

August 2019 Newsletter

WHAT YOU NEED TO KNOW

Changes to Ohio's Child Support Program

If you receive child support payments, please note that beginning on July 1, 2019, the Ohio e-QuickPay Debit MasterCard was discontinued. The smiONE payment card has taken its place. For a smooth transition, make sure the Cuyahoga County Office of Child Support Services has your correct address on file. In addition, keep your e-QuickPay card until you spend down the balance. The balance will NOT transfer, and it can still be used after July 1. For more information on this transition, visit ifs.ohio.gov/OCS.

If you make child support payments, you can now log on to the <u>Ohio Child Support Payment</u> website to pay online. You can register and pay online by checking account debit or you can pay by credit or debit card. You can also pay by credit or debit card by calling **833-261-5737**.

DEPARTMENT SPOTLIGHT

Cuyahoga Job and Family Services

Cuyahoga Job and Family Services (CJFS) promotes economic self-sufficiency and personal responsibility for families and individuals by promptly and accurately determining eligibility for a range of quality services. These include Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), Medicaid, Prevention, Retention and Contingency (PRC), childcare assistance and work programs in accordance with federal, state and county regulations. Hundreds of thousands of Cuyahoga County residents depend on these critical services.

In order to make it easy and efficient for those in need to access public benefits, the County offers multiple ways you can apply:

- 1. www.benefits.ohio.gov: Online is the easiest and most efficient way to apply and is available 24/7
- 2. **1-844-640-OHIO (6446):** The Contact Center allows for real-time eligibility and case changes Monday through Friday from 8 a.m. to 4 p.m.
- 3. **Local Libraries:** Trained Public Benefit Community Navigators are available to help you apply online, over the phone or via fax. Current partners include the Cuyahoga County Public Library, Cleveland Public Library and Shaker Heights Library Systems.
- 4. **Neighborhood Family Service Centers:** A paper application can be submitted at one of four centers Monday through Friday from 8 a.m. to 4:30 p.m.

For further information on applying for benefits, visit the <u>benefits section</u> of the Job and Family Services website.

The SNAP program is a federal program that provides financial assistance to purchase food based on federal income guidelines. Participants in SNAP can also benefit from educational, training and employment programs.

In an effort to help stretch SNAP dollars further, the non-profit Produce Perks Midwest provides coupons or tokens at participating grocery stores and farmer's markets throughout Ohio. The Produce Perks program allows customers to double their benefits from SNAP by up to \$20 per day at farmer's markets and \$10 per day at grocery stores for fruits and vegetables. When visiting a participating grocery store or famer's market, SNAP recipients may visit the customer service or information area and ask to participate in Produce Perks. For a map of locations that participate in Produce Perks, visit the <u>Locations page</u> of the Produce Perks website.

FROM OUR BLOG AND SOCIAL MEDIA

Conversations with the County

In the latest episode of "Conversations with the County," County Executive Armond Budish visits the Van Aken Market Hall in Shaker Heights to speak with small businesses that have benefited from the Small Business Administration (SBA)-County-Municipal Grant Program. The County has partnered with the SBA to provide grants to small businesses to start or grow in six cities: Cleveland, Shaker Heights, Fairview Park, Maple Heights, Cleveland Heights and Lakewood. Check out the wideo to learn how this grant program has helped local business owners thrive in their communities.

Medical Examiner's Citizens Academy

The **Medical Examiner's Citizens Academy** is back again this fall. The Fall Academy session runs from **October 3 through November 21**, meeting every Thursday from 6 p.m. to 8 p.m. with dinner provided each week. **Applications are due by August 16** and 25 slots are available. For

eligibility requirements and to fill out an application, visit the <u>Medical Examiner Citizens</u> Academy webpage.

Cuyahoga County Conference on Aging

The Division of Senior and Adult Services and The MetroHealth System are co-hosting the 25th Annual Cuyahoga County Conference on Aging on Friday, September 13 from 7:30 a.m.-4:00 p.m. This conference will contain presentations and discussions that seek to elevate the conversation about making a positive impact on the aging population in Cuyahoga County and will provide resources to support older adults with collaboration and networking opportunities. This year's keynote speaker is the President of the AARP Foundation Lisa Marsh Ryerson. General registration is \$65 and retiree and student registration is \$25. To register, visit http://bit.ly/30ril7b, or call 216-698-2562 for any questions.

EVENTS AND IMPORTANT DATES

Health and Human Services (HHS) is hosting again this year the **Family Fun Day August 1** from **10:30 a.m.-2 p.m.** in Public Square. This event has fun, engaging activities including crafts, games, face painting, slime-making and splash pads to stay cool in the hot weather! Backpacks containing school supplies are also handed out and HHS employees can provide attendees with helpful information on County services and community resources. For full list of vendors, visit the Family Fun webpage.

The next **Cuyahoga County Council Meeting** will be held **August 6** at **5 p.m.** in the Council Chambers on the 4th Floor of the Administrative Headquarters at 2079 East Ninth Street, Cleveland. To watch a live stream of County Council Meetings, visit http://bit.ly/2XCy3UT.

The 123rd Annual **Cuyahoga County Fair** will be from **August 6-11** at the Cuyahoga County Fairgrounds. Come enjoy rides, animals, arts and crafts and information booths with your friends and family. General admission tickets Tuesday through Thursday are \$7, and \$8 Friday through Sunday. Parking is free, and for more information visit the <u>Cuyahoga County Fair</u> Website.

The Department of Consumer Affairs hosts **scam education events** to spread awareness about senior scams and how to report scamming incidents. The next event will be held **August 22** from **2-3 p.m.** at the Hamlet at Chagrin Falls, 200 Hamlet Hills Drive, Chagrin Falls, 44022.

The Division of Children and Family Services (DCFS) continues its **In Your Neighborhood** event throughout 2019 to help residents get to know DCFS staff, learn what they do and how you can work together to help families. Each event will have focused discussion topics and staff will be available to address specific cases and personal questions. The next In Your Neighborhood event is **August 22 from 4-6 p.m.** at the Friendly Inn, 2386 Unwin Road, Cleveland, 44104.

SAVE THE DATE! The Cuyahoga County Animal Shelter is hosting a **Jog for Dogs 5k and 1m Fun Run and Walk.** This dog-friendly event is **September 22**, with the **5k starting at 8:30 a.m.** and the **1m walk starting at 9 a.m.** right down the street from the shelter on the Valley View Towpath, 8333 Rockside Rd, Valley View, 44125. This event supports the dogs of the Cuyahoga County Animal Shelter's Best Friend Medical Fund that serves to help treat and cure the sick and injured strays that come into the shelter. After the race, there is a post party where awards to top runners and fundraisers will be given out along with a DJ, food trucks, vendors, games for your dogs, face painting and more! Sign up by yourself or invite friends/family and co-workers to start a fundraising team! Register at http://bit.ly/2XSNJ6r.

Construction and Maintenance Notices

Royalton Road in the City of North Royalton: Work on Abbey Road is scheduled to be completed in early August. Until then, a detour will remain in place for traffic on Abbey Road. Two-way traffic will be maintained on the south side of Royalton Road while work continues on the north half of the roadway.

<u>Warrensville Center Road in the Cities of Bedford and Maple Heights:</u> Asphalt surface course is scheduled for the week of July 22 for the section between I-480 and Rockside Road. Upon completion, work will begin in the section from West Grace to Rockside. One-way southbound traffic will be maintained and a detour for northbound traffic will be posted.

<u>Bradley Road Culvert in the City of North Olmsted</u>: Construction began on June 24, 2019. Bradley Road will remain closed for 90 days.

<u>Mastick Road in Fairview Park</u>: Work on Mastick is scheduled to begin the last week of July. During August, traffic will be maintained for most of the project, with some sections requiring a one-way detour while pavement repairs are performed.

<u>Adele Lane and Westwood Lane Culvert replacements in Olmsted Township</u>: Construction will begin on the replacement of both culverts. Adele Lane and Westwood Lane will both be closed at the culverts.

West 130th Street from Bagley Road to Snow Road in the cities of Parma, Parma Heights, Middleburg Heights and Brook Park: Work is scheduled to begin the last week of July. Two-way traffic will be maintained on half of the road while work is performed on the other half. Work is scheduled to begin in the section between Bagley Road and Pearl Road first.

<u>Lewis Road Culvert Rehabilitation in Olmsted Township</u>: Work is expected to begin in August. Two-way traffic will be maintained by the use of flaggers.

<u>Spafford Road Resurfacing Project from Barrett Road to the bridge over the Rocky River in Olmsted Township</u>: The resurfacing of Spafford Road is expected to begin in August. Two-way traffic will be maintained through the use of flaggers.