





























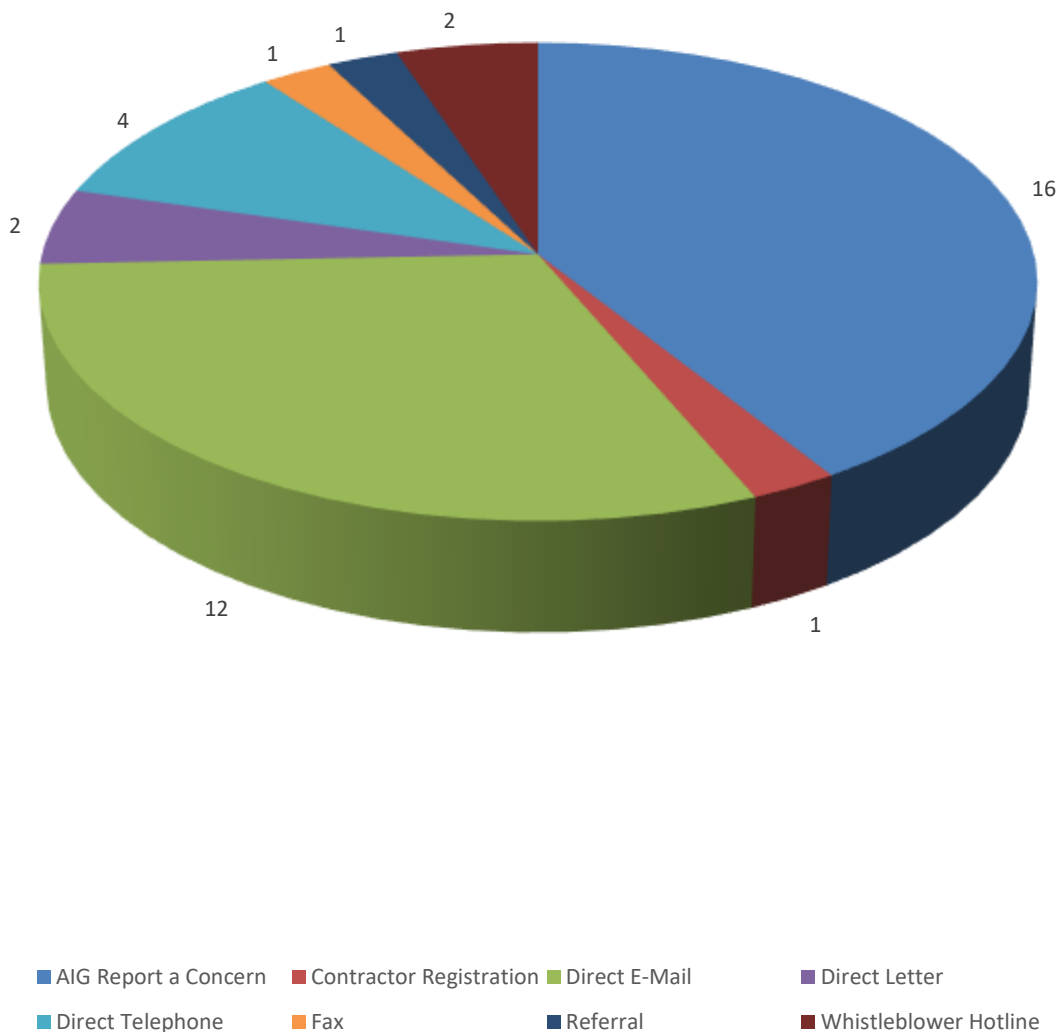






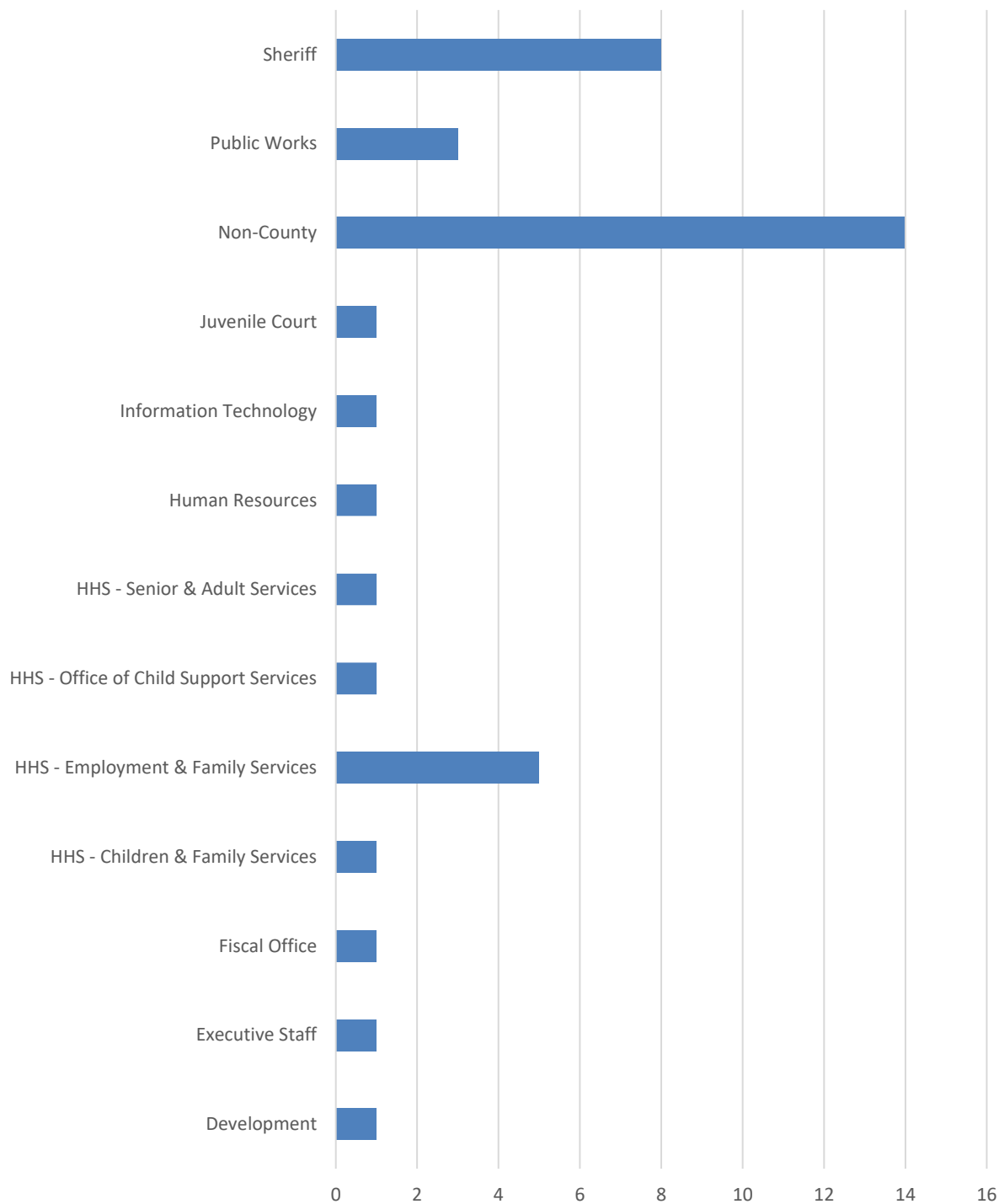


### Method of Receipt of Complaints



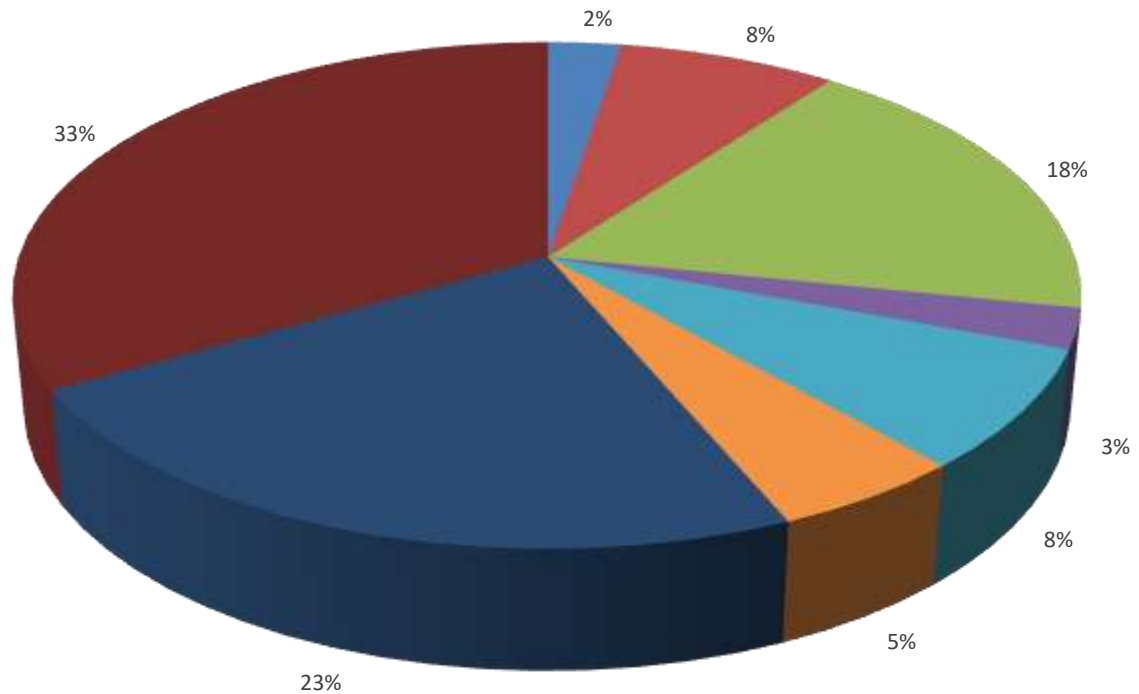
The AIG’s ability to be effective is directly linked to its accessibility. During this reporting period, the most utilized method for submitting complaints to the AIG was via the AIG Report a Concern. Direct E-mail was the second most utilized method for submitting complaints during this reporting period.

### Complaints by Department



The greatest number of complaints were in the Non-County category. The second highest volume of complaints received were regarding the Sheriff's Department.

### Complaint Disposition



- Decline Investigation - Lack of Information
- Decline Investigation - Lack of Jurisdiction (No Referral)
- Decline Investigation - Lack of Jurisdiction (Non-County Referral)
- Decline Investigation - Management Inquiry Received
- Decline Investigation - Management Referral
- Decline Investigation - Other
- Investigation Initiated
- Open

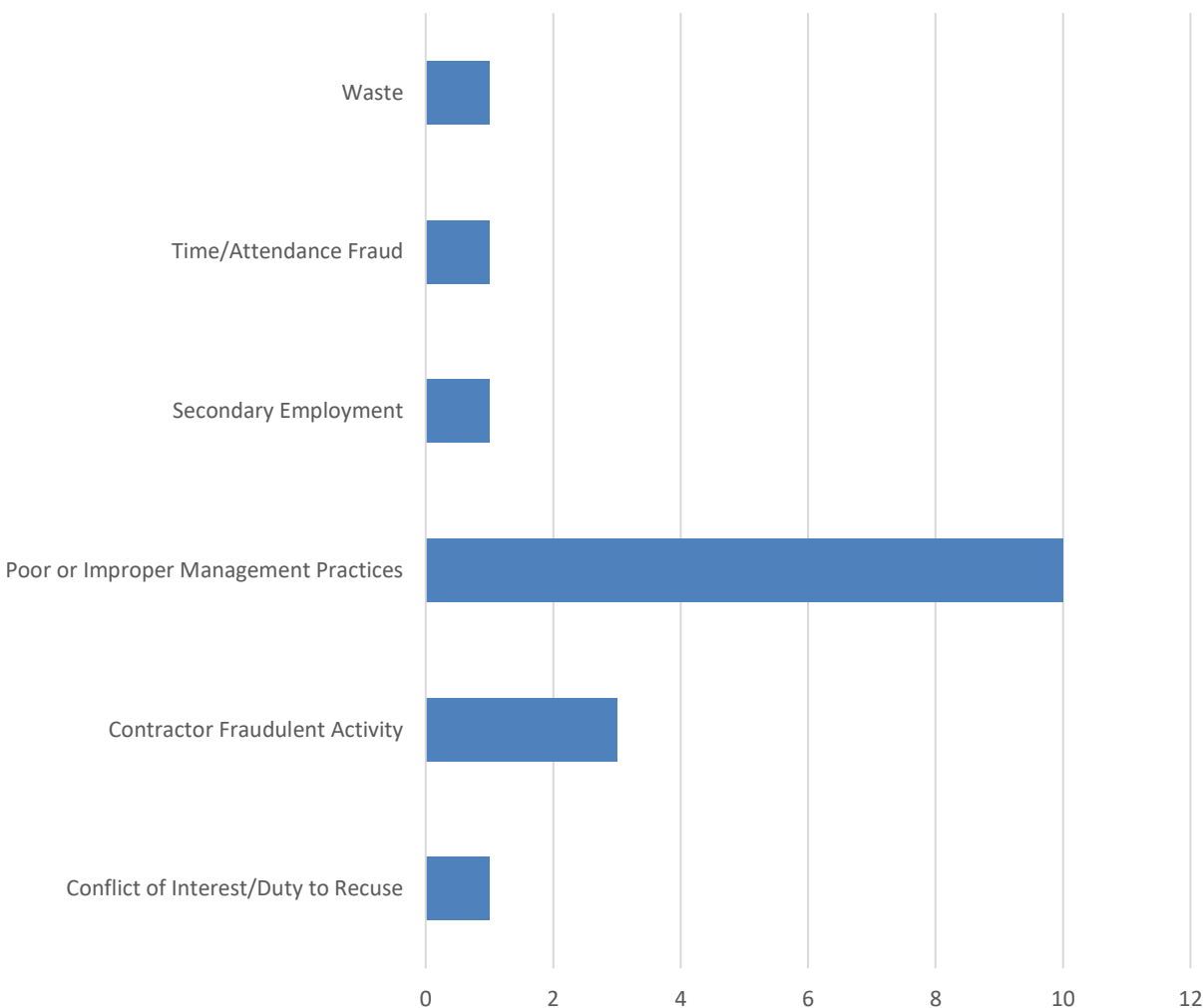
The AIG's policy is that most human resource complaints should be addressed by line-management and the County Department of Human Resources. The AIG is committed to supporting – rather than reducing – the authority of line-supervisors to manage their departments.

## B. Investigations

The AIG initiated seventeen (17) investigations and reviews during this reporting period.

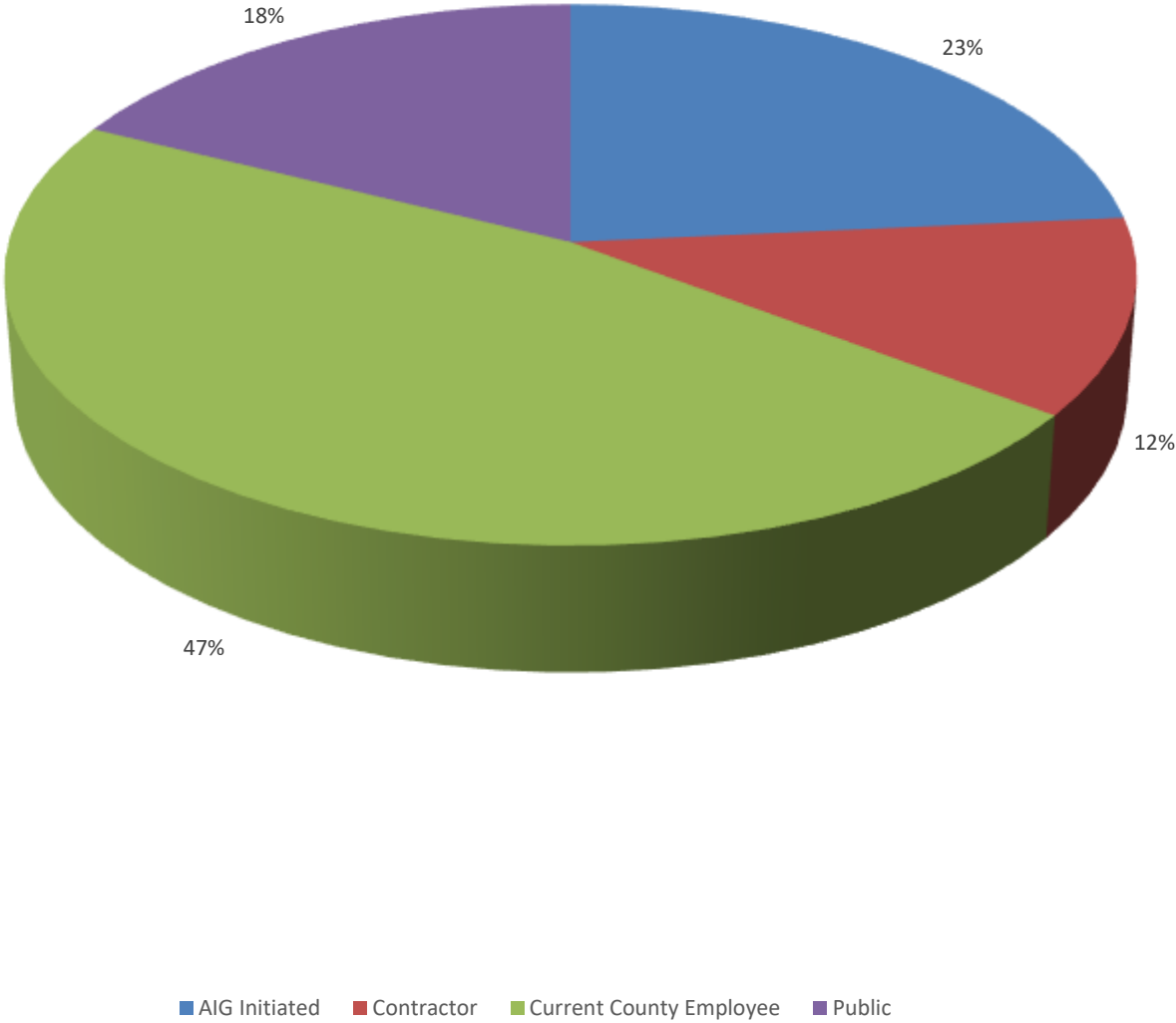
The following is a summary of the nature of the seventeen (17) newly initiated investigations and reviews during this reporting period:

**Number of Investigations by Type**



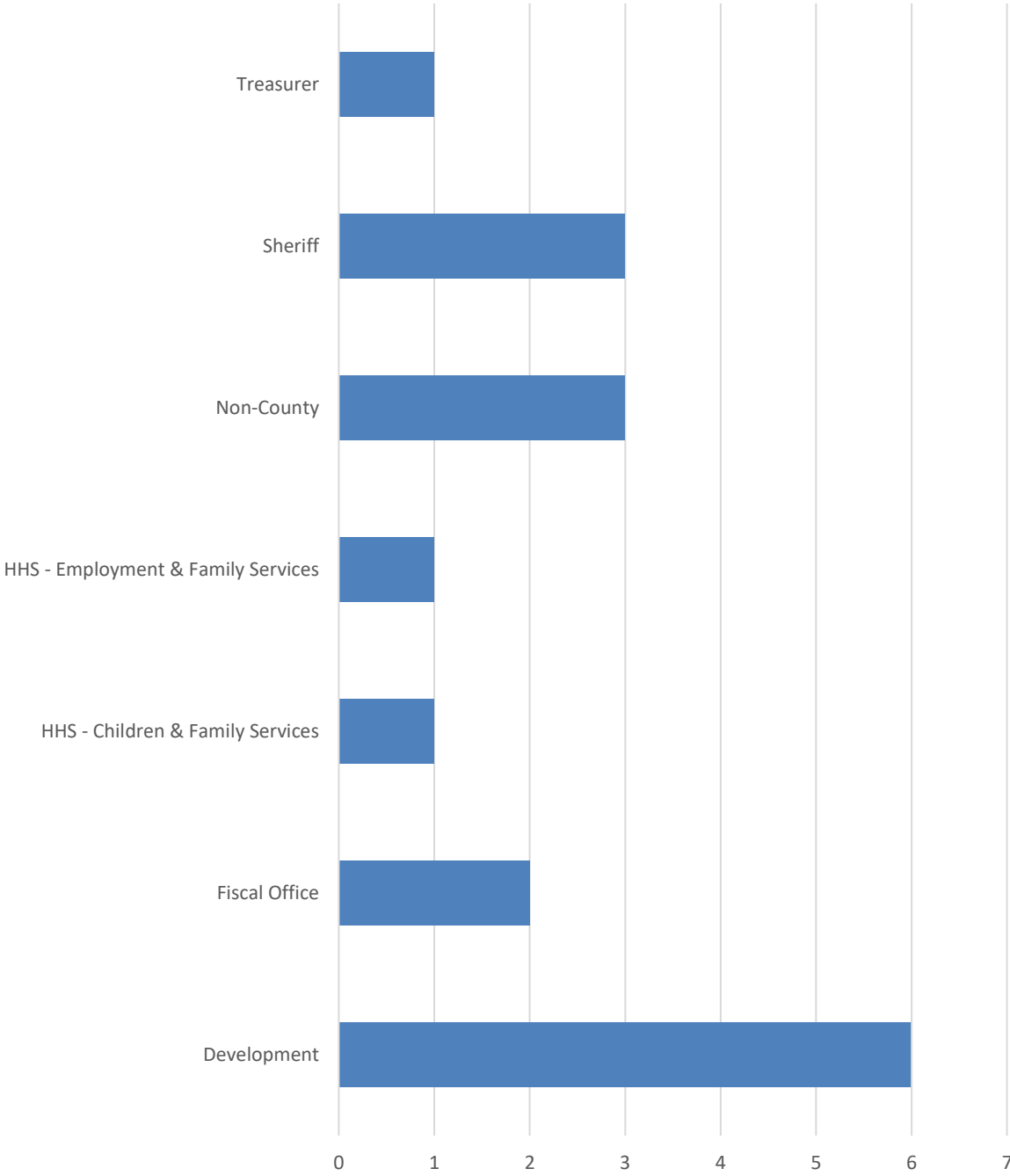
The AIG investigated a wide range of complaints during this reporting period, with Poor or Improper Management Practices accounting for the highest number of complaints investigated, followed by Contractor Fraudulent Activity.

### Source of Investigations



Consistent with prior reports, investigations generated through current County employees accounted for the largest source of newly initiated investigations and reviews during the reporting period. AIG initiated investigations were the next largest source.

### Investigations Initiated by Department

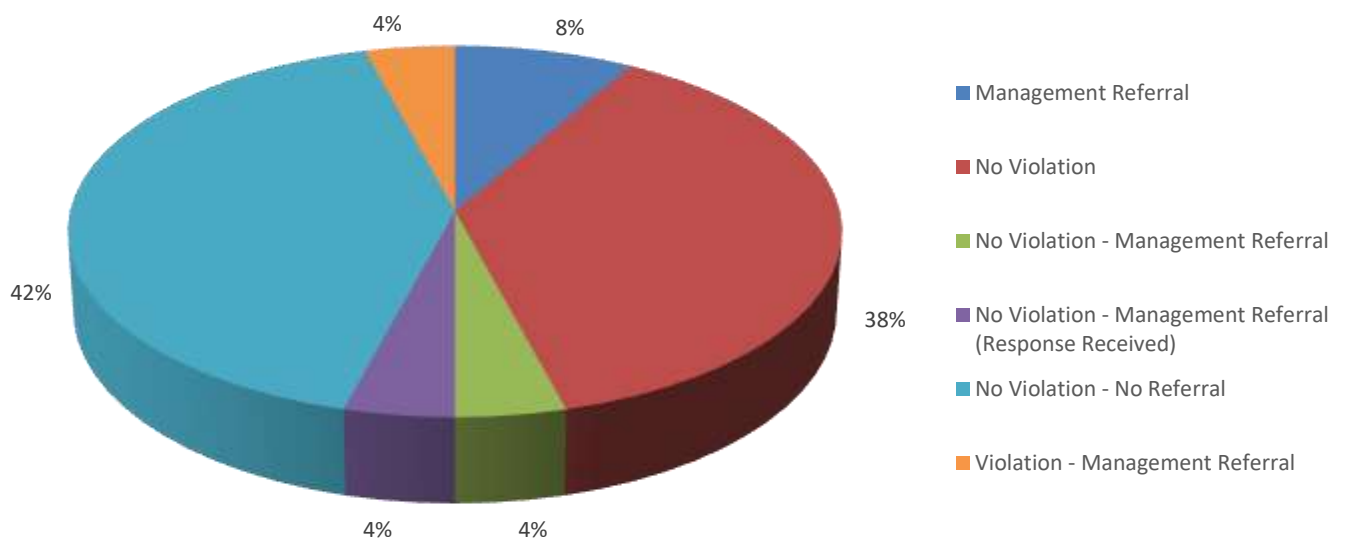


During this reporting period, the highest number of newly initiated investigations were in connection with the Department of Development, the Sheriff's Department and Non-County.

## Section 2.2 – Completed Investigations

During this reporting period, the AIG issued findings on and completed twenty-four (24) investigations.

### Disposition of Closed Investigations



### Challenged Costs/Expenditures

Finally, the AIG has identified **\$7,334,321** in challenged costs/expenditures since its inception and more recently identified **\$7,135,644** challenged costs/expenditures since 2015.





































































































- 2) Enter into any contract or agreement with the County; or
- 3) Serve as a subcontractor on any County contract or agreement.<sup>46</sup>

On April 28, 2015, County Council enacted new Debarment Rules which became effective on April 29, 2015.<sup>47</sup> The new rule states the commencement date for the debarment period under the County law commences from the date of issuance of the debarment.

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<sup>46</sup> County Code, Section 505.02(A), formerly Section 2(A) of the Debarment Law.

<sup>47</sup> County Ordinance 02014-0031.