

Contract
Customization, Maintenance and Support
by and between
Cuyahoga County, Ohio
and
iData Consulting Services, Inc.

THIS AGREEMENT (the “Contract”) is made and entered into on this _____ day of _____, 2012 by and between Cuyahoga County, Ohio (“County”) on behalf of the Cuyahoga County Department of Information Technology and iData Consulting Services, Inc. (“iData”), a Ohio corporation, having principal place of business at 1910 Biltmore Street NW, Washington, DC 20009.

WHEREAS, the County has a present need for maintenance and support of its iData’s Synapse Publisher Web Content Management System; and

WHEREAS, the County also has a present need for up to 560 hours of custom enhancements and project support

WHEREAS, iData is a sole supplier and thus sole source of customization, maintenance and support services for the iData’s Synapse Publisher Web Content Management System; and

WHEREAS, the County desires to avail itself for customization, maintenance and support services for its iData’s Synapse Publisher Web Content Management System and iData is willing to provide such maintenance and support to the County all upon the terms and conditions set forth herein.

NOW, THEREFORE, in consideration of mutual promises contained herein and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, iData and the County agree as follows:

ARTICLE I – AGREEMENT AND TERM

1.1 **Scope of Agreement.** During the term of this Contract, iData shall provide to the County with Maintenance and Support and 560 hours of Customization and Project Support Services for the Synapse Publisher Web Content Management System as outlined in Schedule A. In the event that the terms and conditions of Schedule A and this Contract are not in agreement, the County and iData hereby expressly agree that the terms and conditions of this Contract will be controlling and will take precedence over Schedule A.

1.2 Term. The term of this Contract shall commence as of August 20, 2012; and unless earlier terminated in accordance with the provisions of this Contract, shall continue in effect for two years (8/20/12 – 8/19/14). This contract shall be in an amount not to exceed Fifty Seven Thousand Nine Hundred Dollars and Zero Cents (\$57,900.00). (The total contract amount includes yearly maintenance of \$2,300.00 per year for two years, and customization and support tasks up to 560 hours over the course of two years at a rate of \$95.00/hour)

ARTICLE II - SCOPE OF WORK

2.1 Rendering of Services. iData hereby agrees to render the services identified in this Contract and Schedule A attached hereto and incorporated by reference herein.

ARTICLE III – PAYMENT AND INVOICING

3.1 Payment. During the term of this contract, the County shall pay the costs associated with customization, maintenance and support services upon receipt of said invoice from iData and contract approval of the County Chief Executive.

3.2 Invoicing. iData shall invoice the County for the yearly maintenance and support agreement upon execution of this agreement and shall invoice for customization according to the payment schedule listed in Schedule A. iData shall submit original invoice(s) to the following address:

Cuyahoga County Department of Information Technology
Business Department
1255 Euclid Avenue, 4th floor
Cleveland, Ohio 44115

ARTICLE IV - INDEMNITIES AND LIABILITIES

4.1 Subcontracting. This Contract was awarded to iData based upon iData's unique qualifications and skills, and no task required to be performed under this contract by iData shall be subcontracted to third parties without the express written consent of Cuyahoga County.

4.2 Indemnification. iData agrees to defend, indemnify and hold harmless Cuyahoga County from and against any liability, damages, fees, expenses and costs (including defense costs) resulting from third party claims, demands and lawsuits (each a "Claim") for personal injury, death or damage to property that become payable or are paid by Cuyahoga County to third parties resulting from any final judicial decision, without opportunity for appeal, to the extent such liability results from the negligent, willful misconduct or other unlawful acts or omissions of iData, its personnel or agents in the course of the rendering of the services. Cuyahoga County shall notify iData within ten (10) days of receiving notice or becoming aware of any such Claim and shall not settle any such Claim without iData'

prior written consent. iData shall have the right to control the defense of any such Claim. Cuyahoga County shall have the right at its own expense to participate in the defense thereof with counsel of Cuyahoga County's choice; provided, however, that iData shall have the right at all times to retain or resume control of the conduct of such defense. In any event, the foregoing obligation of iData does not apply with respect to any Claim that arises out of Cuyahoga County's own negligence, willful misconduct or other unlawful acts or omissions. .

4.3 Record Audit Retention. Where applicable, iData agrees to make all pertinent contractual books and records and other documents pertaining to this Contract available to the County and its designated agents for purpose of audit and examination upon reasonable request during the term of this Contract and for a period of two (2) years from the expiration date or final payment under this Contract, whichever is later; provided however, that should iData be notified that an audit has been commenced pursuant to Ohio Revised Code Sec. 117.11 during said period, for which the aforesaid books and records are material, the aforesaid records shall be retained pending the completion of said audit.

ARTICLE V - DISPUTE RESOLUTION AND TERMINATION

5.1 Dispute Resolution.

a) In the event of any dispute or disagreement between iData and the County, either with respect to the interpretation of any provision of this Contract or with respect to the performance by iData or the County hereunder, which cannot be resolved in the normal course of business, then upon written notice of either party, each party will appoint a designated officer whose task it will be to meet for the purpose of endeavoring in good faith to resolve such dispute or to negotiate for an adjustment to such section or provision of this Contract. The designated officers shall meet as often as the parties reasonably deem necessary in order to gather and furnish to the other all information with respect to the matter in issue which the parties believe to be appropriate and germane in connection with its resolution. Such officers will discuss the problem and/or negotiate the applicable section or provision without the necessity of any formal proceedings relating thereto. During the course of such negotiation, all reasonable requests made by one party to the other for information will be honored in order that each of the parties may be fully advised in the negotiations. The specific format for such discussions will be left to the discretion of the designated officers but may include the preparation of agreed upon statements of fact or written statements of position furnished to the other party. No formal proceedings for the binding arbitration of such dispute may be commenced until (i) resolution as contemplated in this clause has been unsuccessful and (ii) either of the parties concludes in good faith that amicable resolution through continued negotiation of the matter in issue does not appear likely and so notifies the other party.

(b) The rights and obligations of the parties under this provision shall not limit either party's right to terminate this Contract as may be otherwise permitted hereunder.

5.2 **Termination for Default.** Either party may terminate this Contract, in whole or in part, whenever such party determines that the other has failed satisfactorily to fulfill its obligations and responsibilities hereunder and is unable to cure such failure within a reasonable period of time, not to exceed thirty (30) calendar days or such longer period of time as may be specified in writing by the terminating party, taking into consideration the gravity and nature of the default. Such termination shall be referred to as "Termination for Default". Upon determination by either party hereto that the other has failed to satisfactorily perform its obligations and responsibilities hereunder, the party seeking termination shall notify the defaulting party in writing of the failure and of the time period that has been established to cure such failure, which time period shall be not less than ten (10) days. If the defaulting party is unable to cure the failure within the specified time period, the party seeking to terminate may, by giving written notice thereof to the defaulting party, terminate this Contract, in full or in part, as of the date specified in the notice of termination. iData, however, shall be paid for all services and/or materials provided on or prior to the date of termination.

5.3 **Termination for Financial Instability.** In the event that iData becomes financially unstable to the point of (i) ceasing to conduct business in the normal course, (ii) making a general assignment for the benefit of creditors, or (iii) suffering or permitting the appointment of a receiver for its business or its assets, or there is a filing by or against iData of a meritorious petition in bankruptcy under any bankruptcy or debtor's law, the County may, at its option, immediately terminate this Contract under Section 5.2, the "Termination for Default" clause, by giving written notice thereof.

5.4 **Termination for Convenience.** The County may terminate this Contract or any order Under this Contract for its convenience and without cause. Any notice of termination will be effective 30 days after the Contractor receives it. If the termination is for the convenience of the County, the Contractor will be entitled to compensation for any Deliverable that the Contractor has delivered before termination.

ARTICLE VI – MISCELLANEOUS

6.1 **Notices.** Wherever one party is required or permitted to give notice to the other pursuant to this Contract, such notice shall be deemed given when delivered by hand, via certified mail with return receipt requested, via overnight courier with signature required, and addressed as follows:

In the case of the County:

Cuyahoga County Department of Information Technology
ATTN: Jeff Mowry
1255 Euclid Avenue, 4th Floor
Cleveland, Ohio 44115

In the case of iData:

Mark Reichard
iData Consulting Services, Inc.
1910 Biltmore Street NW
Washington, DC 20009

Either party may from time to time change its designated recipient or address for notification purposes by giving the other party written notice of the new designated recipient or address and the date upon which it will become effective.

- 6.2 Severability. If, and only to the extent that, any provision of this Contract is declared or found to be illegal, unenforceable or void, then both parties shall be relieved of all obligations arising under such provision, it being the intent and agreement of the parties that this Contract shall be deemed amended by modifying such provision to the extent necessary to make it legal and enforceable while preserving its intent. If that is not possible, another provision that is legal and enforceable and achieves the same objective shall be substituted. If the remainder of this Contract is not affected by such declaration or finding and is capable of substantial performance, then the remainder shall be enforced to the extent permitted by law.
- 6.3 Waiver. No delay or omission by either party in the exercise of any right or power shall impair any such right or power or be construed to be a waiver thereof. A waiver by either of the parties of any of the covenants, conditions or agreements to be performed by the other or any breach thereof shall not be construed to be a waiver of any succeeding breach thereof or of any other covenant, condition or agreement herein contained. No change, waiver, or discharge hereof shall be valid unless in writing and signed by an authorized representative of the party against which such change, waiver, or discharge is sought to be enforced.
- 6.4 Survival of Terms. Termination or expiration of this Contract for any reason shall not release either party from any liabilities or obligations set forth in this Contract which (i) the parties have expressly agreed shall survive any such termination or expiration, or (ii) remain to be performed or by their nature would be intended to be applicable following any such termination or expiration.
- 6.5 Headings and Interpretation. The article and section headings used herein are for reference and convenience only, and shall not enter into the interpretation hereof.
- 6.6 Governing Law. This Contract shall be subject to interpretation under the laws of the State of Ohio.
- 6.7 Social Security Act. iData shall be and remain an independent contractor with respect to all services performed hereunder and agrees to and does hereby accept full and exclusive liability for payment of any and all contributions or taxes for social security, unemployment insurance, or old age retirement benefits, pensions, or annuities now or hereafter imposed under any Local, State or Federal Law which are measured by the

wages, salaries, or other remuneration paid to persons employed by iData for work performed under the terms of this contract and further agrees to obey all lawful rules and regulations and to meet all lawful requirements which are now or hereafter may be issued or promulgated under said respective laws by and duly authorized State or Federal officials; and iData also agrees to indemnify and save harmless Cuyahoga County from such contributions or taxes or liability.

- 6.8 Assignment. iData shall not assign, transfer, convey or otherwise dispose of this Contract, or its right to execute it, or its right, title or interest in or to it or any part thereof, or assign, by power of attorney or otherwise, any of the monies due or to become due under this Contract without approval of the County Chief Executive.
- 6.9 Contract Processing. iData shall submit one (1) original contractual agreement with original signatures to the following:

Cuyahoga County Department of Information Technology
ATTN: Business Department
1255 Euclid Avenue, 4th Floor
Cleveland, Ohio 44115

- 6.10 Commencement of Contract Performance. In order to protect the interest of Cuyahoga County this contract must be executed by the County Chief Executive before compensation for the services or products set forth in this contract can be provided. In the event that services are provided by iData prior to the execution of this agreement by the County Chief Executive, the same will be provided at iData's risk, and payment therefore cannot, and will not, be made unless and until this agreement is approved by the County Chief Executive. Upon approval by the County Chief Executive of this contract, however, any and all prior performance under this contract shall be deemed ratified and said performance shall be deemed to be included in this contract. Payment(s) for said prior performance shall not increase the amount of the contract limit.
- 6.11 Schedules Incorporated by Reference. The following Schedules are attached hereto and are incorporated herein:
Schedule A: Statement of Work, Payment Schedule and Maintenance Agreement
- 6.12 Entire Agreement and Modification. This Contract, including any Schedules and documents referred to in this Contract or attached hereto, each of which is incorporated herein, constitutes the entire and exclusive statement of the agreement between the parties with respect to its subject matter and there are no oral or written representations, understandings or agreements relating to this Contract which are not fully expressed herein. The parties agree that any other terms or conditions included in any quotes, acknowledgments, bills of lading or other forms utilized or exchanged by the parties shall not be incorporated herein or be binding unless expressly agreed upon in writing by authorized representatives of the parties. No modification, change or amendment hereof shall be valid unless such is in writing and signed by the authorized representative of the party against which such modification, change or amendment is sought to be enforced.

6.13 **Electronic Signature Agreement.** By entering into this Contract, iData, its officers, employees, subcontractors, sub-grantees, agents or assigns, to conduct this transaction by electronic means by agreeing that all documents requiring county signatures may be executed by electronic means, and that the electronic signatures affixed by Cuyahoga County to said documents shall have the same legal effect as if that signature was manually affixed to a paper version of the document.

iData, further agrees to be bound by the provisions of Chapter 304 and 1306 of the Ohio Revised Code as they pertain to Electronic Transactions and to comply with the electronic signature policy of Cuyahoga County

THIS AGREEMENT shall be subject to interpretation under the laws of the State of Ohio, and is subject to the review of the County Prosecutor's Office as to legal form and correctness.

IN WITNESS WHEREOF, the County and iData have each caused this Contract to be signed and delivered by its duly authorized representative as of the date first written.

iData Consulting Services, Inc.

BY: Mark Re



CUYAHOGA COUNTY, OHIO

Edward FitzGerald, County Executive

BY: Edward FitzGerald/afc
Edward FitzGerald, Chief Executive

EXHIBIT A
STATEMENT OF WORK, PROJECT PLAN, PRICING SCHEDULE

A statement of work will be developed for customization tasks, and attached subsequent to execution.

Hours worked on customization tasks will be billed monthly.

An annual maintenance fee of \$2,300.00 will be billed in September 2012.
An annual maintenance fee of \$2,300.00 will be billed in September 2013.