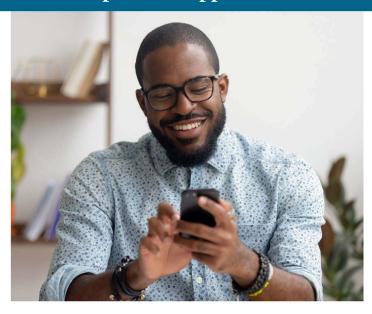
# P&A Group Mobile App





## Download the App

Go to the App Store (on Apple devices) or Google Play (on Android devices) and search "P&A Group" to get the app.





## Sign in with Easy Touch Id

With P&A's mobile app, you can sign in with new touch ID technology using your fingerprint. Just turn the fingerprint scanner option on under your phone settings and register your fingerprint under your P&A account profile. Once activated, you can sign into your P&A account with the touch of your finger, or key in your username and password.



### Register for Helpful on-the-go Alerts

٦	WAKE-UP NOTIFICATIONS	get notified prior to your plan year end date to check your available account balance and spend any remaining funds
<b>*</b> 0	RUN-OUT PERIOD REMINDERS	submit claims for eligible expenses incurred during the plan year
	REIMBURSEMENTS	keep track of your claim reimbursements
G	MANUAL CLAIM PROCESSING	receive an alert when your claim has entered the processing mode
	SUBSTANTIATION REQUESTS	get notified when further documentation is required to approve your Benefits Card transaction
	CLAIM DENIALS	receive an alert when your claim is either partially or fully denied

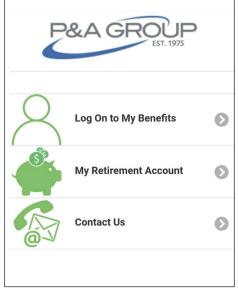


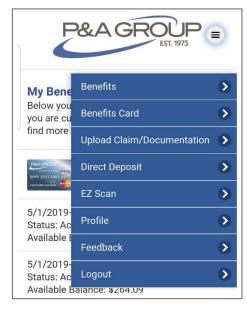
# P&A Group's mobile app complements your busy life with on-the-go convenient tools.

#### **Administered Around You**

Managing your benefit plans is easier than ever before with P&A Group's new mobile app. Time-saving tools are quickly accessible with the tap of an icon, providing you with everything you need to manage your account(s) wherever, whenever. And, if you ever need assistance, we are only a phone call or chat away. Helpful customer service agents are available to assist you during extended customer service hours of Monday - Friday, 8:30 a.m. - 10:00 p.m. ET.







#### **WELCOME PAGE**

P&A's friendly panda greets you the first time you log into your account from your mobile phone. Choose which alerts you want to enroll in right away.

#### LOGIN PAGE

Choose to log into your P&A Group My Benefits account, log into your P&A Group retirement account, or contact P&A Group.

#### MY BENEFITS MENU OPTIONS

After you log into My Benefits, your plans are displayed on the screen. Click the menu icon to perform account management functions like upload a claim, order a new Benefits Card and more!

#### **QUESTIONS?**

Please contact P&A Group's Participant Support Center Monday - Friday, 8:30 a.m. - 10:00 p.m. ET.





