

Infor Open Enrollment Instructions



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Completing 2026 Benefits Enrollment

Open Enrollment will be active from October 20th - November 3rd, 2025.

Infor Access

To log into Infor:

1) Click on the Infor Landing Page icon Landing Page on your computer desktop;

OR

2) Access the link by logging into https://mingle-portal.inforcloudsuite.com/CUYAHOGACOUNTY_PRD .

If you utilize the Icon Landing Page saved on your desktop, your log in screen will populate as in the picture shown here:



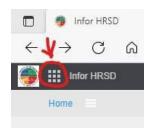




If you type the link https://mingle-portal.inforcloudsuite.com/CUYAHOGACOUNTY_PRD into your web browser, you will be presented with:



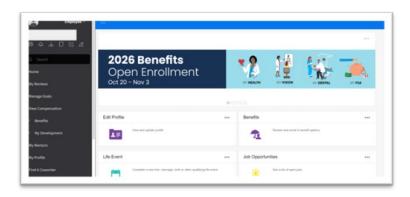
Click on the 'waffle' icon in the upper left-hand corner of the page:



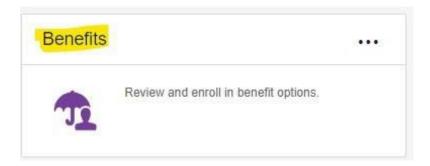
Select the Infor HR Talent icon:



Once logged in, you will be presented with our home page:

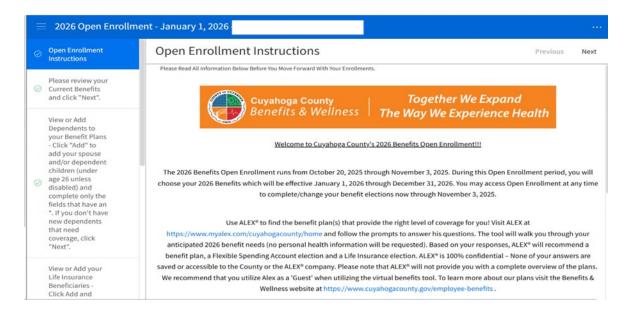


Click on the word 'Benefits' on your home page. This will take you to the 2026 Open Enrollment Event site:



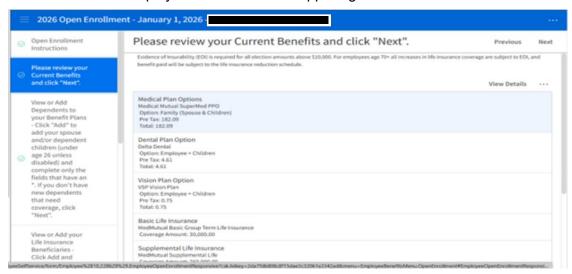
Read the instructions, then select 'Next' in the upper right-hand corner of the screen.

Note: To access the Alex and/or Benefits websites via the hyperlinks in the instructions, you might have to copy and paste those links into a new browser.





Your **current** benefits will display. Click 'Next' in the upper right-hand corner.



Confirm your Dependents for your Benefit Plans

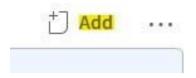
The "View or Add Dependents to your Benefit Plans" screen displays.

This screen lists dependents that you have previously identified to be covered by one or more of your plans. If you don't need to add any new dependents, select 'Next'.



Adding Dependents to your Benefit Plans

To add dependents to coverage under any of your plans, click Add:



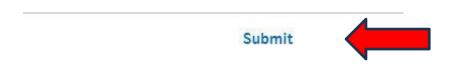
The Add Dependent window appears. Follow the instructions to complete the form.



In the Add Dependent window, fill in all required fields marked with an asterisk * for each dependent that you wish to add.



Click 'Submit' located at the bottom of the dialogue box to save your dependent information:



Continue this process if you have additional qualifying dependents to add.

Once you have added your dependents, click 'Next' in the upper right-hand corner to continue.





Cuyahoga County provides a Basic Group Term Life insurance to each eligible fulltime employee unless other benefits are provided through your union contract. The County provides eligible employees with a \$30,000 Basic Group Term Life policy.

Adding Beneficiaries to your Life Insurance

The next section lists the beneficiaries you wish to designate as recipients of your life insurance. If changes are not needed, click 'Next'.

View or Add your Life Insurance Beneficiaries - Click Add and complete the following fields - Name, ... Previous



Please note: Later in the enrollment process, you will designate these beneficiaries as primary or contingent and identify the amounts assigned to each beneficiary.



If you have additional life insurance beneficiaries to add, click '**Add**' and complete the Add Beneficiary form, just as you did if you added them to your Benefit plans in the last section.

Enrolling in Benefit Plans

The Eligibility Survey is Required to be completed for all benefits eligible employees. To enter the survey please click the gray area entitled 'Benefits Plans Survey'.

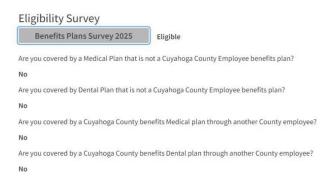


Once you have responded to all 4 questions, select 'Submit' at the bottom of the page.





Once submitted, the screen will display your responses. To continue, select 'Next' in the upper right-hand corner of the screen.



Medical Plan Options

For **Medical Plan Options**, the screen will reflect your current plan details, including any/all dependents you are covering (if you are currently enrolled). To see more detail, click on '**View Details**.'



Changing your Medical Plan

OR

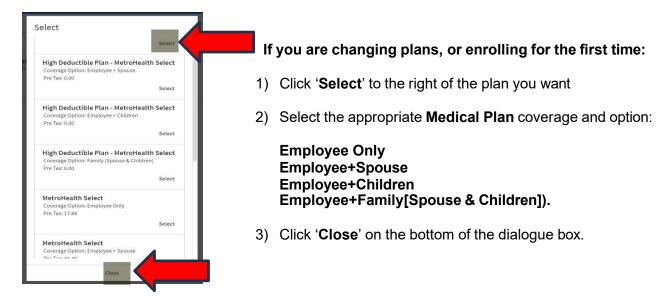
If you wish to change(s) to your medical plan:

- 1) Move your cursor and click on **Benefit Choices** in the upper right-hand corner of the screen
- 2) Select Withdraw, then click on Benefit Choices.





A dialogue box will open that lists your **Medical Plan Options**. If you do not see the plan you would like to enroll in, scroll to the next page for additional plan options.



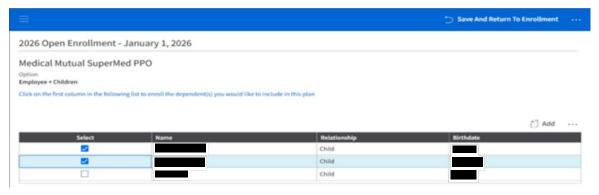
Adding/Removing Dependents

To add dependents to your medical plan:

1) Select 'Enroll Dependents'



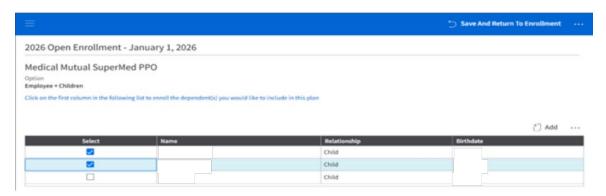
- 2) Check the box in the **Select** column to enroll the dependent.
- 3) If your dependent is not listed, you can add them by clicking on the 'Add' button, then follow the prompts.



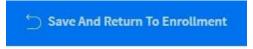


To remove dependents from your medical plan:

1) Remove the checkmark from the box under the Select Column to remove a dependent from medical coverage.



Once you have completed your enrollment changes, if any, select **Save and Return to Enrollment** in the upper right-hand corner of the screen.



Select 'Next' to continue. (You can revisit the previous page at any time by selecting 'Previous').

Dental Plan Options

For **Dental Plan Options**, the screen will reflect your current plan details, including any/all dependents you are covering (if you are currently enrolled). To see more detail, click on '**View Details**.'





Changing your Dental Plan

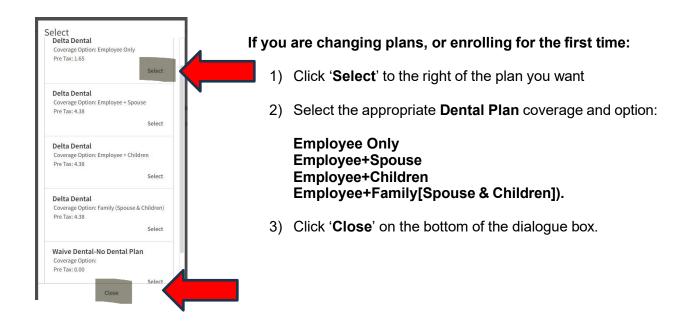
Note: If you are an AFSMCE employee, please contact your union directly if you need to make changes to your DENTAL benefits.

For all other employees, if you wish to make change(s) to your dental plan:

- Move your cursor and click on **Benefit Choices** in the upper right-hand corner of the screen
 OR
- 2) Select Withdraw, then click on Benefit Choices.



A dialogue box will open that lists your **Dental Plan Options**.





Adding/Removing Dependents

To add dependents to your dental plan:

1) Click on Enroll Dependents

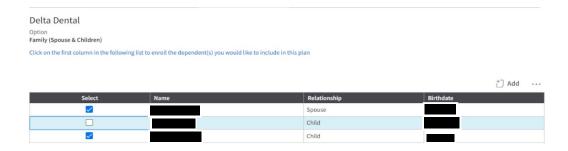


- 2) A new screen opens. Check the box in the Select column to enroll the dependent.
- 3) If your dependent is not listed, you can add them by clicking on the 'Add' button, then follow the prompts.



To remove dependents from your dental plan:

1) Remove the checkmark from the box under the **Select** column to remove a dependent from medical coverage.





2) In the upper left-hand corner of the screen, select the 'Save and Return to Enrollment' box.



Vision Plan Options

Your current coverage will be displayed here on the Vision Plan Option screen.



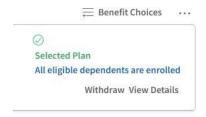
If you are changing plans, or enrolling for the first time:

- 1) Click 'Select' to the right of the plan you want.
- 2) Select the appropriate **Vision Plan** coverage and option:

Employee Only Employee+Spouse Employee+Children Employee+Family[Spouse & Children]

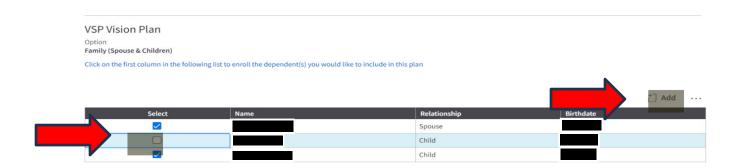
3) Click 'Close' on the bottom of the dialogue box.

Note: If you are an AFSCME employee, please contact your union directly if you need to make changes to your VISION benefits.

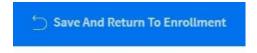




To add or remove dependents in your Vision plan, follow the same procedure you used to add/remove them in the Vision option:



Once you have completed any necessary changes, click 'Save and Return to Enrollment' in the upper right-hand corner of the screen.



Click 'Next' in the upper right-hand corner to move on to the next screen.

Enrolling in Life Insurance

Cuyahoga County provides Basic Group Term Life insurance to each eligible full-time employee unless other benefits are provided by the County through the union contract. The County provides eligible employees with a \$30,000 Basic Group Term Life policy.

Basic Group Term Life Insurance will be displayed.

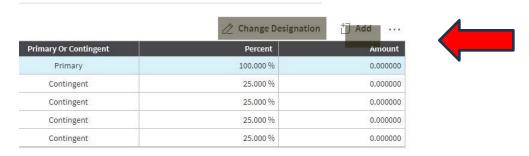
- This is employer paid no employee contributions.
- This screen will not appear for AFSCME employees.



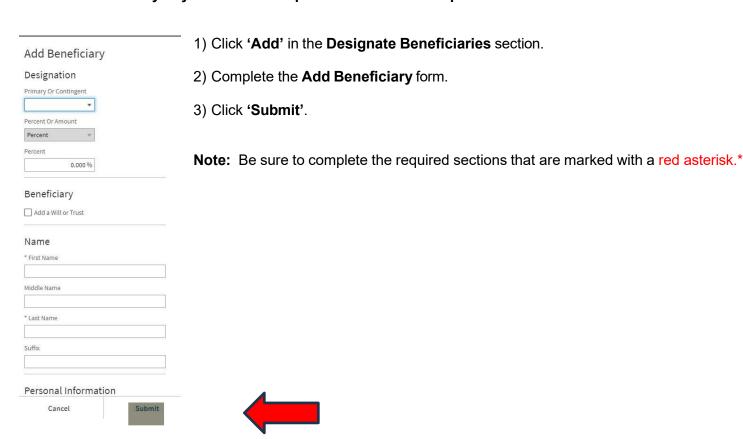
Take the opportunity to view, manage, or reallocate percentages for your beneficiaries.



Designate Beneficiaries Withdraw View Details



To add a beneficiary to your Basic Group Term Life Insurance plan:



Once you have completed any necessary changes, click 'Save and Return to Enrollment' in the upper right-hand corner of the screen.



Click 'Next' in the upper right-hand corner to continue.



Enrolling in Term Life Insurance

The next screen is the **Medical Mutual Supplemental Group Term Life** Insurance Benefit.



Cuyahoga County offers employees the opportunity to purchase Supplemental Group Term Life Insurance in \$10,000 increments up to \$500,000 through MedMutual Life Insurance. During Open Enrollment, up to age 64, you can increase coverage 1 increment of 10,000 without EOI; if amount is increasing more than 1 increment of 10,000, then EOI is required. As a new hire, if you are age 65-69, you can enroll in \$20,000 without EOI; during open enrollment you can increase coverage 1 increment of 10,000 without EOI; if amount is increasing more than 1 increment of 10,000, then EOI is required. And if you are 70+ all newly elected and increased amounts are subject to EOI. EOI is an application process in which you provide information on the condition of your health.

A benefit reduction schedule applies if you are 70 or older. The Guarantee Issue amount, for timely enrollment, is \$500,000 for newly hired employees less than age 65, and \$20,000 for employee ages 65-69. If age 70+, Evidence of Insurability is needed for all amounts.

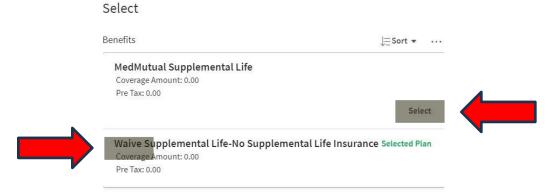
If you are electing or increasing **Supplemental Group Term Life Insurance**, of \$10,000, up to \$500,000.

To do so, click on Benefit Choices. Enrollment Supplemental Life Insurance Waive Supplemental Life-No Supplemental Life Insurance Coverage Amount: 0.00 Subject to EOI: 0.00 Pre Tax: 0.00 Withdraw

If you wish to waive the **Supplemental Group Term Life Insurance**, select the **Waive** plan option.



If you are electing to participate or increase Supplemental Life Insurance, click on 'Select'.



If you clicked 'Select' another dialogue box will appear.

Enter the **coverage amount** you want for your life insurance and click '**Submit**'. (You may elect anywhere between \$10,000 and \$500,000 if it is in increments of \$10,000).



To select beneficiaries for your plan:

- 1) complete all required fields marked with a red asterisk * and click 'Submit'.
- 2) If you need to add an additional beneficiary, click 'Add' in the Designate Beneficiaries section and complete the Create Beneficiary form and 'Submit'.





Once you have completed any necessary changes, click on 'Save and Return to Enrollment' in the upper right-hand corner of the screen.



Click 'Next' in the upper right-hand corner to continue.

Enrolling in Dependent Life Insurance

Cuyahoga County provides a Basic Group Term Life insurance for each eligible full-time employee's spouse and/or dependent children (under age 26) unless other benefits are provided by the County through the union contract.

The dependent does not need to be covered on the employee's medical plan.

The enrollment screen allows you to elect or manage **Dependent Life Insurance**. If you have qualifying dependents, you are given the option to enroll or waive coverage here.

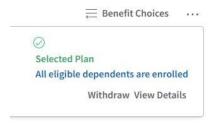


If you have a spouse and/or dependent children (under age 26 and unmarried), select '**Dependent Life Insurance Spouse/Child(ren)**.'

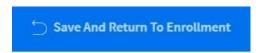
- This is employer paid no employee contributions.
- This screen will NOT appear for AFSCME employees

Once you have added your qualifying dependents accordingly, the system will confirm that all eligible dependents are enrolled; if you do not enroll all eligible dependents, you will receive a warning that allows you to move forward.





Once you have completed any necessary changes, click on 'Save and Return to Enrollment' in the upper right-hand corner of the screen.



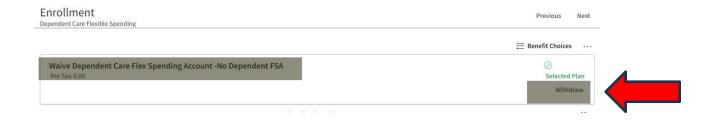
Click 'Next' in the upper right-hand corner to continue.

Enrolling in a Dependent Care Flexible Spending Account (FSA)

The Dependent Care FSA is for childcare expenses for children up to (12) years old and they must be your dependent under federal tax rules. You may also use this plan for the care of a spouse or dependent who is incapable of self-care and regularly spends at least eight (8) hours per day in your home.

You can view more information about the Dependent Care FSA at https://padmin.com/participants/reimbursement-accounts/dependent-care-assistance-account/

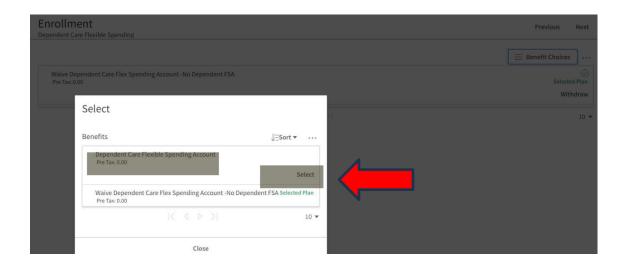
To waive a Dependent Care Flexible Spending Account, click 'Waive Dependent Care Flex Spending.'





To select a **Dependent Care Flexible Spending Account**:

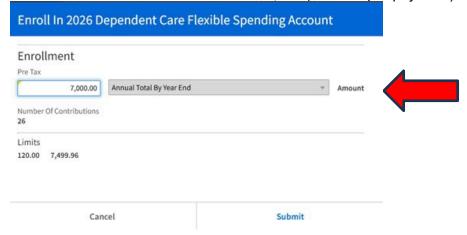
1) Select the Dependent Care Flexible Spending Account option:



2) Input amount ANNUAL amount you would like to deduct.

Annual Amount Minimum is \$120 (\$5 per pay X 26)

Annual Amount Maximum is \$7,500 (\$288.46 per pay X 26)



For your 2026 plan year, you have until March 31, 2027, to file claims for expenses incurred by December 31, 2026. Unused balances will be forfeited.

For more information about what is covered under a Dependent Care FSA, visit https:/irs.gove/publications/p503.

Click 'Next' in the upper right-hand corner to continue.



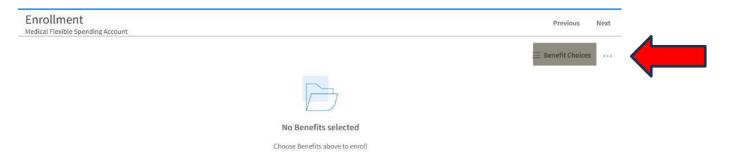
Enrolling in a Medical Flexible Spending Account (FSA)

The Medical FSA is used to pay for qualified health care expenses, annual deductibles, co-insurance, copays, eyeglasses, contacts, dental services etc.

If you participated in Medical Flexible Spending Account in prior years, and you wish to continue, **you must elect your coverage for the new enrollment year**.

To select Medical Flexible Spending Account:

1) Click 'Benefit Choices:



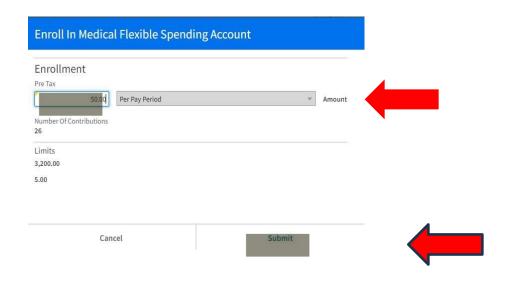
2) Select the Medical Flexible Spending Account option:



3) Input the amount PER PAY you would like to deduct.

Annual Amount Minimum is \$120 (\$5 per pay)
Annual Amount Maximum is \$3,400 (\$130.76 per pay)





4) Click 'Submit.'

Click 'Next' in the upper right-hand corner to continue.

Your last day to incur claims is December 31, 2025, and your last day to submit receipts for the incurred claims, for reimbursement is March 31, 2026. A maximum of \$680 of unused Health FSA funds will rollover into the 2027 plan year.

Unused funds more than \$680 in your Health FSA at the end of the plan year, December 31, 2026, will be forfeited under IRS rules.

For more information on what is covered under a Medical FSA, visit https://www.irs.gov/publications/p502

Voluntary Benefits – NEW!

Voluntary Benefits are optional insurance plans that pay cash benefits directly to you when a covered event occurs. If you are already enrolled and will not be making any changes to your current plans, you can continue through the next few sections by simply selecting 'NEXT'. You will not lose your current voluntary benefits. Your current elections will remain the same. The Voluntary Benefits section will only reflect on your confirmation if you take action (i.e. elect new benefits, re-elect current benefits, make changes to current benefits, or elect to 'Waive'). For coverage information for each of the available options: https://www.cuyahogacounty.gov/employee-benefits/life-and-accidental-insurance/optional-benefits

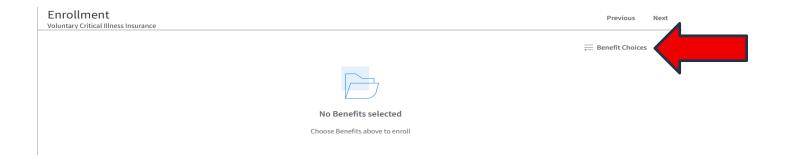


Voluntary Critical Illness Insurance

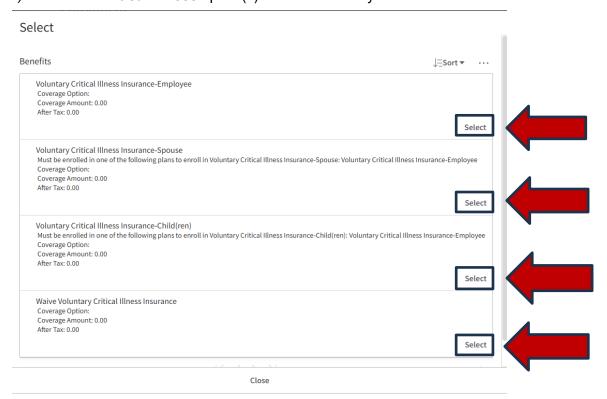
Employees can select between a minimum of \$5,000 to a maximum of \$50,000 for themselves (in increments of \$5k); Maximum coverage for a spouse is \$25,000 (in increments of \$5k); Coverage for Dependent children in increments of \$2,500 to a maximum of \$12,500. *You must elect coverage for yourself in order to elect coverage for your family members.

To select Critical Illness Insurance:

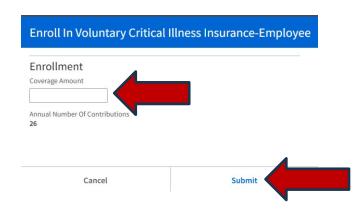
1.) Click 'Benefit Choices'



2.) Select the Critical Illness option(s) that best meets your households needs



3.) Enter the 'Coverage Amount' option you are selecting, then select 'Submit' for each of those options:



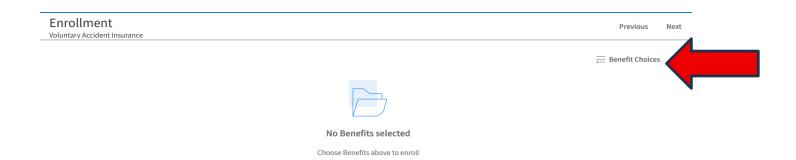
Click 'Next' in the upper right-hand corner to continue.

Voluntary Accident Insurance

Supplemental health product that may provide benefits if you or your covered dependent suffers a covered injury. Provides a lump sum cash benefit to help manage unexpected expenses. For coverage information https://www.cuyahogacounty.gov/employee-benefits/life-and-accidental-insurance/optional-benefits

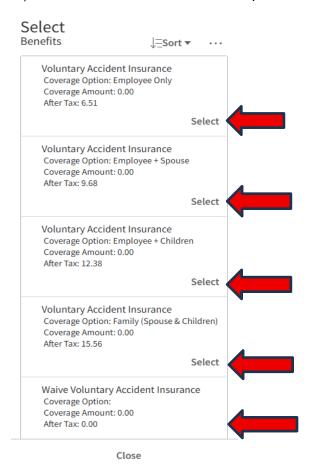
To select Accident Insurance:

1.) Click 'Benefit Choices'





2.) Select the **Accident Insurance** option that best meets your household needs.

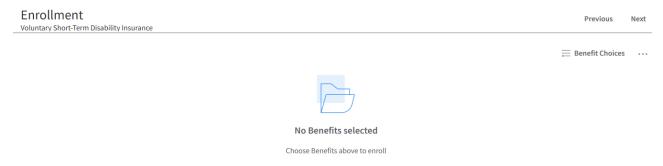


Click 'Next' in the upper right-hand corner to continue.

Short-Term Disability Insurance pays you a portion of your salary while you're away from work or recovering from a covered illness or injury. You can only select one Short-Term Disability option. For coverage information regarding Short-Term Disability Options 1 & 2 https://www.cuyahogacounty.gov/employee-benefits/life-and-accidental-insurance/optional-benefits

To select Short-Term Disability Insurance

1.) Click 'Benefit Choices'



2.) Click 'Select' the Short-Term Disability option that best meets your needs.



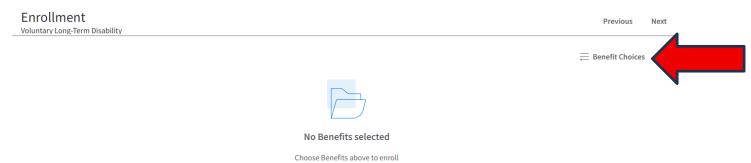
Click 'Next' in the upper right-hand corner to continue.



Voluntary Long-Term Disability

Long-Term Disability insurance pays you a portion of your salary while you're away from work or recovering from a covered illness or injury. For coverage information https://www.cuyahogacounty.gov/employee-benefits/life-and-accidental-insurance/optional-benefits

1.) Click 'Benefit Choices'



2.) Click 'Select' on the Voluntary Long-Term Disability option that best meets your needs



Click 'Next' in the upper right-hand corner to continue.



To ensure accuracy, review your elections on the 'Review Summary of Benefits and Submit' page.

To verify the specific plan(s) you enrolled in, click through the menu to your left.

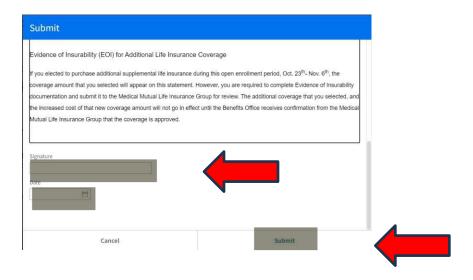
To Submit Benefit elections:

1) Click '**Submit**' on your screen to process your 2026 Benefit Elections.

Once you have submitted your elections for 2026, you will see a timestamp of submission



2) Sign, date, and submit your electronic signature:



- 3) Click 'Submit'
- 4) A new box will open. Click 'View Confirmation' to save/print a copy of your open enrollment elections, then you can log out or close your Infor browser.



Your benefit selections are effective January 1, 2026 through December 31, 2026. Please review an.

If you added new dependents, you will be required to submit proof of relationship to the Benefits Dept. by November 24, 2025 for coverage to be effective.
Submit Your Enrollment
Submit
Submitted: October 27, 2025 1:01:06 PM
Confirmation
Click View Confirmation to print out confirmation of plans selected
View Confirmation
Cost Summary

5) Your benefit elections will appear on the PDF confirmation page.

Congratulations! You have completed your 2026 Open Enrollment Event.

Questions/concerns? Please contact HR Benefits at benefits@cuyahogacounty.gov or call 216-443-3539.