



We are Cuyahoga

# Department of Information Technology

## *2025 Budget Update*

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11/18/2024

# 2025 Department of IT Budget Snapshot (non-HHS)



Account	2024 Budget	2024 Projected	2025 Budget
IT100100 - ADMINISTRATION	\$1.11m	\$1.11m	\$1.99m
IT100110 - APPLICATION DEVELOPMENT	\$2.32m	\$2.15m	\$3.21m
IT100130 - PROJECT MANAGEMENT	\$1.11m	\$0.81m	\$0.89m
IT100135 - SECURITY AND DISASTER RECOVERY	\$2.48m	\$2.24m	<sup>1</sup> \$5.04m
IT100140 - ENGINEERING SERVICES	\$7.98m	\$7.39m	\$7.17m
IT100145 - ENTERPRISE APPLICATIONS	\$5.81m	\$5.77m	\$6.27m
IT100150 - END USER EXPERIENCE (EUX)	\$2.94m	\$3.27m	\$1.14m
IT100155 - SERVICE MANAGEMENT	\$0.89m	\$0.67m	\$0.65m
IT100165 - NETWORK SERVICES	\$1.72m	\$1.53m	<sup>2</sup> \$1.73m
IT100180 - COMMUNICATION SERVICES	\$2.27m	\$2.24m	\$4.23m
IT100190 - GEOGRAPHICAL INFORMATION SYSTEMS (GIS)	\$0.21m	\$0.30m	\$0.68m
<b>General Fund Sub-Total</b>	<b>\$28.84m</b>	<b>\$27.48m</b>	<b>\$33.00m</b>
IT305100 – GIS (Real Estate Assessment Fund)	\$1.05m	\$1.04m	\$1.01m
<b>Total DoIT (not including HHS)</b>	<b>\$29.89m</b>	<b>\$28.52m</b>	<b>\$34.01m</b>

- 44% of 2025 budget is for personnel expenses
  - \$14.86m Personnel
  - \$19.15m Operations & Capital
- <sup>1</sup> \$2.00m provided to Security budget for capital to be moved to the IT Capital Account
- <sup>2</sup> ~\$2.00m to be moved from Communication Services to End User Experience primarily for Mobile Phones

# 2025 Adjustments



Personnel	Expense	Adjustments	FTE *
2025 Adopted Budget (from 2023)	\$12.86m		103 **
<i>Pay 19 2024 (increase from 2023)</i>		\$1.03m	8
<i>Equity Adjustment</i>		\$0.47m	
<i>Open Positions</i>		\$1.82m	14
<i>Vacancy Credit</i>		-\$1.32m	
Total Budget Adjustment	\$2.00m		
2025 Final Budget	\$14.86m		
Authorized Strength			125

\* FTE = Full Time Equivalents

\*\* 2025 Adopted Budget in 2023 did not include Open Positions

2025 Expenditures	
Adjusted Personnel	\$14.86m
Operations + Capital (no adjustment)	\$19.15m
Total	\$34.01m

DoIT Authorized Strength (non-HHS)

- **August 2021:** 136 (116 Active + ~20 Open)
- **November 2024:** 125 (111 active + 14 Open)
- 9.1% reduction

# Department of Information Technology 5 Year Capital Plan



Title	5 yr Sum	2025	2026	2027	2028	2029	Notes
ERP Financial System Upgrade	8.00		2.67	2.67	2.67		Upgrade of Infor Financial suite - Lawson (G/L, A/P, A/R, Payroll)
Disaster Recovery	4.00		1.00	1.00	1.00	1.00	Scaling (Cloud Services, add'l applications, redundancy, training)
Network Hardware (Legacy)	1.30	1.30					Routers & Switches throughout County Buildings / Data Centers 12-20 years old
Firewall and DMZ Refresh	2.50			2.50			Replace ARPA Purchase
Computer Refresh	2.00		0.50	0.50	0.50	0.50	Schedule for replacing aging laptops
Network Refresh	2.00		0.50	0.50	0.50	0.50	Restart of refresh cycle
Server Refresh (Cloud First)	0.90		0.30	0.30	0.30		Restart of refresh cycle
Storage Refresh (Cloud First)	1.20		0.60			0.60	Restart of refresh cycle
Server Expansion (Cloud First)	0.80		0.20	0.20	0.20	0.20	Allocated expansion for various county initiatives
Wireless Hardware (Legacy)	0.31	0.30					Entire wireless network unsupported All facilities
Wireless Hardware Refresh	1.24		0.31	0.31	0.31	0.31	Restart of refresh cycle
VoIP Phone Refresh (Legacy)	0.32	0.30					Replacement of older handsets to prepare for Cloud Adoption
VoIP Cloud Migration	0.40		0.40				Ongoing subscription charge
VoIP Phone Refresh	0.72		0.18	0.18	0.18	0.18	Start of 5-year cycle
Computer Equipment Peripheral	0.40		0.10	0.10	0.10	0.10	
Storage Expansion (Cloud First)	0.40		0.10	0.10	0.10	0.10	
Security Server Refresh (Cloud First)	0.40		0.20	0.20			
Wireless Hardware Expansion	0.20				0.10	0.10	
Load Balancer Refresh	0.20	0.10				0.10	
<b>Total (millions)</b>	<b>27.27</b>	<b>2.00</b>	<b>7.06</b>	<b>8.56</b>	<b>5.96</b>	<b>3.69</b>	

*Figures are in today's dollars – no adjustment for inflation*

# Enterprise Resource Planning (ERP) Version Tracking



Module	Latest Version?	Upgrade Required?
Enterprise Asset Management (EAM) - Hexagon	Yes ①	No
Work Force Management (WFM)	Yes ②	Yes
Lawson (G/L, A/P, A/R, Payroll)	No – Currently on V10	Yes – requires V11 upgrade within 5 yrs
Global Human Resource (GHR) aka Landmark	Yes	No
Ming.le (Infor OS)	Yes	No
Learning Management System (LMS)	Yes	No
Human Resource Delivery (HRSD)	Yes	No
Cash Treasury Management (CTM)	Yes	No
Strategic Sourcing/Contract Management (SS/CM)	Yes	No
Home Pages	Yes	No

- ① WFM updated to latest version in 2024
- ② Project entered in Capital Plan
  - RFP August 2024
  - Upgrade start 2026
- Licensed for Infor software through December 2026
- Licensing \$1.70m / year avg
- Lose support for Lawson V10 2030

# Infor Enterprise Resource Planning (ERP) Initiatives 2024



Module	Initiative	Status
MyTime	Juvenile Court Migration to MyTime	In Progress
Finance	HHS Foster Parent Payment Process	In Progress
Global	ERP Upgrade RFP	In Progress
Finance	Purchase Order Dashboards	In Progress
MyTime	MyTime Upgrade	Complete
MyTime	Remote Work	Complete
EAM	Hexagon Migration	Complete
HR Talent	Self Service Reporting	Complete
Global	Sheriff OT Report	Complete
HR Talent	Job Premium (IT/Fiscal, etc.)	Complete
MyTime	New Hire Life Events	Complete
MyTime	Tax Reporting Secure File Transfers	Complete
HR Talent	Talent Acquisition Process Overhaul	Complete
HR Talent	Employee Raves	Complete
HR Talent	Organizational Chart Cleanup	Complete
Finance	Child Support Payments to ACH	Complete
Finance	Vendor Pre-Note Project for ACH Payments	Complete
EAM	Preventative Maintenance	Complete
Finance	Procurement Dashboards—for contracts	Complete
Global	MHC Printing to Self Sealing Envelopes	Complete
Finance	Automation of Procurement SSRS Reports	Complete
Finance	Extend Worklist Timeouts for OBM	Complete
Finance	Enhanced Supplier Portal Password Requirements	Complete
Payroll	Union Dues Automation Phase 2	Complete
HR Talent	Health and Safety	Complete
HR Talent	Employee Relations	Complete

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- All Infor ERP modules launched or planned by 9/1/2024
- In discussions to roll out full ERP to Juvenile Court (thank you Marty!)
- Up-to-date with patches and releases
- A module may be implemented, but there are many opportunities to leverage additional features.

Monday, November 18, 2024



Thank You



Cuyahoga County

*We are Cuyahoga!*

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