Dept. of Health & Human Svcs.
Senior & Adult Services
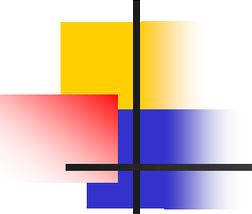
Midyear Budget Hearing

June 30, 2011

Senior & Adult Services
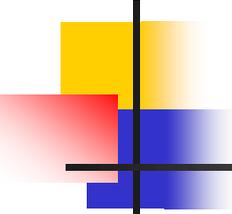## Agency Mission

- Mission
  - To provide quality in-home and community-based services to seniors, disabled, and vulnerable adults based on individual need

Senior & Adult Services
Benefits & Services Division

- **Community Social Services Program**
  - Goal is to eliminate isolation and reduce loneliness for seniors and disabled adults.
    - Services Offered: Adult Day, Adult Development, Comm. Impaired Services, Congregate Meals, Homemaking, Transportation
- **Information & Outreach**
  - Connecting seniors and disabled adults with benefits/services to provide greater economic security and independent living
    - Benefits Checkup
      - Web-based screening for a vast array of public benefits
    - Home Energy Assistance Program (HEAP)
      - Assist senior/disabled adults with application completion, verification and submission
    - Community Presentations/Event
      - Presentation and distribution of information pertaining to DSAS and other available resources/services
- **Community Resources**
  - Rapid response to assess clients in their home or safe location and other interventions or care planning.
- **Medicaid Benefits (transferring to E.F.S.- 07/03/11)**
  - Staff determine eligibility for Medicaid Benefits for:
    - **Nursing Home**
      - Short-term and long-term institutionalizations
    - **Waiver Programs**
      - PASSPORT, PACE, Ohio Home Care Waiver, Assisted Living Waiver, MRDD/CCBDD

Senior & Adult Services
Program Division

- **Adult Protective Services**
  - Staff investigates allegations of abuse, neglect, self-neglect and/or exploitation of residents 60+ and Disabled/vulnerable adults 18+

- **Home Support**
  - Home Support serves clients that other agencies will not accept, many of which are due to complex social issues and unpleasant living environments.
    - We are the only home care provider for the Ryan White program and the only direct service provider for the National MS society.
    - Many of our clients have current or past APS involvement.
    - Home Support Nurses collaborate with APS to achieve the best possible outcomes for the clients. They do an average of 6 joint visits a month. The home health aides are also utilized to provide emergency care to clients in crisis.
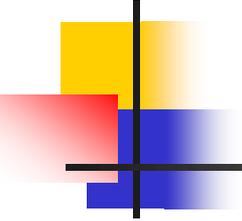
- **Options**
  - The Options Program serves frail residents 60+ who are not eligible for PASSPORT or other Medicaid waiver programs due to income or asset levels
  - Services provided with no or minimal co-pays based on income/asset level

Senior & Adult Services
Organizational Chart

Program	Staff	Vacancies	Functions
Director's Office	9	1	Quality Assurance, Office on Aging, Office Services, Project COPE
Mgmt. Services	19	0	Financial Services, Information Resource Management, Procurement & contractual Services
Home Support/Home & Community-based Services	84	11	Home Health Services including Ryan White, Multiple Sclerosis, and Fee-for-Service, Options program Personal Care
APS	38	0	Investigates allegations of abuse, neglect, self-neglect, and financial exploitation
IOU	3	1	Benefits Check-up, HEAP Outreach, Community Education
Med. Benefits	65	4	Determines eligibility for Long-term care and "waiver" Medicaid
Comm. Res.	6	0	Long-term case management for adults in crisis
Options	21	0	Provides social work counseling and home-based services for seniors not eligible for other programs
TOTAL	245	17	

Average salary/fringe is $55,406.00

Senior & Adult Services
State Budget Impacts- 2011

- **Direct Financial Reductions for CY2011**
  - State and Federal funds
    - $115,581
  - HHS Levy Impact
    - $203,402
  - TOTAL reduction
    - $318,983 (1.4% of current budget)

- **Other Impacts to Services**
  - None

Senior & Adult Services
Critical Issues

- Data Management Consolidation
  - No centralized client management system
    - 17 separate systems currently in place
      - Inefficient, data duplication, reporting issues

- Staffing Levels
  - Reduced client services
  - Reduced revenue

- System Collaboration
  - Leveraging of other resources to fill service gaps