hours
 - ii. Investigate and contain the breach
 - iii. Report the nature, scope, and corrective actions
 - iv. Cooperate with the County on follow-up actions, including:
 1. Notifications
 2. Forensics
 3. Credit monitoring (if applicable)
4. Compliance
- EIS must comply with:
- a. FBI Criminal Justice Information Services (CJIS) Security Policy
 - b. Applicable data privacy and protection laws, including:
 - i. Ohio Revised Code Chapter 1347 (PII)
 - ii. GDPR (where applicable)
 - iii. Any other relevant federal, state, or local regulations

Confidentiality (SSLA Section 24 – Confidentiality; Pages 37-38)

1. EIS and the County agree to protect each other's Confidential Information using at least the same level of care they use to protect their own Confidential Information.
 - a. Confidential Information includes software, documentation, data, and any information marked as confidential or reasonably understood to be proprietary.
 - b. Disclosure is permitted only as required by law or legal proceedings, with prior notice to the disclosing party.



2. Confidentiality obligations survive termination or expiration of the Agreement.

Termination (SSLA Section 22 – Termination; Pages 35-36)

1. The Agreement may be terminated under the following conditions:
 - a. Without Cause: The County may terminate with 30 days' written notice; EIS is entitled to payment for services rendered, and unused fees must be refunded.
 - b. For Cause: Either party may terminate if the other breaches a material term and fails to cure it within 30 days. Any fees paid in advance are returned to the County at a prorated amount.
 - c. Immediate Termination: The County may terminate immediately if EIS becomes insolvent, enters bankruptcy, or is subject to a court order affecting performance.
 - d. By EIS: EIS may terminate with 60 days' notice if the County materially breaches IP, confidentiality, or license restrictions.
2. Upon termination:
 - a. EIS must return all County data within 60 days.
 - b. All license rights cease.
 - c. The County may purchase a one-year transition period at then-current rates to avoid service disruption.

Support and Maintenance – Schedule “C” of the SSLA

General Terms (Schedule C – Pages 41-42)

1. EIS will provide the following support services for licensed software (JMS and RMS systems):
 - a. Included:
 - i. Telephone technical support (24/7 for critical issues)
 - ii. Software remediation and diagnostics
 - iii. Interface maintenance (state-mandated changes)
 - iv. System notifications and performance reporting
 - v. Minor software updates
 - b. Excluded:
 - i. Major upgrades (contracted separately)
 - ii. Hardware, third-party software, training, and custom reports
2. Support Agreement Term: 12-month initial term renewable annually at the County's discretion for up to 5 years
3. Support services payment is due at the start of the term



- a. Service fees are net of support refunds resulting from Service Level Agreement breaches
- b. Prorated refund for unused series upon early termination

Performance Reporting (Schedule C – Pages 47-48)

EIS Will provide the following system and performance accountability reports:

1. Customer Satisfaction – Annually
2. Release Management – Annually
3. Service Management – Monthly
 - a. Number of incidents (break /fix)
 - b. Number of service requests (enhancements / assistance)
 - c. Mean time to resolve by severity level
 - d. First contact resolution
 - e. Itemized SLA Breaches by severity level
4. Critical Event Reporting
 - a. Security Impact Report – per information security guidelines
 - b. Incident Summary – within 72 Hours
 - c. SLA Violation Report – within 5 business days
 - d. Post Incident Review – draft within 10 business days, final within 20 business days
 - e. Root Cause Analysis – within 10 business days
5. Uptime (application only – will also be dependent on hosting, which is covered under that agreement) – Monthly
6. Maintenance Window Adherence – Monthly, post maintenance
7. Application Response Time – Monthly, meantime trend

Service Level Agreement (SLA) (Schedule C – Pages 47-48)

1. Service Level Response

Priority	Level	Response Time	Solution Time
1	Critical	Fewer than 30 minutes	Up to 4 Hours
2	High	Fewer than 4 hours	Up to 8 Hours
3	Medium	Fewer than 8 hours	n/a
4	Low	Fewer than 24 hours	n/a
5	Enhancement	N/A: Requests for enhancement outside of the course of regular system Updates will be contractually negotiated on a case-by-case basis.	



2. Exceptions:

- a. Mutually agreed maintenance or downtime.
- b. Force majeure events.
- c. Failures caused by County-owned infrastructure or third-party systems.
- d. Issues resulting from County instructions or legal orders.

3. Penalties for Breach:

Priority	Support Level Violation	Credit
1	Critical	\$1675.00 initiation + \$30/hr of downtime from time received by EIS Technical support team.
2	High	\$30/hr of downtime from time received by EIS Technical support team.

4. Limitations and Caps

- a. Initiation Credit
 - i. One-time per qualifying event
 - ii. One initiation credit per 24-hour period regardless of the number of events within that period
- b. Maximum hourly credit of \$30/hr, regardless of the number of events within that period
- c. Maximum total credit per day: \$1,675 (initiation) + \$720 (24 hours × \$30/hour) = \$2,395/day

Hosting

Scope of Services (Hosting, Schedule A—Project Summary and Overview; Pages 1-3)

- 1. EIS managed hosting via Microsoft Azure Government Cloud, including:
 - a. Hosting of JMS application, web apps, SSRS, and test environments
 - b. SQL Server database hosting with multi-zone redundancy
 - c. VPN Gateway with FIPS 140-2 encryption
 - d. Monitoring and security tools (e.g., Microsoft Sentinel, Defender, Key Vault)
 - e. 24x7 support for up to 500 users / 220 concurrent sessions
- 2. Professional Services including onboarding, 24x7 support, patching, backups, and incident response



Service Level and Availability (Hosting, Schedule A—Hosting Availability and Uptime Objectives; Pages 6-7)

1. 99.8% uptime objective
2. Scheduled downtime (maintenance) 2 hours/month with a minimum 5-day notice, not included in the 99.8% uptime objective.
3. Recovery objectives:
 - a. RTO: 12 hours (production); 72 hours (test/dev)
 - b. RPO: 24 hours max between backups

Service Credits (Hosting, Schedule A— Service Credits; Pages 15-16)

1. Credits will be issued for downtime caused by Azure or EIS managed hosting
2. Credits are calculated as the prorated amount of the hosting rates at the time of occurrence for the duration of the unscheduled or unapproved downtime to the nearest minute
3. Exceptions:
 - a. Breach of the Agreement by Customer, Users, External Users, Employees, subcontractor, or agents ("Customer Representatives")
 - b. Wrongful acts or omissions by any Customer Representative
 - c. Emergency or scheduled maintenance, or any other mutually agreed upon downtime
 - d. Force Majeure events
 - e. Additional limitations as defined by Microsoft in the Azure Service Level Agreements (SLAs) - <https://www.microsoft.com/licensing/docs/view/Service-Level-Agreements-SLA-for-Online-Services?lang=1>)

Security and Compliance (Hosting, Schedule A; Pages 5; 7)

1. Compliance Standards
 - a. FedRAMP compliant
 - b. FISMA compliant for systems categorized as FIPS-199 defined Moderate
 - c. Exclusions:
 - i. The system not PCI (Payment Card Industry) or HIPAA (Health Insurance Portability Act) complete
 - ii. County is responsible for ensuring no HIPAA- or PCI-regulated data is not entered or stored in the EIS hosted environment
2. All hosted systems and data are physically located within the continental United States



Data Ownership and Offboarding (Hosting, Schedule A; Pages 9; 13-14; 19)

1. Data added and stored within the hosting environment is owned by the County
2. Upon service termination data will be provided to the County within 14 days in SQL .BAK format
3. EIS will provide offboarding assistance within 30 days prior to termination
4. Data will be retained by EIS for up to Forty-Five (45) days after termination, after which the data will be destroyed

Project Timing

Project Schedule and Timing (SSLA, Schedule D – Statement of Work; Page 5)

1. Estimated project length of 12-16 months
 - a. NOTE: This is dependent on the availability of County and County Integration Partner resources
2. Kick-off target January 2026
3. Target completion 2nd quarter 2027

Conclusion

The EIS Contract, which includes the EIS Software Sales, Service, and License Agreement, the Support Services Agreement (Schedule “C” of the SSLA), and the EIS Hosting Agreement presents a comprehensive framework for the implementation, licensing, and long-term support of critical public safety systems, including Jail Management and Records Management (Warrants) platforms.

Key contractual elements—such as the scope of indemnification, warranty and remedies, limitations on liability, and the County’s rights in the event of termination—have been carefully structured to mitigate risk and ensure operational continuity. The agreement also outlines a robust set of system integrations with courts, law enforcement, medical providers, and state/federal systems, reinforcing the County’s commitment to interoperability and data-driven justice operations.

Proposed Action Items and Next Steps

1. Governing Body Approval
 - a. Technical Advisory Committee review and approval
 - b. Presentation to Cuyahoga County Council for review and approval



2. Establish a cross-functional steering committee to monitor project and milestone progress, interface development, and vendor performance. This committee will serve as the final authority for project decisions
3. Align County IT and EIS obligations for CJIS compliance, security protocols, and security incident response
4. Develop data cleansing, migration, and archival strategy, including data retrieval and transition responsibilities of EIS and the County in the event of termination
5. Schedule periodic reviews of contract compliance

Department of Purchasing – Required Documents Checklist

Upload as “word” document in Infor

Infor/Lawson RQ# (if applicable):	13840
Infor/Lawson PO# Code (if applicable):	RFP
Event #	5072
CM Contract#	5702

Late Submittal Required:	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Why is the contract being submitted late?		
What is being done to prevent this from reoccurring?		

TAC or CTO Required or Authorized IT Standard	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
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FULL AND OPEN COMPETITION

Formal RFP

Reviewed by Purchasing

	Department Initials	Purchasing
Briefing Memo	TG	RS
Notice of Intent to Award (sent to all responding vendors)	TG	RS
Bid Specification Packet (RFP Packet)	TG	RS
Final DEI Goal Setting Worksheet	TG	RS
Diversity Documents – <i>if required (goal set)</i>	N/A	N/A
Award Letter (sent to awarded vendor)	TG	RS
Vendor’s Confidential Financial Statement – <i>if RFP requested</i>	N/A	N/A
Bid Tabulation Sheet	TG	RS
Evaluation with Scoring Summary (<i>Names of evaluators to be included, must have minimum of three evaluators</i>).	TG	RS
IG# 25-0286-REG EXP. 12/31/29	TG	RS
Debarment/Suspension Verified Date: 9/26/25	TG	RS
Auditor’s Findings Date: 9/26/25	TG	RS
Vendor’s Submission	TG	RS
Independent Contractor (I.C.) Form Date: 9/24/2025	TG	RS
Cover - <i>Master contracts only</i>	N/A	N/A
Contract Evaluation – <i>if required provide most recent CM history on contract history table (see pg 2)</i>	N/A	N/A
TAC/CTO Approval or IT Standards (<i>if required attach and identify relevant page #s or meeting approval number</i>)	TG	RS 2025-TAC-105 10.2.2025
Checklist Verification	TG	RS 10.10.2025

Other documentation may be required depending upon your specific item

Glossary of Terms at: <https://intranet.cuyahoga.cc/policies-procedures/procurement-information>

Reviewed by Law

	Department Initials
Agreement/Contract and Exhibits	TG
Matrix Law Screen shot	TG
COI	TG
Workers’ Compensation Insurance	TG
Performance Bond, if required per RFP	N/A

CONTRACT SPENDING PLAN

1 | Page
Revised 7/10/2024

Department of Purchasing – Required Documents Checklist

Time Period	Accounting Unit	Account Number	Activity Code	Account Category or Subaccount	Dollar Amount
EFFECTIVE DATE – 12/31/2025	SH100140	55130			\$0.00
1/1/2026-12/31/2026	SH100140	55130			\$1,977,365.04
1/1/2027-12/31/2027	SH100140	55130			\$697,631.23
1/1/2028-12/31/2028	SH100140	55130			\$412,069.02
1/1/2029-12/31/2029	SH100140	55130			\$440,913.85
1/1/2030-EXPIRATION DATE	SH100140	55130			\$471,777.82
			TOTAL		\$3,999,756.96

CONTRACT HISTORY (see Contract Evaluation, if applicable/ to be completed by Department)

CE/AG# (if applicable)			N/A		
Infor/Lawson PO# and PO Code (if applicable)			RFP		
Lawson RQ# (if applicable)			13840		
CM Contract#			5702		
	Original Amount	Amendment Amount (if applicable)	Original Time Period/Amended End Date	BOC/ Resolution Approval Date	BOC/ Resolution Approval #
Original Amount	\$3,999,756.96		Effective date-5 years	Current Item	
Prior Amendment Amounts (list separately) (A-#)		\$			
		\$			
		\$			
Pending Amendment		\$			
Total Amendments		\$			
Total Contract Amount		\$3,999,756.96			

PURCHASING USE ONLY

Prior Resolutions:	N/A
CM#:	5702
Vendor Name:	Executive Information Services, Inc. (EIS, Inc)
Time Period:	Effective Date – Expiration date
Amount:	\$3,999,756.96
History/CE:	Ok
EL:	Ok
Purchasing Notes:	The Cuyahoga County Sheriff's Department seeks to replace/upgrade its Jail Management System for the Cuyahoga County Corrections Center (CCCC), which is beyond the end of its service life. 100% GENERAL FUNDS
Purchasing Agents Initials and date of approval	RS 10.10.2025



Department of Purchasing Tabulation Sheet

REQUISITION NUMBER: 13840 Event 5072	TYPE: (RFB/RFP/RFQ): RFP	ESTIMATE: \$2,261,650.00			
CONTRACT PERIOD:	RFB/RFP/RFQ DUE DATE: February 20, 2024	SOLICITATIONS ISSUED	MANUAL RESPONSES	ELECTRONIC RESPONSES	TOTAL RESPONSES
REQUESTING DEPARTMENT: Sheriff's Department	COMMODITY DESCRIPTION: Jail Management Systems	16	0	6	6
DIVERSITY GOAL/SBE 6 %	DIVERSITY GOAL/MBE 1 %	DIVERSITY GOAL/WBE 3 %			
Does CCBB Apply: <input type="checkbox"/> Yes <input type="checkbox"/> No-N/A The procurement method was either RFP or RFQ, JW 2/21/2024 LL 2/22/2024	CCBB: Low Non-CCBB Bid\$: n/a	Add 2%, Total is: n/a			
Does CCBEIP Apply: <input type="checkbox"/> Yes <input type="checkbox"/> No-N/A The procurement method was either RFP or RFQ, JW 2/21/2024 LL 2/22/2024	CCBEIP: Low Non-CCBEIP Bid \$: n/a	Add 2%, Total is: n/a			
*PRICE PREFERENCE LOWEST BID REC'D \$ n/a	RANGE OF LOWEST BID REC'D \$	Minus \$, = n/a			
PRICE PREF % & \$ LIMIT: n/a	MAX SBE/MBE/WBE PRICE PREF \$ n/a	DOES PRICE PREFERENCE APPLY? <input type="checkbox"/> Yes <input type="checkbox"/> No N/A LL 2/22/2024			

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review w	Award : (Y/N)

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)
1 Black Creek Integrated Systems Corp 2900 Crestwood Boulevard P.O. Box 101747 Irondale, AL 35210			Compliant: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No IG Registration Complete: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No IG Number: _____ Must be registered to award NCA: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A PH: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A CCBB (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> No	CCBB / CCBEIP Registered CCBEIP <input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP <input type="checkbox"/> Yes <input type="checkbox"/> No	No Subcontractors used. Subcontractor Name(s): SBE/MBE/WBE Prime: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> SBE <input type="checkbox"/> MBE <input type="checkbox"/> WBE <input checked="" type="checkbox"/> No Total % SBE: 0 % MBE: 0 % WBE: 0 % SBE/MBE/WBE Comply: (Y/N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No LL 2/22/2024 SBE/MBE/WBE Comments and Initials: DIV1 – Signed DIV2 – Vendor filled out top of page, not certified with Cuyahoga County DIV3 1 of 1 – Vendor requested full waiver. See DIV 3 pg. 1 of 1 for explanation. DIV3 2 of 2 – Vendor completed bottom portion. JM 02/21/24		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review w	Award : (Y/N)
			(Agree to Match) <input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP: (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Match) <input type="checkbox"/> Yes <input type="checkbox"/> No COOP: (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Participate?) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No OPD Buyer Initials: <u>lz</u>			Signed div-1, prime vendor is not Cuyahoga County certified. Full waiver requested, per prime vendor-"Black Creek can perform all the services proffered in our Budget Narrative(scope of work) with our own employees, we do not have any service needs to subcontract to an SWMBE." JW 2/21/2024 Prime vendor being capable of providing the entire scope of work is not sufficient reasoning for not exercising Good Faith Effort to achieve the Diversity participation goals. No Diversity Goals achieved & Insufficient Good Faith Effort LL 2/22/2024		

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award: (Y/N)
2 Chagrin Valley Dispatch 88 Center Road, Suite B100 Bedford, OH 44146			Compliant: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No IG Registration Complete: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Gov Entity: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No NCA: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A PH: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A CCBB (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A (Agree to	<input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP <input type="checkbox"/> Yes <input type="checkbox"/> No	Diversity Program Review: SBE / MBE / WBE	Subcontractor Name(s): No Subcontractors used. SBE/MBE/WBE Prime: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> SBE <input type="checkbox"/> MBE <input type="checkbox"/> WBE <input checked="" type="checkbox"/> No Total % SBE: 0 % MBE: 0 % WBE: 0 % SBE/MBE/WBE Comply: (Y/N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No LL 2/22/2024 SBE/MBE/WBE Comments and Initials: DIV1 – Signed DIV2 – Not submitted by Vendor. DIV3 1 of 2 – Not submitted by Vendor. DIV3 2 of 2 – Not submitted by Vendor. JM 02/21/24 JW 2/21/24 No Diversity Goals achieved		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award: (Y/N)
			Match) <input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP: (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Match) <input type="checkbox"/> Yes <input type="checkbox"/> No COOP: (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Participate?) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No OPD Buyer Initials: _____/z_____			& Insufficient Good Faith Effort LL 2/22/2024		

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award: (Y/N)
3 Cirqular, Inc. 25 Oakglen Drive Oakmont, PA 15139			Compliant: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No IG Registration Complete: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No IG Number: NCA: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A PH: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A CCBB (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Match)	<input type="checkbox"/> Yes <input type="checkbox"/> No	CCBB <input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP <input type="checkbox"/> Yes <input type="checkbox"/> No	Diversity Program Review: SBE / MBE / WBE Subcontractor Name(s): No Subcontractors used. SBE/MBE/WBE Prime: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> SBE <input type="checkbox"/> MBE <input type="checkbox"/> WBE <input checked="" type="checkbox"/> No Total % SBE: 0 % MBE: 0 % WBE: 0 % SBE/MBE/WBE Comply: (Y/N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No LL 2/22/2024 SBE/MBE/WBE Comments and Initials: DIV1 Blank form submitted by Vendor. DIV2 Blank form submitted by Vendor. DIV3 1 of 2 Blank form submitted by Vendor. DIV3 2 of 2 – Blank form submitted by Vendor. JM 02/21/24 JW 2/21/2024 No Diversity Goals achieved & Insufficient Good Faith Effort LL 2/22/2024		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award: (Y/N)
			No response CCBEIP: (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Match) No response COOP: (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Participate?) No response OPD Buyer Initials: _____/z_____					

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)
4 Executive Information Services, Inc. 1396 NE 20 th Ave., Building 100 Ocala, Florida 34470			Compliant: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No IG Registration Complete: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No IG Number: NCA: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A PH: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> No	CCBB <input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP <input type="checkbox"/> Yes <input type="checkbox"/> No	Subcontractor Name(s): SBE/MBE/WBE Prime: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> SBE <input type="checkbox"/> MBE <input type="checkbox"/> WBE <input checked="" type="checkbox"/> No Total % SBE: 0 % MBE: 0 % WBE: 0 % SBE/MBE/WBE Comply: (Y/N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No LL 2/22/2024		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)
			CCBB (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Match) <input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP: (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Match) <input type="checkbox"/> Yes <input type="checkbox"/> No COOP: (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Participate?)			SBE/MBE/WBE Comments and Initials: DIV1 – Signed DIV2 – Vendor filled out top of page, not certified with Cuyahoga County DIV3 1of2 – Vendor requested full waiver. See DIV3 pg. 1 of 2. DIV3 2 of 2 – Vendor completed bottom portion. JM 02/21/24 Full waiver requested by prime vendor, per prime vendor "EIS is requesting a FULL waiver. Due to CJIS and data security requirements all services need to be provided by EIS CJIS certified staff. All software is provided by EIS and not suitable for reseller. No hardware or hardware installation." JW 2/21/2024 Need further details on the security requirements that prevent resale and subcontractor utilization. No Diversity Goals achieved & Insufficient Good Faith Effort details/documentation LL 2/22/2024		

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)
			<input type="checkbox"/> Yes <input type="checkbox"/> No OPD Buyer Initials: <u>lz</u>					

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)
5 Harris Corrections Solutions, Inc. 2429 Military Road, #300 Niagara Falls, NY 14304			Compliant: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No IG Registration Complete: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No IG Number: Must be registered to award NCA: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A PH: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A CCBB (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A (Agree to	<input type="checkbox"/> Yes <input type="checkbox"/> No CCBB <input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP <input type="checkbox"/> Yes <input type="checkbox"/> No	Subcontractor Name(s): SBE/MBE/WBE Prime: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> SBE <input type="checkbox"/> MBE <input type="checkbox"/> WBE <input checked="" type="checkbox"/> No Total % SBE: 0 % MBE: 0 % WBE: 0 % SBE/MBE/WBE Comply: (Y/N) <input checked="" type="checkbox"/> Yes LL 2/22/2024 <input type="checkbox"/> No SBE/MBE/WBE Comments and Initials: DIV1 – Signed DIV2 – Vendor filled out top of page, not certified with Cuyahoga County. DIV3 1 of 2 – Vendor requested full waiver. See DIV3 pg. 1 of 2. DIV3 2 of 2 – Vendor completed bottom portion. *No notary signature/seal. Contacted potential vendors on DIV3 2 of	No Subcontractors used. <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> SBE <input type="checkbox"/> MBE <input type="checkbox"/> WBE <input checked="" type="checkbox"/> No SBE: 0 % MBE: 0 % WBE: 0 % <input checked="" type="checkbox"/> Yes LL 2/22/2024 <input type="checkbox"/> No DIV1 – Signed DIV2 – Vendor filled out top of page, not certified with Cuyahoga County. DIV3 1 of 2 – Vendor requested full waiver. See DIV3 pg. 1 of 2. DIV3 2 of 2 – Vendor completed bottom portion. *No notary signature/seal. Contacted potential vendors on DIV3 2 of		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review w	Award : (Y/N)
			Match) <input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP: (Form Attached) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Match) <input type="checkbox"/> Yes <input type="checkbox"/> No COOP: (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Participate?) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No OPD Buyer Initials: <u>lz</u>			2 (Left voicemails/spoke with subcontractor) Avantia, Inc. – Left Voice Mail Forefront Technology, Inc. – Left Voice Mail Howse Solutions, LLC – Left Voice Mail Analytical Solutions by Kline – Subcontractor confirmed receipt of email. JM 02/21/24 Full waiver requested by prime vendor, per vendor "We are requesting a full waiver of the SBE/MBE/WBE goals. We were unable to find a SBE/MBE/WBE company which had the necessary skills to participate in our implementation." JW 2/21/2024 No Diversity Goals met. Prime provided documentation of outreach to diversity vendors. LL 2/22/2024		

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)
6 Integrated Precision Systems (IPS) 8555 Sweet Valley Drive, Ste B Valley View, OH 44125			Compliant: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No IG Registration Complete: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No IG Number: 24-0022-REG 31DEC2028 NCA: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A PH: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A CCBB (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No CCBEIP <input type="checkbox"/> Yes <input type="checkbox"/> No	Subcontractor Name(s): No subcontractors used. SBE/MBE/WBE Prime: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> SBE <input type="checkbox"/> MBE <input type="checkbox"/> WBE <input checked="" type="checkbox"/> No Total % SBE: 0 % MBE: 0 % WBE: 0 % SBE/MBE/WBE Comply: (Y/N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No LL 2/22/2024 SBE/MBE/WBE Comments and Initials: DIV1 – Signed DIV2 – Vendor filled out bottom of form with a non-certified Cuyahoga County subcontractor. – Clarktel/Tele-Communications, Inc. DIV3 1 of 2 – Vendor requested partial waiver. See DIV3 pg. 1 of 2. DIV3 2 of 2 – Vendor completed bottom		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)
			(Agree to Match) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No CCBEIP: (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Match) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No COOP: (Form Attached) <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A (Agree to Participate?) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No OPD Buyer Initials: _____			portion. JM 02/21/24 Partial waiver requested by prime vendor, per vendor "Software is not offered by an authorized SBE/MBE/WBE." JW 2/21/2024 Need further details on how reasoning for waiver request impacts ability to achieve diversity goals. No Diversity Goals achieved & Insufficient Good Faith Effort LL 2/22/2024		

Transaction ID:

Bidder's / Vendors Name and Address	Bid Bond / Check	Actual Bid Amount (enter "N/A" if RFP or RFQ)	Buyer Administrative Review: OPD Buyer Initials	Price Preference	CCBB / CCBEIP Registered	Diversity Program Review: SBE / MBE / WBE	Dept. Tech. Review	Award : (Y/N)

Transaction ID:

GOAL SETTING WORKSHEET

Department Name: SHERIFFS
 Contact Name: TANISHA K GATES
 Contact Phone#: 216-443-5955
 Contact Email: T.GATES@CUYAHOGACOUNTY.OH
 RQ#: 13840
 RQ Description: JAIL MANAGEMENT SYSTEM

Note: User Department completes the YELLOW AREAS ONLY.

Work Category/Scope	NIGP Code (\$ digits)	Work/Scope Amount (\$)	Disparity Study Work/Scope Availability # (All Vendors)	Disparity Study Work/Scope Availability # (MBE)	Disparity Study Work/Scope Availability % (MBE)	Disparity Study Work/Scope Availability \$ (MBE)	Disparity Study Work/Scope Availability # (WBE)	Disparity Study Work/Scope Availability % (WBE)	Disparity Study Work/Scope Availability \$ (WBE)
JAIL MANAGEMENT SYSTEM	920-00	2261650.00	67	1	0.01	33755.97	2	0.03	67511.94
			1		0.00	0.00		0.00	0.00
Totals (\$):		2261650.00				33755.97			67511.94

Project Diversity Goals:

Comments: 11/12/14/2023
 NIGP 92040 NIGP 92040
 (Programming (Programming
 Services, Computer, Services, Computer,
 Including Mobile Including Mobile
 Device Device
 Applications: Applications:
 71t/2m/4w with 57t/1m/2w
 duplicates without duplicates

MBE Goal 1%
 WBE Goal 3%
 SBE Goal (not calculated) 6%