

# CUYAHOGA COUNTY CONTRACT

**THIS CONTRACT** made and entered into this \_\_\_\_ day of \_\_\_\_\_, 2011 by and between the County of Cuyahoga, Ohio (the "County") and **S & P Data Ohio, LLC**, with principal offices located at 1500 West Third Avenue, Suite 130, Cleveland, OH 44113 (the "EMPLOYER").

## WITNESSETH:

**WHEREAS**, the United States Congress has established and the President has signed into law, the Workforce Investment Act of 1998 (Public Law 105-220), hereinafter referred to as "The Act"; and has charged the Governor of the State of Ohio with the establishment of Local Service Areas for the express purpose of implementing The Act; and

**WHEREAS**, the Governor of the State of Ohio has created the Ohio Department of Job and Family Services (ODJFS) to administer The Act in the State of Ohio through its Division of Workforce Development; and

**WHEREAS**, the Mayor of the City of Cleveland and the County, as the Chief Local Elected Officials representing Cuyahoga County, have determined and formed a Local Service Area (LSA) and appointed members to a Workforce Investment Board for the purpose of conducting programs and providing services under The Act; and

**WHEREAS**, the Ohio Department of Job and Family Services (ODJFS) has officially certified the City of Cleveland/Cuyahoga County Workforce Investment Board for Local Service Area #3 effective July 1, 2009; and

**WHEREAS**, the City of Cleveland/Cuyahoga County Workforce Investment Board (WIB), in partnership with the County, has identified the City of Cleveland/Cuyahoga County Department of Workforce Development (the "DEPARTMENT") as Grant Recipient and Administrative Entity for programs under The Act in Cuyahoga County; and

**WHEREAS**, the County is desirous of having the EMPLOYER provide various employment and training services under the Act and the EMPLOYER is willing to provide such services.

**NOW, THEREFORE, IT IS AGREED TO**, by and between the parties hereto as follows:

**I. SCOPE OF SERVICES:**

The EMPLOYER will implement an On-The-Job Training (OJT) Program to hire 11 new employees.

The parties here agree that the EMPLOYER shall employ and train 11 OJT Trainees in accordance with Exhibit A (OJT Requirements), and the attached training curriculum. In consideration for the training to be provided by the EMPLOYER for the period beginning May 23, 2011 and ending June 30, 2011 or the payment of \$8,800 whichever occurs first, at an hourly rate of pay of at least \$10.00 per hour. The EMPLOYER shall be reimbursed fifty (50) percent of the total training wages paid during the training period, as submitted on the DEPARTMENT invoice format, but not to exceed a total fixed cost of \$8,800.

**II TIME OF PERFORMANCE:**

The period of performance under this Contract shall be from May 23, 2011 through June 30, 2011. Under this timeframe, the EMPLOYER and the DEPARTMENT will carry out their respective responsibilities at times mutually agreed upon.

**III COMPENSATION and METHOD OF PAYMENT:**

For the services to be provided, the EMPLOYER shall be reimbursed for an amount not to exceed \$8,800 for the costs of Training. The EMPLOYER will be compensated on a cost reimbursement basis. Invoices for reimbursement of training costs must be submitted to the DEPARTMENT for payment within thirty (30) days following the end of each month using the OJT Invoice form identified in Exhibit B. Failure to submit invoices in a timely manner may result in non-payment at the discretion of the DEPARTMENT. The EMPLOYER will be paid up to 50% of each Trainee's regular wages during the Training Period for actual hours worked. EMPLOYER will not invoice for hours paid but not worked (i.e. Holidays, Vacation, Sick Time). Trainee wages are not reimbursable on days when the trainee is absent (whether paid or unpaid, approved or unapproved) or when training does not take place for other reasons (e.g. because of instructor absence, holiday, etc.). The employer is solely responsible for insuring that Employment Connection is not invoiced on such occasion. The maximum number of hours worked per week that can be reimbursed is forty (40). Trainee wage reimbursement is based on the trainee's base wage, excluding any incentives (such as shift differential, overtime, holiday or weekend pay) or commissions.

**IV TERMINATION OF AGREEMENT:**

The COUNTY, the DEPARTMENT and the EMPLOYER shall have the right to terminate this Agreement for any reason, including failure to make adequate progress toward project deliverables, subject to the conditions defined in this section. In the event that this Agreement is terminated by the COUNTY, written notice shall be given to the EMPLOYER. The EMPLOYER shall provide all services and products required by the agreement to the date of termination. Under no circumstances shall the COUNTY be responsible for any type of penalty payment upon cancellation of this Agreement. The EMPLOYER shall, however, be paid for the cost of all materials and services rendered and unreimbursed to the date of termination by either party.

**V INDEMNITY:**

The EMPLOYER will protect and save the COUNTY and the DEPARTMENT, harmless from any and all loss, claims, expenses, actions, causes of actions, costs damages and obligations, final or otherwise, arising from any and all acts of the EMPLOYER, its agents, employees, licenses, clients hereunder, or invitees that result in injury to persons, damage to property or loss, either directly or indirectly, to the COUNTY and the DEPARTMENT, arising from the performance of this Agreement, as those injuries, damages or losses relate to any person, corporation, partnership or any other entity.

**VI ANTI-DISCRIMINATION:**

The EMPLOYER recognizes and hereby agrees that in the employment of labor, skilled or unskilled, under this Agreement, there shall be no discrimination exercised against any person because of race, color, sex, age, religion, national origin, handicap or political affiliation or belief as provided in Title VI of the Civil Rights Act of 1964. Violations thereof shall be deemed a material breach of the Agreement.

**VII EMPLOYMENT RELATIONSHIP, JOINT VENTURE OR PARTNERSHIP:**

Nothing in this Agreement shall constitute an employment relationship, a partnership or joint venture between the parties. The EMPLOYER shall be solely responsible for his/her employees, including the payment of all Federal and State employment taxes and payroll insurance, insurance premiums, contributions to benefit plans, workers and unemployment compensation costs and similar expenses.

**VIII PROVISIONS CONCERNING WAIVERS:**

Subject to applicable law, any right or remedy which the COUNTY may have under this Agreement may be waived in writing by the COUNTY, if in the judgment of the COUNTY, this Agreement, as modified, shall still conform to the terms and requirements of the pertinent laws.

**IX COUNTY NOT OBLIGATED TO THIRD PARTIES:**

The COUNTY shall not be obligated or liable to any other party other than the EMPLOYER.

**X WHEN RIGHTS and REMEDIES NOT WAIVED:**

In no event, shall the making by the COUNTY of any payment to the EMPLOYER constitute or be construed as a waiver by the COUNTY of any breach of covenant or default which may exist on the part of the EMPLOYER, and the making of any such payment by the COUNTY while any such breach or default exists, shall in no way prejudice any right or remedy available to the COUNTY in respect to such breach or default.

**XI MODIFICATIONS:**

By the mutual consent of the COUNTY and the EMPLOYER, this Agreement may be modified whenever such modifications are deemed necessary. Any such modifications to this Agreement shall be reduced to writing and signed by both parties.

**XII NOTICES:**

Any notices, bills, invoices, reports, etc. required by this Agreement shall be sufficient if sent by the parties in the United States Mail, postage paid, to the addresses noted as follows:

**COUNTY: MR. FRANK BRICKNER, CHIEF FINANCIAL OFFICER  
CITY OF CLEVELAND/ CUYAHOGA COUNTY  
DEPARTMENT OF WORKFORCE DEVELOPMENT  
1020 BOLIVAR ROAD  
CLEVELAND, OHIO 44115**

**EMPLOYER: DON WELLER, GENERAL MANAGER  
S & P DATA OHIO, LLC  
1500 WEST THIRD STREET  
CLEVELAND, OH 44113**

**XIII EMPLOYEE ELIGIBILITY:**

The EMPLOYER assures that all employees trained are eligible to work in the United States and are eighteen (18) years of age or older. In addition, the EMPLOYER assures that all employees subject to Selective Service registration have in fact registered.

**XIV EXTENT OF AGREEMENT:**

All other provisions of performance are contained herein. This Agreement, with all EXHIBITS and attachments hereto, represents the entire and integrated Agreement between the COUNTY and the EMPLOYER and supersedes all prior negotiations, representations or agreements either written or oral. This Agreement shall be amended only upon a written instrument executed by both the COUNTY and the EMPLOYER.

**XV ELECTRONIC SIGNATURE:**

By entering into this CONTRACT, EMPLOYER agrees to conduct this transaction by electronic means by agreeing that all documents requiring county signatures may be executed by electronic means, and that the electronic signatures affixed by the county to said documents shall have the same legal effect as if that signature was manually affixed to a paper version of the document. EMPLOYER also agrees to be bound by the provisions of chapters 304 and 1306 of the Ohio revised Code as they pertain to electronic transactions, and to comply with the electronic signature policy of Cuyahoga County.

IN WITNESS WHEREOF, the COUNTY and the EMPLOYER have executed this Agreement as of the date first written above.

S & P DATA OHIO, LLC

BY: 

COUNTY OF CUYAHOGA, OHIO

BY:    
Edward FitzGerald, County Executive

## EXHIBIT A

### OJT Requirements

#### KEY PAYMENT DEFINITIONS

Training Completion: Training is complete when the Training Period is over and/or the Trainee meets the Employer's standard for each "skill to be learned" as shown in the Training Plan. DEPARTMENT staff will help with training design.

Trainee Regular Wages: These are the amounts earned by the Trainee for work performed during the training period. Wages include regular "straight time" for actual hours worked with no overtime premium, holiday pay or fringe benefits included.

Contact your DEPARTMENT representative within 30 days if a Trainee quits or gets fired.

#### APPLICABLE LAWS AND RULES

1. The EMPLOYER shall comply with all applicable Federal, State, and local laws, rules and regulations, including but not limited to the Fair Labor Standards Act, as amended, which deal with or are related to employment of persons who perform work or are trained under this Agreement.
2. Training positions covered by this OJT agreement have not been created by relocating the business and displacing former employees within the last four (4) months.
3. The Employer has not been debarred, suspended, declared ineligible or voluntarily excluded from Federal contracting.
4. No Trainee shall be illegally discriminated against on the grounds of race, color, religion, sex, national origin, age, disability, political affiliation or belief, citizenship, or solely because they are participating in W.I.A. under this Agreement.
5. This OJT will not result in the displacement of employed workers nor impair existing contracts for services nor result in the substitution of Federal funds for other funds in connection with work that would otherwise be performed.
6. If the Employer has not established a grievance procedure regarding the terms and conditions of employment, the grievance procedure of DEPARTMENT will be utilized. The Employer shall inform Trainees of the grievance procedure to be followed.
7. The Employer shall notify DEPARTMENT in writing prior to the sale, closure or transfer of its business. Failure to notify shall void the right to payment under this OJT agreement.
8. The EMPLOYER assures that no former employee is in layoff in the same or similar position as the position for which this OJT Agreement is being written and approved.
9. No currently employed worker shall be displaced by any trainee. This includes partial displacement such as reduction in the hours of non-overtime work, wages, or employment benefits.
10. No funds may be used to assist in relocating the EMPLOYER'S company or parts thereof from one area to another, especially if said location results in a loss of employment at the original location.
11. EMPLOYER assures compliance with all applicable business licensing, taxation and insurance requirements.

12. EMPLOYER assures that trainees are being trained for jobs that are necessary for current and future operation and the trainees are expected to continue permanent employment upon successful completion of this OJT Agreement.
13. EMPLOYER agrees to adhere to the rules and regulations of the Workforce Investment Act of 1998 and as amended.
14. EMPLOYER agrees to hold harmless DEPARTMENT for ineligible costs and insures that DEPARTMENT shall be relieved of liability and damages sustained by ineligible costs as determined by a fiscal audit. Moreover, the EMPLOYER agrees to indemnify and hold harmless DEPARTMENT and insure that DEPARTMENT shall be relieved of liability and damages sustained by virtue of any act or failure to act by which the EMPLOYER shall be responsible.
15. Funds may not be redistributed hereunder without approval of DEPARTMENT and amendment to the Agreement.
16. Both parties agree to prohibit employees from using their positions for a purpose that is, or gives the appearance of, being motivated by a desire for private gain for themselves, particularly those with whom they have family, business, or other ties.
17. The EMPLOYER shall agree to attempt to resolve disputes arising from this Agreement through Workforce Investment Area administrative process and negotiations in lieu of litigation. The EMPLOYER ensures performance during disputes.
18. Both parties to this Agreement ensure that no funds under this Agreement shall be used for lobbying activities. The EMPLOYER certifies compliance with the executive agency lobbying restrictions contained in Ohio Revised Code 121.60 to 121.69 and 31 USC 1352.
19. Both parties to this Agreement ensure that their officers, employees and agents will not solicit or accept gratuities, favors or anything of monetary value as a result of the Agreement. Neither will any trainee be charged a fee for the referral or placement of said trainee under this Agreement.
20. The EMPLOYER shall ensure that no activities, work or training under this Agreement are in conflict with the terms and conditions of a collective bargaining agreement or contract for services. The EMPLOYER further ensures that nothing under this Agreement shall impair any aspect of an existing collective bargaining agreement, except that no person funded by W.I.A. which would be inconsistent with the terms of a collective bargaining agreement shall be undertaken without the written concurrence of the EMPLOYER and the affected labor organization.
21. This Agreement shall be governed, construed and enforced in accordance with the laws of the State of Ohio. Should any portion of this Agreement be unenforceable by operation of statute or by administrative or judicial decision, the operation of the balance of this Agreement is not affected as long as the absence of the illegal or unenforceable provision does not render the performance of the remainder of the Agreement impossible.

#### TRAINEES

1. Only those persons determined eligible by DEPARTMENT will be trained under this OJT agreement.
2. Trainees must be authorized to work in the United States and all trainees who are required to register with the Selective Service System have done so in compliance with the Military Selective Service Act.

3. No OJT Trainee may assist, promote or deter union organizing or engage in political activities during work hours.
4. OJT Trainees shall not be employed in the construction, operation or maintenance of any facility which is used for religious instruction or worship.
5. No OJT Trainee will be required or permitted to work or train in buildings or surroundings under working conditions which are unsanitary, hazardous or dangerous to the Trainee's health or safety
6. No OJT Trainees may be members of the immediate family of the EMPLOYER or its Officers.

#### TRAINEE WAGES AND BENEFITS

1. Hourly wages paid to a Trainee shall not be less than the hourly wage specified in the Training Plan.
2. Appropriate worker's compensation insurance protection will be provided to all Trainees by the EMPLOYER
3. Each Trainee shall be provided pay, benefits and working conditions at the same level and to the same extent as other employees working a similar length of time and doing the same type of work. Compensation must be no less than the highest of Federal, or State minimum wage.
4. All trainees hired through this OJT Agreement are considered employees of the EMPLOYER as of the date of hire and that they are entitled to all rights and benefits normally provided to employees of the EMPLOYER.
5. The EMPLOYER shall assure that appropriate standards for health and safety in work and training situations are maintained
6. The EMPLOYER accepts full responsibility for prompt payment of all applicable unemployment compensation contributions or reimbursements, insurance premiums, workers' compensation premiums, all income tax deductions, social security deductions, and any and all other employer taxes and payroll deductions required for all employees

#### RECORDS

1. The EMPLOYER shall retain all records pertaining to this program for a period of six (6) years. These records include but are not limited to financial, statistical, property, and participant records and supporting documentation. Additionally, records for nonexpendable property shall be retained for whichever period is longer, six (6) or three (3) years after final disposition of the property. The aforementioned records will be retained beyond the six (6) year period if any litigation is begun, and audit has not been completed or if a claim is instituted involving the contractual agreement covered by these records. In these instances, the records will be retained until the litigation, audit or claim has been finally resolved. The six (6) year retention period for individual participant records will begin upon the date the participant is terminated from WIA.
2. The Employer agrees that authorized representatives of DEPARTMENT shall be given reasonable access to facilities and records.
3. At any time during normal business hours and as often as DEPARTMENT, State of Ohio, U.S. Federal Department of Labor (DOL) and/or Comptroller General of the United States may deem necessary, there shall be made available to DEPARTMENT, State of Ohio, DOL, and/or representative of the



Comptroller General for examination of all its records with respect to all matters covered by this Agreement and will permit DEPARTMENT, State of Ohio, DOL, and/or representative of the Comptroller to audit, examine and make excerpts of invoices, materials, payrolls, personnel records, conditions of employment and other data relating to all matters covered by this Agreement.

- 4 The Employer will report OJT hires and terminations to DEPARTMENT.

#### AGREEMENT TERMINATION

1. The performance of work under this Agreement may be terminated by DEPARTMENT or the Employer for good cause or convenience.
2. Agreement termination shall be defined as the cancellations of Federal or State assistance, in whole or in part, under a contract or agreement at any time prior to the date of completion
3. Termination shall be by one of the following methods:

A.) Termination for cause:

DEPARTMENT may terminate any contract or agreement in whole, or in part, and any payment pertaining thereto, at any time before the date of completion whenever it is determined that the EMPLOYER has failed to comply with the conditions of this Agreement. DEPARTMENT shall promptly notify the EMPLOYER in writing of the determinations and the reasons for their termination, together with the effective date

B.) Termination for convenience:

DEPARTMENT or EMPLOYER may terminate the Agreement in whole, or in part, without cause upon thirty (30) days written notice of termination to the other party. Notice of termination shall be sent or otherwise delivered to the persons signing this Agreement. The EMPLOYER shall not incur new obligations for the terminated portion after the effective date, and shall cancel as many outstanding obligations as possible. DEPARTMENT shall allow full credit to EMPLOYER for the Federal share of the noncancellable obligations, properly incurred EMPLOYER prior to termination.

4. In the event of termination of this Agreement, the EMPLOYER shall be entitled to compensation for any unreimbursed expenses reasonably and necessarily incurred in satisfactory performance of the Agreement. Notwithstanding the above, the EMPLOYER shall not be relieved of liability to DEPARTMENT for damages sustained by DEPARTMENT, by virtue of the breach of the Agreement, by the exact amount of damages due DEPARTMENT from the EMPLOYER, is agreed upon or otherwise determined.
5. In the event of any modification, termination or other amendment to the Workforce Investment Act of 1998, either by the act of Congress or administratively by the President of the United States, DEPARTMENT reserves the right to terminate or otherwise modify the Agreement at its option, notwithstanding any other provision of the Agreement.

#### MODIFICATION

The EMPLOYER and DEPARTMENT may, from time to time, require changes to the scope of services to be provided hereunder that are of substantive nature. Such changes, including any increase or decrease in the amount of the Employer's compensation, which are mutually agreed upon between DEPARTMENT and the EMPLOYER, shall be incorporated by written amendment to this Agreement



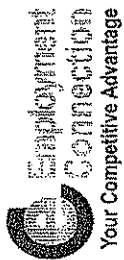
## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Darnell Smith	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatainc.com		
O-Net Code:	Maximum Obligation \$ <del>4,000.00</del> 800.00		
Training Period: From 5-23-2011 to <del>6-18-2011</del> 6/30/11	Maximum Amount for Training Payment \$ <del>14,000.00</del> 800.00		
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40	OJT	Patrick Rausch	1 2	3 Not Met
Consultative sales	80	OJT	Patrick Rausch	1 2	3 Not Met
Quality and Compliance	40	OJT	Patrick Rausch	1 2	3 Not Met
				1 2	3 Not Met

Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavlecky</i>	Date 3/17/2011	Authorized Signature <i>Frank Brickner</i>	Date
Print Name and Title Linda Pavlecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: Darnell Smith			
Authorized Signature <i>Darnell Smith</i>	Date 5/17/11		
Print Name and Title Darnell Smith CCP			



## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Joseph Reddaway	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatainc.com		
O-Net Code:	Maximum Obligation \$ <del>1,500.00</del> 800. <sup>00</sup>		
Training Period: From 5-23-2011 to <del>8-23-2011</del> 6/30/11	Maximum Amount for Training Payment \$ <del>4,600.00</del> 800. <sup>00</sup>		
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40	OJT	Patrick Rausch	1 2	3 Not Met
Consultative sales	80	OJT	Patrick Rausch	1 2	3 Not Met
Quality and Compliance	40	OJT	Patrick Rausch	1 2	3 Not Met
				1 2	3 Not Met

Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavelecky</i>	Date 5/17/2011	Authorized Signature <i>Frank Brickner</i>	Date
Print Name and Title Linda Pavelecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: Joseph Reddaway			
Authorized Signature <i>Joe Reddaway</i>	Date 5/17/2011		
Print Name and Title Joseph Reddaway CCP			



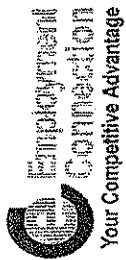
## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky
Employee/Trainee Name: Demetrius Davidson	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatallc.com
O-Net Code:	Maximum Obligation \$ <del>1,600.00</del> 800. <sup>00</sup>
Training Period: From 5-23-2011 to <del>6-10-2011</del> 6/30/11	Maximum Amount for Training Payment \$ <del>14,600.00</del> 800. <sup>00</sup>
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40
Date Determined Eligible: 5-23-2011	Employment Start Date:

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40	OJT	Patrick Rausch	1 2	3 Not Met
Consultative sales	80	OJT	Patrick Rausch	1 2	3 Not Met
Quality and Compliance	40	OJT	Patrick Rausch	1 2	3 Not Met
				1 2	3 Not Met

Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavelecky</i>	Date 5/17/2011	Authorized Signature <i>Frank Brickner</i>	Date
Print Name and Title Linda Pavelecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: Demetrius Davidson			
Authorized Signature <i>Demetrius Davidson</i>	Date 5-17-2011		
Print Name and Title Demetrius Davidson Customer Care Professional			



## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Reginald Daniels	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatainc.com		
O-Net Code:	Maximum Obligation \$ <del>1,000.00</del> 800.00		
Training Period: From 5-23-2011 to <u>6/30/11</u>	Maximum Amount for Training Payment \$ <del>1,600.00</del> 800.00		
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
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Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavelecky</i>	Date <i>5/17/2011</i>	Authorized Signature <i>Frank Brickner</i>	Date
Print Name and Title Linda Pavelecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: Reginald Daniels			
Authorized Signature <i>Reginald Daniels</i>	Date <i>5-17-11</i>		
Print Name and Title Reginald Daniels CCP			



## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Michaela Duncan	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatainc.com		
O-Net Code:	Maximum Obligation \$ <u>4,000.00</u> <sup>00</sup> <u>800.00</u>		
Training Period: From 5-23-2011 to <u>6/30/11</u>	Maximum Amount for Training Payment \$ <u>1,600.00</u> <sup>00</sup> <u>800.00</u>		
Starting Wage per hour: \$ 10.00	Training Hours per week: 40    Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40	OJT	Patrick Rausch	<u>1</u> 2	3    Not Met
Consultative sales	80	OJT	Patrick Rausch	<u>1</u> 2	3    Not Met
Quality and Compliance	40	OJT	Patrick Rausch	<u>1</u> 2	3    Not Met
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Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavelecky</i>	Date 5/17/2011	Authorized Signature <i>Frank Brickner</i>	Date
Print Name and Title Linda Pavelecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: Michaela Duncan			
Authorized Signature <i>Michaela Duncan</i>	Date 5-17-2011		
Print Name and Title Michaela Duncan CCP			



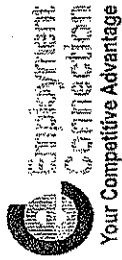
## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Antonette Hicks	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatallc.com		
O-Net Code:	Maximum Obligation \$ <del>1,600.00</del>	\$ 00.00	
Training Period: From 5-23-2011 to <del>6-18-2011</del> <u>6/30/11</u>	Maximum Amount for Training Payment \$ <del>1,600.00</del> 800.00		
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE: SCORED:
Customer service	40	OJT	Patrick Rausch	1 2	3 Not Met
Consultative sales	80	OJT	Patrick Rausch	1 2	3 Not Met
Quality and Compliance	40	OJT	Patrick Rausch	1 2	3 Not Met
				1 2	3 Not Met

Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data	Local Workforce Agency: Employment Connection		
Authorized Signature <i>Linda Pavelecky</i>	Authorized Signature <i>Frank Brickner</i>	Date 5/17/2011	Date
Print Name and Title Linda Pavelecky, Senior Call Center Manager	Print Name and Title Frank Brickner, CFO		
Trainee: Antoinette Hicks			
Authorized Signature <i>Antoinette Hicks</i>	Date 5/17/11		
Print Name and Title Antoinette Hicks CCP			



## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Tony Smith	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatainc.com		
O-Net Code:	Maximum Obligation \$ <del>1,000.00</del> 800.00		
Training Period: From 5-23-2011 to <del>6-16-2011</del> 6/30/11	Maximum Amount for Training Payment \$ <del>1,000.00</del> 800.00		
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40	OJT	Patrick Rausch	1 2	3 Not Met
Consultative sales	80	OJT	Patrick Rausch	1 2	3 Not Met
Quality and Compliance	40	OJT	Patrick Rausch	1 2	3 Not Met
				1 2	3 Not Met

Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavelecky</i>	Date <i>5/17/2011</i>	Authorized Signature <i>Frank Brickner</i>	Date
Print Name and Title Linda Pavelecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: Tony Smith			
Authorized Signature <i>Tony Smith Jr.</i>	Date <i>5-17-11</i>		
Print Name and Title <i>Tony Smith Jr.</i>			



## Employment Connection On-the-Job Training Plan

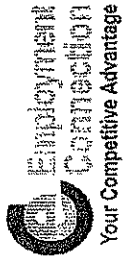
Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Brandon Copeland	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatainc.com		
O-Net Code:	Maximum Obligation \$ <del>1,600.00</del>	800. <sup>00</sup>	
Training Period: From 5-23-2011 to <del>6-18-2011</del> 6/30/11	Maximum Amount for Training Payment \$ <del>1,600.00</del>	800. <sup>00</sup>	
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40	OJT	Patrick Rausch	1 2	3 Not Met
Consultative sales	80	OJT	Patrick Rausch	1 2	3 Not Met
Quality and Compliance	40	OJT	Patrick Rausch	1 2	3 Not Met
				1 2	3 Not Met



Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavlecky</i>	Date 5/17/2011	Authorized Signature <i>Frank Brickner</i>	Date
Print Name and Title Linda Pavlecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: Brandon Copeland			
Authorized Signature <i>Brandon Copeland</i>	Date 5/17/2011		
Print Name and Title Brandon Copeland Customer Care Professional			



## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Michael Hudson	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatallc.com		
O-Net Code:	Maximum Obligation \$ <del>4,600.00</del> 800.00		
Training Period: From 5-23-2011 to <u>6/30/11</u>	Maximum Amount for Training Payment \$ <del>1,600.00</del> 800.00		
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40	OJT	Patrick Rausch	1 2	3 Not Met
Consultative sales	80	OJT	Patrick Rausch	1 2	3 Not Met
Quality and Compliance	40	OJT	Patrick Rausch	1 2	3 Not Met
				1 2	3 Not Met

Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavelecky</i>	Date <i>5/17/2011</i>	Authorized Signature <i>Frank Brickner</i>	Date <i>5/17/11</i>
Print Name and Title Linda Pavelecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: Michael Hudson			
Authorized Signature <i>M. Hudson</i>	Date <i>5/17/11</i>		
Print Name and Title Michael Hudson Customer Care Professional			



## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: Ruby Cole	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatainc.com		
O-Net Code:	Maximum Obligation \$ <del>1,600.00</del> 800.00		
Training Period: From 5-23-2011 to <del>6-18-2011</del> 6/30/11	Maximum Amount for Training Payment \$ <del>1,600.00</del> 800.00		
Starting Wage per hour: \$ 10.00	Training Hours per week: 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40	OJT	Patrick Rausch	1 2	3 Not Met
Consultative sales	80	OJT	Patrick Rausch	1 2	3 Not Met
Quality and Compliance	40	OJT	Patrick Rausch	1 2	3 Not Met
				1 2	3 Not Met

Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data	Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavelecky</i>	Authorized Signature <i>[Signature]</i>	Date 5/17/2011
Print Name and Title Linda Pavelecky, Senior Call Center Manager	Print Name and Title Frank Brickner, CFO	
Trainee: Ruby Cole		
Authorized Signature <i>[Signature]</i>	Date 5/17/2011	
Print Name and Title Ruby Cole Customer Care Professional		



## Employment Connection On-the-Job Training Plan

Employer Name: S & P Data	Trainee's Supervisor Name: Linda Pavelecky		
Employee/Trainee Name: August Artis	Phone No.: 1-440-487-3857 or 1-866-507-5233 x5764		
Position Title: Customer Care Professional	E-mail: linda.pavelecky@spdatallc.com		
O-Net Code:	Maximum Obligation <del>\$4,600.00</del> 800.00		
Training Period: From 5-23-2011 to <del>6-18-2011</del> 6/30/11	Maximum Amount for Training Payment \$ <del>4,600.00</del> 800.00		
Starting Wage per hour: \$ 10.00	Training Hours per week 40 Total Training Hours 160		
Expected Wage per hour at end of training plan: \$ 10.00	Work Hours per week: 40		
Date Determined Eligible: 5-23-2011	Employment Start Date:		

SKILLS TO BE LEARNED	HOURS REQUESTED	METHOD OF INSTRUCTION	TRAINING PROVIDER	STARTING CAPABILITY DATE SCORED:	ENDING CAPABILITY DATE SCORED:
Customer service	40			1 2	3 Not Met
Consultative sales	80			1 2	3 Not Met
Quality and Compliance	40			1 2	3 Not Met
				1 2	3 Not Met

Funding for training is authorized when OJT Training Plans are signed below by the Employer, the Employment Connection and the Trainee. All On-the-Job Training Agreement terms, conditions and OJT Requirements, plus the Training Plan Instructions, apply to this Training Plan

Employer: S & P Data		Local Workforce Agency: Employment Connection	
Authorized Signature <i>Linda Pavelecky</i>	Date 5/17/2011	Authorized Signature <i>Frank Brickner</i>	Date
Print Name and Title Linda Pavelecky, Senior Call Center Manager		Print Name and Title Frank Brickner, CFO	
Trainee: August Artis			
Authorized Signature <i>August Artis</i>	Date 5/17/2011		
Print Name and Title Customer Care Professional			

**EMPLOYMENT CONNECTION  
ON-THE-JOB TRAINING CONTRACT REIMBURSEMENT REQUEST**

**EXHIBIT B**

Employer Name	Trainee Name	XXX-XX- Trainee Soc. Sec. # (4 digits)
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Employer Address	City/State/Zip	Employer Phone Number
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Trainee Wage	Month Invoiced	Hours Worked This Period **	Reimbursement Rate (50% of Wage)	\$ Total Reimbursement Request (Hrs Worked x Reimbursement)
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Calendar Date	Hours Worked **	Calendar Date	Hours Worked **
1	_____	16	_____
2	_____	17	_____
3	_____	18	_____
4	_____	19	_____
5	_____	20	_____
6	_____	21	_____
7	_____	22	_____
8	_____	23	_____
9	_____	24	_____
10	_____	25	_____
11	_____	26	_____
12	_____	27	_____
13	_____	28	_____
14	_____	29	_____
15	_____	30	_____
		31	_____
<u>Subtotals</u>	_____	<u>Subtotals</u>	_____

Total Eligible Hours Worked:

(Maximum 40 hours per week can be reimbursed)

\*\* - Do not include hours paid but not worked (i.e. Holiday, Vacation, Sick Day, etc.). Additionally do not report more than 40 hours per week.

Trainee Comments: \_\_\_\_\_  
\_\_\_\_\_

Trainee Signature & Date \_\_\_\_\_

Employer Comments: \_\_\_\_\_  
\_\_\_\_\_

I certify that the above report of hours worked is true and accurate, and that the company has proper documentation of these hours on file in the employer's office.

Authorized Employer Representative	Title of Representative	Date
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# ON-THE-JOB (OJT) TRAINEE LIST

Attachment 1

	NAME	OJT CATEGORY	SOCIAL SECURITY NUMBER	MINIMUM HOURLY WAGE	MAXIMUM TOTAL HOURS	TOTAL BUDGET	START DATE	END DATE
1	Daniel Smith	TeleSales	XXX-XX-8283	\$10.00	160	\$800.00	5/23/2011	6/30/2011
2	Joseph Reddaway	TeleSales	XXX-XX-9941	\$10.00	160	\$800.00	5/23/2011	6/30/2011
3	Demetrius Davidson	TeleSales	XXX-XX-1580	\$10.00	160	\$800.00	5/23/2011	6/30/2011
4	Reginald Daniels	TeleSales	XXX-XX-0470	\$10.00	160	\$800.00	5/23/2011	6/30/2011
5	Michaela Duncan	TeleSales	XXX-XX-5275	\$10.00	160	\$800.00	5/23/2011	6/30/2011
6	Antoinette Hicks	TeleSales	XXX-XX-7234	\$10.00	160	\$800.00	5/23/2011	6/30/2011
7	Tony Smith	TeleSales	XXX-XX-4128	\$10.00	160	\$800.00	5/23/2011	6/30/2011
8	Brandon Copeland	TeleSales	XXX-XX-1187	\$10.00	160	\$800.00	5/23/2011	6/30/2011
9	Michael Hudson	TeleSales	XXX-XX-4627	\$10.00	160	\$800.00	5/23/2011	6/30/2011
10	Ruby Cole	TeleSales	XXX-XX-2287	\$10.00	160	\$800.00	5/23/2011	6/30/2011
11	August Artis	TeleSales	XXX-XX-1330	\$10.00	160	\$800.00	5/23/2011	6/30/2011
					TOTAL OJT CONTRACT AMOUNT	\$8,800.00		