Introducing Skyway

Overview of the MetroHealth Select Name Change

As a Cuyahoga County employee, you have access to the MetroHealth Select Plan administered by Medical Mutual. Starting Jan. 1, 2022, your plan will be called "Skyway." This change is in name only, but there are a few things you should keep in mind.

How This Affects You

Medical Mutual will continue to administer the health benefits you receive as a Cuyahoga County employee.

We work with your healthcare providers to review and approve certain healthcare services, we process your claims, and we are the voice on the phone when you call Customer Care.

Here are the two main changes you will see:

- When you receive your new Medical Mutual ID cards, Skyway will be listed instead of MetroHealth Select.
- When you search for providers, you will select Skyway instead of MetroHealth Select.

Sample of new ID card

Reminders for Looking Up Providers

As always, you can still search for providers in your plan's network using the Find a Provider tool on My Health Plan (our secure member site) or on the MedMutual mobile app. To search for providers specific to your Skyway plan, log in to your My Health Plan account and select **Skyway**.

If you haven't registered for My Health Plan yet, visit MedMutual.com/Member and click "Register for an Account." New members can even use their Social Security number. The MedMutual mobile app can be downloaded from the App Store® or Google Play™ or you can text APP to 74028 for a link.

Once you're logged in, follow the directions to select your provider type and your plan's network. You'll then be able to search by doctor or facility name or type.

If you have any questions, please call Customer Care at 1-888-522-8730.