

CONTRACT
HARDWARE & SOFTWARE MAINTENANCE AGREEMENT

by and between

CUYAHOGA JOB AND FAMILY SERVICES
and
MID-AMERICA CONSULTING GROUP, INC.
fka PROVIDERGATEWAY, INC.

THIS AGREEMENT (the "Contract") is made and entered into this _____ day of _____, 2013, by and between the County of Cuyahoga, Ohio ("the County"), on behalf of Cuyahoga Job and Family Services ("Agency") and Mid-America Consulting Group, Inc., a Corporation with facilities at 3700 Euclid Ave, 2nd Floor, Cleveland, Ohio 44115.

WHEREAS, the County has a present need for software support and maintenance service of Provider Gateway Long Term Care application and required software, and

WHEREAS, Mid-America Consulting Group, Inc. fka ProviderGateway, Inc. software maintenance and support services are available under existing State Term Schedule Number 033-533132-1; and

WHEREAS, the County desires to avail itself of such services located at the Virgil E. Brown Building, Cleveland, OH and Mid-America Consulting Group, Inc., which is willing to provide such service to the County all upon the terms and conditions set forth herein, the State Term Schedule, and further supplemented herein.

NOW, THEREFORE, in consideration of mutual promises contained herein and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Mid-America Consulting Group, Inc. and the County agree as follows:

ARTICLE I – AGREEMENT AND TERM

- 1.1 Scope of Agreement. During the term of this Contract, Mid-America Consulting Group, Inc. shall provide the County with all services necessary to maintain and support all Mid-America Consulting Group, software for the Long Term Care (LTC) application described and attached hereto as Schedule A and incorporated by reference herein.
- 1.2 Term. The term of this Contract shall commence as of **February 1, 2013**; and, unless earlier terminated in accordance with the provisions of this Contract, shall continue in effect for a period of twelve (12) months. **(2/1/13 – 1/31/14)**. The cost of this Contract shall not exceed **\$59,080.00**.

ARTICLE II – SCOPE OF WORK

- 2.1 Rendering of Services. Mid-America Consulting Group, Inc. hereby agrees to render software and support services at a total price of **Fifty Nine Thousand Eighty Dollars (\$59,080.00)**.
- 2.2 Record Audit Retention. Mid-America Consulting Group, Inc. agrees to make all pertinent contractual books and records and other documents pertaining to this Contract available to the County and its designated agents for purpose of audit and examination upon reasonable request during the term of this Contract and for a period of three (3) years from the expiration date or final payment under this Contract, whichever is later; provided however, that should Mid-America Consulting Group, Inc. be notified that an audit has been commenced pursuant to Ohio Revised Code Sec. 117.11 during said period, for which the aforesaid books and records are material, the aforesaid records shall be retained pending the completion of said audit.

ARTICLE III – PAYMENT AND INVOICING

- 3.1 Payment. During the term of this contract, the County shall pay Mid-America Consulting Group, Inc., for software support services as outlined in Schedule A attached hereto and incorporated by reference herein.
- 3.2 Invoicing. Mid-America Consulting Group, Inc. shall invoice the County for support services. Provider Gateway Inc. shall submit original invoice(s) to the following address:

Cuyahoga Job and Family Services
Management Information Services Division
Attn: Nada Moyak
1641 Payne Ave., RM 570
Cleveland, Ohio 44114
(216) 987 - 8958

ARTICLE IV - DISPUTE RESOLUTION AND TERMINATION

- 4.1 Dispute Resolution.
 - a) In the event of any dispute or disagreement between Mid-America Consulting Group, Inc. and the County, either with respect to the interpretation of any provision of this Contract or with respect to the performance by Mid-America Consulting Group, Inc. or the County hereunder, which cannot be resolved in the normal course of business, then upon written notice of either party, each party will appoint a designated officer whose task it will be to meet for the purpose of endeavoring in good faith to resolve such dispute or to negotiate for an adjustment to such section or provision of this Contract. The designated officers shall meet as often as the parties reasonably deem necessary in order to gather and furnish to the other all information with respect to the matter in issue which the parties believe to

be appropriate and germane in connection with its resolution. Such officers will discuss the problem and/or negotiate the applicable section or provision without the necessity of any formal proceedings relating thereto. During the course of such negotiation, all reasonable requests made by one party to the other for information will be honored in order that each of the parties may be fully advised in the negotiations. The specific format for such discussions will be left to the discretion of the designated officers but may include the preparation of agreed upon statements of fact or written statements of position furnished to the other party. No formal proceedings for the binding arbitration of such dispute may be commenced until (i) resolution as contemplated in this clause has been unsuccessful and (ii) either of the parties concludes in good faith that amicable resolution through continued negotiation of the matter in issue does not appear likely and so notifies the other party.

- (b) The rights and obligations of the parties under this provision shall not limit either party's right to terminate this Contract as may be otherwise permitted hereunder.

- 4.2 Termination for Default. Either party may terminate this Contract, in whole or in part, whenever such party determines that the other has failed satisfactorily to fulfill its obligations and responsibilities hereunder and is unable to cure such failure within a reasonable period of time, not to exceed thirty (30) calendar days or such longer period of time as may be specified in writing by the terminating party, taking into consideration the gravity and nature of the default. Such termination shall be referred to as "Termination for Default". Upon determination by either party hereto that the other has failed to satisfactorily perform its obligations and responsibilities hereunder, the party seeking termination shall notify the defaulting party in writing of the failure and of the time period that has been established to cure such failure, which time period shall be not less than ten (10) days. If the defaulting party is unable to cure the failure within the specified time period, the party seeking to terminate may, by giving written notice thereof to the defaulting party, terminate this Contract, in full or in part, as of the date specified in the notice of termination. Mid-America Consulting Group, Inc., however, shall be paid for all services and/or materials provided on or prior to the date of termination.

ARTICLE V – INDEMNITIES AND WARRANTIES

- 5.1 Indemnities and Warranties. All provisions relating to indemnities and warranties contained in the State Term Schedule contract shall inure to the benefit of Cuyahoga County.

ARTICLE VI – CHANGE ORDERS AND APPROVAL PROCESS

- 6.1 Change Order. Any change order or amendment requiring or permitting an increase beyond the not to exceed price limit in Section 2.1 of this contract, shall require an additional appropriation of funds; approval of the Technical Advisory Board; and approval of the County. Mid-America Consulting Group, Inc. will not perform tasks

outside the scope of Schedule A unless it is with prior written approval of the County and in accordance with this clause.

ARTICLE VII – MISCELLANEOUS

- 7.1 Notices. Wherever one party is required or permitted to give notice to the other pursuant to this Contract, such notice shall be deemed given when delivered by hand, via certified mail with return receipt requested, via overnight courier with signature required, and addressed as follows:

In the case of the County:

Cuyahoga Job and Family Services
Management Information Services Division
Nada Moyak
1641 Payne Ave., RM 570
Cleveland, Ohio 44114
(216) 987-8958

In the case of Mid-America Consulting Group, Inc.:

Joseph Casamento
Mid-America Consulting Group, Inc.
3700 Euclid Ave, 2nd Floor
Cleveland, Ohio 44115
216-432-6903

Either party may from time to time change its designated recipient or address for notification purposes by giving the other party written notice of the new designated recipient or address and the date upon which it will become effective.

- 7.2 Severability. If, and only to the extent that, any provision of this Contract is declared or found to be illegal, unenforceable or void, then both parties shall be relieved of all obligations arising under such provision, it being the intent and agreement of the parties that this Contract shall be deemed amended by modifying such provision to the extent necessary to make it legal and enforceable while preserving its intent. If that is not possible, another provision that is legal and enforceable and achieves the same objective shall be substituted. If the remainder of this Contract is not affected by such declaration or finding and is capable of substantial performance, then the remainder shall be enforced to the extent permitted by law.
- 7.3 Waiver. No delay or omission by either party in the exercise of any right or power shall impair any such right or power or be construed to be a waiver thereof. A waiver by either of the parties of any of the covenants, conditions or agreements to be performed by the other or any breach thereof shall not be construed to be a waiver of any succeeding breach thereof or of any other covenant, condition or agreement herein contained. No

change, waiver, or discharge hereof shall be valid unless in writing and signed by an authorized representative of the party against which such change, waiver, or discharge is sought to be enforced.

- 7.4 Survival of Terms. Termination or expiration of this Contract for any reason shall not release either party from any liabilities or obligations set forth in this Contract which (i) the parties have expressly agreed shall survive any such termination or expiration, or (ii) remain to be performed or by their nature would be intended to be applicable following any such termination or expiration.
- 7.5 Headings and Interpretation. The article and section headings used herein are for reference and convenience only, and shall not enter into the interpretation hereof.
- 7.6 Governing Law. This Contract shall be subject to interpretation under the laws of the State of Ohio.
- 7.7 Social Security Act. Mid-America Consulting Group, Inc. shall be and remain an independent contractor with respect to all services performed hereunder and agrees to and does hereby accept full and exclusive liability for payment of any and all contributions or taxes for social security, unemployment insurance, or old age retirement benefits, pensions, or annuities now or hereafter imposed under any Local, State or Federal Law which are measured by the wages, salaries, or other remuneration paid to persons employed by Mid-America Consulting Group, Inc. for work performed under the terms of this contract and further agrees to obey all lawful rules and regulations and to meet all lawful requirements which are now or hereafter may be issued or promulgated under said respective laws by and duly authorized State or Federal officials; and said Mid-America Consulting Group, Inc. also agrees to indemnify and save harmless Cuyahoga County from such contributions or taxes or liability.
- 7.8 Assignment. Mid-America Consulting Group, Inc. shall not assign, transfer, convey or otherwise dispose of this Contract, or its right to execute it, or its right, title or interest in or to it or any part thereof, or assign, by power of attorney or otherwise, any of the monies due or to become due under this Contract without approval of the County by resolution.
- 7.9 Commencement of Contract Performance. In order to protect the interest of the County this contract must be executed by the County before compensation for the services or products set forth in this contract can be provided. In the event that services are provided by Mid-America Consulting Group, Inc. prior to the execution of this agreement by the County, the same will be provided at Mid-America Consulting Group's, risk, and payment therefore cannot, and will not, be made unless and until this agreement is approved by the County. Upon approval by the County of this contract, however, any and all prior performance under this contract shall be deemed ratified and said performance shall be deemed to be included in this contract. Payment(s) for said prior performance shall not increase the amount of the contract limit.

- 7.10 Entire Agreement and Modification. This Contract, including any Schedules and documents referred to in this Contract or attached hereto, each of which is incorporated herein, constitutes the entire and exclusive statement of the agreement between the parties with respect to its subject matter and there are no oral or written representations, understandings or agreements relating to this Contract which are not fully expressed herein. The parties agree that any other terms or conditions included in any quotes, acknowledgments, bills of lading or other forms utilized or exchanged by the parties shall not be incorporated herein or be binding unless expressly agreed upon in writing by authorized representatives of the parties. No modification, change or amendment hereof shall be valid unless such is in writing and signed by the authorized representative of the party against which such modification, change or amendment is sought to be enforced.
- 7.11 Applicable County Ordinances. All Contracts in which the County is a party, including this Contract are subject to all applicable County Ordinances, including, but not limited to, the Cuyahoga County Ethics Ordinance, the Cuyahoga County Inspector General Ordinance and Purchasing Procedures Ordinance. During the term of this contract, including any extensions, all parties shall remain in compliance with all applicable County Ordinances and may access copies of all County ordinances and may access copies of all on the Cuyahoga County Council's website at <http://council.cuyahogacounty.us/>.

ARTICLE VIII – ADHERENCE TO ELECTRONIC SIGNATURE POLICY OF COUNTY

- 8.1. By entering into this Contract, Mid-America Consulting Group, Inc., agrees on behalf of its officers, employees, subcontractors, sub-grantees, agents or assigns, to conduct this transaction by electronic means by agreeing that all documents requiring county signatures may be executed by electronic means, and that the electronic signatures affixed by Cuyahoga County to said documents shall have the same legal effect as if that signature was manually affixed to a paper version of the document.
- 8.2 Mid-America Consulting Group, Inc. further agrees to be bound by the provisions of Chapter 304 and 1306 of the Ohio Revised Code as they pertain to Electronic Transactions and to comply with the electronic signature policy of Cuyahoga County.

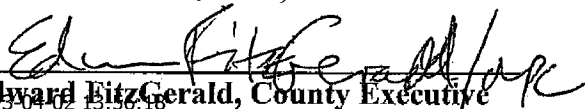
THIS AGREEMENT shall be subject to interpretation under the laws of the State of Ohio, and is subject to the review of the County Prosecutor's Office as to legal form and correctness.

IN WITNESS WHEREOF, the County and Mid-America Consulting Group, Inc. have each caused this Contract to be signed and delivered by its duly authorized representative as of the date first written.

COUNTY OF CUYAHOGA, OHIO

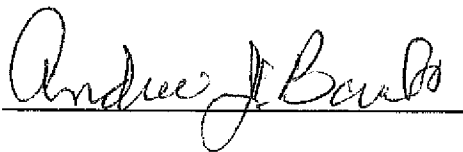
Edward FitzGerald, County Executive

BY:


Edward FitzGerald, County Executive
2013-04-02 13:56:18

MID-AMERICA CONSULTING GROUP, INC.

BY:



DATE:

1-28-2013

Schedule A
Software Maintenance & Hosting
(User Terms & Conditions)

Scope of Services

1.1 Software Maintenance. During the maintenance period, the Vendor will correct any material programming errors that are attributable to Vendor within a reasonable period of time, provided that Cuyahoga Job and Family Services notifies the Vendor, either orally or in writing, of a problem with the

Software and provides sufficient information for Vendor to identify the problem. The Vendor's response to a programming error will depend upon the severity of the problem. In the case of programming errors that slow the processing of data by a small degree, render minor and noncritical functions of the system inoperable or unstable, or require users or administrators to employ a workaround to fully use the software, the Vendor will respond to the request for resolution within four (4) business hours and begin working on a proper solution within one (1) business day, dedicating the resources of one (1) qualified programmer fulltime to fixing of the problem. In the case of any defects with more significantly slow processing of data, the Vendor will respond within two (2) business hours of notification and dedicate all available resources to resolving the problem.

1.2 Maintenance Responsibilities. The Vendor will furnish the following services under the terms and conditions of this contract. during the maintenance period February 1, 2013 through January 31, 2014 for an annual fee of **\$29,980.00** as outlined in **Schedule A** (2.0 Maintenance Fees):

- A. The Vendor will provide maintenance services to Cuyahoga Job and Family Services, ProviderGatewayWeb Based Software Application.
- B. The Vendor will provide technical telephone consultation concerning the use of any updates, enhancements and corrections to all sites as outlined in Attachment A (Maintenance Services).
- C. New Releases. From time-to-time the Vendor may modify or enhance the software by a new release of the software. In such case, the Vendor shall provide Cuyahoga Job and Family Services one copy of every new release of the software to be deposited into software escrow by the Vendor listed in the attached schedules, including all modifications, enhancements and documentation.
- D. The Vendor will correct errors or replace the software in an expeditious manner after notification that a software correction is required in accordance with 2.3. Failure to comply with this requirement will result in a deduction from the maintenance rate for each day the software is inoperative, computed from the initial downtime notification. The deduction for an inoperative period consisting of a partial day (between the hours of 7:00 am. til 5:00 pm.) will be prorated at a rate of \$72.00 per day.
- E. The Vendor will provide maintenance for the then current release and the immediately preceding release of the software. The Vendor will provide maintenance support for the immediately preceding release for at least six months after a new version is released. After this period the Vendor may cancel the Maintenance

Services for the immediately preceding release of the software on sixty (60) days written notice.

1.3 Period of Maintenance. Maintenance will be available nine (9) working hours per weekday, between 8:30 a.m. and 5:30 p.m. Eastern Standard Time. Travel time and expenses related to remedial and preventive maintenance will not be billable but will be included in the Vendor's firm, fixed annual maintenance fee during later annual maintenance periods.

1.4 Maintenance Access. The Vendor will keep the software and hardware in good operating condition during the warranty period and any annual maintenance period during which Cuyahoga Job and Family Services contracts for continued maintenance. All maintenance that requires the software or hardware to be inoperable must be performed outside Cuyahoga Job and Family Services customary working hours except when the software or hardware is already inoperable, preventative or scheduled maintenance will be performed at mutually agreeable times, within the parameters of the manufacturer's published schedule.

1.5 Hosting. The Vendor will host the Long Term Care application during the maintenance period February 1, 2013 through January 31, 2014 for Cuyahoga Job and Family Services at the standard fee of **\$29,100.00 per year** in the **not-to-exceed total amount of \$29,100.00** as outlined in **Schedule A (2.1 Hosting Fees)**:

Hosting will include, but is not limited to the following major tasks:

- Live application hosting state-of-the-art hosting center connecting to global high speed fiber optic network utilizing a nationwide 2.4-gigabit (OC-48) IProuted **network and 10 gigabit(OC-192c) backbone.**
- Hardware and Management including Hardware Servers, Routers, IP, and Firewall Management.
- Software Management (SQL, MS Operating Systems, Backup Software, Network Monitoring Software, Anti-Virus and Intruder Detection Software, Development and Programming Software).
- 24/7 Application Access, monitoring and Management.
- 24/7 on-site Technical Personnel.
- 24/7 on-site security.
- Biometric access screening.
- Climate Controlled (Temperature/Humidity).
- Application Database Management and Storage.
- Disaster Recovery (Data Restoration and preventive systems including fire and water
 - detection systems).

1.6 Network Monitoring

The Vendor will monitor Long Term Care application on a continuous basis including the following activities:

- Client systems and applications are monitored through the Vendor's 24x7 Network Operations Center (NOC). When events occur, trouble tickets are automatically generated; operations are notified and prescribed procedures followed to restore systems to their normal state. Monitoring will include:

- System availability status
- System capacity and performance monitoring will include:
 - CPU performance
 - Memory utilization
 - Disk capacity
 - NIC throughput
- Database and application monitoring included for MS SQL Database:
 - Performance
 - Table-space
 - Database capacity
 - Transaction throughput and queuing
- Web site availability monitoring
- Monitoring of application (URL) availability and response times

Network monitor history logs will be utilized to compute downtime statistics.

1.7 Software/Hardware Upgrades

The Vendor will install, maintain, and upgrade all required software and hardware products.

The system will be unavailable during weekly maintenance windows. When it is necessary to perform emergency maintenance, the Vendor will give Cuyahoga Job and Family Services as much notice as possible, and will limit the duration of the downtime.

The Vendor will grow the processing, data storage, and memory of the servers as necessary to meet the needs of the Clients. The Vendor has sized the PG Long Term Care application installation to meet the projected needs of the client.

1.8 Connectivity

The Vendor will supply sufficient bandwidth (2.4-gigabit (OC-48) IP-routed network and 10 gigabit (OC-192c) backbone to support the network traffic created by the PG Long Term Care Application. It is suggested that Cuyahoga Job and Family Services users utilize equivalent of a dedicated

T-1 or faster Internet connection and participating Long Term Care facilities utilize high speed business connectivity such as DSL or Cable for individual users.

1.9 Backups

The Vendor will provide the following backup services:

- Daily tape backup (Mon-Fri) on a two-week cycle
- File system backup of all files on the servers
- Database backup
- Off-site storage of backup tapes
- Restoration of files
- Purchase tapes required to support the backup rotation scheme

The Vendor will provide backups of data consistent with the Vendor's data backup policies.

Restoration of archived data from backup tapes will be negotiated between Cuyahoga Job and Family Services and the Vendor as needed. The Vendor will take every reasonable precaution to ensure backups are available to Cuyahoga County Job and Family Services; however, the Vendor does not warrant or guarantee data and accepts no liability for loss of data due to hardware failure or natural disaster.

Cold backups are taken as needed when the server is down, before major hardware and database updates.

The Vendor's offsite storage procedures include the following: Information Services will maintain two complete sets of the backup data, with one set to be kept onsite for normal data recovery, and one set to be kept offsite, at a secure location, for disaster recovery purposes. The offsite copy of the backup data will be taken offsite on a weekly basis via courier service. The offsite storage location will be approximately 15 miles from the onsite storage location. A copy of all disaster recovery plans and media will be kept at the offsite storage location as well.

1.10 Contingency and Disaster Recovery

A centralized automated data protection system is used for the backup and recovery of data and applications. All modified data are backed up every night. Backup tapes are rotated to offsite storage for disaster recovery purposes. The Vendor utilizes RAID 5 Disk configured with Hot Spare for redundancy. The hardware Vendor will supply parts within one business day for hardware replacement, if required. Two independent Internet connections are maintained. Normally in load balancing mode, the connections will rollover in the event that one connection goes down.

1.11 Environmental Service

The Vendor supplies the required facilities, cabinet, monitors, power and airconditioning. Power will be provided from the MSDC Liebert UPS with diesel generator backup, should commercial power fail. Two separate 30-Ampere circuits will be provided within the cabinet.

1.12 Telecommunications (Network Infrastructure) Services

The Vendor will supply a dedicated secure network. This network will be implemented using redundant Cisco Ethernet switches and Cisco PIX firewalls. The Vendor provides Internet access from their data center. The Vendor has included 2mbs internet access as part of the pricing. The Vendor will provide load balancing of Web/Front-end servers, using its redundant pair load balancers for the production systems.

Network Services

The following network services will be provided:

- Multi-location DNS and administration
- IP addressing and provisioning
- Internet bandwidth
- Administration, including updates as required, for data center switches and routers
-

The Vendor will provide the necessary network switches and firewalls to connect this infrastructure in its center.

1.13 Managed Services Data Center

Data traffic within the PG Long Term Care application will utilize a similar configuration outlined below:

- Load-balanced redundant Liebert Uninterruptible Power Supplies (UPS)
- Backup diesel generator (300 KW, 3 day fuel supply, re-supply contract)
- Two 30 Ampere circuits in each equipment cabinet
- Pre-action sprinkler system and FM 200 fire suppression system
- Climate control through redundant Liebert multi-stage air handling units
- Diverse routed fiber through two Verizon Central Offices (48 strands)
- Multiple T3 lines (45Mbps) to the Internet via UUNET and Sprint
- Network Operations Center (NOC) staffed 24/7
- Perimeter security system monitored by ADT and Certified Protection
- Internal security includes employee background checks and biometrics

1.14 Help Desk

Cuyahoga Job and Family Services is expected to provide first tier help desk support for local users. This will include assistance with log ins, passwords, accessing specific courses and materials within specific courses. The Vendor will provide second tier help on request from the Institution Administrator. This help will generally be available between the hours of 8:00 am and 5:00 pm, Monday through Friday.

Service Levels and Coverage

The Vendor is committed to providing the following:

- *Availability*; Metric target > or =99.9%
- 24/7 proactive monitoring and management support
- 24/7 access to Vendor facilities for individuals designated by client
- 24/7 operational services
- Service request, problem logging reporting

SOFTWARE AND OWNERSHIP RIGHTS

1.15 Title to Software. Except to the extent otherwise expressly provided in the State Term Schedule number 533132-1, all source code, documentation, and other software artifacts developed by the Vendor pursuant to this contract, shall be considered as a work made for hire, and is and shall remain the property of the County. The County hereby grants the Vendor a royalty free perpetual license to copy, use, sub-license and modify the Software. A copy of all software developed shall be provided in a decrypted, open and modifiable format, together with any proprietary compiler used to translate the source code to machine code if the County does not already have the compiler. Should any pre-existing, proprietary software be used in the software system covered hereunder, then Vendor will grant the County a nonexclusive, royalty-free perpetual license to use and modify the software; and copies of the source code shall be provided to the County or placed in escrow.

1.16 Confidentiality of Data. The Vendor must secure prior approval from the County for any and all additional licenses requested by 3rd parties to access programs licensed to the County. All

data and other records, including data and records of the State of Ohio ("State") clients entered into any database, files, and data stores of the County or other agencies of the State or supplied to the Vendor by the County or the State are and shall remain the sole property of the County and the State. The Vendor shall not, without the County's written consent, copy or use such records except to carry out contracted work, and will not transfer such records to any other party not involved in the performance of this contract. All data dictionaries, entity relationships, database configurations, encryption passwords, forms, automated reports, or other artifacts used to access the data shall belong to the Vendor and shall be treated as a trade secret of the Vendor.

2.0 MAINTENANCE FEES

LICENSEE:

Cuyahoga Job and Family Services

LICENSED SOFTWARE:

ProviderGateway-Long Term Care

Service Period:

February 1, 2013 through January 31, 2014

MAINTENANCE SERVICES:

Maintenance Services consist of patches, updates and enhancements to the Software as Mid-America Consulting Group, in its sole discretion, may from time to time release, and help desk support, available Monday through Friday (except for Federal Government Holidays) during the hours of 8:30 AM to 5:30 PM, E.S.T.

Calls to Mid-America Consulting Group will be made via 216-432-6925 where caller will select help desk option from prompts.

Emails will be sent to Helpdesk@ProviderGateway.com

Help Desk Calls will be tracked and calls will be responded to within 4 business hours of receipt.

MAINTENANCE FEES:

\$29,980.00 (Per State Term Schedule Number 533132-1) – June 16, 2006 through June 30, 2013.

ADDITIONAL SERVICES:

Mid-America Consulting Group may, with the consent of Cuyahoga Job and Family Services, provide additional services for development, implementation, training or consultation at the rates established in the State of Ohio Term Schedule 533132-1 (exp. 6/30/13).

2.1 HOSTING FEES

Month Hosting	Fee for Service
February 2013	\$2,425
March 2013	\$2,425
April 2013	\$2,425
May 2013	\$2,425
June 2013	\$2,425
July 2013	\$2,425
August 2013	\$2,425
September 2013	\$2,425
October 2013	\$2,425
November 2013	\$2,425
December 2013	\$2,425
January 2014	\$2,425