# P&A Group MyBenefits Mobile App





Introducing P&A's MyBenefits app, reimagined and re-designed to meet your needs. Download the app today and start managing your account from anywhere.

### Download the App

Go to the App Store or Google Play and search "P&A Group MyBenefits" to get the app.



#### **Register for Alerts**

Choose what alerts you want to receive to help you manage your account. Log into the app and under profile register your device to receive account alerts. Opt-into the alerts you want to receive from the list below.



**Wake-Up Notifications**: get notified prior to your plan year end date to check your available balance and spend remaining funds.



**Run-Out Period Reminders**: submit claims for eligible expenses incurred during the plan year.



**Reimbursements**: keep track of your claim reimbursements.



**Claim Processing**: receive an alert when your claim has entered the processing mode.

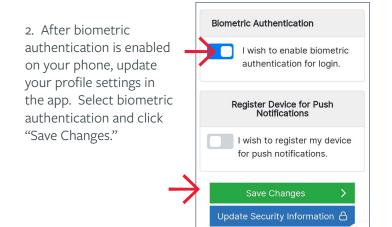
**Substantiation Requests**: get notified when documentation is required to approve your Benefits Card transaction.

**Claim Denials**: receive an alert when your claim is either partially or fully denied.

### Log in with Biometric Authentication

With biometric authentication, you can log into the P&A MyBenefits mobile app with your biometric credentials, such as a fingerprint, facial recognition or passkey instead of entering your username and password. To enable biometric authentication, follow the steps below.

1. Make sure biometric authentication is currently set up on your phone. The process to do this is unique to different mobile devices, and it's typically located under your phone's settings.



Once you've successfully enabled biometric authentication in the app, it will be displayed on the login screen the next time you log into your account!

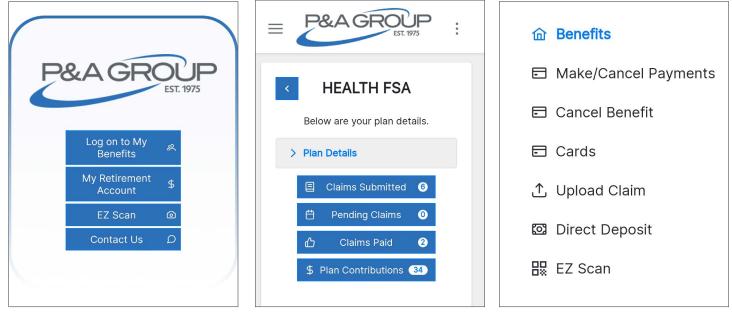




P&A Group's mobile app complements your busy life with on-the-go convenient tools.

### Administered Around You

Managing your benefit plans is easier than ever before with P&A Group's new mobile app. Time-saving tools are quickly accessible with the tap of an icon, providing you with everything you need to manage your account(s) wherever, whenever. And, if you ever need assistance, we are only a phone call or chat away. Helpful customer service agents are available to assist you during extended customer service hours of Monday - Friday, 8:30 a.m. - 10:00 p.m. ET.



#### LOGIN PAGE

Choose to log into your P&A Group MyBenefits account or log into your P&A Group retirement account. When you log into your account, the plan(s) you are enrolled in will be automatically displayed. Click on the account options to expand specific plan details. (The above is an example only. Your dashboard will be unique to the plan(s) you have with P&A.)

DASHBOARD

#### MAIN MENU

Click the main menu option in the top left corner. Here you can perform common functions like upload a claim, order a new Benefits Card and more!

## P&A Group Participant Support Center

Please contact P&A Group's Participant Support Center Monday - Friday, 8:30 a.m. - 10:00 p.m. ET.





