

# Go paperless with EOBs

An Explanation of Benefits (EOB) is a great tool to have following your dental visit. It includes details about your latest visit, such as:

- Patient and dental office information
- Your claim number to make inquiries
- Area/tooth code/surface that was treated
- Date of service of treatment
- Procedure description
- The amount the dentist charged, maximum approved fee\*, contract dentist savings and more
- Deductibles (if applicable), copay percentage and payments

**Why not have all this information right at your fingertips?** Follow these steps to update your account settings to opt in for paperless EOBs.

**Step 1:** Scan the QR code to log in to Member Portal or visit [www.memberportal.com](http://www.memberportal.com).



**Step 2:** Click Profile, then navigate to Account Overview.

**Step 3:** Select the checkbox to enroll in paperless preferences.

\*For out-of-network providers, the maximum approved fee will always be the submitted amount, and there would be no contracted dentist savings.