



AGENDA
CUYAHOGA COUNTY HEALTH, HUMAN SERVICES & AGING
COMMITTEE MEETING
WEDNESDAY, MAY 3, 2017
CUYAHOGA COUNTY ADMINISTRATIVE HEADQUARTERS
C. ELLEN CONNALLY COUNCIL CHAMBERS – 4TH FLOOR
1:00 PM

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. PUBLIC COMMENT RELATED TO THE AGENDA**
- 4. APPROVAL OF MINUTES FROM THE APRIL 5, 2017 MEETING**
- 5. MATTERS REFERRED TO COMMITTEE**
 - a) R2017-0074: A Resolution making awards on RQ37121 to various municipalities and providers, in the total amount not-to-exceed \$3,418,136.00, for various services for the Community Social Services Program for the period 1/1/2017 - 12/31/2018; authorizing the County Executive to execute the master contract and all other documents consistent with said awards and this Resolution; and declaring the necessity that this Resolution become immediately effective:
 - 1) City of Bedford Heights in the approximate amount reasonably anticipated to be \$8,000.00 for Transportation services.
 - 2) City of Brecksville in the approximate amount reasonably anticipated to be \$59,210.00 for Adult Development and Congregate Meals services.
 - 3) City of Euclid in the approximate amount reasonably anticipated to be \$88,360.00 for Congregate Meals and Transportation services.
 - 4) City of Lakewood in the approximate amount reasonably anticipated to be \$80,720.00 for Congregate Meals and Transportation services.

- 5) City of Maple Heights in the approximate amount reasonably anticipated to be \$112,825.00 for Congregate Meals and Transportation services.
- 6) City of Olmsted Falls in the approximate amount reasonably anticipated to be \$40,000.00 for Adult Development services.
- 7) City of Parma Heights in the approximate amount reasonably anticipated to be \$233,400.00 for Congregate Meals and Transportation services.
- 8) City of Solon in the approximate amount reasonably anticipated to be \$15,280.00 for Adult Development services.
- 9) City of Strongsville in the approximate amount reasonably anticipated to be \$171,890.00 for Adult Development and Transportation services.
- 10) Catholic Charities Corporation on behalf of Fatima Family Center in the approximate amount reasonably anticipated to be \$18,240.00 for Adult Development services.
- 11) Catholic Charities Corporation on behalf of Hispanic Senior Center in the approximate amount reasonably anticipated to be \$39,310.00 for Adult Development and Transportation services.
- 12) Catholic Charities Corporation on behalf of St. Martin de Porres Family Center in the approximate amount reasonably anticipated to be \$134,670.00 for Adult Development and Transportation services.
- 13) Catholic Charities Corporation on behalf of St. Philip-Neri Family Center in the approximate amount reasonably anticipated to be \$18,240.00 for Adult Development services.
- 14) Community Partnership on Aging in the approximate amount reasonably anticipated to be \$54,750.00 for Congregate Meals and Transportation services.
- 15) The East End Neighborhood House Association in the approximate amount reasonably anticipated to be \$134,650.00 for Adult Development, Congregate Meals and Transportation services.
- 16) Eldercare Services Institute, LLC in the approximate amount reasonably anticipated to be \$45,000.00 for Adult Day services.
- 17) Eliza Bryant Village in the approximate amount reasonably anticipated to be \$113,410.00 for Adult Day and Transportation services.
- 18) Goodrich Gannett Neighborhood Center in the approximate amount reasonably anticipated to be \$134,060.00 for Adult Development, Congregate Meals and Transportation services.
- 19) The Harvard Community Services Center in the approximate amount reasonably anticipated to be \$151,880.00 for Adult Development, Congregate Meals and Transportation services.
- 20) The Mandel Jewish Community Center of Cleveland in the approximate amount reasonably anticipated to be \$228,750.00 for Adult Development, Congregate Meals and Transportation services.

- 21) Murtis Taylor Human Services System in the approximate amount reasonably anticipated to be \$126,390.00 for Adult Development, Congregate Meals and Transportation services.
- 22) The Phillis Wheatley Association of Cleveland, Ohio in the approximate amount reasonably anticipated to be \$40,000.00 for Congregate Meals services.
- 23) Rose Centers for Aging Well, LLC in the approximate amount reasonably anticipated to be \$354,060.00 for Adult Development, Congregate Meals and Transportation services.
- 24) Rose Centers for Aging Well, LLC – East Cleveland in the approximate amount reasonably anticipated to be \$170,000.00 for Adult Development and Transportation services.
- 25) The Salvation Army in the approximate amount reasonably anticipated to be \$145,510.00 for Adult Development, Congregate Meals and Transportation services.
- 26) Senior Citizen Resources, Inc. in the approximate amount reasonably anticipated to be \$133,230.00 for Adult Development, Congregate Meals and Transportation services.
- 27) University Settlement, Incorporated in the approximate amount reasonably anticipated to be \$181,450.00 for Adult Development, Congregate Meals and Transportation services.
- 28) West Side Community House in the approximate amount reasonably anticipated to be \$384,840.00 for Adult Development, Congregate Meals and Transportation services.

b) R2017-0083: A Resolution making awards on RQ38561 to various providers, in the total amount not-to-exceed \$8,395,794.00, for emergency shelter services for single adults at various facilities located in the City of Cleveland for the period 5/1/2017 - 12/31/2019; authorizing the County Executive to execute the contracts and all other documents consistent with said awards and this Resolution; and declaring the necessity that this Resolution become immediately effective:

- 1) Mental Health Services for Homeless Persons, Inc. dba Frontline Service in the amount not-to-exceed \$3,858,092.00 at the Norma Herr Women’s Shelter, located at 2227 Payne Avenue.
- 2) Lutheran Metropolitan Ministry in the amount not-to-exceed \$4,537,702.00 at the Men’s Emergency Shelter, located at 2100 Lakeside Avenue.

c) R2017-0084: A Resolution authorizing an amendment and restatement of Master Contract assigned Nos. CE1300570 and CE1300571 for placement and foster care services for the period starting at various times, as specified in this Resolution, and ending on 12/31/2016 to extend the time period to 12/31/2017 and for additional funds in the total amount not-to-exceed \$42,811,492.00; authorizing the County Executive to execute the

amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective:

- 1) Alliance Human Services in the approximate amount reasonably anticipated to be \$3,722,194.00.
- 2) Applewood Centers, Inc. in the approximate amount reasonably anticipated to be \$1,578,970.00.
- 3) Beech Brook in the approximate amount reasonably anticipated to be \$2,664,771.00.
- 4) Bellfaire Jewish Childrens Bureau in the approximate amount reasonably anticipated to be \$2,453,713.00.
- 5) BHC Belmont Pines Hospital, Inc. in the approximate amount reasonably anticipated to be \$2,176,352.00.
- 6) Caring for Kids, Inc. in the approximate amount reasonably anticipated to be \$195,118.00.
- 7) Carrington Youth Academy in the approximate amount reasonably anticipated to be \$202,443.00.
- 8) Catholic Charities Corporation (Parmadale) in the approximate amount reasonably anticipated to be \$943,060.00.
- 9) Christian Children's Home of Ohio, Inc. in the approximate amount reasonably anticipated to be \$317,551.00.
- 10) Cornel Abraxas Group, Inc. in the approximate amount reasonably anticipated to be \$26,328.00.
- 11) Fox Run: The Center for Children and Adolescents in the approximate amount reasonably anticipated to be \$405,164.00.
- 12) Glen Mills School in the approximate amount reasonably anticipated to be \$51,788.00.
- 13) House of New Hope in the approximate amount reasonably anticipated to be \$1,357,290.00.
- 14) OhioGuidestone in the approximate amount reasonably anticipated to be \$4,786,767.00.
- 15) Shelter Care, Inc. in the approximate amount reasonably anticipated to be \$45,832.00.
- 16) Detroit Behavioral Institute Inc. dba Capstone Academy in the approximate amount reasonably anticipated to be \$396,000.00.
- 17) Options Treatment Center Acquisition Corp in the approximate amount reasonably anticipated to be \$396,000.00.
- 18) Sequel Pomegranate Health Systems, LLC in the approximate amount reasonably anticipated to be \$396,000.00.
- 19) Reach Consulting Service dba Educational Alternatives in the approximate amount reasonably anticipated to be \$91,665.00.
- 20) In Focus of Cleveland, Inc. in the approximate amount reasonably anticipated to be \$1,287,297.00.
- 21) Keystone Richland Center, LLC dba Foundations For Living in the approximate amount reasonably anticipated to be \$283,413.00.

- 22) Lutheran Metropolitan Ministry dba S.T.A.R.T. Support to At-Risk Teens in the approximate amount reasonably anticipated to be \$1,875,675.00.
- 23) National Youth Advocate Program, Inc. in the approximate amount reasonably anticipated to be \$2,300,951.00.
- 24) New Directions, Inc. in the approximate amount reasonably anticipated to be \$37,921.00.
- 25) Options for Families and Youth in the approximate amount reasonably anticipated to be \$1,326,541.00.
- 26) Pathway Caring for Children in the approximate amount reasonably anticipated to be \$263,527.00.
- 27) Pressley Ridge in the in the approximate amount reasonably anticipated to be \$1,693,076.00.
- 28) Quality Care Residential Homes, Inc. in the approximate amount reasonably anticipated to be \$314,275.00.
- 29) Rite of Passage, Inc. in the approximate amount reasonably anticipated to be \$100,852.00.
- 30) Specialized Alternatives for Families and Youth of Ohio, Inc. in the approximate amount reasonably anticipated to be \$3,879,463.00.
- 31) The Bair Foundation in the approximate amount reasonably anticipated to be \$1,838,856.00.
- 32) The Buckeye Ranch Inc. in the approximate amount reasonably anticipated to be \$15,278.00.
- 33) The Cleveland Christian Home Incorporated in the approximate amount reasonably anticipated to be \$2,374,736.00.
- 34) The Village Network in the approximate amount reasonably anticipated to be \$1,013,304.00.
- 35) Adelphoi Village, Inc. in the approximate amount reasonably anticipated to be \$326,700.00.
- 36) Lutheran Homes Society, Inc. in the approximate amount reasonably anticipated to be \$346,500.00.
- 37) Muskegon River Youth Home Inc. in the approximate amount reasonably anticipated to be \$173,250.00.
- 38) New Beginnings Residential Treatment, LLC in the approximate amount reasonably anticipated to be \$148,500.00.
- 39) Tri-State Youth Authority, Inc. dba Mohican Youth in the approximate amount reasonably anticipated to be \$320,826.00.
- 40) The Twelve of Ohio, Inc. in the approximate amount reasonably anticipated to be \$683,590.00.
- 41) Woods Services Inc. in the approximate amount reasonably anticipated to be \$55,508.00.

6. PRESENTATION

- a) Food Stretcher Plus program – David Davis, President & Founder of Food Stretcher Plus

7. MISCELLANEOUS BUSINESS

8. OTHER PUBLIC COMMENT

9. ADJOURNMENT

**Complimentary parking for the public is available in the attached garage at 900 Prospect. A skywalk extends from the garage to provide additional entry to the Council Chambers from the 5th floor parking level of the garage. Please see the Clerk to obtain a complimentary parking pass.*

***Council Chambers is equipped with a hearing assistance system. If needed, please see the Clerk to obtain a receiver.*



MINUTES

CUYAHOGA COUNTY HEALTH, HUMAN SERVICES & AGING
COMMITTEE MEETING
WEDNESDAY, APRIL 5, 2017
CUYAHOGA COUNTY ADMINISTRATIVE HEADQUARTERS
C. ELLEN CONNALLY COUNCIL CHAMBERS – 4TH FLOOR
1:00 PM

1. CALL TO ORDER

Chairwoman Conwell called the meeting to order at 1:01 p.m.

2. ROLL CALL

Ms. Conwell asked Assistant Deputy Clerk Culek to call the roll. Committee members Conwell, Tuma and Baker were in attendance and a quorum was determined. Committee members Brown and Miller entered the meeting shortly after the roll call was taken.

3. PUBLIC COMMENT RELATED TO THE AGENDA

There were no public comments given.

4. APPROVAL OF MINUTES FROM THE MARCH 22, 2017 MEETING

A motion was made by Mr. Tuma, seconded by Ms. Baker and approved by unanimous vote to approve the minutes from the March 22, 2017 meeting.

5. MATTERS REFERRED TO COMMITTEE

- a) R2017-0061: A Resolution authorizing an agreement with Cuyahoga County Prosecutor's Office in the amount not-to-exceed \$2,348,203.00 for legal services for the period 1/1/2017 - 12/31/2017; authorizing the County Executive to execute the agreement and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

Mr. Bob Math, Manager for Cuyahoga Job & Family Services, addressed the Committee regarding Resolution No. R2017-0061. Discussion ensued.

Committee members asked questions of Mr. Math pertaining to the item, which he answered accordingly.

On a motion by Ms. Conwell with a second by Mr. Tuma, Resolution No. R2017-0061 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.

- b) R2017-0064: A Resolution authorizing an amendment to Contract No. CE1600077-01 with Youth Opportunities Unlimited for the Temporary Assistance to Needy Families Summer Youth Employment Program for the period 5/1/2016 - 6/30/2017 to change the scope of services, effective 4/1/2017, to extend the time period to 12/31/2017, and for additional funds in the amount not-to-exceed \$9,150,000.00; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.

Mr. David Merriman, Administrator of Cuyahoga Job & Family Services; Ms. Carol Rivchun, President and Chief Executive Officer of Youth Opportunities Unlimited; Mr. Craig Dorm, Senior Vice President of Youth Opportunities Unlimited; and Ms. Robin Smalley, Programs Director at Towards Employment, addressed the Committee regarding Resolution No. R2017-0064. Discussion ensued.

Committee members asked questions of Mr. Merriman, Ms. Rivchun, Mr. Dorm and Ms. Smalley pertaining to the item, which they answered accordingly.

On a motion by Ms. Conwell with a second by Mr. Miller, Resolution No. R2017-0064 was considered and approved by unanimous vote to be referred to the full Council agenda with a recommendation for passage under second reading suspension of the rules.

Ms. Brown, Mr. Tuma and Ms. Conwell requested to have their names added as co-sponsors to Resolution No. R2017-0064.

6. MISCELLANEOUS BUSINESS

There was no miscellaneous business.

7. OTHER PUBLIC COMMENT

The following individuals addressed the Committee regarding the Norma Herr Women's Shelter:

- a) **Ms. Loh**
- b) **Ms. Rosie Palfy**

8. ADJOURNMENT

With no further business to discuss, Chairwoman Conwell adjourned the meeting at 2:40 p.m., without objection.

County Council of Cuyahoga County, Ohio

Resolution No. R2017-0074

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| <p>Sponsored by: County Executive Budish/Department of Health and Human Services/Division of Senior and Adult Services</p> <p>Co-sponsored by: Councilmembers Simon, Hairston, Miller, Tuma, Jones, Baker, Gallagher, Schron, Conwell, Brown and Brady</p> | <p>A Resolution making awards on RQ37121 to various municipalities and providers, in the total amount not-to-exceed \$3,418,136.00, for various services for the Community Social Services Program for the period 1/1/2017 - 12/31/2018; authorizing the County Executive to execute the master contract and all other documents consistent with said awards and this Resolution; and declaring the necessity that this Resolution become immediately effective.</p> |
|--|---|

WHEREAS, the County Executive/Department of Health and Human Services/ Division of Senior and Adult Services has recommended awards on RQ37121 to various municipalities and providers, in the total amount not-to-exceed \$3,418,136.00, for various services for the Community Social Services Program for the period 1/1/2017 - 12/31/2018 as follows:

- A) City of Bedford Heights in the approximate amount reasonably anticipated to be \$8,000.00 for Transportation services;
- B) City of Brecksville in the approximate amount reasonably anticipated to be \$59,210.00 for Adult Development and Congregate Meals services;
- C) City of Euclid in the approximate amount reasonably anticipated to be \$88,360.00 for Congregate Meals and Transportation services;
- D) City of Lakewood in the approximate amount reasonably anticipated to be \$80,720.00 for Congregate Meals and Transportation services;
- E) City of Maple Heights in the approximate amount reasonably anticipated to be \$112,825.00 for Congregate Meals and Transportation services;
- F) City of Olmsted Falls in the approximate amount reasonably anticipated to be \$40,000.00 for Adult Development services;
- G) City of Parma Heights in the approximate amount reasonably anticipated to be \$233,400.00 for Congregate Meals and Transportation services;

- H) City of Solon in the approximate amount reasonably anticipated to be \$15,280.00 for Adult Development services;
- I) City of Strongsville in the approximate amount reasonably anticipated to be \$171,890.00 for Adult Development and Transportation services;
- J) Catholic Charities Corporation on behalf of Fatima Family Center in the approximate amount reasonably anticipated to be \$18,240.00 for Adult Development services;
- K) Catholic Charities Corporation on behalf of Hispanic Senior Center in the approximate amount reasonably anticipated to be \$39,310.00 for Adult Development and Transportation services;
- L) Catholic Charities Corporation on behalf of St. Martin de Porres Family Center in the approximate amount reasonably anticipated to be \$134,670.00 for Adult Development and Transportation services;
- M) Catholic Charities Corporation on behalf of St. Philip-Neri Family Center in the approximate amount reasonably anticipated to be \$18,240.00 for Adult Development services;
- N) Community Partnership on Aging in the approximate amount reasonably anticipated to be \$54,750.00 for Congregate Meals and Transportation services;
- O) The East End Neighborhood House Association in the approximate amount reasonably anticipated to be \$134,650.00 for Adult Development, Congregate Meals and Transportation services;
- P) Eldercare Services Institute, LLC in the approximate amount reasonably anticipated to be \$45,000.00 for Adult Day services;
- Q) Eliza Bryant Village in the approximate amount reasonably anticipated to be \$113,410.00 for Adult Day and Transportation services;
- R) Goodrich Gannett Neighborhood Center in the approximate amount reasonably anticipated to be \$134,060.00 for Adult Development, Congregate Meals and Transportation services;
- S) The Harvard Community Services Center in the approximate amount reasonably anticipated to be \$151,880.00 for Adult Development, Congregate Meals and Transportation services;

- T) The Mandel Jewish Community Center of Cleveland in the approximate amount reasonably anticipated to be \$228,750.00 for Adult Development, Congregate Meals and Transportation services;
- U) Murtis Taylor Human Services System in the approximate amount reasonably anticipated to be \$126,390.00 for Adult Development, Congregate Meals and Transportation services;
- V) The Phillis Wheatley Association of Cleveland, Ohio in the approximate amount reasonably anticipated to be \$40,000.00 for Congregate Meals services;
- W) Rose Centers for Aging Well, LLC in the approximate amount reasonably anticipated to be \$354,060.00 for Adult Development, Congregate Meals and Transportation services;
- X) Rose Centers for Aging Well, LLC – East Cleveland in the approximate amount reasonably anticipated to be \$170,000.00 for Adult Development and Transportation services;
- Y) The Salvation Army in the approximate amount reasonably anticipated to be \$145,510.00 for Adult Development, Congregate Meals and Transportation services;
- Z) Senior Citizen Resources, Inc. in the approximate amount reasonably anticipated to be \$133,230.00 for Adult Development, Congregate Meals and Transportation services;
- AA) University Settlement, Incorporated in the approximate amount reasonably anticipated to be \$181,450.00 for Adult Development, Congregate Meals and Transportation services;
- BB) West Side Community House in the approximate amount reasonably anticipated to be \$384,840.00 for Adult Development, Congregate Meals and Transportation services; and

WHEREAS, the primary goal of this project is to provide programming at senior centers throughout Cuyahoga County; and

WHEREAS, this project is funded 100% by Health & Human Services Levy Funds; and

WHEREAS, it is necessary that this Resolution become immediately effective in order that critical services provided by Cuyahoga County can continue and to provide for the usual, daily operation of a County entity.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNTY COUNCIL OF CUYAHOGA COUNTY, OHIO:

SECTION 1. That the Cuyahoga County Council hereby makes awards on RQ37121 to various municipalities and providers, in the total amount not-to-exceed \$3,418,136.00, for various services for the Community Social Services Program for the period 1/1/2017 - 12/31/2018 as follows:

- A) City of Bedford Heights for Transportation services;
- B) City of Brecksville for Adult Development and Congregate Meals services;
- C) City of Euclid for Congregate Meals and Transportation services;
- D) City of Lakewood for Congregate Meals and Transportation services;
- E) City of Maple Heights for Congregate Meals and Transportation services;
- F) City of Olmsted Falls for Adult Development services;
- G) City of Parma Heights for Congregate Meals and Transportation services;
- H) City of Solon for Adult Development services;
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- J) Catholic Charities Corporation on behalf of Fatima Family Center for Adult Development services;
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- L) Catholic Charities Corporation on behalf of St. Martin de Porres Family Center for Adult Development and Transportation services;
- M) Catholic Charities Corporation on behalf of St. Philip-Neri Family Center for Adult Development services;
- N) Community Partnership on Aging for Congregate Meals and Transportation services;
- O) The East End Neighborhood House Association for Adult Development, Congregate Meals and Transportation services;
- P) Eldercare Services Institute, LLC for Adult Day services;

- Q) Eliza Bryant Village for Adult Day and Transportation services;
- R) Goodrich Gannett Neighborhood Center for Adult Development, Congregate Meals and Transportation services;
- S) The Harvard Community Services Center for Adult Development, Congregate Meals and Transportation services;
- T) The Mandel Jewish Community Center of Cleveland for Adult Development, Congregate Meals and Transportation services;
- U) Murtis Taylor Human Services System for Adult Development, Congregate Meals and Transportation services;
- V) The Phillis Wheatley Association of Cleveland, Ohio for Congregate Meals services;
- W) Rose Centers for Aging Well, LLC for Adult Development, Congregate Meals and Transportation services;
- X) Rose Centers for Aging Well, LLC – East Cleveland for Adult Development and Transportation services;
- Y) The Salvation Army for Adult Development, Congregate Meals and Transportation services;
- Z) Senior Citizen Resources, Inc. for Adult Development, Congregate Meals and Transportation services;
- AA) University Settlement, Incorporated for Adult Development, Congregate Meals and Transportation services; and
- BB) West Side Community House for Adult Development, Congregate Meals and Transportation services.

SECTION 2. That the County Executive is authorized to execute the master contract and all other documents consistent with said awards and this Resolution.

SECTION 3. It is necessary that this Resolution become immediately effective for the usual, daily operation of the County; the preservation of public peace, health, or safety in the County; and any additional reasons set forth in the preamble. Provided that this Resolution receives the affirmative vote of at least eight members of Council, it shall take effect and be in force immediately upon the earliest occurrence of any of the following: (1) its approval by the County Executive through signature, (2) the expiration of the time during which it may be disapproved by the County Executive under Section 3.10(6) of the Cuyahoga County Charter, or (3) its

County Council of Cuyahoga County, Ohio

Resolution No. R2017-0083

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| Sponsored by: County Executive Budish/Department of Health and Human Services/Division of Community Initiatives/Office of Homeless Services | A Resolution making awards on RQ38561 to various providers, in the total amount not-to-exceed \$8,395,794.00, for emergency shelter services for single adults at various facilities located in the City of Cleveland for the period 5/1/2017 - 12/31/2019; authorizing the County Executive to execute the contracts and all other documents consistent with said awards and this Resolution; and declaring the necessity that this Resolution become immediately effective. |
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WHEREAS, the County Executive/ Department of Health and Human Services/ Division of Community Initiatives/Office of Homeless Services has recommended awards on RQ38561 to various providers, in the total amount not-to-exceed \$8,395,794.00, for emergency shelter services for single adults at various facilities located in the City of Cleveland for the period 5/1/2017 - 12/31/2019 as follows:

- i) Mental Health Services for Homeless Persons, Inc. dba Frontline Service in the amount not-to-exceed \$3,858,092.00 at the Norma Herr Women's Shelter, located at 2227 Payne Avenue; and
- ii) Lutheran Metropolitan Ministry in the amount not-to-exceed \$4,537,702.00 at the Men's Emergency Shelter, located at 2100 Lakeside Avenue; and

WHEREAS, the primary goals of the project are to: (1) provide shelter to homeless clients, (2) reduce the length of stay at the shelter by providing clients with appropriate services in the community, and (3) implement a continuum of care goal of assisting clients to attain permanent housing as quickly as possible; and

WHEREAS, this project is funded 100% by the Health and Human Services levy; and

WHEREAS, it is necessary that this Resolution become immediately effective in order that critical services provided by Cuyahoga County can continue and to provide for the usual, daily operation of a County entity.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNTY COUNCIL OF CUYAHOGA COUNTY, OHIO:

SECTION 1. That the Cuyahoga County Council hereby makes awards on RQ38561 to various providers, in the total amount not-to-exceed \$8,395,794.00, for emergency shelter services for single adults at various facilities located in the City of Cleveland for the period 5/1/2017 - 12/31/2019 as follows:

- i) Mental Health Services for Homeless Persons, Inc. dba Frontline Service in the amount not-to-exceed \$3,858,092.00 at the Norma Herr Women's Shelter, located at 2227 Payne Avenue; and
- ii) Lutheran Metropolitan Ministry in the amount not-to-exceed \$4,537,702.00 at the Men's Emergency Shelter, located at 2100 Lakeside Avenue.

SECTION 2. That the County Executive is authorized to execute the contracts and all other documents consistent with said awards and this Resolution.

SECTION 3. It is necessary that this Resolution become immediately effective for the usual, daily operation of the County; the preservation of public peace, health, or safety in the County; and any additional reasons set forth in the preamble. Provided that this Resolution receives the affirmative vote of at least eight members of Council, it shall take effect and be in force immediately upon the earliest occurrence of any of the following: (1) its approval by the County Executive through signature, (2) the expiration of the time during which it may be disapproved by the County Executive under Section 3.10(6) of the Cuyahoga County Charter, or (3) its passage by at least eight members of Council after disapproval pursuant to Section 3.10(7) of the Cuyahoga County Charter. Otherwise, it shall take effect and be in force from and after the earliest period allowed by law.

SECTION 4. It is found and determined that all formal actions of this Council relating to the adoption of this Resolution were adopted in an open meeting of the Council, and that all deliberations of this Council and of any of its committees that resulted in such formal action were in meetings open to the public, in compliance with all legal requirements, including Section 121.22 of the Ohio Revised Code.

On a motion by _____, seconded by _____, the foregoing Resolution was duly adopted.

Yeas:

Nays:

County Council President

Date

County Executive

Date

Clerk of Council

Date

First Reading/Referred to Committee: April 25, 2017
Committee(s) Assigned: Health, Human Services & Aging

Journal _____
_____, 20____

Office of Procurement and Diversity Tabulation Sheet

REQUISITION NUMBER: HO - 17-38561 CONTRACT PERIOD: 1/1/2017 to 12/31/2019 CCBB: Low Non-CCBB Bid\$: *PRICE PREFERENCE LOWEST BID REC'D \$

RFB/RFP/RFQ DUE DATE: January 31, 2017 NUMBER OF RESPONSES: 24/3 Add 2%, Total is: RANGE OF LOWEST BID REC'D \$

TYPE: (RFB/RFP/RFQ): RFP (Formal) ESTIMATE: \$3,120,672.00 Minus \$, = PRICE PREF % & \$ LIMIT:

REQUESTING DEPARTMENT: Department Of Health And Human Services - Division Of Community Initiatives: Office Of Homeless Services SBE GOAL: 0% Does CCBB

Apply: Yes No MAX SBE PRICE PEF \$

COMMODITY DESCRIPTION: Seeking Proposals To Select Provider(s) To Manage The Emerhgency Shelters For Single Adults.

DOES PRICE PREFERENCE APPLY? Yes No

| | Bidder's / Vendors Name and Address | Bid Bond / Check | Actual Bid Amount (enter "N/A" if RFP or RFQ) | Buyer Administrative Review: | Price Preference | CCBB Registered | SBE: | Dept. Tech. Review | Award: (Y/N) | | | | | | | | | | | | | | |
|----------------------------|---|------------------|---|---|---|---|---|-------------------------|--------------|------------------|---|-------------|--|-------------------|---|----------------------------|--|--|--|-------------------------|--|--|--|
| 1. | Frontline Service 1744 Payne Ave Cleveland, OH 44114 | | N/A | Compliant: <input checked="" type="checkbox"/> Yes IG Registration Complete: <input checked="" type="checkbox"/> Yes IG Number: #12-1897 MCF: <input checked="" type="checkbox"/> Yes NCA: <input checked="" type="checkbox"/> Yes PH: <input checked="" type="checkbox"/> Yes POF: | <input type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> Yes <input type="checkbox"/> No | <table border="1"> <tr> <td>SBE Subcontractor Name:</td> <td></td> </tr> <tr> <td>SBE Prime: (Y/N)</td> <td><input type="checkbox"/> Yes <input type="checkbox"/> No</td> </tr> <tr> <td>Total SBE %</td> <td></td> </tr> <tr> <td>SBE Comply: (Y/N)</td> <td><input type="checkbox"/> Yes <input type="checkbox"/> No</td> </tr> <tr> <td>SBE Comments and Initials:</td> <td></td> </tr> <tr style="background-color: #cccccc;"> <td colspan="2"></td> </tr> <tr> <td>SBE Subcontractor Name:</td> <td></td> </tr> </table> | SBE Subcontractor Name: | | SBE Prime: (Y/N) | <input type="checkbox"/> Yes <input type="checkbox"/> No | Total SBE % | | SBE Comply: (Y/N) | <input type="checkbox"/> Yes <input type="checkbox"/> No | SBE Comments and Initials: | | | | SBE Subcontractor Name: | | | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| SBE Subcontractor Name: | | | | | | | | | | | | | | | | | | | | | | | |
| SBE Prime: (Y/N) | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | | | | | | | | | | | | | | | | | | |
| Total SBE % | | | | | | | | | | | | | | | | | | | | | | | |
| SBE Comply: (Y/N) | <input type="checkbox"/> Yes <input type="checkbox"/> No | | | | | | | | | | | | | | | | | | | | | | |
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Transaction ID: 937748

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| 2. | Lutheran Metropolitan Ministry 2100 Lakeside Ave Cleveland, OH 44114 | | N/A | Compliant: <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes IG Registration Complete: <input checked="" type="checkbox"/> Yes IG Number: #12-1788 MCF: <input checked="" type="checkbox"/> Yes NCA: <input checked="" type="checkbox"/> Yes PH: <input checked="" type="checkbox"/> Yes POF: <input checked="" type="checkbox"/> N/A CCBB: <input checked="" type="checkbox"/> N/A COOP: <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> Yes <input type="checkbox"/> No | SBE Subcontractor Name: SBE Prime: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> No Total SBE % SBE Comply: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> No SBE Comments and Initials: SBE Subcontractor Name: SBE Prime: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> No Total SBE % SBE Comply: (Y/N) <input type="checkbox"/> Yes <input type="checkbox"/> No SBE Comments and Initials: | <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
| 3 | West Side Catholic Center | | N/A | Compliant: <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Yes IG Registration | <input type="checkbox"/> Yes <input type="checkbox"/> No | <input type="checkbox"/> Yes <input type="checkbox"/> No | SBE Subcontractor Name: | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |

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| RQ38561 | PROGRAM | Section 2 | Section 3 | Section 4 | Section 5 | Total | Cost |
|------------------------|---------------|-------------|-------------|-------------|-------------|-------------|------|
| LMIM | Men's Shelter | 18 | 15 | 22 | 21 | 76 | |
| | | 24 | 15 | 13 | 23 | 75 | |
| | | 25 | 20 | 25 | 22 | 95 | |
| | | 25 | 25 | 25 | 25 | 100 | |
| | | 23 | 14 | 13 | 21 | 73 | |
| | | 20 | 15 | 25 | 25 | 85 | |
| | | 16 | 9 | 18 | 20 | 63 | |
| AVERAGE | | 21.6 | 16.1 | 20.1 | 22.4 | 80.9 | |
| West Side | NHWC | | | | | | |
| | | 12 | 12 | 12 | 12 | 48 | |
| | | 15 | 12 | 12 | 16 | 55 | |
| | | 15 | 20 | 17 | 20 | 72 | |
| | | 15 | 10 | 10 | 7 | 42 | |
| | | 7 | 11 | 12 | 14 | 44 | |
| | | 15 | 17 | 20 | 20 | 72 | |
| | | 12 | 8 | 13 | 12 | 45 | |
| AVERAGE | | 13.0 | 12.9 | 13.7 | 14.4 | 54.0 | |
| Frontline SRvc. | NHWC | | | | | | |
| | | 15 | 17 | 19 | 17 | 68 | |
| | | 23 | 24 | 22 | 23 | 92 | |
| | | 18 | 20 | 20 | 23 | 81 | |
| | | 20 | 25 | 23 | 25 | 93 | |
| | | 23 | 25 | 17 | 16 | 81 | |
| | | 20 | 25 | 25 | 25 | 95 | |
| | | 20 | 22 | 19 | 18 | 79 | |
| AVERAGE | | 19.9 | 22.6 | 20.7 | 21.0 | 84.1 | |

Recommendations:

Men's Shelter Lutheran Metropolitan Ministry
 Norma Herr Women's Shelter Frontline Service

Review Sheet for RQ 38561

The RFP asked the bidders to provide the following information:

Section 1 of the RFP

Cover letter, brief description of the organization, services provided, a conflict of interest statement, and confirmation to comply with all provisions of the RFP; identify any exceptions to the County contract and conditions should be identified in the cover letter.

No Score _____

Section 2 of the RFP

Project Understanding : The RFP requested the following information:

- What do you understand to be the purpose and scope of the project?
- What are the pertinent issues and potential problems related to the project?

Scope of Work/Solution/Project Narrative

- What is your proposed solution to the needs identified in the RFP?

Deliverables

Describe the deliverables in specific, and to the extent possible, measurable terms.

Scoring: 25 points

Award up to 25 points for your assessment of how completely and coherently the provider's answers align with the Scope of Work and Deliverables stated in the RFP.

19.9

Section 3 of the RFP

Methodology: describe the methodology you will use to carry out the project, the reason for selecting this approach. Detail the tasks to be undertaken. Include hours of operation, services provided on site, and the organization of the shelter on a day to day basis.

Project Schedule

Provide a chart showing project activities that includes the achievement milestones upon which progress payment will be claimed.

Evaluation Plan

How will you assess the progress of the project while it is underway? Describe the internal process for tracking client services and outcomes; include forms used, time frames for evaluation activities, as well as the staff responsible at each level. Describe how OUTCOME REVIEW will be integrated into program changes.

Scoring: 25 Points

Award up to 25 points for your assessment of how completely and coherently the provider's answers align with the requested information describing the methodology for the services.

22.6

Section 4 of the RFP

Project Management: Describe the project management organizational structure including reporting levels and lines of authority. Describe how clients are assigned case management services and the specific services that will be provided, including how, and in what timeframe a housing plan is developed and implemented, specific benefits and applied for and the internal accountability system for supervision to track case management service delivery.

PROJECT REPORTING

Describe your status reporting methodology: details of written and oral progress reporting; HMIS workflow; data quality plan; internal staff reporting protocols and time frames.

Interface with the County

How do you propose to assure that City and County staff are aware of significant issues occurring in the shelter?

Risk Management

Identify potential issues with shelter management. Identify organizational approach to preventing these types of issues. Describe organizational response to crisis situations. What activities have been incorporated into the project plan to reduce the occurrence, severity, impact of events or situations that can compromise the project's objectives? What are the three (3) most significant barriers to:

- shortening length of stay
- Reducing the number of homeless persons
- Accessing permanent housing

How will your project address each of these issues?

Scoring: 25 Points

Award up to 25 points for your assessment of how completely and coherently the provider's answers align with the requested information for this section.

20.7

Section 5 of the RFP

Vendor Qualifications

Identify the qualifications that differentiate your agency's services and approach that are different from others.

Prior Experience

Does the bidding agency have :

- sufficient staff capacity to deliver the services? (number of employees) Documented ?
- organizational capacity to manage fiscal responsibilities ? Documentation of budget experience
- examples of providing services on similar projects?
- What is agency's commitment to increasing staff capacity (training, education)

Bidders were asked to provide three years of data for the following measures:

1. Unduplicated number of clients served, by year
2. Percentage of clients exiting to permanent housing , by year

3. Percentage of clients exiting with cash income, by year
4. Percentage of clients exiting with non-cash income
5. Percentage of clients self-reporting one or more disabilities
6. Number of grievances filed each year
7. Disposition of grievances
8. Number of discharges involving police
9. Number of involuntary discharges/ reasons for involuntary discharge
10. For 1/01/15 – 12/31/15, shelter length of stay for:
 - Leavers _____
 - Stayers _____

Personnel

Identification of key project personnel, including subcontracted staff, must be included with the following information:

- Name
- Position with project (title)
- Role with project (functional responsibilities)
- Experience with project tasks
- Work history on similar projects
- Legal relationship with primary provider
- Groups of staff (e.g. Third shift staff) may be described in terms of overall expected duties and performance expectations; the number of FTE's in that position, hiring qualifications, etc. as opposed to listing each person individually.
- List **required** trainings, training schedule; documentation that project staff attended trainings
- Describe agency philosophy for providing client services

Bidders were asked to include an organizational chart that includes all the personnel assigned to the project and their personal responsibility area related to each component of the project deliverables.

Customer References – There should be 3 references attached.

Scoring: 25 Points

Award up to 25 points for your assessment of how completely and coherently the provider's answers align with the requested information for this section.

21.0

TOTAL PROPOSAL SCORE

| | |
|-------|-------------|
| Sec 2 | 19.9 |
| 3 | 22.6 |
| 4 | 20.7 |
| 5 | <u>21.0</u> |

AVER. SCORE 84.1

| RQ38561 | PROGRAM | Section 2 | Section 3 | Section 4 | Section 5 | Total | Cost |
|-----------------|---------------|-------------|-------------|-------------|-------------|-------------|------|
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| | | 25 | 25 | 25 | 25 | 100 | |
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| | | 15 | 10 | 10 | 7 | 42 | |
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| | | 23 | 25 | 17 | 16 | 81 | |
| | | 20 | 25 | 25 | 25 | 95 | |
| | | 20 | 22 | 19 | 18 | 79 | |
| AVERAGE | | 19.9 | 22.6 | 20.7 | 21.0 | 84.1 | |

Recommendations:

Men's Shelter Lutheran Metropolitan Ministry
 Norma Herr Women's Shelter Frontline Service

Review Sheet for RQ 38561

The RFP asked the bidders to provide the following information:

Section 1 of the RFP

Cover letter, brief description of the organization, services provided, a conflict of interest statement, and confirmation to comply with all provisions of the RFP; identify any exceptions to the County contract and conditions should be identified in the cover letter.

No Score _____

Section 2 of the RFP

Project Understanding : The RFP requested the following information:

- What do you understand to be the purpose and scope of the project?
- What are the pertinent issues and potential problems related to the project?

Scope of Work/Solution/Project Narrative

- What is your proposed solution to the needs identified in the RFP?

Deliverables

Describe the deliverables in specific, and to the extent possible, measurable terms.

21.6

Scoring: 25 points

Award up to 25 points for your assessment of how completely and coherently the provider's answers align with the Scope of Work and Deliverables stated in the RFP.

Section 3 of the RFP

Methodology: describe the methodology you will use to carry out the project, the reason for selecting this approach. Detail the tasks to be undertaken. Include hours of operation, services provided on site, and the organization of the shelter on a day to day basis.

Project Schedule

Provide a chart showing project activities that includes the achievement milestones upon which progress payment will be claimed.

Evaluation Plan

How will you assess the progress of the project while it is underway? Describe the internal process for tracking client services and outcomes; include forms used, time frames for evaluation activities, as well as the staff responsible at each level. Describe how OUTCOME REVIEW will be integrated into program changes.

Scoring: 25 Points

Award up to 25 points for your assessment of how completely and coherently the provider's answers align with the requested information describing the methodology for the services.

16.1

Section 4 of the RFP

Project Management: Describe the project management organizational structure including reporting levels and lines of authority. Describe how clients are assigned case management services and the specific services that will be provided, including how, and in what timeframe a housing plan is developed and implemented, specific benefits and applied for and the internal accountability system for supervision to track case management service delivery.

PROJECT REPORTING

Describe your status reporting methodology: details of written and oral progress reporting; HMIS workflow; data quality plan; internal staff reporting protocols and time frames.

Interface with the County

How do you propose to assure that City and County staff are aware of significant issues occurring in the shelter?

Risk Management

Identify potential issues with shelter management. Identify organizational approach to preventing these types of issues. Describe organizational response to crisis situations. What activities have been incorporated into the project plan to reduce the occurrence, severity, impact of events or situations that can compromise the project’s objectives? What are the three (3) most significant barriers to:

- shortening length of stay
- Reducing the number of homeless persons
- Accessing permanent housing

How will your project address each of these issues?

Scoring: 25 Points

Award up to 25 points for your assessment of how completely and coherently the provider’s answers align with the requested information for this section.

20.1

Section 5 of the RFP

Vendor Qualifications

Identify the qualifications that differentiate your agency’s services and approach that are different from others.

Prior Experience

Does the bidding agency have :

- sufficient staff capacity to deliver the services? (number of employees) Documented ?
- organizational capacity to manage fiscal responsibilities ? Documentation of budget experience
- examples of providing services on similar projects?
- What is agency’s commitment to increasing staff capacity (training, education)

Bidders were asked to provide three years of data for the following measures:

1. Unduplicated number of clients served, by year
2. Percentage of clients exiting to permanent housing , by year

3. Percentage of clients exiting with cash income, by year
4. Percentage of clients exiting with non-cash income
5. Percentage of clients self-reporting one or more disabilities
6. Number of grievances filed each year
7. Disposition of grievances
8. Number of discharges involving police
9. Number of involuntary discharges/ reasons for involuntary discharge
10. For 1/01/15 – 12/31/15, shelter length of stay for:
 - Leavers _____
 - Stayers _____

Personnel

Identification of key project personnel, including subcontracted staff, must be included with the following information:

- Name
- Position with project (title)
- Role with project (functional responsibilities)
- Experience with project tasks
- Work history on similar projects
- Legal relationship with primary provider
- Groups of staff (e.g. Third shift staff) may be described in terms of overall expected duties and performance expectations; the number of FTE's in that position, hiring qualifications, etc. as opposed to listing each person individually.
- List **required** trainings, training schedule; documentation that project staff attended trainings
- Describe agency philosophy for providing client services

Bidders were asked to include an organizational chart that includes all the personnel assigned to the project and their personal responsibility area related to each component of the project deliverables.

Customer References – There should be 3 references attached.

Scoring: 25 Points

Award up to 25 points for your assessment of how completely and coherently the provider's answers align with the requested information for this section.

22.4

TOTAL PROPOSAL SCORE

Sect 2 - 21.6
 Sect 3 - 16.1
 Sect 4 - 20.1
 Sect 5 - 22.4

average = 80.9

County Council of Cuyahoga County, Ohio

Resolution No. R2017-0084

| | |
|--|---|
| <p>Sponsored by: County Executive Budish/Department of Health and Human Services/Division of Children and Family Services</p> <p>Co-sponsored by: Councilmember Hairston</p> | <p>A Resolution authorizing an amendment and restatement of Master Contract assigned Nos. CE1300570 and CE1300571 for placement and foster care services for the period starting at various times, as specified in this Resolution, and ending on 12/31/2016 to extend the time period to 12/31/2017 and for additional funds in the total amount not-to-exceed \$42,811,492.00; authorizing the County Executive to execute the amendment and all other documents consistent with this Resolution; and declaring the necessity that this Resolution become immediately effective.</p> |
|--|---|

WHEREAS, the County Executive/Department of Health and Human Services/ Division of Children and Family Services has recommended an amendment and restatement of Master Contract assigned Nos. CE1300570 and CE1300571 for placement and foster care services for the period starting at various times, as specified in this Resolution, and ending on 12/31/2016 to extend the time period to 12/31/2017 and for additional funds in the total amount not-to-exceed \$42,811,492.00 as follows:

- a) Alliance Human Services in the approximate amount reasonably anticipated to be \$3,722,194.00;
- b) Applewood Centers, Inc. in the approximate amount reasonably anticipated to be \$1,578,970.00;
- c) Beech Brook in the approximate amount reasonably anticipated to be \$2,664,771.00;
- d) Bellfaire Jewish Childrens Bureau in the approximate amount reasonably anticipated to be \$2,453,713.00;
- e) BHC Belmont Pines Hospital, Inc. in the approximate amount reasonably anticipated to be \$2,176,352.00;
- f) Caring for Kids, Inc. in the approximate amount reasonably anticipated to be \$195,118.00;
- g) Carrington Youth Academy in the approximate amount reasonably anticipated to be \$202,443.00;
- h) Catholic Charities Corporation (Parmadale) in the approximate amount reasonably anticipated to be \$943,060.00;
- i) Christian Children's Home of Ohio, Inc. in the approximate amount reasonably anticipated to be \$317,551.00;

- j) Cornel Abraxas Group, Inc. in the approximate amount reasonably anticipated to be \$26,328.00;
- k) Fox Run: The Center for Children and Adolescents in the approximate amount reasonably anticipated to be \$405,164.00;
- l) Glen Mills School in the approximate amount reasonably anticipated to be \$51,788.00;
- m) House of New Hope in the approximate amount reasonably anticipated to be \$1,357,290.00;
- n) OhioGuidestone in the approximate amount reasonably anticipated to be \$4,786,767.00;
- o) Shelter Care, Inc. in the approximate amount reasonably anticipated to be \$45,832.00;
- p) Detroit Behavioral Institute Inc. dba Capstone Academy in the approximate amount reasonably anticipated to be \$396,000.00;
- q) Options Treatment Center Acquisition Corp in the approximate amount reasonably anticipated to be \$396,000.00;
- r) Sequel Pomegranate Health Systems, LLC in the approximate amount reasonably anticipated to be \$396,000.00;
- s) Reach Consulting Service dba Educational Alternatives in the approximate amount reasonably anticipated to be \$91,665.00;
- t) In Focus of Cleveland, Inc. in the approximate amount reasonably anticipated to be \$1,287,297.00;
- u) Keystone Richland Center, LLC dba Foundations For Living in the approximate amount reasonably anticipated to be \$283,413.00;
- v) Lutheran Metropolitan Ministry dba S.T.A.R.T. Support to At-Risk Teens in the approximate amount reasonably anticipated to be \$1,875,675.00;
- w) National Youth Advocate Program, Inc. in the approximate amount reasonably anticipated to be \$2,300,951.00;
- x) New Directions, Inc. in the approximate amount reasonably anticipated to be \$37,921.00;
- y) Options for Families and Youth in the approximate amount reasonably anticipated to be \$1,326,541.00;
- z) Pathway Caring for Children in the approximate amount reasonably anticipated to be \$263,527.00;
- aa) Pressley Ridge in the in the approximate amount reasonably anticipated to be \$1,693,076.00;
- bb) Quality Care Residential Homes, Inc. in the approximate amount reasonably anticipated to be \$314,275.00;
- cc) Rite of Passage, Inc. in the approximate amount reasonably anticipated to be \$100,852.00;
- dd) Specialized Alternatives for Families and Youth of Ohio, Inc. in the approximate amount reasonably anticipated to be \$3,879,463.00;
- ee) The Bair Foundation in the approximate amount reasonably anticipated to be \$1,838,856.00;
- ff) The Buckeye Ranch Inc. in the approximate amount reasonably anticipated to be \$15,278.00;

- gg) The Cleveland Christian Home Incorporated in the approximate amount reasonably anticipated to be \$2,374,736.00;
- hh) The Village Network in the approximate amount reasonably anticipated to be \$1,013,304.00;
- ii) Adelphoi Village, Inc. in the approximate amount reasonably anticipated to be \$326,700.00;
- jj) Lutheran Homes Society, Inc. in the approximate amount reasonably anticipated to be \$346,500.00;
- kk) Muskegon River Youth Home Inc. in the approximate amount reasonably anticipated to be \$173,250.00;
- ll) New Beginnings Residential Treatment, LLC in the approximate amount reasonably anticipated to be \$148,500.00;
- mm) Tri-State Youth Authority, Inc. dba Mohican Youth in the approximate amount reasonably anticipated to be \$320,826.00;
- nn) The Twelve of Ohio, Inc. in the approximate amount reasonably anticipated to be \$683,590.00; and
- oo) Woods Services Inc. in the approximate amount reasonably anticipated to be \$55,508.00.

WHEREAS, the following providers joined the Master Contract on June 1, 2016: Detroit Behavioral Institute Inc. dba Capstone Academy, Options Treatment Center Acquisition Corp. and Sequel Pomegranate Health Systems, LLC; and

WHEREAS, the following provider joined the Master Contract on October 12, 2016: Reach Consulting Service dba Educational Alternatives; and

WHEREAS, the following providers joined the Master Contract on November 15, 2016: Adelphoi Village, Inc., Lutheran Homes Society, Inc., Muskegon River Youth Home Inc., New Beginnings Residential Treatment, LLC, Tri-State Youth Authority, Inc. dba Mohican Youth Academy, The Twelve of Ohio, Inc. and Woods Services Inc.; and

WHEREAS, all other providers, not specifically referenced above, joined the Master Contract on January 1, 2014; and

WHEREAS, the purpose of this project is to retain a group of providers to provide foster care, residential care, emergency shelter and group home services to the Division of Children and Family Services; and

WHEREAS, the project is funded by Health and Human Services Levy funds/State Child Protection Allocation; and

WHEREAS, it is necessary that this Resolution become immediately effective in order that critical services provided by Cuyahoga County can continue and to provide for the usual, daily operation of a County entity.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNTY COUNCIL OF CUYAHOGA COUNTY, OHIO:

SECTION 1. That the Cuyahoga County Council hereby authorizes an amendment and restatement of Master Contract assigned Nos. CE1300570 and CE1300571 for placement and foster care services for the period starting at various times, as specified in this Resolution, and ending on 12/31/2016 to extend the time period to 12/31/2017 and for additional funds in the total amount not-to-exceed \$42,811,492.00; and authorizes funding increases with various previously approved providers.

SECTION 2. The funding increases are for the following approximate amounts reasonably anticipated to be as listed below. Specific allocations per contractor are subject to change, based upon the County's needs and requirements for foster care, residential care, emergency shelter and group home services as children come into County custody.

- a) Alliance Human Services in the approximate amount reasonably anticipated to be \$3,722,194.00;
- b) Applewood Centers, Inc. in the approximate amount reasonably anticipated to be \$1,578,970.00;
- c) Beech Brook in the approximate amount reasonably anticipated to be \$2,664,771.00;
- d) Bellfaire Jewish Childrens Bureau in the approximate amount reasonably anticipated to be \$2,453,713.00;
- e) BHC Belmont Pines Hospital, Inc. in the approximate amount reasonably anticipated to be \$2,176,352.00;
- f) Caring for Kids, Inc. in the approximate amount reasonably anticipated to be \$195,118.00;
- g) Carrington Youth Academy in the approximate amount reasonably anticipated to be \$202,443.00;
- h) Catholic Charities Corporation (Parmadale) in the approximate amount reasonably anticipated to be \$943,060.00;
- i) Christian Children's Home of Ohio, Inc. in the approximate amount reasonably anticipated to be \$317,551.00;
- j) Cornel Abraxas Group, Inc. in the approximate amount reasonably anticipated to be \$26,328.00;
- k) Fox Run: The Center for Children and Adolescents in the approximate amount reasonably anticipated to be \$405,164.00;
- l) Glen Mills School in the approximate amount reasonably anticipated to be \$51,788.00;
- m) House of New Hope in the approximate amount reasonably anticipated to be \$1,357,290.00;
- n) OhioGuidestone in the approximate amount reasonably anticipated to be \$4,786,767.00;

- o) Shelter Care, Inc. in the approximate amount reasonably anticipated to be \$45,832.00;
- p) Detroit Behavioral Institute Inc. dba Capstone Academy in the approximate amount reasonably anticipated to be \$396,000.00;
- q) Options Treatment Center Acquisition Corp in the approximate amount reasonably anticipated to be \$396,000.00;
- r) Sequel Pomegranate Health Systems, LLC in the approximate amount reasonably anticipated to be \$396,000.00;
- s) Reach Consulting Service dba Educational Alternatives in the approximate amount reasonably anticipated to be \$91,665.00;
- t) In Focus of Cleveland, Inc. in the approximate amount reasonably anticipated to be \$1,287,297.00;
- u) Keystone Richland Center, LLC dba Foundations For Living in the approximate amount reasonably anticipated to be \$283,413.00;
- v) Lutheran Metropolitan Ministry dba S.T.A.R.T. Support to At-Risk Teens in the approximate amount reasonably anticipated to be \$1,875,675.00;
- w) National Youth Advocate Program, Inc. in the approximate amount reasonably anticipated to be \$2,300,951.00;
- x) New Directions, Inc. in the approximate amount reasonably anticipated to be \$37,921.00;
- y) Options for Families and Youth in the approximate amount reasonably anticipated to be \$1,326,541.00;
- z) Pathway Caring for Children in the approximate amount reasonably anticipated to be \$263,527.00;
- aa) Pressley Ridge in the in the approximate amount reasonably anticipated to be \$1,693,076.00;
- bb) Quality Care Residential Homes, Inc. in the approximate amount reasonably anticipated to be \$314,275.00;
- cc) Rite of Passage, Inc. in the approximate amount reasonably anticipated to be \$100,852.00;
- dd) Specialized Alternatives for families and Youth of Ohio, Inc. in the approximate amount reasonably anticipated to be \$3,879,463.00;
- ee) The Bair Foundation in the approximate amount reasonably anticipated to be \$1,838,856.00;
- ff) The Buckeye Ranch Inc. in the approximate amount reasonably anticipated to be \$15,278.00;
- gg) The Cleveland Christian Home Incorporated in the approximate amount reasonably anticipated to be \$2,374,736.00;
- hh) The Village Network in the approximate amount reasonably anticipated to be \$1,013,304.00;
- ii) Adelphoi Village, Inc. in the approximate amount reasonably anticipated to be \$326,700.00;
- jj) Lutheran Homes Society, Inc. in the approximate amount reasonably anticipated to be \$346,500.00;
- kk) Muskegon River Youth Home Inc. in the approximate amount reasonably anticipated to be \$173,250.00;

- ll) New Beginnings Residential Treatment, LLC in the approximate amount reasonably anticipated to be \$148,500.00;
- mm) Tri-State Youth Authority, Inc. dba Mohican Youth in the approximate amount reasonably anticipated to be \$320,826.00;
- nn) The Twelve of Ohio, Inc. in the approximate amount reasonably anticipated to be \$683,590.00; and
- oo) Woods Services Inc. in the approximate amount reasonably anticipated to be \$55,508.00.

SECTION 3. That the County Executive is authorized to execute the amendment and all other documents consistent with this Resolution.

SECTION 4. It is necessary that this Resolution become immediately effective for the usual daily operation of the County; the preservation of public peace, health, or safety in the County; and any additional reasons set forth in the preamble. Provided that this Resolution receives the affirmative vote of at least eight members of Council, it shall take effect and be in force immediately upon the earliest occurrence of any of the following: (1) its approval by the County Executive through signature, (2) the expiration of the time during which it may be disapproved by the County Executive under Section 3.10(6) of the Cuyahoga County Charter, or (3) its passage by at least eight members of Council after disapproval pursuant to Section 3.10(7) of the Cuyahoga County Charter. Otherwise, it shall take effect and be in force from and after the earliest period allowed by law.

SECTION 5. It is found and determined that all formal actions of this Council relating to the adoption of this Resolution were adopted in an open meeting of the Council, and that all deliberations of this Council and of any of its committees that resulted in such formal action were in meetings open to the public, in compliance with all legal requirements, including Section 121.22 of the Ohio Revised Code.

On a motion by _____, seconded by _____, the foregoing Resolution was duly adopted.

Yeas:

Nays:

County Council President

Date

County Executive

Date

Clerk of Council

Date

First Reading/Referred to Committee: April 25, 2017
Committee(s) Assigned: Health, Human Services & Aging

Additional Sponsorship Requested on the Floor: April 25, 2017

Journal _____
_____, 20__

CONTRACT/AGREEMENT EVALUATION FORM
(To be completed in its entirety by user department for all contract/agreement renewals or amendments.)

| |
|--|
| Contractor: Alliance Human Services, Inc |
| Contract/Agreement No.: CE1300570-01 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Alliance Human Services, Inc provides traditional and specialized foster care services, accepting difficult to place populations such as adjudicated delinquents, lower functioning/MRDD and severely behaviorally and/or emotionally disturbed children. CFS contracts for four levels of care. |
| Original Contract/Agreement Amount: \$12,000,000,00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Alliance Human Services/Ohio Mentor completed this period with children experiencing minimal moves. The provider had 2 substantiated or 1 indicated abuse/neglect allegations over the duration of the contract. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor**

Justification of Rating: Alliance Human Services, Inc has services approximately 200 children during this evaluations period. This agency continues to maintain 90% compliance score by our contract monitoring unit for the 2015 calendar year.

Cuyahoga County Division of Children and Family Services
User Department

May 16, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

| |
|--|
| Contractor: Applewood Centers, Inc |
| Contract/Agreement No.: CE1300570-02 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Applewood Centers Inc., created in 1997 by the merger of Children's Services, Inc. and the Guidance Centers, operates residential, foster care, adoption, and community-based programming. Children's Aid Society merged with this provider effective 7/1/2004. This enabled the provider to increase it's continuum of care to include residential services for younger children and increased capacity in the Partial Hospitalization program. |
| Original Contract/Agreement Amount: \$6,000,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Applewood Centers, Inc serviced approximately 185 children during this evaluation period. Applewood Center, Inc. completed this period minimal children experiencing lateral or more restrictive moves. The provider received 0 substantiated abuse dispositions and one indicated abuse disposition. Applewood Center, Inc. achieved 96% during the DCFS contract audit. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

| |
|---|
| Justification of Rating: Applewood Center, Inc. continues to serve our population through foster care, residential setting, and therapeutic counseling. Applewood Centers Inc., has effectively provided services for our clients. |
|---|

Cuyahoga County Division of Children and Family Services
User Department

May 16, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

| |
|--|
| Contractor: Beech Brook |
| Contract/Agreement No.: CE1300570-03 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Beech Brook is a non-profit organization offering traditional and specialized levels of foster care, intensive treatment and residential care for children 6 through 13, in-home, community based, and adoption services. CCDCFS currently contracts for all these services. |
| Original Contract/Agreement Amount: \$15,000,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Beech Brook has communicated effectively with our agency by providing documentation of services rendered for the clients served. The provider has completed this evaluation period with children experiencing minimal lateral or more restrictive moves. Beech Brook received 3 indicated abuse dispositions and 2 substantiated abuse/neglect dispositions during this review period. Beech Brook received 98% during their County Contract Audit regarding documentation. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Beech Brook has serviced approximately 250 children during this evaluation period. Beech Brook has provided effective services during this evaluation period. This provider specialized in providing services for our younger children in need of intensive residential services along with foster care. BeechBrook is no longer providing residential services

Cuyahoga County Division of Children and Family Services
User Department

May 16, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

| |
|--|
| Contractor: Bellefaire JCB |
| Contract/Agreement No.: CE1300570-04 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Bellefaire JCB, founded in 1868 as a Jewish orphanage has grown to a multi-service agency that provides residential treatment, traditional and treatment foster care, in-home counseling services, adoption services, independent living programs, and multi-site community clinics. |
| Original Contract/Agreement Amount: \$12,000,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Bellefaire JCB has serviced approximately 250 children for foster care, residential treatment center and Independent Living. The provider received minimal number of children experiencing lateral or restrictive moves. Bellefaire, JCB received 1 substantiated and 5 indicated abuse/neglect allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: JCB Bellefaire addresses the needs of our autistic clients through their Monarch Program. Bellefaire JCB also provides clinical care that supports the evidence based treatment model. Bellefaire JCB achieved a 89% compliance score regarding documentation of the DCFS Contract Monitoring Services Audit Review.

Cuyahoga County Division of Children and Family Services
User Department

May 16, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

Contractor: BHC Belmont Pines Hospital

Contract/Agreement No.: CE1300570-05
Time Period: 1/1/2016-12/31/2016

Service Description: BHC Belmont Pines Hospital, Inc. is a for-profit organization, licensed by the Ohio Dept. of Mental Health to serve children and adolescents in short-term crisis stabilization and residential programs. We currently contract for a short-term (10 day) diagnostic/stabilization unit and a longer term residential program.

Original Contract/Agreement Amount: \$6,116,700.00

Prior Amendment(s) Amount(s):

Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided, along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) Identify the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period.

Actual performance versus performance indicators (include statistics): Belmont Pines Hospital has provided services for approximately 80 children during this evaluation period. Belmont Pines continues to communicate efficiently with our agency through timely reporting, and documentation submission. During this period minimal number of children experienced more restrictive moves. Belmont Pines Hospital received no substantiated or indicated abuse/neglect allegations. They received a 100% on the compliance audit during the recent review.

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Belmont Pines (BHC) provides services that address inpatient acute psychiatric care as well as residential services. BHC communicates effectively with our agency by identifying clients that have completed treatment and prepared to return to the community.

Cuyahoga County Division of Children and Family Services
User Department

April 11, 2012
Date

CONTRACT/AGREEMENT EVALUATION FORM
(To be completed in its entirety by user department for all contract/agreement renewals or amendments.)

Contractor: Caring For Kids Inc.

Contract/Agreement No.: CE 1300570-06
Time Period: January 1, 2015 – December 31, 2016

Service Description: Adoption Service

Original Contract/Agreement Amount: \$64,000.00

Prior Amendment(s) Amount(s): None

Performance Indicators: Caring for Kids continue to be successful in their recruitment efforts to find prospective adoptive families for the available youth.

Actual performance versus performance indicators (include statistics): For this contract period. Caring for Kids finalized two adoptions and have six children on adoptive placement.

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating:

Adoption Department
User Department

June 30, 2016
Date

s: evaluation

CONTRACT/AGREEMENT EVALUATION FORM
(To be completed in its entirety by user department for all contract/agreement renewals or amendments.)

| |
|--|
| Contractor: Carrington Youth Academy |
| Contract/Agreement No.: CE1300570-07 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Carrington Youth Academy is a for-profit organization, licensed by the Ohio Dept. of Job and Family Services to serve boys and girls between the ages of 8 to 21 in a comprehensive residential setting and capabilities of maintaining youth in their shelter care program. CCDCFS primarily uses this provider for residential care. |
| Original Contract/Agreement Amount: \$750,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Carrington Youth Academy has serviced approximately 30 children during this evaluation period. Carrington Youth Academy is compliant with CCDCFS requests for documents and attempts to effectively communication with our agency receiving 98% compliance during the DCFS contract monitoring audit. This provider has completed this evaluation period with a minimal children experiencing lateral or more restrictive setting. Carrington Youth Academy received 2 substantiated and 9 indicated abuse/neglect. Carrington worked with the agency to identify improvements that were needed and has implemented those changes. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Carrington Youth Academy provides services that address residential services for our clients. This provider demonstrates a team approach in providing case management, education and individual care of the client.

Cuyahoga County Division of Children and Family Services
User Department

May 16, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
(To be completed in its entirety by user department for all contract/agreement renewals or amendments.)

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| Contractor: Catholic Charities Corporation |
| Contract/Agreement No.: CE1300570-08 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Catholic Charities Corporation/Parmadale are a multi-service organization offering a complete array of human services including residential, foster care, adoptive, and in-home services. Residential services are provided at the Parmadale location. Founded in 1925, Parmadale has grown from a home for orphaned and dependent children to a facility offering specialized programs for children with emotional, behavioral and developmental issues. CFS contracts for all residential services, which includes approximately seventy five foster homes, principally in Cuyahoga County. |
| Original Contract/Agreement Amount: \$13,266,360.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Catholic Charities Corporation serviced 100 over this contract period. Over the last 6 months Catholic Charities has had 1 substantiated and 2 indicated abuse/neglect allegations. Catholic Charities experienced minimal moves during this contract period. They received 100% on their compliance audit. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Catholic Charities Corporation serviced 100 children during this evaluation period. Catholic Charities is no longer providing residential care but have done a good job in providing foster care placement and services for our youth.

Cuyahoga County Division of Children and Family Services
User Department

May 16, 2016
Date

s: evaluation

CONTRACT/AGREEMENT EVALUATION FORM
(To be completed in its entirety by user department for all contract/agreement renewals or amendments.)

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| Contractor: Christian Children's Home of Ohio, Inc. |
| Contract/Agreement No.: CE1300570-09 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Christian Children's Home of Ohio, Inc (CCHO) was founded in 1969 to provide residential care for children with emotional and behavioral issues in small family like settings. CCHO has since expanded to include foster care, adoption, independent living, and counseling services. |
| Original Contract/Agreement Amount: \$900,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Christian Children's Home of Ohio, Inc has serviced approximately 40 children during this evaluation period. They received an 81% during the contract monitoring audit. The provider has completed this evaluation period with minimal lateral and restrictive moves along with no substantiated or indicated abuse/neglect allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Christian Children's Home continues to try and serve Cuyahoga County children within the county demonstrated through their foster care recruitment services. CCHO continues to provide services to the children they accept with minimal disruption.

Cuyahoga County Division of Children and Family Services
User Department

May 16, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: Cornell Abraxas Group, Inc |
| Contract/Agreement No.: CE1300570-11 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Cornell Abraxas of Ohio is certified by the Ohio Dept. of Drug and Alcohol Services to provide treatment for chemically dependent boys, age twelve through eighteen. CFS uses this residential program for boys who can not be treated in an out-patient program because of behavioral or mental health issues, who are adjudicated, or who have been unsuccessful in out-patient programs. |
| Original Contract/Agreement Amount: \$75,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Cornell Abraxas Group, Inc. has serviced approximately two children during this evaluation period. Cornell Abraxas Group Inc., provides Evidence Based Curricula for our children along with vocational and career explorations. The provider has completed this period with a minimal number of children experiencing lateral or restrictive moves. The provider received no substantiated or indicated abuse/neglect allegations. They received a 100% during the contract audit. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Cornell Abraxas Group, Inc. does a good job at providing services to the youth referred to them. They do treat some of are harder to place youth that have chemical dependency issues. They provide information and documentation on a regular basis.

Cuyahoga County Division of Children and Family Services
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s: evaluation

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CONTRACT/AGREEMENT EVALUATION FORM
 (To be completed in its entirety by user department for
 all contract/agreement renewals or amendments.)

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| Contractor: Fox Run |
| Contract/Agreement No.: CE1300570-13 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Fox Run Hospital, Inc. is a for-profit organization, licensed by the Ohio Dept. of Mental Health to serve children and adolescents in short-term crisis stabilization and residential programs. We currently contract for long term residential program and DD residential treatment. |
| Original Contract/Agreement Amount: \$345,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Fox Run has provided services for approximately 15 children during this evaluation period. Fox Run communicates efficiently with our agency through timely reporting, and documentation submission. During this period minimal number of children experienced restrictive moves. Fox Run Hospital received no substantiated and 1 indicated abuse/neglect allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: Fox Run is an out of county placement, however they service our DD clients with a secure residential setting while addressing their special needs. |
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Cuyahoga County Division of Children and Family Services
 User Department

May 16, 2016
 Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: Glen Mills Schools |
| Contract/Agreement No.: CE1300570-14 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Glen Mills Schools, established in 1826, is located in Glen Mills Pennsylvania. Licensed by the Commonwealth of Pennsylvania, Department of Public Welfare, its primary purpose is to serve adjudicated adolescent males ages fifteen through eighteen. CCDCFS principally uses this Provider for children ordered by Cuyahoga County Juvenile Court. |
| Original Contract/Agreement Amount: \$96,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Glen Mills currently services 6 court ordered children during this evaluation period. Glen Mills provides counseling, education, and the promotion of change within the young men live. The provider has no substantiated or indicated abuse/neglect allegations during this evaluation period. They received a 100% during their recent Contract Audit. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Glen Mills provides these services to our court ordered clients. The young men referred to this program due very well and benefit from the services provided.

Cuyahoga County Division of Children and Family Services
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s: evaluation

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Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: House of New Hope |
| Contract/Agreement No.: CE1300570-17 Time Period: 1/1/2014-12/31/2016 |
| Service Description: House of New Hope, incorporated in 1993, provides traditional and treatment levels of foster care, as well as adoption services. CFS contracts for all levels of foster care, and utilizes this provider principally for large sibling groups and children with severe treatment issues. |
| Original Contract/Agreement Amount: \$4,800,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): House of New Hope serviced approximately 250 children during this evaluation period. The provider received 98% compliance during DCFS contract monitoring audit. House of New Hope completed this period with a minimal number of children experiencing no lateral or restrictive moves. The provider also had no substantiated or indicated abuse/neglect allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: House of New Hope continues to provide homes and services that address our large sibling population. This provider is able to meet our needs when our clients arrive in large numbers.

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: Ohio Guidestone (formerly Berea Children Home) |
| Contract/Agreement No.: CE1300571-15 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Guidestone (formerly Berea Children's Home) was founded in 1864 as the German Methodist Orphan's Asylum. The organization has expanded services over the years to include residential care, foster care services, counseling services, community education, and juvenile justice programs. |
| Original Contract/Agreement Amount: \$16,500,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Berea Children Home has provided services for approximately 250 children during this evaluation period. Berea Children's Home offers residential treatment service with the component of continuum quality along with foster care. The provider has completed this period with a minimal number of children experiencing lateral or restrictive moves. The provider received 1 substantiated and 6 indicated abuse/neglect allegations. Guidestone received a 99% on their compliance audit. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: Guidestone continues to service Cuyahoga County children with the continuum of care ranging from foster care, group home, DD services, and residential setting. Guidestone continues to make improvements to their program as necessary. |
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Cuyahoga County Division of Children and Family Services

User Department

s: evaluation

May 16, 2016

Date

CONTRACT/AGREEMENT EVALUATION FORM
 (To be completed in its entirety by user department for
 all contract/agreement renewals or amendments.)

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| Contractor: Shelter Care |
| Contract/Agreement No.: CE1300570-18 Time Period: 01/01/16-12/31/16 |
| Service Description: Shelter Care is a residential treatment program for children between the ages of 6 and 18 who manifest emotional, behavioral, or family adjustment type problems. Located in northeastern Ohio, Shelter Care provides a continuum of residential care, from short-term crisis intervention, to intermediate or respite care, as well as long term care in route to independent living. The short-term care is provided through the Safe Landing Youth Shelters. This program utilizes a professional staff model with qualified persons serving in different capacities on a 24-hour basis. The intermediate and long-term care is provided through a network of respite and shelter homes, housing between 2 to 4 children within a family setting. |
| Original Contract/Agreement Amount: |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Shelter Care has provided care for 1 child during this review period. They were able to meet her needs and are still willing to provide care for others that meet their admission criteria. They had no indicated and/or substantiated referrals for abuse or neglect. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: Shelter Care was able to meet the needs of the young lady placed with them. They had no indicated and/or substantiated abuse or neglect allegations. They are willing to consider other youth that are referred for programming. |
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Cuyahoga County Division of Children and Family Services
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 s: evaluation

October 3, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: Detroit Behavioral Institute (Capstone) |
| Contract/Agreement No.: CE1300570-20 Time Period: 01/01/16-12/31/16 |
| Service Description: Detroit Behavioral Institute – Capstone Academy, we recognize that young people face countless challenges as they navigate through the often turbulent years of childhood and adolescence. We also understand how devastating the presence of behavioral, emotional, and cognitive concerns or substance abuse issues can be when compounded with the obstacles that are often faced by young people. For this reason, we have designed specialized programming that is tailored to meet the needs of youth between the ages of 10 and 19 who are in need of a safe, secure, and comfortable environment where they can develop the heal and the strength needed to face the future with confidence. |
| Original Contract/Agreement Amount: |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Capstone has provided care for 1 young man who was unable to be maintained by any other provider. They were able to meet his needs and are still willing to provide care for others that meet their admission criteria. They had no indicated and/or substantiated referrals for abuse or neglect. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: Capstone has been able to meet the needs of the young man that has been placed with them. They had no indicated and/or substantiated abuse or neglect allegations. They are willing to consider other youth that are referred for programming. |
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Cuyahoga County Division of Children and Family Services
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s: evaluation

October 3, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
(To be completed in its entirety by user department for all contract/agreement renewals or amendments.)

Contractor: Options Treatment Center Acquisition

Contract/Agreement No.: CE1300570-21
Time Period: 01/01/16-12/31/16

Service Description: Our compassionate staff strive to create a safe, supportive and caring environment, which we feel is the most crucial component we can offer our patients and their families as they begin the healing process. Options' communal vision creates a comfortable, familial setting which allows us to treat our patients with a personalized touch and hospitality that is often lost in traditional hospitals. Options offers multiple levels of care to address the special needs of the community. We have a residential treatment center dedicated to adolescent care, and inpatient treatment for adolescents and adults suffering with depression, suicidal thoughts, self-harming behaviors, anxiety, and other mood and psychiatric disorders. Our Generations program for senior adults is well known for its excellence in addressing mental health issues that can arise later in life.

Original Contract/Agreement Amount:

Prior Amendment(s) Amount(s):

Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period.

Actual performance versus performance indicators (include statistics): Options has provided care for 1 child during this review period. They are meeting her needs and are still willing to provide care for others that meet their admission criteria. They had no indicated and/or substantiated referrals for abuse or neglect.

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Options has been meeting the needs of the young lady placed with them. They had no indicated and/or substantiated abuse or neglect allegations. They are willing to consider other youth that are referred for programming.

Cuyahoga County Division of Children and Family Services
User Department
 s: evaluation

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Date

CONTRACT/AGREEMENT EVALUATION FORM
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| Contractor: Pomegranate Health Systems |
| Contract/Agreement No.: CE1300570-24 Time Period: 1/1/16-10/26/16 |
| Service Description: provides an intensive level of therapy that is both evidence based and from a trauma-informed care perspective. Assessments are multi-disciplinary under direction of psychiatrists. Treatment options offer an integrative structured program featuring many opportunities to address specific needs including individual therapy, group therapy, family therapy, art therapy and case management in a secure, residential treatment facility with medical/nursing care 24-7. |
| Original Contract/Agreement Amount: |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Pomegranate provided care for 1 child during the review period. Her needs were met through their residential services they are addressing her mental health needs. There were no substantiated and/or indicated allegations of abuse or neglect. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Pomegranate was able to provide the services needed for the 1 child that was placed there. She received counseling and medication monitoring. Currently, child is making progress. They continue to review referrals to determine whether they can meet the needs of our children.

Cuyahoga County Division of Children and Family Services
User Department

October 3, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
(To be completed in its entirety by user department for all contract/agreement renewals or amendments.)

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| Contractor: REACH COUNSELING SERVICES |
| Contract/Agreement No.: CE1300570-23 Time Period: 10/12/16 - 12/31/16 |
| Service Description: REACH provides personal care services and mental health services in a Group home setting for youth with serious emotional disturbances. Services include and are not limited to counseling, educational services, Independent living assistance and any service identified as a need for the youth placed in the home. |
| Original Contract/Agreement Amount: |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): REACH has provided care for 5 children during the review period. They have been able to meet their needs. There were no substantiated and/or indicated allegations of abuse or neglect. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: REACH was able to provide the services needed for the 5 children that were placed in their care. The youth received counseling and medication monitoring. Currently, the children are having their needs meet. They continue to review referrals to determine whether they can meet the needs of our children.

Cuyahoga County Division of Children and Family Services
User Department

February 27, 2017
Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: In Focus of Cleveland, Inc |
| Contract/Agreement No.: CE1300571-01 Time Period: 1/1/2014-12/31/2016 |
| Service Description: In Focus of Cleveland, Inc was incorporated in 2002 to provide community based group care in three settings for boys 12 through 18. CFS principally uses this provider for teens with treatment issues who for various reasons cannot be placed or have been unsuccessful in foster care. |
| Original Contract/Agreement Amount: \$2,100,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): In Focus of Cleveland, Inc. has serviced approximately 100 children during this evaluation period. In Focus of Cleveland, Inc has provided of children with IL skills while residing in a based group home setting. The provider completed this period with minimal number of children experiencing lateral or requiring a more restrictive setting. During the DCFS Contract monitoring audit, In Focus received a 98%. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: In Focus of Cleveland, Inc. provides services to Cuyahoga County male teenage population. They are in the process of opening another home to service young men by preparing them through IL skills, education, and employment. In Focus is also worked hard during this contract period to ensure that they have the proper documentation for all the youth placed in their program which resulted in a 98% on their compliance audit.

Cuyahoga County Division of Children and Family Services
User Department

May 16, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: Keystone Richland Center, LLC DBA Foundations for Living |
| Contract/Agreement No.: CE1300571-02 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Keystone Richland Center, LLC DBA Foundations for Living, formerly Children's Comprehensive Services of Ohio (CCS), is a residential facility located in Mansfield, Ohio. Foundations for Living is licensed by ODJFS and certified by The Ohio Department of Mental Health and The Ohio Department of Drug and Alcohol Services to provide mental health and chemical dependency services for adolescent boys and girls, ages 12 to 21. CFS occasionally utilized this provider for the chemical dependency and mental health programs. |
| Original Contract/Agreement Amount: \$240,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Foundations of Living serviced approximately 7 child during this evaluation period. During this period the provider received no substantiated or indicated abuse/neglect allegations. They received a 99% on the compliance audit during this review period. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average

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| Justification of Rating: Foundations for Living services our clients with mental health programming and the acceptance criteria of pregnant female teens. |
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Cuyahoga County Division of Children and Family Services

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**(To be completed in its entirety by user department for
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| Contractor: Lutheran Metropolitan Ministry dba S.T.A.R.T. – Support to At-Risk Teens |
| Contract/Agreement No.: CE1300571-03 Time Period: 1/1/2014-12/31/2016 |
| Service Description: S.T.A.R.T. – Support to At-Risk Teens S.T.A.R.T – Support to At-Risk Teens, formerly Lutheran Metropolitan Ministry, was founded in 1969. The organization serves populations primarily in Cuyahoga County. Their programs include criminal justice, employment services for the disabled, guardianship and ombudsman services for the elderly and indigent, and support services for at-risk youth. CFS contracts for short-term emergency shelter (14 to 30 days) and cluster and scattered site independent living programs for older teens. This evaluation focuses on the independent living programs. |
| Original Contract/Agreement Amount: \$6,000,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): S.T.A.R.T. has completed the period with a minimal number of children experiencing no lateral or restrictive moves. The provider also had no substantiated or indicated abuse/neglect allegations. They have served 100 children over this review period in all of their programs. They received an 86% on their most recent compliance audit. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: S.T.A.R.T. has provided effective services during this evaluation period. This provider specializes in providing services for our teenage population meeting the needs of many challenging clients.

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| Contractor: National Youth Advocate Program, Inc |
| Contract/Agreement No.: CE1300571-04 Time Period: 1/1/2014-12/31/2016 |
| Service Description: National Youth Advocate Program, Inc., formerly the Ohio Youth Advocate Program (OYAP), was founded in 1978. The national organization operates programs in six other states besides Ohio. OYAP has approximately 200 homes throughout Ohio, including approximately thirty in Cuyahoga County. CFS contracts for traditional and three levels of specialized foster care. |
| Original Contract/Agreement Amount: \$9,000,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): National Youth Advocate Program services approximately 300 children during this evaluation period. The provider received a 96% during the last contract audit. National Youth Advocate Program completed this period with minimal children experiencing a lateral or more restrictive moves. This provider had 1 substantiated and 2 indicated abuse/neglect allegations. NYAP has maintained good communication with the agency and has been open to suggestions. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: National Youth Advocate Program continues to service Cuyahoga County with specialized and therapeutic foster care. They continue to make improvements as needed and are willing to go the extra mile. |
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| Contractor: New Directions, Inc |
| Contract/Agreement No.: CE1300571-05 Time Period: 1/1/2014-12/31/2016 |
| Service Description: New Directions, Inc, in collaboration with Applewood Centers operates a residential facility for male adolescents, ages twelve through eighteen. They provide a service for boys with a dual diagnosis, both mental health issues and chemical dependency concerns. |
| Original Contract/Agreement Amount: \$75,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): New Directions, Inc. serviced 2 children during this evaluation period. They had no substantiated or indicated allegations during this review period. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: The contract is needed as we do have children that come into care that are in need of drug treatment and they one of the few providers in the county to provide this service for teens. New Directions provided a group home setting for one of the young ladies in their program to help maintain her until she Graduated and moved into CSU.

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| Contractor: Options for Families and Youth |
| Contract/Agreement No.: CE1300571-07 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Options for Families and Youth (OFY) is a nonprofit organization providing traditional and specialized levels of foster care as well as adoption and early start services. OFY has approximately 50 homes in Cuyahoga County. |
| Original Contract/Agreement Amount: \$6,000,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Options for Youth has serviced approximately 230 children during this evaluation period. During the 2012 DCFS contract monitoring audit, this agency received 100% compliance rating. Options for Youth completed this evaluations period with minimal lateral and restrictive moves with no substantiated or indicated abuse/neglect dispositions. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: Options for Youth maintains Treatment Foster Care homes primarily in Cuyahoga County. OFY supports the agencies philophosy of Family to Family model. OFY supports their foster parents through attendance at meetings and assisting in transportation. |
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| Contractor: Pathway Caring for Children |
| Contract/Agreement No.: CE1300571-08 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Pathway Caring for Children was incorporated in 1973 to provide group home services for teen boys. They expanded to include foster care in 1979, and since then has developed treatment level foster care and adoption services. CCDCFS primarily uses this provider for foster care, with one child placed in the group home. |
| Original Contract/Agreement Amount: \$900,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Pathway Caring for Children has serviced approximately 20 children during this evaluation period. Pathway Caring for Children communicates effectively with our agency by providing documentation of services rendered for the clients serviced. The provider has completed this evaluation period with minimal number of children experiencing lateral or restrictive moves. The provider achieved 94% compliance score during the DCFS contract monitoring audit. Pathway Caring for Children received no substantiated or indicated abuse/neglect allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Pathway Caring for Children servicing a minimal amount of our clients. However, this provider demonstrates the ability to therapeutically meet the needs of our clients.

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| Contractor: Pressley Ridge |
| Contract/Agreement No.: CE1300571-09 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Pressley Ridge was founded in 1969 in Pittsburgh, Pennsylvania. With the development of its therapeutic foster care model, called PRYDE, in the 1980's, Pressley Ridge expanded services to other states including Ohio. Pressley Ridge operates three sites in Ohio, one of them being Cleveland, which now consists of a therapeutic foster care network of approximately thirty homes. |
| Original Contract/Agreement Amount: \$6,000,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Pressley Ridge serviced approximately 180 children during this evaluation period. Pressley Ridge achieved 98% compliance during the DCFS contract monitoring audit. The provider has completed this evaluation period with a minimal number of children experiencing lateral or restrictive moves. This provider had no substantiated or indicated abuse/neglect allegations during this review period. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: Pressley Ridge specializes in therapeutic foster care services, and provides mental counseling services for our children. Pressley Ridge has been able to maintain placement for the children that have been placed with their agency. They continue to look for new ways to service our children and make improvements to their services as needed. |
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| Contractor: Quality Care Residential Homes, Inc |
| Contract/Agreement No.: CE1300571-11 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Quality Care Residential Homes, Inc. is an agency in the Greater Cleveland, Ohio area that provides a structured home-like environment with supportive care and enrichment based programs to stimulate and help rehabilitate male adolescents. |
| Original Contract/Agreement Amount: \$300,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Quality Care has serviced 17 children during this evaluation period. The provider received 100% compliance during DCFS contract monitoring audit. Quality Care completed this period with a minimal number of children experiencing no lateral or restrictive moves. The provider also had no substantiated or indicated abuse/neglect allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: Quality Care has provided services for some of our young men in a Group home setting while providing them services within the group home. They have been able to serve them and prepare them for their next placement. |
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| Contractor: Rites of Passage/Hillcrest Academy |
| Contract/Agreement No.: CE1300571-11 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Hillcrest Academy is a residential treatment program licensed in 2012 by the Ohio Department of Job and Family Services and operated by Rite of Passage (ROP) in partnership with the Hamilton County Juvenile Court and Probation Department. The Hillcrest Academy serves male youth between the ages of 12-18 with a history of delinquent behaviors, mild mental health issues and special education needs. |
| Original Contract/Agreement Amount: \$300,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Rites of Passages serviced 3 children during this evaluation period. The provider received 100% compliance during DCFS contract monitoring audit. Rites of Passages completed this period with a minimal number of children experiencing no lateral or restrictive moves. The provider also had no substantiated or indicated abuse/neglect allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Rites of Passages has provided services for some of our hard to place young men. They have been able to serve them and prepare them for their next placement.

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| Contractor: Specialized Alternatives for Families & Youth of Ohio, Inc. |
| Contract/Agreement No.: CE1300571-12 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Specialized Alternatives for Families and Youth of Ohio (SAFY) was founded in 1984. Today SAFY provides traditional and treatment level foster care services, adoption, in-home crisis counseling, and independent living services. It also offers foster care services for specialized populations such as medically fragile and MR/DD children. SAFY has programs in eight states including homes throughout Ohio. |
| Original Contract/Agreement Amount: \$10,455,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Specialized Alternative for Family and Youth of Ohio Inc., (SAFY) has serviced approximately 200 children during this evaluation period. SAFY provides an array of services for our children through their Continuum of Care from foster care to Independent Living. SAFY is currently a provider for the Multidimensional Foster Care program. The provider has maintained the placement they receive with a minimal amount of children experiencing a lateral or more restrictive move. SAFY has maintains good communication with the agency at all times. SAFY received a 93% on its compliance audit. During this review period they had 2 indicated abuse/neglect allegations and no substantiated allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: The rating was given based upon the performance that SAFY has displayed thus far through this contract period. SAFY continues to grow as a program and has continued to work with some of our toughest children to place through the Multidimensional Treatment Foster Care Program. SAFY has also began to provide emergency beds in order for children not to remain in the building overnight.

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| Contractor: The Bair Foundation |
| Contract/Agreement No.: CE1300571-13 Time Period: 1/1/2014-12/31/2016 |
| Service Description: The Bair Foundation, founded in 1967 in New Wilmington Pennsylvania, now operates in six states. It has homes in nineteen counties in Ohio, with many homes in Cuyahoga County. Services include case management, crisis intervention, counseling, independent living, and adoption. |
| Original Contract/Agreement Amount: \$6,373,440.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): The Bair Foundation serviced approximately 130 children during this evaluation period. The Bair Foundation service model is the Structured Intervention Treatment Foster Care which includes Evidence-Based foster Parent Curriculum. This provider achieved 91% compliance during DCFS contract monitoring audit. The provider received 2 substantiated allegations during this review period. The Bair Foundation has had minimal lateral or more restrictive moves with the children they serve. They have maintained good communication with the agency and continue to work hard on ensuring that the children they serve are receiving the best care. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating:

The Bair Foundation continues to be a strong provider for the children and families we serve. They continue to recruit homes in the area and are always willing to take some of our more medically fragile children. As noted above they have worked very hard to make their program meet our needs and have not had any substantiated or indicated findings against the foster parents they oversee.

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| Contractor: Buckeye Ranch Inc. |
| Contract/Agreement No.: CE1300571-14 Time Period: 1/1/2014-12/31/2016 |
| Service Description: Buckeye Ranch Inc. is a network of treatment foster homes and service providers committed to providing care for children infancy through 18 years of age. The large continuum of care extends from prevention services to crisis stabilization. CCDCFS primarily utilizes this provider for foster care. |
| Original Contract/Agreement Amount: \$150,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): Buckeye Ranch Foster Care has serviced approximately 2 children during this evaluation period. Buckeye Ranch communicates effectively with our agency by providing documentation of services rendered. The provider has completed this evaluation with minimal number of children experiencing lateral or restrictive moves. Buckeye Ranch Inc. received no substantiated or indicated abuse/neglect allegations. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: The Buckeye Ranch Inc. is committed to servicing our clients which is demonstrated through the maintaining of good communication and willingness to be open to suggestions made by our agency.

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| Contractor: Cleveland Christian Home |
| Contract/Agreement No.: CE1300570-15 Time Period: 1/1/2014-12/31/2016 |
| Service Description: The Cleveland Christian Home, founded in 1903, has evolved from an orphanage to a multi-service organization providing residential services, adoption, community based, and in-home programs. CCDCFS currently contracts for residential, family preservation and adoption services. |
| Original Contract/Agreement Amount: \$7,800,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): The Cleveland Christian Home serviced approximately 180 children during this evaluation period with of the clients receiving services from the sexual offender Residential Program, Intensive Treatment Unit, and Open Residential Program. This provider maintains placements with minimal moves. The Cleveland Christian Home completed this period with one indicated abuse/neglect allegation. The Cleveland Christian Home maintains good communication with the agency and has done a good job working with the tough populations they serve. Cleveland Christian Home received a 91% for its compliance audit. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: The Cleveland Christian continues to provide services to children who have experienced sexual abuse or/and have been sexually reactive. They do so with minimal disruptions and are always willing to go an extra mile for them. They also provide services for our older youth and have had good success with the program.

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| Contractor: The Village Network |
| Contract/Agreement No.: CE1300571-17 Time Period: 01/01/14-12/31/16 |
| Service Description: The Village Network, formerly Boys' Village Inc. was founded in 1946 as a residential facility for teen boys. It has since expanded to provide foster care, day treatment and alternative school programs. CFS contracts for mental health, substance abuse, sex offender residential programs, and traditional/ treatment foster care. They operate a Cleveland regional office with approximately 25 homes. |
| Original Contract/Agreement Amount: \$4,800,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): The Village Network serviced approximately 125 children during this evaluation period. This provider achieved an 89% compliance rating during the DCFS contract monitoring audit. The Village Network completed this period with minimal children experiencing a lateral or more restrictive moves. This provider received no substantiated or indicated abuse/neglect allegations. They have expanded their programming over the years to meet the needs of our youth. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: The Village Network provider therapeutic sex offender treatment to our clients through foster care and residential settings. They have a variety of services and work hard to ensure that the youth they serve are receiving the best services. They have stepped forward to work with one of our hardest to place youth.

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| Contractor: Lutheran Homes Society, Inc. | |
| Contract/Agreement No.: CE1500243-01 | Time Period: 01/01/16-12/31/16 |
| Service Description: For over 150 years, Lutheran Homes Society has been serving the unique needs of youth and elderly in northwest Ohio and southeast Michigan. More than 3,600 youth and older adults are provided care, housing and services through the various ministries of Lutheran Homes Society each year. | |
| Original Contract/Agreement Amount: \$200,000 | |
| Prior Amendment(s) Amount(s): | |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. | |
| Actual performance versus performance indicators (include statistics): Lutheran Homes Society has provided care for 2 youth during this review period. They have been able to meet their needs and have reported in a timely manner. They have communicated well with the workers and resource manager. There have been no substantiated or indicated allegations. They received a 100% on their compliance audit. | |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| Justification of Rating: Lutheran Homes has been able to meet the needs of the children that we have placed with them. There have been no indicated or substantiated allegations. They have been willing to modify their programming to meet the needs of the children. |
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Cuyahoga County Division of Children and Family Services
User Department

October 3, 2016
Date

s: evaluation

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: Muskegon River Youth Home, Inc. | |
| Contract/Agreement No.: CE1300571-20 | Time Period: 11/15/15-6/30/16 |
| Service Description: Muskegon River Youth Home was started in 1996. In 1996, the non-secure boy's treatment unit was built. There are currently twelve beds in the non-secure unit. Muskegon River Youth Home accepted youth by referral from D.H.S., court, private and adoption subsidy. The secure unit was built in 2003 and has 24 beds. Muskegon River Youth Home saw a need for a non-secure girl's treatment unit, so an additional 12 beds were added in 2005. We have since added a secure sex offender treatment program and an additional 15 bed single room male residential program. We are a licensed for a total of 79 males and females, ages 10-17. | |
| Original Contract/Agreement Amount: \$150,000 | |
| Prior Amendment(s) Amount(s): N/A | |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. | |
| Actual performance versus performance indicators (include statistics): Muskegon has been provided services to one young lady. She has been doing well since placed there and here needs are being met. There have been no concerns and there have been no indicated/substantiated allegations. They provide reports in a timely manner and have communicated well with the worker of record and the resource manager. | |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Muskegon has been able to meet the needs of the young lady placed with them. They have no indicated and or substantiated allegations. They have communicated well with the agency.

Cuyahoga County Division of Children and Family Services
User Department

May 25, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
 (To be completed in its entirety by user department for
 all contract/agreement renewals or amendments.)

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|---|---------------------------------------|
| Contractor: New Beginnings Residential Treatment Center, LLC | |
| Contract/Agreement No.: CE1500249-01 | Time Period: 06/01/15-05/31/16 |
| <p>Service Description: New Beginnings Residential Treatment Center is a private social service children's residential center licensed by the Ohio Department of Job and Family Services. We provide a non-institutional safe setting for troubled children who are in need of placement. We are committed to protecting children and strengthening families throughout the state of Ohio. Education, treatment interventions, community supports, in-home developmental skills and transitional support therapy are designed to engage the child to encompass a successful transition back into the community and family.</p> | |
| Original Contract/Agreement Amount: \$150,000 | |
| Prior Amendment(s) Amount(s): N/A | |
| <p>Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period.</p> | |
| <p>Actual performance versus performance indicators (include statistics): New Beginnings has provided services to 2 young ladies. They have provided all documentation requested and reported all information in a timely manner. There have been no substantiated or indicated incidents of abuse of neglect.</p> | |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| <p>Justification of Rating: New Beginnings has met the needs of the child that is placed in their facility. They have reported in a timely manner and have had no substantiated incidents.</p> |
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Cuyahoga County Division of Children and Family Services
 User Department
 s: evaluation

January 26, 2016
 Date

CONTRACT/AGREEMENT EVALUATION FORM
 (To be completed in its entirety by user department for
 all contract/agreement renewals or amendments.)

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|---|---------------------------------------|
| Contractor: New Beginnings Residential Treatment Center, LLC | |
| Contract/Agreement No.: CE1300571-21 | Time Period: 06/01/15-12/31/16 |
| <p>Service Description: New Beginnings Residential Treatment Center is a private social service children's residential center licensed by the Ohio Department of Job and Family Services. We provide a non-institutional safe setting for troubled children who are in need of placement. We are committed to protecting children and strengthening families throughout the state of Ohio. Education, treatment interventions, community supports, in-home developmental skills and transitional support therapy are designed to engage the child to encompass a successful transition back into the community and family.</p> | |
| Original Contract/Agreement Amount: \$150,000 | |
| Prior Amendment(s) Amount(s): N/A | |
| <p>Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period.</p> | |
| <p>Actual performance versus performance indicators (include statistics): New Beginnings has provided services to 2 young ladies. They have provided all documentation requested and reported all information in a timely manner. There have been no substantiated or indicated incidents of abuse of neglect. New Beginnings also was willing to take back the initial young lady placed with them after she disrupted her step down placement.</p> | |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

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| <p>Justification of Rating: New Beginnings has met the needs of the child that is placed in their facility. They have reported in a timely manner and have had no substantiated incidents.</p> |
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Cuyahoga County Division of Children and Family Services
 User Department
 s: evaluation

October 3, 2016
 Date

CONTRACT/AGREEMENT EVALUATION FORM
**(To be completed in its entirety by user department for
all contract/agreement renewals or amendments.)**

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| Contractor: Tri-State Youth Authority |
| Contract/Agreement No.: CE1300571-23 Time Period: 11/15/15-12/31/16 |
| <p>Service Description: The mission of Mohican Youth Academy is to create an opportunity for children to make positive changes in their attitudes and behaviors in order to become productive members of society.</p> <p>The philosophy of Mohican Youth Academy, "Every child deserves a second chance", is the foundation of our program. Our philosophy places emphasis on the present and combines social learning theories and behavior management to create a basis of structure. Structure is developed through setting limits, routine consistency, and the overall process of normalization.</p> |
| Original Contract/Agreement Amount: |
| Prior Amendment(s) Amount(s): |
| <p>Performance Indicators: : 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period.</p> |
| <p>Actual performance versus performance indicators (include statistics): Tri- State (Mohican) entered into a contract to meet the needs of some of our more difficult to place young men. They have served 17 young men those far. They have had no indicated or substantiated abuse or neglect allegations. They have had a successful audit completed by the Contract Monitoring department. They have had minimal lateral moves and try hard to meet the needs of these young men.</p> |

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: Mohican has been a very valuable asset since coming on board. They have been willing to adjust programming to meet the needs of the young men in the program.

Cuyahoga County Division of Children and Family Services
User Department
s: evaluation

October 3, 2016
Date

CONTRACT/AGREEMENT EVALUATION FORM
(To be completed in its entirety by user department for all contract/agreement renewals or amendments.)

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| Contractor: The Twelve of Ohio, Inc. |
| Contract/Agreement No.: CE1300571-16 Time Period: 1/1/2014-12/31/2016 |
| Service Description: The Twelve of Ohio, Inc. originally founded in 1965, has been providing residential services for adolescent boys since 1971. Today the organization also provides group home and residential services for sex offender treatment, four levels of foster care, independent living and adoption services. CFS contracts for all services. |
| Original Contract/Agreement Amount: \$2,400,000.00 |
| Prior Amendment(s) Amount(s): |
| Performance Indicators: 1) rating of the quality of the program which includes the assessment of a safe environment, well-being of services provided ,along with the stability and appropriate length of stay; 2) observation of the quality of administrative functions, including submission of required reporting, timely reporting of incidents, level of communication as reported by resource managers and workers of record; and 3) the number and percentage of children who experience an indicated/substantiated reports of abuse/neglect compared to the dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting time period. 4) the number and percentage of children who do not experience an indicated or substantiated abuse/neglect dispositional finding perpetrated by a foster or congregate caregiver by placement type for the reporting period. |
| Actual performance versus performance indicators (include statistics): The Twelve serviced approximately 90 children in foster care and group home services during this evaluation period. This provider maintained 96% compliance during the DCFS contract monitoring audit. This provider received no substantiated abuse/neglect allegations. They have maintained good communication with the agency and continue to work hard on ensuring that they meet the needs of the children placed with them. The Twelve completed this period with minimal children experiencing a lateral or more restrictive move. |

Rating of Overall Performance of Contractor (Check One):

- Superior
- Above Average
- Average
- Below Average
- Poor

Justification of Rating: The Twelve has provided services on a wide spectrum for our youth. They continue to work to ensure that they are doing so with the most current information and treatment modalities. They have minimal disruptions due to their continual efforts with the youth they serve.

Cuyahoga County Division of Children and Family Services
User Department

May 25, 2016
Date